Gold star at the end of the Rainbow

Better's Rainbow Leisure Centre in Epsom has maintained its 'Excellent' status from QUEST - the Quality Scheme for Sport and Leisure. This follows a mystery visit from the organisation in April plus a planned audit in May.

Rainbow's facilities include two pools – full-size and teaching – a sports hall, 100+ station gym, soft play area, spa and a senior activity room.

The centre has approximately 70 members of staff (full and part-time) and around 3,000 members who are mainly families or adults over the age of 66.

QUEST's report commented on the centre's excellent, well-maintained facilities and its extremely warm, friendly and welcoming staff. Emily Simmons, General Manager, comments, "I am immensely proud of the centre and our team. Achieving QUEST Excellent status is no easy task and staff consistently work hard to maintain the high standards they set themselves.

"QUEST is a fantastic tool for evaluating best practice and customer service levels. It sets the standard for leisure centre management and sports development, taking into account programming, facilities, management policies and procedures, staff training and development, and environmental impact. This award means both customers and staff are getting the highest level of service, care and support."

Better's Head of Service in the area Steve Hannen adds, "A huge well done! It's a great achievement for Rainbow to maintain Excellent status. This is not an easy thing to do and the entire centre team should be proud."

Rainbow Leisure Centre is managed by charitable social enterprise GLL under the 'Better' brand. Supporting the wellbeing of local communities is an important part of the organisation's ethos.

GLL press

Student racemakers favourites at the Derby

Ewell based **Nescot** (North East Surrey College of Technology) were proud to be part of this year's **Epsom Derby** Festival. Our Travel and Tourism students were once again 'Racemakers' and our Animal Management students presented personalised handmade plaques to the grooms of the Betfred Derby runners.

NESCOT on Reigate Road, Ewell is the location for a local HUSTINGS, staged by Epsom and Ewell Times, for the Epsom and Ewell Parliamentary Candidates in the Adrian Mann Theatre at 7pm on Wednesday 26th June. All welcome.

Our Travel and Tourism Level 2 and 3 students were part of the 'Racemaker' team on 31 May and 1 June. They used skills developed within their course to assist visitors with directions and queries, helping to ensure an excellent experience was had by all. The students benefitted from both, the preparation and employment during the event. The experience has allowed them to develop their academic and transferrable skills, from CV development to interviews and onsite advice and guidance with Epsom Downs Racecourse. They received training on the various enquiries they might receive including how to effectively deal with a range of customer service scenarios.

A team of four of our Level 2 and 3 Animal Management students also presented unique mementos made from wood off cuts that bore the names of the horses running in the Derby. These personalised and handmade plaques were presented to each groom. The students were chosen for their consistent hard work and involvement in sustainability projects as part of their course.

Julie Kapsalis, Principal and CEO of Nescot, said, "We are proud of our involvement at the Betfred Derby Festival. Thanks to our staff for creating these collaborative opportunities and to our students for being excellent ambassadors for the College. It has been an incredible experience for them to be part of an internationally renowned premier racing event.

"We are hugely appreciative of Epsom Down Racecourse for inviting our students to be part of this prestigious event. Working with businesses and the community is important to us as a college and we look forward to our continued partnership that will enrich our learners with practical experiences to prepare them for their careers."

Jennifer Fasad and **Jemma Brodie**, Travel and Tourism lecturers at Nescot also expressed their gratitude. They said, "A huge thank you to the team at Epsom Downs Racecourse who ensured a comprehensive training programme was given to all learners involved. The opportunity to gain first hand customer service skills at an event of this scale offers them an all-important experience as they consider career paths in the travel, hospitality and events industry."

Zoe Brown, Head of Curriculum, Animal Studies, commented, "Our students were thrilled with the invitation to go behind the scenes in the stables area and meet the people who care for the horses. It's been an amazing experience for them. Thanks to Epsom Downs Racecourse for organising this opportunity. We are delighted that the personalised plaques were well received and we've been asked to provide them next year too."

