

The cost of Surrey’s failed ULEZ challenge



Surrey County Council spent £150,000 on a failed court challenge to the ULEZ expansion.

The county council together with the London boroughs of Bexley, Bromley, Harrow and Hillingdon launched a legal challenge to the expansion of the zone, taking it to the High Court.

Objecting to the plans for the zone’s expansions, district and borough councils along the border called for a scrappage scheme to be extended to Surrey residents, and for delaying the date of the expansion.

The expansion of the zone, which aims to cut harmful pollution in London, meant it reached down to the borders of Surrey, leading to concerns about residents travelling over the border for work, school or medical appointments.

Entering the zone in a non-compliant car, usually petrol cars registered before 2005 and diesel cars registered before September 2015, costs drivers £12.50 per day. But a ruling in July determined there was no legal impediment to the expansion, which came in to force in August.

Speaking at the time of the High Court’s decision, the county council’s leader, Councillor Tim Oliver (Conservative, Weybridge), said while the council respected the court decision, it was “incredibly disappointing”.

He added: “This has always been about protecting Surrey residents, many of whom will now be significantly socially and financially impacted by the Mayor’s decision as they go about essential, everyday journeys, without any mitigation in place to minimise this.

“Our concerns, which have never been addressed by The Mayor despite our continued efforts, forced these legal proceedings to ensure we did all we possibly could to have the voice of our residents heard.”

A TfL spokesperson said: “Following the conclusion of the judicial review, the court ordered the claimants to pay our legal costs and to pay £280,000 on account, which has been received. We will be seeking the remainder of our costs in accordance with the order”.

A county council spokesperson confirmed a £44,000 payment had been agreed for the further contribution last week rather than the full £56,000 as requested by TfL.

Surrey County Council has confirmed its total costs for the challenge come to £139,528.20. This figure includes a £100,000 contribution to TfL costs and a £39,528.20 contribution to the five councils’ total costs.

TfL’s costs will be split between the five councils which brought the challenge.

Related reports:

[Signs of Surrey resistance to ULEZ continue](#)

[London Mayor confirms drive of ULEZ to Epsom border. ULEZ explainer.](#)

[High Court gives ULEZ the green light to Epsom’s borders](#)

[ULEZ court challenge begins](#)

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Council Grapples with Rising Cost of Homelessness

