Breaking the mould for Ukrainian refugees

Families fleeing war-torn countries such as Ukraine should not be placed in "derelict" and "mouldy" homes run by a Surrey council's housing association partner, a councillor has claimed.

Mole Valley District Council's scrutiny committee met to discuss the Department for Levelling Up, Housing and Communities £500million funding for local authorities to provide homes to Ukrainian and Afghan families via the resettlement and relocation schemes.

Councillor Paul Potter. Image credit: Surrey Live - Grahame Larter

If fully progressed, the council would receive about £1.5m to help deliver up to nine properties for families seeking refuge. These would then become part of the area's long-term affordable housing stock – available on a rental basis of 80 per cent market value.

The move was widely supported by members at the March 7 meeting but the council's main social housing provider, **Clarion** was criticised by councillors.

The housing association said it was investing £5m and "hiring 100 new staff" to tackle the problem.

Councillor **Paul Potter** (LD, Brockham, Betchworth and Buckland) said: "Great that we are helping people less fortunate than ourselves but I did have a couple of concerns, the first was that affordable rent was not actually affordable. My bigger concern is Clarion, if you are going to pick someone to do houses we should be doing it ourselves because my dealings with Clarion over the last God knows how many years has been a nightmare. It has got better, the chap they got now he's done more in seven days than they have in 10 years – so something is happening there. But to put someone in the houses I've seen, in the state they're in.

"I had a family actually move into Tanners Meadow from a house that was quite frankly derelict, mouldy, the kids area all on inhalers. These people have come from a war zone. They really don't want to be going into a damp house, like that young kid last year. So I do have a big concern that Clarion is taking over."

Cllr Potter was referencing the decision reached at Rochdale Coroner's Court which said two-year-old boy Awaab Ishak died following prolonged exposure to mould - three years after his parents first complained about damp in their one-bed Rochdale Boroughwide Housing association flat.

It also follows a statement issued in December 2022 when district leader, Cllr **Stephen Cooksey**, said he would write to Clarion Housing to address "widespread issues of mould and damp problems" and urged the association to give the problem "higher priority".

He said he was "fully supportive" of the **Housing Ombudsman's** report - where Clarion Housing was one of the six housing associations highlighted for multiple failings of damp and mould, complaint handling and record-keeping.

Cllr **Caroline Salmon** who presented the local authority housing fund report to the committee agreed that there has been an issue with damp and that efforts were underway to remedy the situation in Mole Valley.

The Lib Dem member for Beare Green said: "Clarion have been trying to improve damp, and we've been working with them too. There have been some really good changes."

The meeting was wound up with the select committee chairperson, Cllr **Joanna Slater**, recommending that cabinet moves forward with the proposals with a preference for freehold housing and a discussion over the choice of partners.

A Clarion Housing spokesperson said: "Members of our senior management team recently met with cabinet members of Mole Valley District Council to outline Clarion's strategy to address the conditions of a small number of our properties in the region, including issues with leaks, damp, condensation, and mould. Housing for refugees was part of the discussion and we look forward to working closely with the council to provide essential housing for those in need. We at Clarion are determined to resolve condensation, damp and mould in our homes promptly and effectively.

"As part of this effort, we have increased the ways residents can get in touch with us to report it and are investing an additional £5 million annually to tackle the issue, including hiring 100 new staff - which will include specialist surveyors and new Resident Liaison Officers to deal specifically with leaks, condensation, damp and mould cases."

Will Cathedral repairs threaten Canadian WW1 memorial?

Plans to build 124 homes on undeveloped woodland next to **Guildford Cathedral** will threaten a memorial to Canada's First World War military sacrifice, a preservation society has warned. Guildford Cathedral needs to carry out an estimated £3.2million in repairs, but unlike other cathedrals in the UK, it says, has "never possessed endowments of any significance and has always struggled to fund repairs to the Grade II* listed building".

Image: Grahame Larter

To solve the issue, the cathedral sold a parcel of land to developers which, it says, will "enable the endowment to be secured for the cathedral which is vital for its survival" and secure its long-term maintenance.