Tom Sammes, General Manager at Epsom Downs Racecourse, said "We were pleased to offer students from Nescot the opportunity to be part of the 'Racemaker' team at the Betfred Derby Festival. Their enthusiasm and commitment to learn and execute their roles is commendable, and the whole team were professional and dedicated across the two days.

"We were also delighted to help the students present the beautifully designed plaques to the grooms of the Betfred Derby runners and want to thank them for their hard work in the build up to the event.

"Epsom Downs Racecourse is looking forward to offering a range of different projects to support study programmes for young people throughout the rest of the year. Nescot is a huge part of the local community, and we want to help them continue to make a positive impact on the young people that come through their doors."

Travel and Tourism student Frankie said, "We had such a great time working as part of the Racemaker Team. The guidance and the allocation of roles and locations was clear and organised. This opportunity has allowed me to develop my leadership skills. I was proud to be placed on the radio as a team leader during the second day."

Another student Josh added, "It was an amazing experience! Helping customers has developed my confidence. I had some fantastic personal moments and even had the opportunity to see the beautiful race horses in the winner enclosure."

This is the second year that our Travel and Tourism students have worked alongside The Jockey Club as part of the Beacon Project that was set up in in Autumn 2022. This collaboration offers our students work experience opportunities with various projects at Epsom Downs Racecourse to aid with their studies and understanding of the racing industry and career opportunities it presents.

Nescot's Travel and Tourism students as part of the 'Racemaker' team at Epsom Downs Racecourse for the Betfred Derby Festival along with Julie Kapsalis, Principal and CEO. Photo credit: Nescot

D-Day celebration on Epsom Downs

A special event to commemorate the 80^{th} anniversary of the D-Day Landings is taking place on Epsom Downs on Thursday 6 June, 7-9.30pm. The event is being jointly run by Epsom & Ewell Borough Council, Go Epsom and Epsom Downs Racecourse.

The D-Day Landings are recognised as the largest naval, air and land operation in history, with more than 150,000 troops landing on five beaches in Normandy and bringing about the liberation of north-west Europe from Nazi occupation. Commemorative events are taking place nationally to remember those who gave their lives during the D-Day Landings.

The public are invited to come down to the Racecourse from 7pm, when the grandstand will open. Refreshments and fish and chips will be on sale, and there will be a range of entertainment on offer. The event is free to attend.

At 9pm, a ceremony will take place at the beacon on Epsom Downs, including a lone piper playing, and at 9.15pm the beacon will be lit. The beacon lighting is part of a national chain of beacons being lit across the country, and along the Normandy coast of France, and is designed to represent the 'light of peace' that emerged out of the darkness of war.

Cllr Clive Woodbridge, Chair of the Community and Wellbeing Committee at the council, said:

"The beacon lighting event is an opportunity for the community to come together to honour the thousands of people involved in the D-Day landings. Their brave actions enable us all to enjoy the peace and freedom we have today.

"We look forward to welcoming residents and visitors to this special and important event."

Karen Pengelly, BID Manager at Go Epsom, said:

"Epsom's beacon was erected two years ago to mark the Platinum Jubilee of Her Majesty the Queen. It is an absolute honour to be involved in the D-Day 80th commemoration. Epsom, just like many other places, played an active part in World War 2; this is our

chance to remember the sacrifices made by so many."

Tom Sammes, General Manager at Epsom Downs Racecourse, said:

"We are honoured and delighted to be a part of the D-Day 80th commemoration. The racecourse was a key part of Epsom's World War 2 response and we look forward to welcoming the community to remember the brave personnel who risked their lives for freedom and peace."

Background image credit Expert Infantry CC BY 2.0 DEED

Surrey Arts appointed to lead Surrey Music Hub

Surrey Arts, part of Surrey County Council has been appointed by Arts Council England to lead the Surrey Music Hub from September 2024, as part of an ambitious national programme to provide high-quality music education for all children and young people.