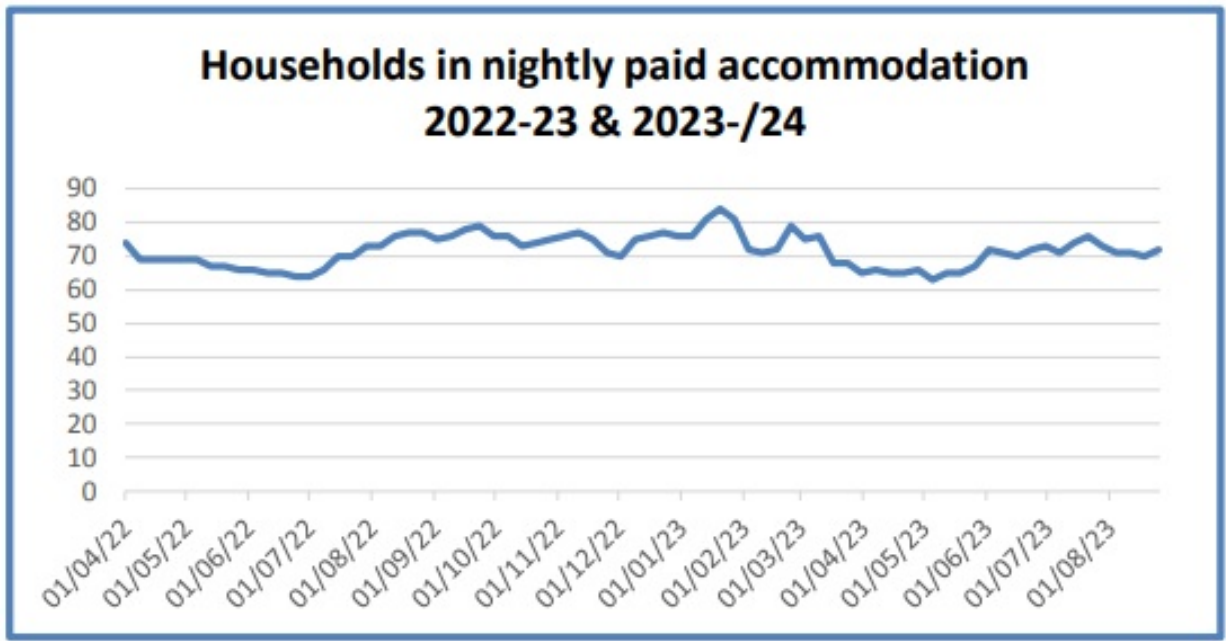


In an ongoing challenge to manage rising homelessness-related costs, **Epsom & Ewell Borough Council** (EEBC) finds itself confronted with an impending financial strain exceeding their 2023/24 budget. This report sheds light on the concerted efforts made to mitigate the budgetary overruns and identifies available funding avenues to cover these increased expenditures.

The Community and Wellbeing Committee 10th October accepted the following recommendations:

1. Acknowledge the measures taken over the past 6-12 months to address homelessness.
2. Approve the utilization of the Homelessness Prevention Grant (HPG) and homelessness grant reserves to meet the projected increase in expenses, thereby ensuring EEBC complies with its obligations under the Housing Act 1996 and Homelessness Reduction Act 2017.
3. Note that a comprehensive update will be presented at the Community & Wellbeing Committee in March 2024.

EEBC is bound by statutory duties outlined in the Housing Act 1996 and the Homelessness Reduction Act 2017. Non-compliance could expose the council to legal challenges.



The Committee were advised of escalating expenditure: EEBC’s budget is stretched thin due to mounting expenses for temporary accommodation in fulfilling their homelessness obligations. Costs for 2023/24 are poised to surpass £1.5 million, primarily owing to an increasing number of homelessness cases, a 15% surge in rental rates from accommodation providers, and a shortage of alternative housing options.

Officers have been operating in an increasingly demanding climate, with the cost-of-living crisis amplifying the complexity of issues presented by households in need of assistance.

The cost-of-living crisis, accompanied by rent hikes, has exacerbated housing supply issues, with heightened competition from other local authorities further straining the available housing stock.

The Homelessness Strategy & Action Plan 2022-27 was adopted in November 2022, outlining key objectives and actions. Progress has been made in early intervention and prevention.

Competition and energy cost increases have pushed up the cost of accommodating households in temporary arrangements, despite the team’s adaptive procurement approach.

Officers occasionally resort to using Travelodge as accommodation due to a lack of alternatives, incurring a substantial cost of around £140 per night. The average net cost of nightly paid accommodation for small families has surged by over 18% compared to 2022/23, reaching approximately £23,500 annually.

EEBC introduced a Private Sector Leasing (PSL) scheme to lease properties from private landlords for temporary accommodation, offering significant cost savings compared to expensive options like Travelodge.

The challenges faced by the housing services teams are likely to persist in the coming year, and high numbers of households in temporary accommodation are expected to persist.

Economic uncertainties and factors such as reduced housing development and the closure of bridging accommodation for refugees will continue to exert pressure on housing services.

Monthly reporting to the Committee Chair and Vice Chair will provide ongoing updates on the situation, with a commitment to implement actions as per the Homelessness Strategy.

Promotion of the PSL scheme to landlords will be pursued, and collaboration with housing associations and partners to boost the supply of affordable housing will remain a priority.

In sum, EEBC is grappling with the burden of homelessness-related expenses, which, despite diligent efforts, continue to rise. The council faces the critical task of managing these costs to fulfill its legal obligations while seeking innovative solutions to address housing supply challenges in the community. The situation will be closely monitored, with continued engagement with stakeholders to identify viable solutions.

The recommendations were agreed by the committee.

Image: Evelyn Simak cc-by-sa/2.0

Housing Allocation Policy Undergoes Updates



In a bid to modernize the housing allocation process and enhance the efficiency of social housing distribution, the Council adopted a series of amendments to the Housing Allocation Policy and Choice Based Letting Scheme. These changes aim to align the policy with recent legislative updates, reinforce penalties for fraudulent activity, and refine financial thresholds for eligibility.

