

Sunak in Surrey

1 December 2023



The **University of Surrey** welcomed Prime Minister Rishi Sunak and **Guildford MP Angela Richardson** to campus on Thursday (30 November).

Epsom and Ewell Times notes the Guildford Parliamentary Constituency is rather marginal. The 2019 General Election result was:

Conservative Angela Richardson 26,317
Liberal Democrats Zöe Franklin 22,980
Labour Anne Rouse 4,515
Independent Anne Milton 4,356
Peace John Morris 483

During their visit, the Prime Minister and Ms Richardson met nursing students and staff from the School of Health Sciences, where they observed practical lessons taking place. They also toured Surrey's world-class facilities, including a unique immersive simulation suite which digitally replicates different healthcare settings. The Prime Minister also took the time to personally speak to Surrey's students to learn more about their journey in becoming nurses and why they chose to pursue the profession.

Professor **G Q Max Lu**, President and Vice-Chancellor, of the University of Surrey, said:

"I am honoured to welcome the Prime Minister, Rishi Sunak and Angela Richardson MP to the University of Surrey campus. Our reputation for training highly skilled and inspiring health care professionals precedes us. The strength of our excellence in teaching and student support makes Surrey an exceptional place to study. We are delighted to have this opportunity to showcase some of our state-of-the art facilities to our distinguished visitor.

"As part of our commitment to producing the sought-after health professionals for the future, we are pleased to be welcoming our first cohort of medical students in 2024. Combined with the innovative biomedical and healthy living research undertaken at Surrey, we are steadfast in our contribution and support to the NHS and our communities."

The School of Health Sciences, which sits within the Faculty of Health and Medical Sciences, at the University of Surrey continues to go from strength to strength. The calibre of nursing programmes at the school are both nationally and internationally recognised, being ranked seventh in the QS World University Subject Rankings and eight in the UK (The Times / Sunday Times Good University Guide 2024). This builds on an established history of the school, which recently celebrated 40 years of educating nurses at Surrey.

Professor **Paul Townsend**, Pro-Vice-Chancellor and Executive Dean of the Faculty of Health and Medical Sciences at the University of Surrey, said:

"It is an enormous privilege to have the Prime Minister and our local MP visit us.

"Surrey is not only the home to cutting edge research but is a world leader in educating health professionals of the future. Our team of dedicated teaching staff work hard to ensure that our students have the knowledge and skills needed to care for patients and that they embody the culture and values of the NHS. It is a great honour to be a part of the Surrey family and to witness our students succeed in their studies."

Jackie McBride, Associate Professor, Head of Department: Professional Preparatory Programmes at the School of Health Sciences at the University of Surrey, said:

"I am delighted that the Prime Minister has met some of our future healthcare professionals here at the University of Surrey. I am beyond proud of our students and of everything they have and continue to achieve. Nursing is more than a job, it requires dedication, empathy, knowledge, and skills, and I know the Prime Minister will have seen today all these attributes in our students."

Surrey University Press Office

Well trained Father Xmas coming to Epsom

1 December 2023



Epsom Rotary are pleased to confirm the dates for this year's street collections with Tilly the Train and Father Christmas around Epsom Town and we are excited to confirm we have added new routes this year. Tilly the Train has been a feature of Epsom Rotary Street Collections for a number of years and has brought many smiles on faces over time, along with Father Christmas able to chat to children and bearing a small gift. Christmas is a special time for us all and the monies collected will go to local charities, to include Epsom Pantry and Epsom Girl Guiding, who will also take part in some of the collections. Tilly the train was invented as long ago as 1970 by a group of apprentices from Epsom Coaches and has been the highlight of the Epsom Rotary Christmas Street collections and the approach will be by Christmas music and a band of Christmas elves!

There will be nine street collections this year from Sunday, 09 December to Sunday, 17 December 2023 as well as some collections at the Ashley Centre with carols by various local schools and local choir group.

Dates for the Ashley Centre Carols/by the Clock Tower are:

Wed, 06 Dec 2023 - from 10.30am with Stamford Green School and 2.00-3.00pm with Rosebery School - Ashley Centre

Thurs, 07 Dec 2023 - from 20.30am - 12.30pm With Epsom Choral Society, 1,00 -2,200pm with The Vale School and 2.00-3.00pm with Meadow Primary School - Ashley Centre

Wed, 13 Dec 2023 - 1.00-2.00pm with St Martins Junior School - The Clock Tower Epsom

Tilly the Train and Father Christmas Street Collections are:

Sun, 10 Dec 2023 - from 4.30pm - Hazon Way and Miles Road and area

Mon, 11 Dec 2023 - from 4.30pm - Parklawn Avenue and area

Tues, 12 Dec 2023 - from 4.30pm - Langley Vale and area

Wed, 13 Dec 2023 - from 4.30pm - Hookfield area

Thurs, 14 Dec 2023 - from 4.30pm - Woodcoote area

Fri, 15 Dec 2023 - from 4.30pm - Mopsey Crescent and area

Sat, 16 Dec 2023 - from 4.30pm - Horton & Manor Park area,

Sunday, 17 Dec 2023 - from 4.30 - College Ward area

We hope to see many wonderful people along the way and thank you for supporting.

Maria Anstiss - Epsom Rotary

Image: Rotarian Elves welcome the arrival of Father Christmas to the Tilly Train garage (early hours 25th December 2022).

Kids takeover Ewell's Bourne Hall

1 December 2023



On Friday 17 November **Bourne Hall** in Ewell collaborated with local college **NESCOT** as part of a national Kids in Museums Takeover Day event. This project sits within **Epsom & Ewell Borough Council's** Arts, Culture and Heritage Strategy which aims to increase access to art, culture and heritage within the borough, as well as nurturing local, creative talent.