Surrey Arts will receive £1.42 million in funding from the Department for Education to coordinate music education in the local area, plus an additional £469,000 to invest in new musical instruments, equipment and technology tailored to the needs of children and young people in Surrey, including those with special educational needs and disabilities.

Surrey Arts will deliver high quality music education accessible to all children and young people in Surrey through diverse partnerships between educational, creative and community organisations in the local community and throughout the country.

The appointment is part of a major investment in a new generation of the nationwide network of Music Hubs. This investment will help to deliver the Government's National Plan for Music Education, and give all children and young people the opportunity to develop their musical interests as far as they wish, including helping them to begin careers in the music industry.

Denise Turner-Stewart, Surrey County Council Deputy Leader and Cabinet Member for Customer and Communities said: "We are delighted that Surrey Arts, part of Surrey County Council will be able to continue its work in leading the music hub in Surrey. The music hub is a network of music organisations and schools working together to bring musical opportunities to young people. This funding will ensure that we are able to continue championing music and support thousands of young people across Surrey to experience the joy and pleasure of participating in musical activities."

Darren Henley, Chief Executive of Arts Council England, said: "Music education is enormously powerful – it can enrich young people's lives, help them connect with the people around them, and start them on the pathway to fruitful and fulfilling careers. We are excited to announce this investment in a new generation of Music Hubs, which will support the brilliant work of our dedicated music teachers across the country, and help bring high-quality music education to even more children and young people in every part of England."

Visit www.surreymusichub.com to find out more.

Notes to Editors

Surrey Music Hub is a network of music organisations and schools working together to bring more musical opportunities to children and young people in Surrey, both in schools and in the wider community. Led by Surrey Arts, the county council's arts service, the Hub will act as an advocate for music education, encouraging participation in music across the county. They will work to ensure that children and young people from all backgrounds receive music education that is high quality, wide ranging, sustainable and accessible to all and that there are clear routes for progression. https://surreymusichub.com/

Arts Council England is the national development agency for creativity and culture. We have set out our strategic vision in **Let's Create** that by 2030 we want England to be a country in which the creativity of each of us is valued and given the chance to flourish and where everyone of us has access to a remarkable range of high-quality cultural experiences. We invest public money from Government and The National Lottery to help support the sector and to deliver this vision. **www.artscouncil.org.uk**.

Image Corey Seeman

County Councillor Community funding

Surrey residents can now apply for cash grants to improve their local area through the Your Councillor Community Fund. Last year the Fund supported over 380 community projects via Surrey County Councillors, totalling £404,330.

This community fund is flexibly designed to help with costs that can range from purchasing sports equipment for local clubs, to the creation of websites, providing financial support to community groups and projects that improve the quality of life in for residents in Surrey.

Each year, Surrey County Council's 81 councillors each allocate £5,000 of funding within their local communities. With their deep understanding of the needs and priorities of their communities they can ensure that the funding is targeted to areas where it is most needed and where it can make the biggest impact. It can be used across a variety of projects that help promote the social, economic and environmental wellbeing of their communities.

Surrey County Council Deputy Leader and Cabinet Member for Customer and Communities Denise Turner-Stewart said: "As a council we are committed to working together with communities to improve the lives of people living or working in Surrey. The Your Councillor Community Fund is a great example of how even a small amount of funding can make a big difference in the communities we serve. These initiatives can help to deliver such things as sports for fitness, places to come together, providing facilities that help improve health and wellbeing and in other cases an improved pride in their local areas.

"It embodies our commitment to empowering local residents to have a say and make a real difference in their own communities. By supporting initiatives driven by the passion and dedication of our residents, we aim to create vibrant, inclusive communities where everyone thrives".

The Your Councillor Community Fund is open now and closes in January 2025.

To apply for money from this year's Your Councillor Community Fund you should contact your Epsom and Ewell Councillor. They are:

Epsom Town & Downs Steven McCormick Epsom Town & Downs Residents Association **Steven.McCormick@surreycc.gov.uk**

Epsom West Bernie Muir Epsom West Conservative **bernie.muir@surreycc.gov.uk**

Ewell John Beckett Ewell Residents Association john.beckett@surreycc.gov.uk

Ewell Court, Auriol & Cuddington Eber Kington Ewell Court, Auriol & Cuddington Residents Association **Eber.Kington@surreycc.gov.uk**

More information can be found here Your Councillor Community Fund - Surrey County Council (surreycc.gov.uk).