Cllr **Clive Woodbridge**, Chair of the Community and Wellbeing Committee (RA Ewell Village) introduced the item at its meeting on 10th October: “It’s over six years since this was last reviewed significantly, and the changes proposed to the policy are intended to introduce considerable more flexibility so that we can widen the range of people that we can assist through the scheme. So, the committee has been asked to review it and say whether they agree with the various changes that are being made”.

During the discussion Cllr Woodbridge asked: “How has the Domestic Abuse Act changed the way we have to implement our policy, and how is that reflected in the document before us tonight?” The Council Officer explained: “Our previous policy was compliant anyway, it just didn’t make a particular reference to The Domestic Abuse Act. We have exceptions within the allocation policy which allow us to look at each case on a case-by-case basis. However, the housing needs register is a waiting list and often it can’t address people who have an urgent need for rehousing, so often the more appropriate route for people who are at immediate risk of domestic abuse is to go through the housing options process. However, the policy is designed so we don’t put barriers up for those that do want to be on our housing needs register, so it doesn’t have a requirement to have lived in our borough and is flexible to take those needs into account.”

Cllr **Alison Kelly** (LibDem Stamford Ward) expressed her concern about the position of “care leavers” (persons who have been in care between the ages of 16 and 25 who lived in care for at least 13 weeks since their 14th birthday) and asked that each such applicant for housing was considered flexibly and treated on a “case by case” basis. The officer responded that “At a practical level we would always treat each case on a “case by case basis””. She added that the care leaver policy was being looked at on a Surrey wide basis.

In December 2014, a joint Social and Strategy and Resources committee approved fundamental changes to the existing Housing Allocation Policy. The policy governs how housing needs are prioritized, Housing Needs Register applications are assessed, and social housing is allocated. Following extensive consultations with key stakeholders, the revised Housing Allocation Policy was formally endorsed and implemented in June 2015.

While the policy has effectively met its intended goals, certain aspects are now due for review to ensure its continued relevance and responsiveness to current challenges. Consequently, several adjustments to qualifying and non-qualifying criteria, along with administrative procedures, have been proposed to keep the policy up-to-date. The key changes include:

1. **Fraud & False Information:**
Revisions to the qualifying criteria and penalties for applicants involved in fraudulent applications or false information. These changes will align with the ongoing efforts of Reigate and Banstead's Fraud Investigation team.
2. **Legislative Compliance:**
Ensuring the Housing Allocation Policy complies with evolving legislation, statutory guidance, and case law.
3. **Alignment with Surrey-Wide Protocols:**
Adapting the policy to any adjustments in joint protocols implemented across Surrey.
4. **Financial Qualifying Criteria:**
Reviewing the financial criteria for inclusion on the Housing Needs Register. The current thresholds, set in 2015, restrict single people or couples without dependent children with gross annual earnings of £25,000 or more and couples or single parents with dependent children with gross annual earnings of £50,000 or more.

Proposed Changes:

- **Fraud & False Information:** Strengthened criteria and penalties for applicants making fraudulent applications. Disqualification from the Housing Needs Register for two years for fraudulent applicants and five years for those convicted of fraud or deception.
- **Legislative Compliance:** Updates to reflect changes in legislation and statutory guidance affecting the Housing Allocation Policy.
- **Alignment with Surrey-Wide Protocols:** Incorporating changes introduced in the Surrey Joint Housing Protocol for Care Leavers and the Homelessness Reduction Act 2017.
- **Financial Qualifying Criteria:** Adjusting the income thresholds, increasing the current £25,000 gross annual earnings for single people/couples without dependent children to £40,000, and the £50,000 threshold for couples/single parents with dependent children to £65,000.

These adjustments are backed by a recent benchmarking exercise across Surrey, which highlights the need to ensure a balanced mix of households reliant on welfare benefits and those employed, especially for one-bedroom properties. Additionally, the proposed income thresholds align with the income levels at which applicants would no longer qualify for welfare benefits or universal credit.

Furthermore, the changes aim to address the challenges faced by low-income households in private rental accommodation, who are often limited by the Local Housing Allowance (LHA) rates, causing a substantial shortfall between LHA rates and median private sector rents.

The proposed adjustments are a comprehensive attempt to modernize the Housing Allocation Policy, making it more equitable, responsive, and reflective of the current housing landscape. The committee unanimously adopted the revised policy.