The issue, says the **Vimy Foundation**, which oversees the public historical resources and modern perspectives on Canada's participation in the First World War, is that land is a memorial to the 650,000 Canadians and Newfoundlanders who fought in Europe during the First World War, 66,000 of whom lost their lives.

Writing to **Guildford Borough Council**'s planning committee, the foundation said: "This undeveloped wooded area was created on the initiative of **R.B. Bennet**, prime minister of Canada from 1930 to 1935, who lived near Guildford, to provide a place for reflection and remembrance of Canada's contribution during the conflicts that shook the first half of the 20th century."

They added: "While understanding the needs of the Guildford community, The Vimy Foundation wishes to reaffirm its commitment to the preservation of memorial sites honouring Canada's fallen soldiers. In recognition of the bravery and sacrifice of these men and women, their memory must continue to be honoured. The Vimy Foundation calls on decision-makers, Guildford Cathedral, Guildford Borough Council and developers, to preserve the commemorative and memorial dimension of this site and will support initiatives in this direction."

There are currently seven homes on the site and used by staff cathedral staff. It is designated as open space as part of the Cathedral land but earmarked for 100 homes within the council's local plan.

A previous planning application to build 134 homes on the slopes of the cathedral was turned down, despite officer recommendations, by Guildford's planning committee. Background papers to the application said it was due to the plans being "poor quality and out of character with the surrounding area".

This led to the cathedral working with developers **Vivid** to carry out what it described as a "comprehensive review" that included "extensive work to address the reasons for refusal in the 2015 scheme". The new plans would demolish the existing staff buildings to create 124 homes, 44 of which would be affordable. Cathedral staff would have use of 13 dwellings, with the remaining 111 consisting of 19 one bed units, 61 two-beds, 28 three-beds and three four-bed homes.

Matt O'Grady, chief operating officer at Guildford Cathedral, said: "The Charity Commission, the regulatory body responsible for these matters, was given the full details of the gift of land, including all associated historical correspondence. After a thorough assessment the commission approved schemes allowing the cathedral to sell the relevant land – allocated in Guildford's Local Plan – for development. R Bennet will always be acknowledged as the generous donor who enabled land to be purchased from the Earl of Onslow.

"His contribution is commemorated in a ledger stone on the south elevation of the Cathedral and the protection of this is encapsulated in the Cathedral's Grade II* listing and in the Care of Cathedrals Measure 2011. The Grade II* listed Guildford Cathedral doesn't benefit from a large income in the same way as many English cathedrals; because it is relatively new, it doesn't have any historic endowments. The sale of land to Vivid for new homes will safeguard the long-term future of the building.

"The income generated will be used to create an annual endowment that will provide for the long-term repair, maintenance, and improvement of the cathedral. The cathedral is proud of its community links and believes very strongly that it should play a part in contributing to new homes in Guildford."

The latest neighbourhood consultation expired in January. A date has yet to be set for the matter to appear before committee.

Micro-homes for a macro-problem?

Epsom and Ewell Borough Council is planning to purchase movable micro homes for families needing temporary accommodation in the borough. In a report to the Strategy & Resource Committee on 26th January, officers stated that demand in the borough for temporary accommodation is acute. They plan initially to purchase three family micro homes at a cost of £435,000. The homes, which boast exceptional energy efficiency, will be constructed off site and craned into position. They have a 50 to 60 year life span, come fully furnished and can be moved to another site if required. Several councils, from Cornwall in the west to Southend in the east, have already developed schemes with similar units.

Subject to planning permission, which will be applied for in the next three months, the units will be located on a brownfield site near the Kiln Lane Sainsbury's. The Council has already secured a £75,000 grant from the Brownfield Land Relief Fund to assist with the preparation of the site for development.

The report was greeted with enthusiasm by councillors. "It looks a progressive and radical solution," said Councillor **Alan Williamson** (RA, West Ewell Ward), "and it's to be commended. I would like to see this as the basis for further developments in the borough."

