Little solace for Guildford from fraud report

Weak governance and poor scrutiny at Guildford Borough Council created a 'quick fix culture' that allowed potentially millions of pounds to be defrauded from the public purse while vulnerable housing tenants suffered, a new report has found.

The council has apologised unreservedly and pledged to adopt every recommendation – of which there are more than 70 – after a Society of Local Authority Chief Executives (SOLACE) review found its practices posed a serious risk to residents.

The report, released on Tuesday May 7, covered how the culture at the council created an environment where housing budgets were able to skyrocket and pushed the authority towards bankruptcy.

It covers a general overview of the stages that lead to an arrest, two council staff members being suspended, and five agency workers having their contracts terminated.

In February 2022, the council agreed to invest a total of £24.5m to bring its housing stock up to standard and a three-year contract with a value of £5.4m was agreed for testing and inspection. In less than three years that ballooned to £18.9m spent – a \pm 13.5m overspend.

There was an increase in complaints concerning repairs and enhancements from tenants, the review found. This happened while the Housing Surveyor Team was vacant and had no permanent surveyors.

The report read: "This lack of in-house expertise and capacity meant that the council often didn't inspect and check work and were reliant upon agency staff. There was also incompleteness of data which compounded matters." It added: "After making initial enquiries, it came to light that there was concern regarding risk to the council and the following matters were raised:

That work may have been ordered when it wasn't necessary. *That work may have been ordered, invoiced and paid for when it was not completed at all or *Not to a satisfactory standard. *That duplicate invoices may have been submitted and paid for the same work. *That works may have been ordered and undertaken that were not the responsibility of the council.

This triggered a criminal investigation in August 2023 resulting in the suspension of two employees and five agency workers having their contracts terminated.

Whistleblowers first raised the alarm in September 2022 but it was not until 2023 that serious action into how housing budgets of about £5.4m a year had ballooned to more than £17m.

The initial investigation was conducted by Reigate and Banstead Borough Council's anti-fraud unit before being handed over to the South East Regional Organised Crime Unit of the Police.

The council then ordered a series of reviews, with the results published late on Tuesday, May 7 - although the allegations of potential fraud were outside the review's scope.

Despite that shortcoming, the review did find there was serious failure to follow due process in the procurement and management of housing maintenance contacts.

The council has now published an in-depth improvement plan, with more than 70 recommendations, to address every finding from the two reports, and, it says, to ensure it provides services that residents and businesses can be proud of.

Leader of the Council, Councillor **Julia McShane**, said: 'The people of Guildford deserve better from their council and for that we give a heartfelt apology and a commitment to put right the long-standing issues which we have uncovered. We have invited scrutiny and embrace accountability and will not rest until we have a resilient, well managed council of which we can all be proud.'

Deputy leader, Cllr **Tom Hunt**, said: 'We apologise unreservedly to the residents and taxpayers of Guildford. The SOLACE reports identify serious issues around the council's governance, operations, and controls. This is unacceptable. We are utterly determined to root out every problem and to put matters right. The people of Guildford deserve nothing less.'

Pedro Wrobel, chief executive of Guildford and Waverley Borough Councils, said: "I recognise everything that the SOLACE reports identify, and accept all the findings in full. This is not okay, and I came here to deal with it. Over the past two and half months, we have been developing a comprehensive Improvement Plan to address the issues at Guildford Borough Council. It addresses every recommendation from these reports and goes further.

"I am delighted with the appointment of the Independent Assurance Panel. It is critical that we make everything open and transparent. We are here to do the right thing, not the easy thing. I am determined to ensure the council is sustainable, delivers excellent value for money, and provides services that our residents and businesses can be proud of.

"We will not do this alone. I look forward to working with partners and our communities and businesses to make Guildford a brilliant place to live, work and do business."

A police investigation and an employment investigation carried out by an external law firm are continuing, the council said.

The Local Democracy Reporting Service has read through the documents with this being the first of several stories to be written about the findings.

Further stories will look in greater detail at the steps the council is taking, the impact of the merger with Waverley Borough Council and the views of the community and residents.

Related reports:

Police probe abuse of public funds

Good money goes after bad

Avoid ticket scams this summer

Residents are being warned to be aware of online ticket scams that are catching out eager concert-goers ahead of the summer.

Surrey Trading Standards is pleased to announce the launch of a campaign aimed at curbing event ticket fraud across both counties. With a number of residents falling victim to deceptive practices when purchasing event tickets online, this initiative seeks to protect residents from financial loss and disappointment.

Event **ticket fraud** involves unscrupulous individuals exploiting the high demand for tickets to concerts, sporting events, and other popular attractions. Fraudulent practices include the sale of counterfeit tickets, non-existent tickets, and tickets with inflated prices. Such schemes not only result in financial losses for consumers but also tarnish the reputation of legitimate event organisers and venues.

Surrey Trading Standards has already witnessed online scammers attempting to exploit people wanting to see concerts by Taylor Swift, and the Foo Fighters. Future scams may include Glastonbury and sporting events such as Wimbledon and this summer's Paris Olympics.

Steve Ruddy, Head of Trading Standards at Buckinghamshire and Surrey Trading Standards said: "Music and sports fans are at risk of huge rises in online ticket fraud. Criminal activity selling fake tickets is becoming more and more prevalent online and we urge people to avoid disappointment by being cautious when purchasing tickets for all sporting and music events.