Mirroring these values and supported by Arts Council England, the **Kids in Museums** charity, aims to empower young people and help them learn digital marketing skills, as well as support museums to engage younger audiences.

Since Takeover Day began in 2010, over 40,000 children and young people have taken part. Takeover Day was established to help historic institutions empower young people and give them meaningful roles in their organisations. Over 5,000 people, from toddlers to 25-year-olds, now take part each year.

In support of the Takeover Day, Bourne Hall welcomed a group of creative arts students from NESCOL to its Museum this month to view their collection of 'paper tapestry' wallpapers. The wallpapers originated from homes within the borough from 1690 onwards and were created by hand using block-printing techniques. As objects within Bourne Hall Museum's collection, they are excellent examples of our borough's creative and heritage-rich past.

Focused around the Kids in Museums theme of 'Let's Play', students then used the wallpapers as a springboard to let their creativity run free - employing techniques learned in the artistic studios at NESCOL, the end result is a fantastic collection of colourful and characterful textile artworks. An exhibition of the students' work is now on display at Bourne Hall Museum, free to access and enjoy at your own pace.

"As part of our new Arts, Culture and Heritage Strategy, we are committed to nurturing creative talent and increasing access to resources and opportunities within our Borough," says Councillor **Clive Woodbridge**, (RA Ewell Village) Chair of Epsom & Ewell Borough Council's Community and Wellbeing Committee. "Working collaboratively with NESCOL shows how our cultural and historical past can be reimagined through the eyes of the creative talents of the future. Blending the past and the present through such artistic outputs is fantastic to see and I warmly congratulate the students from NESCOL on their exhibition, which I would encourage residents to visit."

Sarah Jane Morgan, Curriculum Coordinator Art and Design and Digital Design and Lecturer and **Chloe Chivers**, Art & Design Tutor at NESCOL added "Our UAL Level One Diploma in Art and Design students put their skills into action creating contemporary fabric prints inspired by historic wallpaper samples found here in the Bourne Hall archive. It was a great opportunity for our students to modernise historic prints dating back to the 17th Century, designing for a new audience. An experience enjoyed all round!"

Local Council gets in the Christmas spirit for all

1 December 2023



The countdown to Christmas is here! **Epsom & Ewell Borough Council** and **Bourne Hall** are bringing Christmas cheer to winter days for residents and visitors. Festivities begin with the Christmas Lights Switch On in Epsom Market Square on 24 November, and at Bourne Hall on 9 December; followed by a week of family fun at Bourne Hall from 9 - 16 December. Free parking days in Epsom & Ewell town centres will help with Christmas shopping, and The Wizard of Oz panto will be spreading some Christmas panto magic at Epsom Playhouse.

Councillor **Clive Woodbridge**, (RA Ewell Village) Chair of the Community & Wellbeing Committee, said "We are looking forward to Christmas festivities in Epsom & Ewell this year, starting with the Epsom Christmas Lights Switch On.

"The Switch On would not be possible without the support of local charities and community groups. I want to say a huge thank you to everyone who has worked so hard to make it possible for us to hold the event this year. I hope everyone is able to enjoy spending time with friends and family this holiday season".

Epsom Christmas Lights Switch On

Friday 24 November, 4pm - 9pm. Epsom Market Square. Free event.

- The switch on will take place at 6.30pm.
- Family fun, festive food and drink, live music and more. This event is held in partnership with local charities and community groups.

A Jolly Good Christmas at Bourne Hall

9 - 16 December (excl. 10 December) 10am - 5pm plus evening events (times vary).

To book tickets, visit: www.bournehall.org

Bourne Hall Christmas Lights Switch On.

Saturday 9 December, 10am - 5pm. Free event.

- A day of festive fun including performances from local dance schools.
- 4.30pm: The Mayor of Epsom & Ewell switches on the Christmas lights at Bourne Hall.

Meet Father Christmas.

Saturday 9 & 16 December, 10am - 4pm. Free event.

- No pre-booking required.

Santa's Grotto.

All week, 9 - 16 December (excl. 10 December), 10am - 4pm. Free event.

- Father Christmas will be there on 9 & 16 December. On other days, visit the beautiful grotto at Bourne Hall and post him a letter in the Bourne Hall post box.

Christmas Wreath-making.

Monday 11 December & Friday 15 December. 7 - 9pm. £60pp (price includes a drink).

- Learn how to create your own beautiful Christmas wreath with Jade Sibly, using flowers and foliage from Hook Heath Flower Farm.

Christmas Cake Decorating Workshop.

Tuesday 12 December, 5.30 - 7pm. Free event.

- Discover how to pipe, shape and accessorise your cake to create your own Christmas showstopper with Anita Chappel, Bourne Hall's Head Chef.

Seasonal Storytelling.

Wednesday 13 December, 7 - 8pm. Free event.

- As the year ends, enjoy age-old tales and seasonal superstitions from the cold heart of winter. Brought to you by Bourne Hall Museum's curator, Jeremy Harte.

Family screening of How the Grinch Stole Christmas (PG).

Thursday 14 December, 6 - 8.30pm. Free event.

- A heart-warming tale for all ages.

Live music.

Saturday 16 December, 11am - noon & 1pm - 2pm. Free event.

- Enjoy festive snacks and drinks whilst listening to acoustic music in the Flying Saucer Café.

The Wizard Of Oz - Panto 2023

Friday 15th December 2023 to Monday 1st January 2024

To book tickets, visit: www.epsomplayhouse.co.uk

- Join Dorothy as she begins her adventure into the wonderful land of Oz, helped along the way by Lion, Tin Man and Scarecrow. A show filled with excitement, laughter and all the usual panto magic.