Improving housing improvements for the vulnerable



10th October Epsom and Ewell Council's **Community and Wellbeing Committee** agreed a Revised Private Sector Housing Grants Assistance Policy to Expand Support for Vulnerable Residents.

The item was introduced by committee Chair **Cllr. Clive Woodbridge** (RA Ewell Village). In response to updated central government guidelines, the local Council is poised to adopt a more flexible and proactive approach to assist a broader range of households through its revised Private Sector Housing Grants Assistance Policy. The move comes as a result of increased funding for the Disabled Facilities Grant (DFG) program via the Better Care Fund. This additional funding has enabled the Council to harness the powers under the Regulatory Reform Order 2002 (RRO) to introduce a Discretionary Private Sector Housing Grants Assistance Policy, aiming to provide support for vulnerable residents.

The existing policy has proven effective in the past but is now undergoing revision as the Council finds itself with a significant surplus of DFG funds, providing an opportunity to extend its assistance further. Notably, central government's guidance, released in March 2022, has directed the Council to utilize the discretionary powers within the RRO to meet the needs of disabled and vulnerable individuals in the community more comprehensively. This flexibility includes adaptations to means test requirements and grant caps, while also offering discretionary financial aid for purposes such as home safety and hospital discharge support.

The Council's objective is to ensure equitable and accessible financial support reaches a wide array of residents. To achieve this, a revised policy is being proposed to accommodate an increased number of vulnerable residents.

Background:

- The Council's responsibilities concerning financial assistance for repair and adaptations are regulated by the Housing Grants, Construction, and Regeneration Act 1996 and the Regulatory Reform (Housing Assistance) (England and Wales) Order 2002 (RRO).
- The Private Sector Housing Grants Assistance Policy was first introduced in 2018.
- The Council annually receives ringfenced central government funding for DFGs, totaling £785,282 in the last three years. Local authorities are encouraged to maximize the use of their discretionary powers under the RRO to respond to local needs, necessitating the formulation of a published policy.
- In the fiscal year 2022/23, the Home Improvement Agency collaborated with various organizations to enhance the promotion of their services and grants, leading to the completion of 43 DFGs worth £616,000 for a wide range of adaptations, including level access showers, stairlifts, ramps, and wheelchair accessible extensions. The handyperson service completed 241 jobs, addressing needs such as grab rails, minor repairs, and garden clearances.
- The integration of services between Housing, Social & Adult Care, and the National Health Service aims to support vulnerable households in remaining in their homes whenever possible.
- Poor housing can be a significant barrier for vulnerable, elderly, and disabled individuals, contributing to immobility, social exclusion, ill health, and depression. Housing assistance policies can mitigate these challenges by enabling people to live independently in secure, well-maintained, and suitable housing.

Proposed Policy Changes:

The Council’s revised policy includes several notable changes to better support residents:

- Broadened eligibility criteria, including the removal of means test requirements for prevention grants and the inclusion of council tax support as a passporting benefit to streamline access.
- A more flexible application process and forms.
- A new exceptions clause for individualized case handling.
- An increased maximum grant level to account for rising construction costs and complex needs.
- Assistance extended to those with terminal illnesses and dementia.
- Introduction of loans from the Parity Trust for cases requiring additional funds or where grant requirements aren’t met.
- Accessible housing grants to meet the growing demand in the housing market for disabled individuals who are either homeless or in need of more suitable properties.
- Addition of a prevention grant to enhance health and safety in homes in alignment with the NHS and Social and Adult Care.

The Council’s commitment to expanding its support through this revised policy reflects its dedication to fostering safer, more accessible housing options for vulnerable residents.

The revised policy was unanimously agreed by the committee.

Preparing for Winter with true grit



A total of 38 brand new gritting vehicles are now available to help keep Surrey moving during the colder months.

The new vehicles operate more efficiently, have state-of-the art technology on board and produce less carbon emissions. They will grit Surrey’s roads before and during severe weather, using the 10,141 tonnes of salt stored at our four Surrey depots. Winter arrangements typically begin in October and run until the end of March although this period can be extended depending on weather conditions.

Children from Surrey schools are being invited to name the new fleet with winning entries to be announced later this month.