The interest was so great that one officer suggested arranging some tours before the homes are occupied.

Councillor **Kate Chinn** (Labour, Court Ward) was also wholehearted in her support. "Anything that stops families being separated, moving out of the borough, being able to remain with their support networks is fabulous," she said.

After the meeting the Council issued a press release confirming:

Epsom & Ewell Borough Council has submitted a planning application to create three new temporary homes to house local families at risk of homelessness.

The proposal is in response to the acute demand for temporary accommodation in the borough, particularly for family-sized homes. It forms an important contribution to the Council's recently launched Homelessness and Rough Sleeping Strategy, which includes the objective to increase accommodation options in the borough including temporary accommodation.

The proposal makes use of brownfield land alongside Fairview Road in Epsom and was approved by the Strategy & Resources Committee on Thursday 26 January. The proposal will now go through the due planning process and if approved, work will start in March 2023.

Alongside providing life-changing support to the families who will make use of the homes, investment in the properties will lead to savings for the Council over time, as the cost of the development is offset by rental income and a reduction in the need for expensive nightly paid accommodation. The Council has also been successfully awarded funding of £75,000 from the Department for Levelling Up, Housing and Communities' Brownfield Land Relief Fund, to be invested in this project.

The homes are pre-fabricated and built offsite to provide an innovative, attractive and low-cost housing solution. They are at the forefront of energy efficient design and provide safe, welcoming spaces for families.

Cllr **Neil Dallen**, Chair of the Strategy & Resources Committee, said: "I am delighted that this key project has been approved by Committee, and that its importance has been emphasised by the level of funding we have received from central government. The impact of homelessness cannot be underestimated, and increasing temporary accommodation provision for local families will have a positive impact not only on those being housed, but on the borough as a whole.

"This will now progress through the planning process and we will await the outcome with interest."

Do good intentions square with homeless savings?

Epsom & Ewell Borough Council has launched its **Homelessness and Rough Sleeping Strategy**, setting out how it intends to meet the needs of residents who are homeless or at risk of homelessness over the next five years.

The Strategy details the Council's strategic vision and key objectives to address homelessness within the borough. It focuses on a commitment to preventing homelessness at an earlier stage, and the importance of working with partners across all sectors to develop an integrated approach to tackling homelessness and rough sleeping.

A detailed review of homelessness in Epsom & Ewell was undertaken to inform the strategy, which helped to establish the extent

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of homelessness in the area, identify future trends and any gaps in the service currently being provided.

The Strategy identifies six key objectives which emphasise the importance of early intervention and prevention, as well as the development of new affordable housing in helping to meet the need of homeless people:

- 1. The early identification, intervention & prevention of homelessness
- 2. Reduce Rough Sleeping
- 3. Increase accommodation options including social rented, private rented, supported and move on accommodation and in-borough temporary accommodation
- 4. Improve the Health & Wellbeing of homeless people
- 5. Ensuring sufficient support is available for homeless people
- 6. Partnership working



Cllr Coley

Cllr **Alex Coley**, (Residents Association – Ruxley Ward) Chair of the **Community and Wellbeing Committee**, said: "The impact of homelessness cannot be underestimated. A home keeps you warm and safe, but it is so much more than just a roof. Homelessness leads to a significant reduction in emotional wellbeing, self-identity, social inclusion and life opportunities. Reducing homelessness in Epsom & Ewell will benefit everyone who lives in the borough.

"Over the past year we have expanded the Private Sector Leasing scheme, acquired an additional 14 emergency accommodation placements, and secured additional funding to enhance the East Surrey Outreach Service, who work with rough sleepers, but there is much more to be done. This Strategy will allow us to build on this progress to fully address the challenges local homeless people are facing, and ensure better outcomes for all."

Commenting on the strategy **Clir Julie Morris** (LibDem College Ward) said "We are particularly concerned with the increase in single people with mental health issues who require homes, so the integrated approach is really key here. There's a shortage of homes for families with children and private landlords can help here. There are some incredibly dedicated council officers who are charged with implementing this strategy and councillors will support them as much as they can."