Find out about events in Epsom & Ewell over the festive period here: <https://epsom-ewell.gov.uk/visitors/whats-on/all>

Free parking days in Epsom & Ewell

Find information about car parks managed by Epsom & Ewell Borough Council here: <https://epsom-ewell.gov.uk/car-parks>

- Epsom: Epsom & Ewell Borough Council car parks will be free on 10, 17, 24 and 25 December.
- Ewell High Street and Dorset House car parks will be free from 4pm on Friday 8th December until 7am the following day for Ewell Yule.

Changes to council services

The Town Hall will be closed on 25, 26 & 27 December 2023 and 1 January 2024. On the 28 & 29 December it will be open between 9am - 3pm.

Waste and refuse services:

- During the Christmas and New Year's weeks, collections must accommodate the public holidays, and at a time when bins are much fuller than usual. So, some services may not be available as usual, and your normal collection day may change.

- All planned changes can be found here: <https://epsom-ewell.gov.uk/residents/recycling-and-waste/christmas-and-new-year-collections>
- Christmas week: there will be no refuse collections during Christmas week. Please leave out food and recycling (including glass recycling) only. During Christmas week, collection days may change. Please check the Epsom & Ewell Borough Council website for recycling and food bin collection days during Christmas week.
- New Year's week: Normal refuse collections start again in New Year's week. However, collection days may change. Please check the Epsom & Ewell Borough Council website for collection days during New Year's week.
- Before Christmas, Epsom & Ewell Borough Council will place a label on resident's bin handles with collection details for the festive period. If you are an Epsom & Ewell resident, please do look out for this reminder about how services will be changing in your road over Christmas and New Year's weeks.

Community Support Services will be affected. Please check this page to find out opening times and days that services will be closed over the Christmas period: <https://epsom-ewell.gov.uk/support-services>

In January Epsom & Ewell Borough Council offer free real Christmas tree recycling for all residents. This is a fortnightly service - check your Christmas bin label for details of when real Christmas tree collections happen in your road.

Climate Justice. A generation thing?

1 December 2023



With **Epsom Hospital** Doctor and mother of four **Kristine Damberg** in the lead, **Mothers' Rebellion for Climate Justice**, a global grassroots organization, orchestrated coordinated actions across the UK and 30 countries on six continents on Saturday, November 18, to mark **World Children's Day**. In response to the escalating threat posed by the climate crisis to children worldwide, the movement held fifteen impactful "Circles" across the UK, drawing attention to the urgent need for action. Dr Damberg was joined by Epsom mother Lisa Davies and several other Epsom residents, including children.

They joined the action that started at the UN Green for a symbolic march to Parliament Square where they formed a Mothers' Rebellion Circle with speeches, songs and children's activities.

As part of World Children's Day, which falls on November 20 and commemorates the adoption of the UN Convention on the Rights of the Child, Mothers Rebellion staged non-violent public protests. The focus was on the severe risks children face due to the impacts of global heating, including floods, heatwaves, droughts, storms, ecocide, and violent conflicts. Particularly emphasized was the disproportionate burden borne by children in the Global South due to resource-intensive practices by the Global North.

Operating under the banner of Climate Justice, Mothers' Rebellion called for respect for the UN Convention on the Rights of the Child, demanding that those in power take decisive actions to address the escalating climate emergency. The movement condemned structural violence against children and highlighted the exacerbating factors such as poverty, economic and social inequalities, food insecurity, and forced displacement.

A recent Unicef analysis revealed that at least 43 million children were displaced over the past six years due to extreme weather events. Healthcare professionals, including Dr. Camilla Kingdon, president of the Royal College of Paediatrics and Child Health, warned that climate change poses an existential threat to children's health and well-being, with tangible impacts already witnessed, including air pollution and extreme weather effects.

Mothers' Rebellion members, including Dr. Kristine Damberg, stressed the urgency of meaningful climate action. Damberg highlighted the need for cleaner air, more green spaces, healthier food, and reduced strain on healthcare systems, emphasizing the tangible benefits for both current and future generations.

Expressing deep concern for the future, mothers and allies globally urged countries to incorporate children's right to a clean, healthy, and sustainable environment into national legislation. They called for just measures to implement these rights and emphasized the historical role of mothers and caregivers in protecting and nurturing the vulnerable.

Elizabeth Cripps, Senior Lecturer in Political Theory, and Lisa Davies, a mother of three, shared their perspectives on the collective need for change, stressing the importance of a united effort in the face of a climate crisis threatening the overall future of children.

UNICEF acknowledged the voices of children and young people, stating, "From climate change, education, and mental

health, to ending racism and discrimination, children are raising their voices on the issues that matter to their generation.”

Mothers’ Rebellion for Climate Justice concluded its global actions with a resolute stance: “In the face of the climate crisis and its impact on children, we refuse to look away.”

For more information, visit mothersrebellion.com.

Image: Dr Kristine Damberg, Credit Andrea Domeniconi

East Surrey Hospital Inspection

1 December 2023



Maternity services at East Surrey Hospital have been downgraded after inspectors flagged six key areas for improvement. A report following an inspection of the unit raised concerns with infection control, checks on emergency equipment and medicine management.

These areas were listed as steps that must be taken in order for the service to improve along with actions relating to audits, completing documents and safeguarding training for junior doctors.

The Redhill hospital, run by Surrey and Sussex Healthcare NHS Trust, maintains its overall outstanding rating from the Care Quality Commission (CQC), but an inspection of its maternity service took place in September.

‘Safety of women, birthing people and babies put at risk’: In a report published on November 15, inspectors said they visited the hospital as part of the CQC’s national maternity inspection programme.

The service was downgraded to requires improvement with inspectors saying medicines were “not always managed well”, care records were not always completed and leaders did not always implement improvements in a timely way.

Inspectors said: “Staffing levels did not always match the planned numbers, which put the safety of women, birthing people and babies at risk. The service was not always visibly clean, and there were times when equipment checks were not completed.”

As well as this, “adverse incidents” may have been contributed to by out-of-date policies and guidelines. How has the hospital responded?