Examples of projects funded last year include:

£1,493 to help make Spelthorne cleaner and greener by providing group litter picking equipment which can be loaned out to encourage individuals, groups and schools to adopt an area for regular picking and to take a pride in their local environment.

£2,000 towards equipment for the 2023 Shepperton Village Fair, including banners, sail flags, display board and cashless payment devices.

£700 towards replacing a 25-year-old table tennis table used by Leatherhead U3A Table Tennis Group, helping to keep members physically and socially active.

£1,000 towards new uniforms for Godalming Youth Band. The new polo shirts and hoodies are more suitable for events all year round and will be loaned out, much like the instruments, to help keep music-making as accessible as possible.

As well as Your Councillor Community Funding, there is also funding available via Your Fund Surrey for small and large community projects. Visit **www.surreycc.gov.uk/yourfund** to find out more.

Image: Left to right - County Councillors McCormick, Muir, Beckett and Kington

Inclusive sportsmanship in Worcester Park

The annual Linden Bridge Football Festival kicked off with a vibrant display of teamwork, camaraderie, and sheer determination. Organized by **Linden Bridge School**, Worcester Park, and led by enthusiastic pupils, this event brought together 15 special educational needs (SEN) schools and over 100 pupils for a day of spirited competition.

The festival, held at **Wandgas Sports Ground**, exemplified the inclusive spirit that Linden Bridge School stands for. Students of all abilities participated in various football matches, showcasing their skills and passion for the beautiful game. From footgolf to mini-tournaments, the atmosphere was electric as players cheered each other on.

One of the festival's highlights was the unwavering support from local businesses. **MetroRod**, a leading drainage and plumbing company, stepped up as the main sponsor. Their generous contribution ensured that every participant received a commemorative medal, a symbol of their hard work and dedication. In addition, MetroRod provided trophies for all participating schools, recognizing outstanding performances and sportsmanship.

Coach Dom, from **KEY Sports Academy**, played a pivotal role in making the festival a success. His expertise in organizing sports events and passion for nurturing young talent shone through. Coach Dom lent equipment and offered valuable coaching tips. His commitment to empowering young athletes was evident as he encouraged fair play and teamwork.

"The Linden Bridge Football Festival is more than just a tournament," Coach Dom shared. "It's about fostering a love for sports, building confidence, and creating lasting memories. These students inspire us all with their determination and resilience."

The **Surrey Special Schools Sports Association** (SSSSA) includes the Linden Bridge Football Festival as a key event in its annual calendar. Linden Bridge School takes immense pride in being an active member of the association. This year alone, Linden Bridge pupils have participated in 25 SSSSA-organized events across various sports disciplines.

"Our students thrive when given the opportunity to compete," said Mr. **Borja Vidal**, PE Lead at Linden Bridge School. "The festival allows them to showcase their abilities, make friends, and celebrate their achievements. We're grateful to everyone who made this day possible."

The Linden Bridge Football Festival reminded us that sports transcend barriers, bringing people together in the spirit of unity and joy.

With the success of this year's festival, Linden Bridge School is already planning for next year. The goal remains the same: to create an inclusive platform where every student can shine, regardless of their abilities. As the festival becomes a cherished tradition, it reinforces the belief that sports have the power to transform lives.

Bed pressures rushing doctors

Pressure to free up hospital beds can "rush" clinicians to make under-informed decisions and discharge plans, a coroner has found.

A man who tragically died from hypothermia and chronic alcoholism in **Epsom General Hospital** prompted a coroner to raise concerns that demands on beds can put patient safety at risk.