Matt Furniss, Cabinet Member for Highways, Transport and Economic Growth said, *“We’re committed to keeping drivers safe here in Surrey and investing in our roads.*

“When temperatures plummet, our highways teams across the county will be ready to work around the clock to keep traffic moving on our primary routes using our new, efficient gritters.

“I’m delighted that our school children are getting involved in naming the new gritters and look forward to seeing their suggestions.”

Ed Jennings, Lead Operations Manager for Ringway said, *“We are ready and prepared for winter, with a team of experienced gritter drivers – many of whom have delivered the service for over ten years.*

“Our investment in 38 brand new gritters is a demonstration of our commitment to Surrey and enables us to continue our drive towards a greener future. Our Immediate Response Centre will continue to support communities 24/7 and will work closely with the Met Office throughout the season.

Day travelcards to be scrapped?



Surrey County Council could call on central government to intervene in “discriminatory” plans to scrap day travelcards in to London.

The travelcards mean Surrey residents can travel in to the capital on a single ticket for use on Transport for London (TfL) services including the underground, bus, tram, Docklands Light Railway and London Overground. However their future is in doubt.

If day travelcards are withdrawn, it will mean Surrey residents would need to buy separate tickets for rail travel and TfL journeys. TfL has given notice that it will withdraw from the funding agreement for travel cards, with a mayoral decision on the matter showing the arrangements meant TfL was “effectively under-funded” at a cost of around £40m a year.

A Surrey County Council meeting on Tuesday (October 10) will debate a motion from the councillor responsible for transport, infrastructure and growth calling for London’s mayor to withdraw the proposals.

Councillor **Matt Furniss** (Conservative, Shalford) called the proposal “discriminatory” and will ask the council’s leader to write to Sadiq Khan outlining the impact on Surrey residents, the negative impact on the economy of London and “the need to abandon plans to remove day travelcards”.

His motion will also ask the council’s leader, Cllr **Tim Oliver** (Conservative, Weybridge) to write to the Secretary of State for Transport “urging him to intervene in this matter”.

A TfL spokesperson said central government demands for the organisation to save money and “generate significant amounts of additional revenue” had led to proposals to stop accepting day travelcards on the TfL network.

They said the Mayor had “reluctantly” instructed TfL to give six month’s notice to withdraw from the travelcard agreement, but that the decision was reversible.

The spokesperson said: “This is the first stage in a process and there are no changes to tickets at this time. This is an operational decision that has been taken now to ensure that TfL meets the requirements of its funding agreement, but TfL continues to look for alternative options.”

A Mayoral decision on the plans said an assessment had found that customers travelling from outside London may see prices go up if day travelcards were

withdrawn.

It said: “This is because the current travelcard agreement pays an amount to TfL for these tickets that is well below the price of the same tickets sold within London; TfL is effectively under-funded by the travelcard agreement at a total cost of approximately £40m a year.

“As a result, this proposal is estimated to generate approximately £40m per year for TfL, which will form part of the additional revenue mandated by government for TfL to achieve.”

In his motion, Cllr Furniss said: “The proposals to remove day travelcards constitute an unfair, unacceptable and expensive levy on our residents who wish or need to travel to London. The proposals have deliberately targeted the removal of the day travelcard as a method to generate additional income for TfL. It is anticipated by the Mayor’s own consultation that the withdrawal of day travelcards will result in rail operators ceasing to sell Zone 1-6 travelcards.”

Opposition councillors will call for TfL, along with the Department for Transport (DfT) and train operators, to come together to find a solution, and for zone 6 to be expanded to include some Surrey stations.

Cllr **Catherine Powell** (Farnham Residents, Farnham North), leader of the Surrey residents’ association and independent group on the county council, said key stakeholders needed to work together to find alternative funding in order to keep day travelcards.

She told the LDRS: “We need to encourage the use of public transport as part of moving towards net zero, to remove day travelcards would be a retrospective step.”

The TfL spokesperson said: “While this six-month notice-period is now underway, this decision remains reversible and does not therefore mean that day travelcards will be withdrawn. TfL is keen to work collaboratively with the DfT and Rail Delivery Group to discuss options that would allow day travelcards to continue to be provided, while ensuring TfL can meet the requirements of the funding settlement with government.” They said active discussions were ongoing.