Tina Hetherington, chief nurse of Surrey and Sussex Healthcare NHS Trust, said: “Delivering safe, quality care to our patients is our absolute priority. I want to apologise for where we haven’t got it right and the effect this may have on patient confidence in our maternity services. Rest assured that we are taking immediate action to address the issues raised by inspectors to ensure our patients receive the high-quality care they rightly expect.”

Inspectors said feedback from patients as part of the inspection showed there were “mixed views” about experiences of the service. The report said: “Feedback included about concerns about delays, poor communication, and support needing to improve. For example, being spoken to unkindly, short staffing, and not being listened to. Positive feedback commented on the reassurance and care given by staff, especially on delivery suite.”

Some areas ‘not always visibly free of dust, dirt, and bodily fluids’: Under the area of cleanliness, infection control and hygiene, inspectors said: “Staff did not always use equipment and control measures to protect women and birthing people, themselves, and others from infection. They did not always keep equipment and the premises visibly clean, and we saw some staff were not in-line with uniform policy to minimise risk of infection. This included “several staff members” not routinely using gloves when they should, creating an infection risk and bed spaces that were “not always visibly free of dust, dirt, and bodily fluids”.

Inspectors also said delays to discharge on the postnatal ward were negatively impacting on patient and staff experience, with delayed inductions and transfers to delivery suites in evidence.

The service had a rate “well below” the national rate of stillbirths, of between one and two stillbirths per 1,000 births, compares to 4 per 1000 births nationally.

Inspectors were also told by staff there were not enough midwives and managers to mitigate risks of short staffing, leading to “exhaustion and low morale”.

‘Robust improvement plan’ in place: Ms Hetherington said the trust recognised that the national shortfall across maternity had affected services. She said a recruitment drive had been launched this year and since the inspection 13 new midwives had started jobs, with a further five due to start in the coming weeks.

The chief nurse also said a “robust improvement plan” had been put in place since the inspection, which included tougher

infection control measures, more frequent cleanliness checks, and more thorough daily safety checks of medicines and specialist emergency care equipment. She added: “We are clear there is more work to do, but our maternity team are passionate about patient care. While the CQC highlighted many examples of good practice such as timely access to services and quick action on any identified patient risks, this report will help us focus our efforts and engage with our patients through forums such as our maternity voices partnership, on making the immediate and long-term improvements that will deliver for our patients and their families year after year.”

Inspectors also raised examples of “outstanding practice” in the report, highlighting an inclusion midwife with a specific focus on promoting equality and diversity for staff and patients, and tackling health inequalities.

Leaders monitored incidents and outcomes for health inequalities and ethnicity to ensure no one was put at additional risk because of their ethnicity or personal circumstances, the report said.

What are your priorities for community safety?

1 December 2023



Epsom & Ewell Borough Council has launched a public consultation on the priorities for community safety in the borough and are asking residents, workers, visitors and businesses to have their say on the proposed action plan.

The council is part of the Epsom and Ewell Community Safety Partnership, which also includes Surrey Fire & Rescue Service, Surrey Police, Surrey County Council, Kent, Surrey and Sussex Probation Service, Surrey Downs Clinical Commissioning Group, Surrey Police & Crime Commissioner and Rosebery Housing Association.

Community safety covers a wide range of activities designed to reduce the likelihood of crime, disorder and anti-social behaviour, protect victims and hold perpetrators to account. It also involves reducing incidents of domestic abuse and behaviour damaging to the community.

As part of the Epsom & Ewell Community Safety Partnership, the council have committed to playing its part in the following themes:

1. Focus on the most vulnerable or those at risk of harm
2. Serious organised crime and PREVENT
3. Identify and tackle crime and anti-social behaviour
4. Improve Community Engagement

The new Plan is the first time the council has publicly committed to actions in support of those themes and they would like to gather the views of the community.

Cllr **Alex Coley**, (RA Ruxley) Chair of the Council’s Crime and Disorder Committee said: “I asked for this community safety action plan to go to a public consultation so we can hear what local people think our priorities should be. The government recently conducted a national consultation on expanded anti-social behaviour powers and the relationship between Community Safety Partnerships and Police & Crime Commissioners.

“Now it’s time to ask what our local community want from the Council and our partners. Please tell us your community safety priorities and share with others so we hear from as many people as possible.”

The consultation will run until 17 December 2023 and can be accessed via:

www.epsom-ewell.gov.uk/council/consultations. Comments can be made by email to consultations@epsom-ewell.gov.uk

Undiluted squash champions of Epsom

1 December 2023



Ebbisham Sports Club in Epsom is proud of its junior squash members, in particular several of its girls who regularly play in the Ladies Team competing against other clubs in the Surrey Leagues. **Maja Leese**, who turned 15 in May this year plays at Number 1 for the club's Ladies Team. Recently, Maja and two other Ebbisham girls - **Lara Krnic** and **Imogen Wood** - were all selected to represent Surrey as Numbers 1, 2 and 3 respectively for the 2023/24 Girls Under 17 team.

On the 12th November at Broxbourne Sports Club, Hertfordshire they competed against other counties in Stage 1 of the Junior Inter-County Championships where they emerged as runners-up in their group. All the juniors at Ebbisham have training at the junior club sessions, and are coached by our resident coach **Paul Steward**.

The Club was awarded both Epsom and Ewell and Surrey's "Sports Club of the Year" in 2009 and 2016. Its mission is to provide a sporting pathway for life, for all ages and abilities, from grassroots to elite level. Members can play racket sports at an affordable price and enjoy a sociable, healthy lifestyle, whether at a casual or competitive level - Ebbisham is a Club for life.

It is a friendly purpose-built club, open 362 days a year, with three dedicated courts each for badminton, squash & racketball and tennis. There is also a small warm-up gym area with a treadmill, indoor rower and a stationary bike. The Club has over 400 adult members and over 200 junior members drawn from all over the borough and beyond.