- The Homelessness Act 2002 places a duty on every local authority to develop and publish a Homelessness Strategy, setting out how the local authority intends to tackle and prevent homelessness in their area.
- The strategy must be based on a review of all forms of homelessness within that local authority's area and should be reviewed at least every five years. The Council carried out six weeks consultation between 12 July and 23 August 2022 with a range of stakeholders, service users, staff and residents.
- Central to reducing homelessness within the borough is increasing the amount of affordable housing available. The Council is currently developing a Draft Local Plan which is due to go out for public consultation on 1 February 2023, and proposals for affordable housing in the borough will form part of the Plan.

- In Epsom & Ewell and nationally the 3 main causes of homelessness are:
 - Asked to leave by family and friends
 - Termination of Assured Shorthold tenancies
 - Domestic Abuse
- The full strategy can be found here:

https://epsom-ewell.gov.uk/residents/housing/homelessness

Information provided by Epsom and Ewell Council. Cllr Morris quote obtained by Epsom and Ewell Times. Other parties were invited to comment.

Related reports:

Council targeting the homeless

Simone Pellegrino 31 July 2022

In a vote dominated by abstentionism, a service-specific savings target of £243k to offset this year's potential overspending for homelessness, was approved by Epsom and Ewell Borough Council last Tuesday. ... READ MORE

Labour Councillor moves on housing

An affordable housing commitment was put off at yesterday's meeting of Epsom and Ewell Borough Council. A motion proposed by Labour's Court Ward Councillor Kate Chinn read: "We as the Labour Group move that in the Local Plan Epsom and Ewell Borough Council will specify a minimum requirement of 40% of affordable housing in each new housing development of 10 or more units (Use Class C3) of which at least 25% will be reserved for social rent and comply with the vacant building credit."

The matter was referred back for further consideration by the Council's Licensing, Planning and Policy Committee that next meets 19th January 2023.

Cllr Chinn writes to The Epsom and Ewell Times - see our letters page.

Auriol school field for golden years?

Auriol School sports field in Cuddington is earmarked by Surrey County Council for 50 elderly care housing units. According to SCC: "The Cuddington site is ideally situated for Extra Care Housing and has been selected specifically for its location. The site will provide new homes in the form of 1-bedroom self-contained apartments. All of the homes will be accessible, with features designed for wheelchair users.

The accommodation has been designed around the constraints of the site and its neighbours but is still able to offer residents ready access to safe external space including landscaped gardens designed expressly to address the needs of older people; encouraging activity and promoting exercise, healthy living and wellbeing.

The design focuses on ensuring residents have sufficient space, both private and communal, and key to this have been considerations around accessibility. The development has been designed to ensure residents can remain in their homes as they grow older and/or as their needs change."

SCC have plans for three other sites in the County. **Mark Nuti**, Surrey County Council's Cabinet Member for Adults and Health, said: "Our ambition is to bring affordable extra care housing to locations around Surrey and these four sets of proposals bring us a step closer. Not only would the schemes help older people live life to the full, they would also breathe new life into four community sites."

SCC is holding a consultation exercise and if you want more information and to participate go to:

Cuddington Extra Care Housing (communityuk.site)

Banding against Surrey's top value homes?

"Very expensive" houses on private estates in Surrey should be added to new council tax bands to make the collection process fairer, according to one councillor. As part of the Autumn Statement, **Jeremy Hunt** announced more "flexibilities" for local authorities to increase council tax by 5 per cent per year without a referendum from April next year. The rise could mean average council tax bills look increase to more than £2,000 for a Band D home as councils look to fill holes in their budgets.

Councillor **Nick Darby**, (The Dittons, Dittons and Weston Green Residents), the Residents' Association and Independent group leader on **Surrey County Counci**l, said legislation at central government level could make the system fairer. In what he said would be a "significant change" in the system, Cllr Darby said a threshold could be set on homes worth more than, for example £5million, and two new council tax bands created to get those homes to pay more "as a matter of principle". He added: "I don't mean your average three-bed semi. If you go into areas of Surrey, in the private estates in Esher, Weybridge you've got people with very expensive houses."