The Labour group leader on the county council, Cllr **Robert Evans** (Stanwell and Stanwell Moor), said TfL was “not being funded properly” and couldn’t do everything it wanted to do.

Also calling for more Surrey stations to be included in zone 6, Cllr Evans added: “You can argue why is transport for London giving subsidies to Surrey? Why would expect them to do so?”

Councillors for the Green Party and Labour will put forward a suggested amendment to the motion, removing the call for the transport secretary to intervene.

Cllr **Jonathan Essex** (Redhill East), the Green group leader, said: “We want this situation to actually be resolved by bringing together in an open and transparent way the people who need to resolve it.

“I hope that by putting the amendment to the motion down, we will try to shift this from a political argument into an acceptance that people need to get round the table and actually resolve this.”

The motion will instead call for the leader to write to **Sadiq Khan** and the transport secretary to request a joint meeting with TfL, DfT and train operating companies.

This meeting would “discuss the impact of the current travelcard proposals in Surrey and other areas neighbouring London” and the need to “agree a fair funding settlement to resolve this matter”.

The amendment will request that the negotiations also look to extend zone 6 to areas of Surrey bordering London “to increase Surrey residents’ direct access to contactless TfL fares and so cheaper train travel”.

The meeting will be held at the council’s Reigate headquarters at 10am on Tuesday, October 10.

Image - Epsom Downs station. TheFrog001 CCO 1.0

The Plan to improve Planning pays off



Epsom & Ewell Borough Council have received official notification from the Minister of State for Housing and Planning, Rachel Maclean MP, that their planning department is no longer under review for designation.

In April 2023 the council, along with nine other local authorities, received a letter from **Michael Gove** MP, the Secretary of State for Levelling Up, Housing and Communities, which stated that due to the performance levels of the council on planning applications during October 2020 and September 2022, designating the council was under consideration.

See **Epsom and Ewell Times** report of 15th May 2023 Epsom and Ewell planning improving after Government threat?

The council had been fully aware of this historic issue relating to performance over that period, which was a result of Covid and capacity-related issues. Having acknowledged the issues, the council took swift decisive action to address them, securing additional staffing resourcing within the department as well as investing in IT and improved ways of working.

As a result of the council’s actions, service levels and performance on planning applications improved rapidly and significantly. Since early 2022, the council has continued to determine at least 90% of planning applications within the statutory timescale target, compared to the government threshold of 70%:

- Apr-Jun 2022 – 95%
- Jul-Sep 2022 – 91%
- Oct-Dec 2022 – 95%
- Jan-Mar 2023 – 96%
- Apr-Jun 2023 – 95%.
- Jul-Sept 2023 – 90%

Jackie King, Chief Executive of Epsom & Ewell Borough Council, said:

“We are very pleased that the Secretary of State has recognised the issues the council faced were historic and temporary in nature, and that the council has worked very hard to take significant proactive steps to address and improve them, resulting in our Planning Department far exceeding national targets over the past five consecutive quarters. We have a strong and stable team and systems in place and are very confident that we will continue to provide a high level of service, over and above what is expected, into the future.”

Surrey schools fly their green flags



Surrey County Council has been confirmed with the highest number of schools awarded with a **Green Flag** of any local authority in England, with its **88 Eco-Schools**, all of which have a Green Flag status – the highest accreditation in the scheme.

Eco-Schools is the largest education programme in the world which helps sustainability become an integral part of school life. Eco-Schools is pupil lead, supports the enrichment of the curriculum and helps unite young people and the wider school community to care more about protecting the environment and making positive changes.

Various projects have been set up across Surrey’s schools and have had a positive impact on the environment. Activities that have taken place include:

- Building new ponds to increase biodiversity.
- Creating allotments to grow vegetables.
- Planting trees to encourage more wildlife and improve air quality.
- Running switch off campaigns to save energy.
- Making signs for bins to make sure people use the correct bins, to help increase recycling.
- Building a greenhouse out of plastic bottles to grow plants.
- Following national campaigns such as Walk to School Week.

The projects have engaged over 50,000 pupils and are already reaping benefits which include:

- Saving a total of 648,330kwh of electricity
- Diverting 111,645 tonnes of waste from landfill
- Creating 8,322 (m2) of natural habitat
- 7,400 pupils participating in walking and cycling initiatives.