For more details see <https://ebbisham.mycourts.co.uk/index.asp>

Image: left to right Lara, Maja and Imogen

Ukrainians uplift all in Epsom evening of culture

1 December 2023



On Saturday 11th a choir of locally settled Ukrainians crowned an evening of their nation's culture at **Epsom Methodist Church**. Several folk songs preceded a rousing rendition of the National Anthem of Ukraine, bringing the audience to their feet, right hands on hearts.

Cllr. **Kieran Persand** (Conservative: Horton Ward of Epsom and Ewell Borough Council) welcomed all. He said *"In the face of adversity, the world has witnessed the unwavering spirit of the Ukrainian refugees. They have been forced to leave behind their homes, their loved ones, and the familiar landscapes of their homeland. It has been incredible to see how our community has stood with and welcomed them in and that should be celebrated too. Hosts who have offered shelter, compassion, and a sense of belonging - I thank you. It shows what can be achieved when communities come together."*

The social and cultural evening was opened by **Diana Zadorizhna**, a young vocalist, accompanied on the piano by her mother, **Natalia** (also the Choir's director). Along with Diana, young **Nika Vlasova**, who played the violin, will enter the first round on Tuesday 14th November, of the Rotary Club of Great Britain's annual music competition, taking place at Epsom College.

Maria Zhornikova, a professional pianist, played several pieces by Ukrainian composer Valentyn Silvestrov. **Yulia Komyschan**, a regular performer at the Ukraine music evenings, delighted once again with varied pieces played on the Ukrainian bandura instrument.

Young **Daniel Stets** read a poem in both English and the original language by the Ukrainian poet Taras Shevchenko.

The Ukrainians expressed their gratitude to **Nina Kaye** and **Jo Sherring** and all in the **Epsom Refugee Network**, that they lead, for the relief they have brought to their lives.

If you wish to be informed of future Ukraine cultural evenings please contact the organiser **Lionel Blackman** at epsommusicsoc@gmail.com

Local NHS Trust slow to respond to complaint

1 December 2023



A complaint lodged against **Epsom and St Helier University Hospitals NHS Trust** regarding the care provided to the late **Doreen Pepper**, a Parkinson's patient, has raised concerns about medication management and now delayed complaint response times, leaving her family in distress.

Mrs. Pepper, a former Head Teacher at Merland Rise First School, Banstead, Surrey, lived an active, independent life despite battling Parkinson's for approximately 16 years. However, her experience at St Helier Hospital took a distressing turn after a fall resulted in a broken hip and subsequent admission.

The family's complaint, submitted on April 26, 2023, outlines a series of lapses in medication administration during Mrs. Pepper's five-week stay. Despite the hospital's policy allowing Parkinson's patients to self-administer their medication, A & E staff allegedly denied Mrs. Pepper access to her medication upon admission.

The hospital reportedly lacked an accurate record of Mrs. Pepper's medication until October 27, 2022, causing considerable concern for the family. Instances of incorrect medication administration persisted, despite interventions from senior staff members and the family's visual aids.

The family created an A4 poster with medication times, but Mrs. Pepper was still given medication at inappropriate hours, impacting her ability to participate in crucial physiotherapy sessions for her recovery.

The hospital deemed Mrs. Pepper fit for discharge, intending to send her home with carer visits four times a day. The family questioned the adequacy of supervision between visits and the absence of overnight support, receiving little guidance from the hospital regarding future care options.

Furthermore, a delayed referral for physiotherapy post-discharge resulted in a significant setback to Mrs. Pepper's mobility, exacerbating her condition.

In response to the family's complaint, a spokesperson for Epsom and St Helier University Hospitals NHS Trust expressed regret over the extended response time. They assured a thorough investigation, led by senior clinical and management staff, and pledged to keep the family updated as they work towards a resolution.

The family, while acknowledging the strain on the NHS, urges hospitals to enhance complaint-handling processes to prevent prolonged distress for patients and their families awaiting answers on critical matters of care and accountability.

Veteran lives celebrated at Epsom's Comrades Club

1 December 2023



With funding from the Armed Forces Covenant Fund Trust, Surrey County Council has captured the life stories of four veterans and presented the booklets to them and their families in a special ceremony at **The Comrades Club, Epsom** in The Parade, Epsom

Part of the Force for Change project, the funding provided was to identify former service personnel living in Surrey who were not already known to the council, document their life stories and look at how veterans can be further supported.

The project focused on three areas of Surrey - Epsom & Ewell, Guildford and Surrey Heath. Activities organised to engage veterans included canal boat trips, basketball sessions, outdoors and indoor archery, fire skills and model-making sessions.

Alongside this, newly trained volunteers from **Bourne Hall museum in Ewell**, supported by trained staff from the Surrey History Centre worked with the veterans to document and record their life stories. The booklets created will be stored in the Surrey History Centre for future generations, and copies have been presented to the veterans and their

families.

Chair of the Council, Saj Hussain is the Armed Forces Champion for Surrey County Council. He said: *“Preserving the life stories of our veterans is not just a responsibility; it’s a tribute to their sacrifices. Through the Force for Change project, we’ve had the privilege of documenting and sharing these remarkable journeys. These booklets serve as a testament to their dedication and resilience, ensuring that their legacy lives on for future generations and their families to learn from and be inspired by.”*

Councillor Kevin Deanus, Surrey County Council Cabinet Member for Fire and Rescue, and Resilience, said: *“Time is running out for us to capture these important stories and ensure they are documented for future generations. We are delighted to have been able to support this project, to be able to connect with and provide support for more veterans in Surrey.”*

One of the volunteers, Phil Read, documented Tegwyn Bryn Lloyd’s story. Sadly, Tegwyn passed away last year shortly after completing his life story. **Phil said:** *“He [Tegwyn] came across as a very gentle soul to me, God fearing and that. Very gentle but yet did his duty and that overrode everything else and that came across to me more than anything.”*

Throughout the project veterans were connected to the veteran hubs across Surrey for ongoing social activities and support.