A local man was admitted to hospital three times from October 22 to December 5, 2022. Each time, the underlying cause of his

condition was not diagnosed and he was soon after found to be medically fit for discharge. He died on December 12 2022, after being found profoundly hypothermic the previous day.

Coroner **Caroline Topping** found: "Pressure on staff to vacate hospital bed spaces led to inadequate discharge planning and more than minimally contributed to the death."

It was accepted by the Epsom and St Helier NHS Trust that pressure to vacate hospital bed spaces contributed to the inadequacy of discharge planning. The coroner ruled the need to free up a bed space led to the patient's rushed release on December 5, 2022 without an adequate care plan being in place.

Nationally, the NHS faces significant pressures to use beds as efficiently as possible. The Trust said it will never willingly compromise a person's safety by discharging them sooner than it should.

Clinicians and staff discharged the patient without knowing what underlay his deterioration and how his ability to self-care was impacted.

His expressed wish to go home alone was "erroneously" relied on to justify an "unsafe" discharge on the basis he had capacity to make a decision, according to the coroner's prevention of future death report.

An inquest on March 12 2024, heard how the man was suffering from alcohol related brain damage, impacting his mobility and fluctuating confusion. Malnourished, as a result of his chronic alcohol use, his health had declined and he lost a significant amount of weight over the summer.

Continuing to "abuse alcohol", he was self neglecting and his ability to live alone was reduced. He developed hypothermia in an inadequately heated flat and had not been eating properly.

Contrary to NHS policy, the man was not identified as a vulnerable patient. Any adult unable to take care of themselves (e.g. alcohol as a risk factor) is defined as a vulnerable adult.

The coroner found there was a lack of information sharing and investigation in relation to the discharge planning for the patient.

Reportedly unaware of the discharge planning policy, staff made decisions in a vacuum. There was no understanding of the mans's recent history of frequent admissions, his diagnosis or sufficient investigation of his home circumstances.

The man's family was not involved in the discharge planning. Concerns were raised by the family on a number of occasions about his ability to look after himself. No heed was paid to these worries and the man was discharged on December 5 to live at his own flat without an adequate care plan in place. He died a week later.

The coroner's report states the Trust has already put in place a number of improvements around effective information sharing and recognition of safeguarding issues, including self-neglect.

However, she "remained concerned" that the hospital's discharge policy remains under review, including how families are involved, meaning it has not been possible to access how effective it is.

The coroner wrote to St George's Epsom and St Helier Hospital Group and NHS England to raise her concerns, which also included pressure to vacate beds leading to rushed under informed decision making and ability to prepare 'properly considered' discharge plans, urging them to take action to reduce the risk of future deaths.

A Trust spokesperson said: "We are deeply sorry that we didn't give [the man] the care that he and his family were entitled to expect, and our heartfelt apology and condolences go out to [his] family.

"We took immediate steps to review our discharge process, adding in additional checks, greater contact with families of vulnerable patients and we have also improved safeguarding training for our staff."

Epsom and St Helier Hospital added they will respond fully to the coroner's concerns within the set timeframe, by June 12, 2024.

Rated as 'good' in an inspection in 2019, the Care Quality Commission (CQC) said it has received the coroner's report on the hospital. The CQC said, as always, it will utilise the information during its forthcoming engagement meetings with the Trust.

County lines of trees

Surrey County Council has worked with residents and community groups to plant over 36,000 new trees across the county. The council remains on track to plant 1.2 million trees by 2030, marking one for every resident.

Since the launch of the initiative in 2019, over 510,744 trees have now been planted across the county. This year, 1952 metres of new hedgerows have been planted during this year's tree planting season, offering habitats for wildlife.

A range of community projects have also been undertaken to support our ambitions to improve air quality and biodiversity. These include:

- A group of 180 community members came together to plant over 7300 hedgerow trees at Bocketts Farm to support birds, mammals and other wildlife.
- 42 trees were donated to Bronzefield Women's Prison in Ashford and the tree Planting and Establishment team delivered a workshop to those women who were undertaking horticultural qualifications.
- 2625 native broadleaf trees were planted in The Priory C of E School in Dorking using an experimental planting technique, Miyawaki/Tiny Forest. This technique of dense tree planting restores naturally occurring native species and speeds up natural ecological succession.