He asked if it was fair that those who have "those very, very expensive houses" pay the same council tax as someone in a house with "very much less value". But he said the plans should not impact on those who were "already struggling". He said for people who were "asset rich and cash poor" the payments could be put off until the house was sold, rather than having to pay immediately or be forced to sell their home.

County council's budget "already under considerable pressure". The Surrey Liberal Democrats said people in Surrey were being asked to pay for Conservative errors to fix the economy and oil and gas giants were being "[let] off the hook". Will Forster (Woking South), Leader of Surrey Lib Dems said: "We know that the county council's budget is already under considerable pressure and today's announcements will not make balancing the books any easier. It remains to be seen whether the Tory administration decides to use the extra flexibility they will have to set a much higher level of council tax, to help make up the shortfall. We need a fair deal, including support for people unable to afford skyrocketing mortgage bills and rents, and protecting funding for local health services. This could be paid for by reversing tax cuts for banks and a proper windfall tax, instead of imposing years of stealth taxes on ordinary families."

Surrey County Council's leader, **Tim Oliver** (Conservative, Weybridge) is chairman of the County Council's Network, and praised the Chancellor's decision to delay social care reforms until 2025 as a "brave" one. He said postponing these reforms and putting money into frontline care services was welcomed and would protect the most vulnerable also giving councils "vital time to stabilise the care system".

The county council previously warned of concerns that without a delay, the authority could face bankruptcy. With his county council leader hat on, Cllr Oliver said there was much in the statement local government could be happy about. He said investment in schools, skills and research and development would allow Surrey residents to access new, higher-paid opportunities, a priority for the council.

Cllr Oliver added: "Businesses in Surrey will also be pleased to know that they will not see business rates going up next year, while central government will also be ensuring local authorities are not out of pocket as a result. "We were also pleased to see that capital budgets for the next two years will not be cut, meaning we can continue to develop the world-beating broadband and transport infrastructure companies need to grow and thrive." He said the authority would work closely with government ahead of the local government finance settlement due in December and would continue with its own budget setting, soon to be published for public consultation.

Another councillor looking ahead to December's finance settlement is the Guildford deputy leader, Cllr **Joss Bigmore** (Residents for Guildford and Villages.) He was concerned there was not enough support to help local authorities protect frontline services. With an increase of more than £1.5m in energy costs just at the borough's Spectrum leisure centre, he said: "It's all well and good being allowed to increase council tax but it's nothing compared to inflationary pressures."

End

Epsom and Ewell Times adds: **Tim Oliver** was interviewed on BBC Radio 4's PM programme 18th November and said he hoped the Council would not have to raise Council tax by 5%. He said the position was ameliorated by the promise of central Government of £6 billion to finance adult social care. So, a rise in Council tax "probably not, possibly not..." In a Surrey County Council press release issued later in the day Mr Oliver has added:

"Today's autumn statement contained much that local government can be happy about, helping us ensure no-one is left behind. I am pleased to see that government has listened to our calls for a postponement of the adult social care reforms and for further

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support for the service. It is also good that the government will be developing a workforce plan for the sector and the NHS, to ensure we have the capacity to deliver these vital services.

"Businesses in Surrey will also be pleased to know that they will not see business rates going up next year, while central government will also be ensuring local authorities are not out of pocket as a result. We were also pleased to see that capital budgets for the next two years will not be cut, meaning we can continue to develop the world-beating broadband and transport infrastructure companies need to grow and thrive.

"Finally, the new investment in our schools over the next two years, as well as other announcements about skills and research and development, will enable Surrey residents to access new, higher paid opportunities. This is a high priority for us, and will be a key driver to ensuring Surrey continues to lead the country as we seek the growth that will take us through the current economic uncertainty.

"We will be working closely with the government over the coming weeks, particularly as we approach the local government finance settlement due in December, to work out the details attached to these measures. In the meantime, we are also proceeding with our own budget-setting process, which we will be publishing for public consultation shortly."