If you or a family member is serving, has served, or if you support members of the Armed Forces community, you can download the free Forces Connect app from Apple or Google stores. The app signposts to a wide range of support services.

Staying in bed problems for local NHS

1 December 2023



Hospitals in **Epsom And St Helier University Hospitals NHS Trust** unable to discharge almost two thirds of patients. This is according to a national data collection exercise conducted by the BBC. There are variations in the data collection criteria between different NHS Trusts.

In Epsom And St Helier University Hospitals NHS Trust between July 1 2022 and June 30 2023 on an average night 64.1% patients who had been identified as ready to be discharged that day were still occupying a bed at midnight.

This is 6.3 percentage points higher than the average figure for trusts across England (57.8%).

On 2 days 100% of patients classed as “no longer meeting the criteria” to be in hospital were still occupying beds at midnight. This means that on 1% of days for which data was provided, not a single patient was discharged.

The day when the most patients were left in hospital was Saturday October 22 2022 when 99 who could have been discharged were still in the hospital at the end of the day.

The proportion of patients ready to be discharged but still occupying beds was worst on Sundays, when 72.9% of patients identified as ready to be discharged that day were still occupying a bed at midnight.

A spokesperson for Epsom and St Helier University Hospitals NHS Trust said:

“We do all we can to discharge medically-fit patients swiftly and safely, but unfortunately there are sometimes delays. Our hospitals are facing significant pressures and we are working hard to ease these – from providing more beds this winter, to continuing to work with our partners to find solutions.”

The Trust added further background information:

There are a number of reasons why patients who are medically fit remain in hospital. These could include, but are not limited to, needing a care package in place before returning home; waiting for a bed or space in another facility or nursing home; or needing additional therapy, such as physio, before being mobile enough to leave hospital.

We have received £4.5m of national funding to provide more beds in our hospitals this winter
Improving hospital discharge is one of our priorities. We have discharge wards to free up bed space, and employ people in dedicated roles that focus on discharging patients and improving patient flow earlier on in the day

We work with our community partners, Sutton Health and Care and Surrey Downs Health and Care. This includes identifying patients for their virtual wards, which allow patients to get the care they need at home safely and conveniently, rather than being in hospital.

We also work closely with other partners, such as mental health and social care providers, to ensure people are being

cared for in the most appropriate setting

Photo by RDNE Stock project

Epsom's University of the Creative Arts new boss

1 December 2023



The University for the Creative Arts (UCA) has begun a new chapter in its illustrious history, with the appointment of Professor Jane Roscoe as its incoming President & Vice-Chancellor.

With a campus in **Epsom**, UCA is defined by creativity, world-leading research, and innovation. Professor Roscoe joins a specialist university where students build real solutions to human problems, staff are acclaimed for their top teaching quality, and the courses are highly respected among the creative industries.

Professor Roscoe, who has an extensive career in both higher education and the broadcasting industry, will take up the role in February 2024.

*"I am delighted to be joining an institution with such a long history of arts education and am looking forward to helping it build a new legacy within the creative industries both here in the UK and around the world," said **Professor Roscoe**. "I'm excited to get started and to be working with UCA's tremendous staff and talented students."*

Professor Roscoe comes to UCA from the University of Greenwich, where she has been Provost and Deputy Vice-Chancellor and Chair in Creative Industries since 2021. Before this she held leadership roles at the University of the West of England, Bristol, and the London Film School. Outside of academia, she has also shaped the schedules for television across Australia, as Head of Channels and Head of International Content at SBS (Special Broadcasting Service).

Together with her career history, Professor Roscoe is a Fellow of the Royal Society of the Arts, a member of BAFTA, the Royal Television Society, the Academy of Arts and Sciences and the International Design Organisation. She also has almost 60 published works, and multiple commissioned research projects, to her name.

This wealth of experience and expertise made her the perfect fit for UCA's next chapter, according to **Jeremy Sandelson, Chair of the Board of Governors:**

"We were hugely impressed by Professor Roscoe's experience within higher education and the creative industries, and her track record will not only complement UCA's values and ambitions but enhance them further. We are excited to usher in a new era with Professor Roscoe. Her vision for the University will be fresh, inclusive, and ambitious."

UCA's interim President & Vice-Chancellor, Professor Nick Foskett, said: "The University is looking forward to working with Professor Roscoe to deliver its ambitious plans for the future."

Surrey Borough flushed with pride

1 December 2023



Toilets in Waverley have reclaimed their thrones as some of the country's best bogs after inspectors released their results from unannounced lavatory visits.

Two watering closets in Waverley Borough Council's parks have achieved Loo of the Year status. Broadwater Park, in Farncombe and Frensham Great Pond and Common have been awarded platinum status - honours they held from 2017 and 2019 respectively. The Waverley washrooms were the only in Surrey to have secured nominations.

Councillor Steve Williams, Waverley Borough Council's portfolio holder for environment and sustainability, said: "Clean, well-managed toilets are very important for those visiting our sites and I would like to say a big thank you to our

contractors and staff who do such a great job keeping them up to such a high standard.”

According to Loo of the Year organisers, the awards encourage the highest possible standards in all ‘away from home’ washrooms and inspectors make unannounced visits to toilets across the UK and Ireland to judge them.

Acceptable toilets are graded silver, gold, platinum or diamond and are held up against a number of criteria, including décor, cleanliness, hand washing equipment and accessibility.

The awards have run since 1987 and are considered the ‘washroom standard’ with overall winners across the 61 categories announced on Thursday, January 18.

Related reports:

The Cost of Spending a Penny: a review of Epsom and Ewell’s public toilet provision.