Marisa Heath, Surrey County Council Cabinet Member for Environment said: *“This project is so important and very close to my heart because we know informing and educating the young generation will pay dividends in the future to protect our environment. I am so proud that Surrey’s schools are getting behind the green agenda and are encouraging so many young people to play their part to help tackle climate change. We know it’s a joint effort and if everyone plays their part, we really can have a positive impact.*

“It’s an amazing achievement to be recognised as the highest performing county and hope this also inspires other Surrey schools to find out more and get involved.”

Adam Flint, Eco-Schools England Manager from Eco-Schools said: *“In academic year ‘22/23, schools in Surrey County Council achieved more Eco-Schools Green Flags than any other county council in the country. When it comes to enabling young people and schools staff to make positive impacts on our planet, the region is exemplary. The Council has supported their schools in various, showing a great commitment to the future of their pupils and placing faith in them to lead action on climate change and work for a better future for everyone. It’s a phenomenal achievement.”*

More information about Eco-Schools in Surrey, including how to sign up can be found on **here**.

Sign up to the Greener Matters newsletter to keep up to date on progress towards the target of making Surrey net zero by 2050 and find out what you can do to help.

Image credit: rawpixel.com

Child psychological waiting in Surrey eats savings



Families are using their “savings and holiday money” to pay for private educational psychologist assessments having been told they would wait two years for an assessment through the council, a select committee has heard.

One councillor said all families who had been told they faced a two-year wait and had opted to fund a private assessment should get their money back and Surrey County Council would fork out for the refund.

Questions were also raised about how well the council was communicating with parents over eligibility and the scheme to refund parents, at a meeting of the county council’s children, families, lifelong learning and culture select committee on Monday (October 2).

The meeting heard about the steps being taken to reduce the wait times for children getting an education, health and care plan (EHCP), which is put in place to ensure children with additional needs or disabilities get the provision they need at school.

In 2022, Surrey was completing just 26 per cent of EHCPs within the legally required 20-week timeframe, down from 65 per cent in 2021. The council is aiming to be back over the target of 60 per cent of EHCPs issued within 20 weeks by the end of May 2024.

For the summer and autumn terms of 2023, a temporary reimbursement offer is in place for parents, up to a maximum of £925, where private advice has been obtained and where no further Surrey County Council professional advice is required.

The offer is part of the steps being taken to try to improve the council’s speed of getting through EHCPs, with a shortage of educational psychologists being one of the factors behind the delays.

Councillor Rachael Lake (Conservative, Walton) said she had been in contact with a family who were told in summer 2022 there would be a two-year wait, and challenged the policy of only allowing reimbursements in specific circumstances. Cllr Lake said: “Last summer when this family was told that it was a minimum two year waiting list, in writing, they chose to use their family savings and holiday money for an assessment which Surrey County Council has accepted in its totality and has acted upon, for which they are extremely grateful. Had they not spent this money, they would be one of the people still waiting this summer with another year to go.”

She said she thought it was “wrong” that this family could not apply for the money to be given back to them, saying she thought any family told they would have a minimum of two years to wait should be eligible.

One parent spoke to the select committee and said they only became aware that private assessments could be considered on September 22 ,when they were told by the caseworker helping with their daughter’s request.

The parent was sent a link to a web page which no longer existed and said she had only found out that there had been an extension to the eligibility criteria when asking questions ahead of the select committee meeting.

She said: “I commend the committee’s efforts to try and reduce waiting lists, but without effective communication, both internally to your staff and externally, the decisions and policies that you make are meaningless.”

The meeting’s chair said it was clear the council had a “challenge communicating with parents and carers”.

Cllr Fiona Davidson (Residents for Guildford and Villages, Guildford South-East) said: “I’m not sure that we’re really tackling it as effectively as I think everyone would choose. On behalf of the committee, I would certainly ask if there was a renewed focus on those communications.”

Assessments for EHCPs will be carried out in chronological order, starting with those who have been waiting longest, except for more vulnerable children, where there is a safeguarding concern, or where they are due to transfer to the next phase of their education, which are being prioritised for completion on time.

Documents show that in order to catch up with the outstanding EHCPs, the county council will need to issue 330 overdue EHCPs in September, 321 in October and 260 in November.