Epsom to help meet children's homes bed shortage?

With improvements to be made to existing children's homes, and **new ones being built in Epsom** and Walton, **Surrey County Council** is addressing a shortage of up to 60 children's homes beds for young people in the area. High property prices, difficulty securing planning permission and staffing issues, tied in with existing children's homes in need of repair and children with more complex needs have led to a "real problem" with provision in the county.

Image: Wells House or Karibu, Spa Drive - Surrey County Council Childrens Home

According to **Rachael Wardell**, the authority's executive director for children, families and lifelong learning, the county is "quite a long way short" on being able to provide for looked-after children in Surrey, and will need another ten or 12 homes to meet its needs. These would come from both council-run children's homes and private providers, with the county council currently having nine of its own homes and two new ones being built. She said the priority was always to keep children in Surrey where possible, to keep them near their families and communities.

The authority's children's services department was rated "requires improvement" in a January inspection, up from the inadequate rating it was first given in 2015. Asked if the council is playing catch up in terms of provision for young people being looked after by the council, Ms Wardell said it was "quite possibly true". The executive director, who joined the authority in December 2020, said the county council has fewer children's homes altogether than many neighbouring authorities, even across both in-house and private providers. She added: "When we look at some of the provision we've got for our children, it's quite a long way short in terms of numbers. It also often looks quite out of date, it hasn't necessarily been maintained or brought up to date on a regular basis over the years. What I would say is that we're investing really strongly now."

Part of that investment is more than £2million put into staffing, including staff achieving qualifications to be on a higher pay grade, and a recruitment drive since April which has seen 95 jobs offered and the council's residential team fully staffed with managers, deputies and portfolio leads.

With improvements to be made to existing children's homes, and **new ones being built in Epsom** and Walton, Ms Wardell said she wanted to be able to make children "feel like they're in a lovely place" with really good staff. Figures from July show that just under 40 per cent of looked-after children in the county were in homes in Surrey, with the authority aiming to increase that number to 80 per cent.

The county council closed one of its own homes in February this year, within 24 hours of an Ofsted report in which inspectors said "significant" management failings left its residents at risk "of significant harm".

In October, Elmbridge planners rejected an application for a children's home in a Claygate cul-de-sac, despite support from the county council and a recommendation to approve from council officers.

Ms Wardell said those residents who objected to children's homes had lost sight of the fact that they would be housing "children who've done nothing wrong, who've had a really, really tough life, and who need our support more than anything else". Of the shortage of beds in the county, she added: "It is a real problem. Not being able to develop [homes] ourselves and for other providers not to be able to develop them restricts the choices and opportunities for Surrey's children."

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She also said she is not the only children's services director asking for Ofsted inspections that allowed more of a focus on the children and their journeys, as she reacted to an inadequate rating given to one of the council's children's homes in a report released last week. Saying regulatory inspections don't look "in the round" at what is going on in a child's life, and since inspectors "can't be in the home every day" they identify problems from months previously that have often since been corrected. While saying she would sometimes want staff to spend time with children rather than updating records, if they had to choose between the two, Ms Wardell also said: "I'm not trying to wriggle out of the responsibility, when homes get that wrong. At the same time, when they're trying to be very child centred, they're sometimes doing things with that young person, and maybe not keeping their records as up to date as they should."

She said being under less pressure with staffing would mean workers could both work with children and on paperwork, and that changes had been made to the system that logs information to make it easier for staff.

But she added that the "bounce" homes made between ratings and after inspections was "really tough" not only on staff but also on the young people living there, who would get a version of the report to read.

She said: "[The report] will say: 'The thing that you were experiencing as supportive, helping you, getting you back to school and all of the other important things, was something that we don't think is good enough.'" In small settings, she said a change of one or two key people could make a big difference, describing residential care as "more volatile than the rest of the service" and saying it could move both up and down quite quickly. She added: "Even the inconsistencies [across the county] are a bit inconsistent."