AI training hub coming to Surrey

1 December 2023



Surrey is set to become home to a high-quality training hub in Artificial Intelligence (AI), a move which could have transformative impacts in the way vulnerable residents engage and access public services.

Government announced last week that the **University of Surrey and the StoryFutures unit at Royal Holloway, University of London (RHUL) will be the home of a new Centre for Doctoral Training (CDT) in AI for Digital Media Inclusion.**

The funding will help establish a unique creative industry hub for high-quality training in responsible AI, inclusive design, and creative skills within the county.

In addition to creating 80 PhD posts, the centre will look at using AI to transform digital media into intelligent content that adapts to individual preferences, such as age, language, and sensory and physical abilities.

The ambition is to place Surrey - and the UK as a whole - as a world leader in media inclusion.

Surrey County Council is proud to back the bid and keen to work with the new centre to establish how public services could be made more accessible to its 1.2 million residents.

In a letter of support, Cllr Tim Oliver, Leader of Surrey County Council, said: *“We are excited by the Centre for Doctoral Training’s (CDT) proposed approach to responding to the national need for a new community of experts who individually and collectively will deliver resilience for our digitalised Critical National Infrastructure.*

“We recognise and support the CDT’s aim to develop the underpinning research, training, community-building, and knowledge exchange, contributing 80 highly skilled and connected resilience experts to the workforce.

“The funding bid and subsequent CDT and associated research and expertise will have a significant positive impact on our organisation’s ability to deliver high-quality and sustainable services for all.”

Cllr Oliver added the local authority was interested in exploring how new technology could improve the way its most vulnerable residents accessed its services.

There was also potential to look at increasing engagement with businesses, fire prevention, community safety services, and greener futures and net zero.

The Surrey hub will be one of 12 Centres for Doctoral Training in AI across the country that will benefit from £117 million of funding through UK Research and Innovation (UKRI).

It was **announced at the global AI Safety Summit held at Bletchley Park last week.**

Cllr Oliver added that Surrey County Council has an established track record of working successfully with the county’s universities to drive innovation and economic growth.

Last week the local authority’s cabinet agreed to investment £3 million to support the establishment of a new **CoSTAR (Convergent Screen Technologies and performance in Realtime) satellite studio and incubator space** on the RHUL campus.

The new centre for the creative industries - which will have direct links to the national lab based a short distance away at Pinewood Studios - will create 300 jobs, support 200 businesses and contribute £30 million to the Surrey economy.

The Council was also partner in a **successful bid by Surrey’s Guildford Games Cluster and Warwickshire’s Silicon Spa for £1.5 million from Research England.**

The funding will support two of the UK’s biggest gaming clusters to work with higher education to drive innovation, invest

in infrastructure and support growth in the wider regional economy through the Games and Innovation Nexus (GAIN) project.

Cllr Matt Furniss, Surrey County Council's Cabinet Member for Highways, Transport and Economic Growth, said: *"The games industry is one of Surrey's real success stories, showcasing our county and its talented workforce on a global stage.*

"This funding has the potential to take this growing, innovative sector to new heights, creating high-quality jobs and generating inward investment into our communities - both of which would be good news for our residents."

Famous 16th Century Surrey pub saved, for now?

1 December 2023



A 16th century pub in the heart of the **Surrey Hills** has been saved from developers after plans to convert one of the last remaining Abinger watering holes into houses, holiday-let pods, and a new bar area were thrown out.

Mole Valley Borough Council's planning committee met on Wednesday, November 1 to hear proposals from developers, **JPW Osprey**, to turn the Volunteer pub in Sutton Abinger, near Dorking into self-catered holiday lets.

The plans were voted down eight to six as councillors sided with resident groups, formed to save the pub, as well as **Abinger Parish Council** which had lodged formal objections.

Addressing the meeting was **Paul Clever** who was part of a community group that had raised £600,000 in a failed bid to purchase the pub and save it. He said: "The aim of this application is to close the Volunteer, replace it with an unviable alternative which gets through planning. The new entity will last as long as needed to prove that it is not viable and the developer will then sell the asset for multiples of what it cost."

He added: "The Volunteer is being closed and the new layout and proposed service will ensure the new venture in the new area will fail. The planning application and the planning report refer to the pub being unviable and that is simply not true. The Volunteer Community Group has proof of this for the year preceding the sale, during the worst trading conditions ever for publicans.

"The Volunteer is viable and very precious to its community, known far beyond the boundaries of Surrey. It should not be allowed to go the way of so many other pubs near and far, especially when there are so many people willing and able to make it work as a public house and community facility."

The pub sits on the western side of Water Lane within the hamlet of Sutton Abinger, close to the boundary with Guildford. The land is designated Metropolitan Green Belt, Area of Outstanding Natural Beauty and Area of Great Landscape Value.

The surroundings, the officer report said, "lend the pub an engaging verdant setting and areas of the garden afford views over rolling wooded countryside to the south taking in attractive historic properties, some of which are listed."

The Volunteer had been owned and operated by the Dorset-based brewery, Hall and Woodhouse, until 2022 when it closed and sold to the applicant.

In November 2022 the pub was listed as an Asset of Community Value having been nominated by the Abinger Community Pub Group as a building that furthers the social wellbeing or social interests of the local community.

Speaking on behalf of the application was **Simon Best** who told the meeting it was the best way of bringing the pub back in use. He said: "Change is not always a bad thing and it is clear from previous failures that diversification is needed to ensure the Volunteer can run as a viable entity. Holiday lets will support and enable the pub to continue."

Councillor **Margaret Cooksey**, who moved that the plans be rejected said: "If they kept the public house building as is and used what is going to be the extension as accommodation that would have made much more sense. They have got it the wrong way round. It would have been better a different way round and hope they take note of that and come back with a better proposal next time round."

She added: "They've got it horribly wrong".

