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A dog’s dinner of a licensing scheme?

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Professional dog walkers have rallied against a new dog licensing scheme in Surrey, claiming the managers have overstepped their mark.

Dog walkers may have to pay £360 a year to roam over the Surrey Hills from April 1, 2O25. Banstead Common Conservators (BCC), which manage the four sites, said its main reason for setting up the scheme was for safety. The sites include Banstead Heath, Banstead Downs, Park Downs and Burgh Heath.

But those who rely on the open spaces are less convinced. Dog walkers have accused the BCC of “intimidating” and “abusive” behaviour on the heath. Members of the group have claimed the BCC management team have taken pictures of dog walkers without asking them, and told them to put dogs on the lead when the staff do not have authority to.

Emma, who has been a professional dog walker for seven years, said she now feels “anxiety stricken” going to the heath. She said: “Everytime we get out of the van there is fear that they will be waiting for you in the woods, following you.”

The Local Democracy Reporting Service (LDRS) understands that a handful of dog walkers were “walked off” the Heath last year by the management team for having more than four dogs. Reigate and Banstead Borough Council (RBBC) introduced a scheme to limit dog walkers to only four in August 2024. The walkers say the BCC team acted outside their remit as this was during the grace period, before the rule came into effect, and not done by council enforcement officers.

Now, the dog walkers say the atmosphere on Banstead Heath is “horrible” and “really uncomfortable”. One person said they feel that even though they are insured, professional and sticking to the rules, they are waiting for someone to make a remark.

A spokesperson for BCC said: “All of our engagement with any user of Banstead Commons is done with respect and in accordance with our statutory duties.” The Conservators claim that regulating any commercial activity, like dog walking, is part of its legal duty under the Metropolitan Commons (Banstead) Supplemental Act of 1893.

They added that BCC has received no complaints relating to the behaviour of our staff from professional dog walkers and noted BCC staff will be issued with body worn cameras for their safety in future.

However, a council spokesperson said they have received some complaints about the management of Banstead Commons Conservators in the last 12 months, which are being reviewed.”

Issues relating to controlling dogs have been on the agenda since 2022, with the BCC noting the significant increase in dog owners and commercial walkers. Given the frequency of people walking dogs (commercially or for leisure) over the years, issues of dogs scaring horses, attacking wildlife or littering poo bags have often appeared in the BCC agenda. The Conservators have often noted when a dog has attacked a horse or bitten a person, or tragically killed a woman.

Commercial dog walkers say they have been “kept in the dark” around the licensing scheme which impacts their livelihoods. They say the meeting minutes do not go into detail about what is being discussed, or, on one occasion, is moved to part 2. Although many of the paid dog walkers say they welcome a licensing scheme, they want it run by the council which owns the land.

According to the minutes of a meeting in November, the BCC can regulate for the “prevention of nuisances” on the Common which would include the ability to licence and ban certain activities.

Emma said: “Local dog walkers are simply not prepared to engage in this scheme based on the clandestine approach of how it manifested and the clear lack of respect and utter disdain they have for the profession.”

The BCC has now published the agreement for the scheme which conditions license holders to “not to cause an annoyance or nuisance or interfere” with other people using the commons. The BCC states they are able to take licences away “with immediate effect” with a written notice if the person breaches the agreement, or does not remedy it in 21 days.

Professional dog walkers must walk with identification, issued by the BCC, on them at all times, according to the rules. Commercial walkers must allow any BCC staff member to read a dog’s chip to establish a dog owner’s details.

Emma said the fee is “extortionate” for just four sites, and not the whole of the borough. One of the dog walkers said they did not like the “piecemeal” approach.

Similar schemes are also being trialled in Surrey. Nonsuch Park, in Epsom, is running a pilot commercial dog licensing fee at £200 a year with a limit of six dogs walking at any one time. The licence will be managed by Epsom and Ewell Borough Council as well as the London Borough of Sutton Council.

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A joint-statement by the Conservators read: “With the increasing volume of professional dog walkers, including displacement from other areas that have already implemented restrictions, it has become necessary to take the responsible step of licensing this activity.

“This scheme will help regulate the numbers of dogs being walked commercially on our sites and ensure that companies are operating safely and treating Banstead Commons, its users and wildlife with respect and consideration.

The BCC said “safety” was one of the “main drivers” for the dog licensing scheme. The group said the scheme will give professional dog walkers “visibility and confidence to operate safely” when using the sites, as well as reassuring other visitors.

The council announced last week that it is reviewing the dog walking limit after a petition calling out the “heavy-handed” nature of the approach. An RBBC spokesperson said: “Only the Council’s enforcement team can enforce our PSPOs. Our enforcement does not extend to the BCC’s own licensing scheme. We will be requesting further information from BCC regarding the operation of their licensing scheme.”

Four dogs in Banstead wood, ahead of the licensing scheme to be introduced. (Credit: Dog walker Emma)

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