The number of overdue plans being issued per month will be over 200 until May 2024, when it is forecast to drop to 86, compared to 147 which should be completed on time and meeting the 60 per cent target.

But documents also show that this target can only be achieved if the demand for assessments for an EHCP reduces.

The county council will focus on meeting needs “at the earliest opportunity”, with more language and communication support for reception classes.

The county council’s leader said before the meeting that, with access to appropriate support services at an earlier stage, families might not need to go down the road of getting an EHCP.

Cllr Tim Oliver (Conservative, Weybridge) said “looking through the other end of the telescope” could lead to “low level” support given earlier on and building a “more resilient, preventative system”, as well as allocating funding to those already in the system.

He added: “I accept that it’s a challenging process for parents. It’s not really their first choice.”

While the cabinet member education and learning, Cllr Clare Curran (Conservative, Bookham and Fetcham West), told Monday’s meeting she was “really confident” the plan to catch up on overdue EHCPs was realistic and could be achieved. But she said it would be put under pressure if there were a “massive increase” in new requests coming forward, or if there were a large number of staff leaving roles, as happened in 2022.

Image - illustration from UNHCR CC

Bloomin’ marvellous for Epsom and Ewell



Epsom & Ewell Borough Council, Go Epsom Business Improvement District, and dedicated volunteers from across the borough were delighted to pick up a number of awards for Nonsuch Park, Epsom Town Centre and Ewell Village at this year’s South & South East in Bloom awards.

For the first time, Nonsuch Park picked up two awards, a prestigious Gold Award for Large Conservation Area and a Silver Gilt Award for Heritage Park.

Judge **Peter Holman**, who is also Chairman of the South & South East in Bloom scheme, praised the efforts of the Nonsuch Voles Volunteering Group, and Epsom and Ewell Borough Council’s Operational Services and Countryside Team, who all work together for the overall benefit of the park.

Mr Holman said, “Woodland management, planting new trees and beds, and uncovering and restoring horticultural features all add value. Since my last visit, it’s good to see progress and the natural areas of the park are an excellent example of what can be achieved to benefit wildlife.”

Ewell Village kept its Silver Award status in the Large Village of the Year category and was congratulated on the efforts of the community volunteers who help maintain the Gertrude Longhurst Memorial Garden and Bourne Hall Park.

The council’s work at Bourne Hall was also praised. The judges said, “With its historic grounds, Bourne Hall showed noticeable improvements to the area at the rear of the building, which now forms an outdoor extension to the café area. It is understood that planting to soften its appearance is planned along with a new children’s play area. Adjacent to the pond, a new pollinators bed has been successfully planted and looked attractive.

“The Wheatsheaf public house was pleasing to see and welcoming. Also of note was the work at Gertie’s garden.”

Epsom Town Centre entered the Business Improvement District category and retained its Silver Award status. The judges noted the planting schemes in Rosebery Park, the ‘Pocket Park’ in South Street and the new planters outside TK Maxx, they were also impressed with the murals around the Town Centre and the Lidl Living Wall in Upper High Street.

Councillor **John Beckett**, Chair of the Environment Committee, said “I am pleased to see the hard work and dedication of the council, Go Epsom, businesses, residents and volunteers has been formally recognised at this year’s South & South East in Bloom awards.

“Maintaining our standards by winning Silver Awards in Ewell Village and Epsom Town Centre again and improving on last year’s awards tally by winning Gold and Silver Gilt for Nonsuch Park is a brilliant achievement.

“Plans are already being put in place for the borough to take part in Bloom next year. I would like to take this opportunity to thank everyone who is committed to ensuring our borough is the best it can be for the local community, visitors and wildlife all year round.”

Karen Pengelly, BID Manager at Go Epsom said, “Epsom is a lovely town, and the introduction of planters, murals and general greenery are welcome additions to our street scene. Visitors and local workers have commented on how much they appreciate the efforts of everyone involved in making Epsom look even better. Onwards and upwards for 2024 – there’s always more to do!”

The awards were held at RHS Wisley on Friday 29 September 2023.

South & South East in Bloom is part of Britain in Bloom and runs annual competitions across the counties of Kent, Surrey, East & West Sussex, Hampshire and the Isle of Wight, East & North Dorset and East Wiltshire.

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Bloom awards for Epsom and Ewell (2022)



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