The new webpages have also been developed to include an interactive tree map, tree planting advice and tips for how residents can get involved. More details are available **here**.

Marisa Heath, Surrey County Council Cabinet Member for the Environment, said, "I'm delighted that we are progressing our ambition to plant 1.2 million new trees in Surrey as we work to both meet net zero targets but also make our county as green and beautiful as possible.

"This is not something we can deliver alone and we will continue to work with our partners and communities to achieve this target. I encourage residents to visit our new **webpages** to find out how they can get involved."

Image credit: rawpixel.com

Tarbuck's luck comes to Epsom

Comedian Jimmy Tarbuck popped into Epsom General Hospital recently - and made a serious bit of business great fun.

He was in the Urology Department to present a "new toy", a £10,975 TULA Laser Machine on behalf of Epsom Medical Equipment Fund (EMEF).

Surgeons love new toys and this one saves lives. The comic heard from Consultant, **Deji Akiboye** how this new treatment for bladder cancer helps treat cancers without the need for sedation or anaesthetic. Patients come in and have their condition treated, pain free and walk out of hospital in less than one hour. The tiny laser goes through a flexible telescope inserted into the bladder.

The consultant added: "We use this laser to fry abnormal areas in the bladder which are cancerous. Traditionally this involved a full anaesthetic and a stay in hospital, sometimes with a catheter.

"With this treatment, it means we can do away with all those things and treat people far more quickly, painlessly and let them get back to normal living faster. It is fast, efficient and effective – plus it's also great fun to use for us surgeons who love new toys."

Charlotte Druce, General Manager, Surgery & Endoscopy Surgery Directorate, Epsom and St. Helier University Hospitals NHS Trust thanked EMEF organiser, **Bess Harding** for helping to make this particular dream come true.

Bess added: "With the support of the local community, we raised the money for the TULA which is an important part of the treatment".

Find our more and donate to EMEF.

Image: Easter Espinosa, Charlotte Druce, Bess Harding, Jimmy Tarbuck, Deji Akiboye

Community fund open for bids

Epsom & Ewell Borough Council is inviting community groups and organisations to bid for neighbourhood funds raised by the Community Infrastructure Levy (CIL), to deliver projects that will support new development and benefit Epsom & Ewell residents across the borough. Bidding opens on 7 May for six weeks, closing on 18 June.

The CIL raises funds from developers in recognition that new development creates pressure on local infrastructure. It is spent on the provision, improvement, replacement, operation, or maintenance of local infrastructure. Epsom & Ewell Borough Council has invested more than £210,000 from the 2022/23 Neighbourhood CIL Fund in community infrastructure projects including:

- Replacing playground equipment in Rosebery Park and Alexandra Recreation Ground
- Repairing pathways in Nonsuch Park to ensure they are safe and accessible
- Upcoming works to support biodiversity and improve visitor experience, including an additional new bench, at Stamford Green Pond.

Councillor **Steven McCormick**, (RA Woodcote and Langley) Chair of the Licensing and Planning Policy Committee, said "I strongly urge local community groups and organisations to take this opportunity to bid for funds for community projects and initiatives that can improve quality of life for residents in Epsom & Ewell.

The Neighbourhood Community Infrastructure Levy Fund offers us the chance to deliver projects that have a real impact on our communities, for example enhancing access to the countryside, improving accessibility and facilities in our parks and open spaces, improving health and safety for example by installing public water fountains, and more."

The bidding process is designed to be as clear as possible. Information on the process can be found in section 6 of the CIL Spending Protocol.

Bids will be shortlisted using the criteria set out in section 7 of the CIL Spending Protocol. Shortlisted bids will be presented to the Licensing and Planning Policy Committee for approval and, for any spend over £50,000, then to the Strategy and Resources Committee.

Image: Rosebery Park - children's recreation area. Google