Image: The Volunteer Pub (Mark Davison)

Bourne Hall Ewell celebrates LGBTQ+

1 December 2023



Mental health is still quite a taboo subject and breaking down those barriers to talking openly remains quite a challenge but one group in Surrey is hoping to get those conversations going this weekend. **End Stigma Surrey** is a campaign to raise awareness and reduce stigma around mental health. As well as providing support, training, and raising awareness, End Stigma Surrey are launching an event called **Love Without Labels** to celebrate and support LGBTQ+ people in the community. It's a free event of music and presentation hosted by drag queen **Tiana Biscuit** and a headline performance by **Surrey Rainbow Choir**, Surrey's only dedicated LGBTQ+ choir, all taking place this Saturday 4th November afternoon at **Bourne Hall in Ewell**.

More details on Epsom and Ewell Times event page [HERE](#)

Organiser **Joe Stroud** said "isolation can be a problem for a lot of people who may be intimidated to approach groups and organisations trying to look for support. We're hoping this event will give people confidence and boost our collective sense of community spirit".

The aim is to create an environment to spotlight LGBTQ+ groups in the community and celebrate this with an uplifting day of pop tunes from David Bowie, Madonna, Billie Eilish and more. A strong focus on the day will be the wellbeing and the mental health of our community with the relaunch of Outline, an LGBTQ+ listening service, but it's also a great opportunity to meet people and socialise with several Surrey community groups who are taking part.

Oscar Hoyle from Blossom LGBT says, "we are predominantly focused on empowering LGBTQ+ people to live meaningful empowered lives where they don't face discrimination or the fear of discrimination".

End Stigma Surrey is commissioned by Surrey County Council Public Health and delivered by three well established not for profit organisations in Surrey, Catalyst, Mary Frances Trust (both of whom run Community Connections in Surrey) and Acting Out Productions which provides drama-based training and awareness raising.

Love Without Labels, a day of celebration and community in support of LGBTQ+ Mental Health! This project is part-funded by the UK government through the UK Shared Prosperity Fund and supported by Epsom & Ewell Borough Council. Free tickets can be applied for [here](#)



<https://www.eventbrite.co.uk/e/lgbtq-celebration-and-wellbeing-day-tickets-738080788507?aff=oddttdtcreator>

Surrey College fraud probe leads to housing plan

1 December 2023



Warnings a failed subcontracted apprenticeship scheme was a "major risk" were ignored leaving a Surrey college with a £25million financial time bomb that it now hopes to solve by selling land for 320 homes.

Brooklands College in Heath Road, Weybridge, borrowed a large sum from the Education and Skills Funding Agency (ESFA) with the money given to SLC Security to run apprenticeship programs at the school between 2011 and 2019.

When SLC Security collapsed, a formal review was launched by the Department for Education's further education commissioner - and soon after Scotland Yard began its own three-year fraud investigation which closed in May with no arrests - leaving the college holding the can.

The school's solution has been to look to sell land to developers Cala Homes for a £45 million project to cover the money it owes to the ESFA and a modernisation of its campus. The planning application is due to be decided by Elmbridge Borough Council in November, potentially drawing the saga to a close.

In the months leading up to SLC's collapse concerns of the school's financial health had already caught the attention of the Department for Education and the college's "capacity and capability" to get out of the mess, questioned.

The commissioners said the subcontract was a "major risk" and recommended the college "undertake further work to understand the risk associated with this contractor and to immediately review subcontracted provision".

The school's governors, on the other hand, told commissioners they had been given "numerous assurances" by the principal and chief executive over the college's financial stress testing and auditing of its subcontractors which "showed no issues regarding eligibility, existence of learners or their employment status".

At no point had any thought had been given by governors to develop a Plan B should the investigation find the college financially liable for any failings, the report read.

The college's senior leadership team and governors at the time believed "they had undertaken all necessary and appropriate checks and due diligence on all sub-contracted SCL Security provision and from the work they have done, believed that the risk of clawback was low" according to the commissioners' report.

A spokesperson for the Department for Education said it does not comment on individual cases but that colleges are required to ensure any education subcontractors adhere to regulations.

They added: "In all cases where apprenticeship provision does not meet the funding regulations it is standard procedure to recover those funds."

A liquidators' statement for SCL Security published on January 4, 2023, revealed that colleges and the ESFA have claims worth £22.5 million against the company. However, it shows there is only about £6.5m available, far short of how much the college must return to the ESFA.

Brooklands College also plans to seek damages for breach of contract, although this will require "further work" to adjudicate.

A spokesperson for the Metropolitan Police said: "In June 2020, the Metropolitan Police received an allegation of fraud relating to a college based in Heath Road, Weybridge, Surrey. The allegation related to financial transactions between 2011 and 2019. An investigation was undertaken which included assessing all available evidence and speaking to staff at the college. No arrests were made in connection with the investigation. In May 2023 a decision was taken to close the investigation and the college has been informed of this outcome."

A three-year repayment plan is now in place between the college and the ESFA. The college has also put in place a new leadership team and is working with Cala Homes on a joint planning application. The £45million scheme, the college says, will enable its Grade II listed mansion to be refurbished and restored, open 12 hectares of woodland to the public, provide a community-accessible sports centre, as well as the 320 homes - 128 of which will be classed as affordable housing.

The public consultation into the plans closed on October 23 with 235 people voicing their support for the project against 22 letters of objection.

A spokesperson for the college said: "A new leadership team and a revitalised Board of Trustees have been focussed on putting the college on a solid, long-term, financial footing and have developed a plan to repay the debt and safeguard the college's future. Our plan will upgrade our teaching facilities to create a modern learning environment that will meet future educational needs, inspire the next generation of students, and secure a sustainable future for Brooklands College in our community."

Image: Visualisation of completed Brooklands College campus site (Cala Homes/Elmbridge BC)