"Ticket fraud not only harms consumers financially but also undermines trust in the marketplace. Our campaign aims to empower our residents with the knowledge and resources they need to make informed ticket purchases. By raising awareness, we can create a safer environment for consumers to enjoy live events across Buckinghamshire, Surrey and beyond."

Tips for purchasing event tickets online

- Only buy direct from legitimate ticket sites
- Always use a debit or credit card when you buy tickets online (not bank transfer). This helps to protect your money should something go wrong
- Be extra cautious when purchasing tickets advertised by individuals on social media Fraudsters use social media to
 advertise tickets that don't exist. If you're looking for a ticket, always search for it yourself from a trusted source
- Low prices and seemingly great deals are often used to disguise scams. However, if demand for tickets is high or an event is sold out, fraudsters can charge more to trick desperate buyers
- Check the details of the site you are buying from and before entering payment ensure the web address starts with https and that there's a padlock icon in the browser bar
- Check the vendor is a member of the **Society of Ticket Agents and Retailers (STAR)**

Residents are encouraged to report their concerns about event ticket fraud to the Citizens Advice consumer service on 0808

223 1133. The helpline takes all enquiries on behalf of Trading Standards across England and Wales and will pass the report to the relevant Trading Standards team.

Alternatively, if you have been a victim and lost money, please report to Action Fraud at **actionfraud.police.uk** or by calling 0300 123 2040.

Tree felling foul of the law

The culprits who illegally chopped down more than 100 protected trees and damaged seven others have been fined nearly £20,000, Woking Borough Council said.

A landowner, together with its contractor were prosecuted and fined for the unauthorised felling of the trees near Upshot Lane, Pyrford, after pleading guilty at Guildford Magistrates' Court.

Burhill Development Ltd admitted it ignored a tree preservation order on its land and was made to pay £15,140, comprising fines of £11,000, a victim surcharge of £2,000 and costs of £2,140.

Their contractor, P&A Services, which carried out the work, also pleaded guilty to the unauthorised felling and causing damage to the protected trees and was ordered to pay a total of £2,900; fines of £1,000; a victim surcharge of £400; and council costs of £1,500.

The action was taken against the two firms by Woking Borough Council. The original hearing took place in October 2023 with the judge issuing sentence in March 2024.

Speaking about the prosecution, Beverley Kuchar, Woking Borough Council's strategic director for place, described it as an "important case" and welcomed the decision.

She said: "Whether you permit or cause wilful damage to our environment we will take legal action wherever necessary.

"It is important that landowners and their contractors take the necessary steps to understand what consent is required before commencing tree works.

"The status of the borough's trees can be checked quickly and simply online. If in doubt, our arboricultural team can provide advice in advance of any works commencing.

"There is no excuse and, as in this case, failure to do so can lead to a criminal prosecution and significant fines."

Tree Preservation Orders protect specific trees, groups of trees, or woodland that benefit the wider community

Gina Miller Urges Ecocide Criminalization

Gina Miller, the leader of the True & Fair Party, and her Party's Prospective Parliamentary Candidate for **Epsom and Ewell**, has called for the criminalization of ecocide, highlighting concerns over the UK's environmental stance post-Brexit and its widening gap with the European Union (EU).

The True & Fair Party has become the first UK political entity to incorporate an ecocide pledge into its manifesto for the next general election.

Miller's argues that Brexit has not only hindered environmental progress but also left the UK trailing behind the EU in environmental protection measures. The proposed legislation aims to define ecocide as a criminal offence, targeting deliberate acts leading to significant and lasting harm to ecosystems.

Gina Miller said: "We were once called the poor man of Europe. Unless our politicians seriously address the need for robust, pragmatic rules and regulations to safeguard our nation against the negative effects of climate change, we will be the dirty, ill, poor man of Europe.

"The WMO is sounding the alarm that climate change is closely intertwined with the inequality crisis. That extreme weather conditions, worsened by lack of action, are leading to food security and population displacement – unfairly impacting vulnerable

populations.

"By enacting a law against ecocide, we will be taking decisive action to limit the reckless destruction.

Under her proposed law, major polluters could face severe penalties, including up to ten years in prison or fines of up to £3.85 million. This initiative aligns with efforts in other countries; France has already implemented similar regulations, while the EU is in the process of ratifying an ecocide law.

Recent analyses by the Institute for European Environmental Policy suggest a concerning trend in the UK's environmental policies post-Brexit, indicating a weakening of regulations on crucial fronts like water treatment, air quality, and industrial emissions.

Miller emphasizes the need for international recognition, advocating for ecocide to be classified as a crime under the jurisdiction of the International Criminal Court, alongside other serious offenses.

The urgency of such measures is underscored by warnings from the World Meteorological Organization about the escalating climate crisis. Miller warns that failure to address ecocide not only undermines environmental sustainability but also exacerbates inequalities and threatens future generations' well-being.

Chris Packham, environmental campaigner, said: "It's a bold, brave and exciting move by the True & Fair Party, to campaign to have ecocide written into law, in the midst of our climate and biodiversity crises. Congratulations!"

Georgia Elliott-Smith, Director of Fighting Dirty, and former UNESCO Special Junior Envoy for Youth & Environment, said: "Embracing ecocide as an international crime is a beautifully simple solution. It ensures the polluters pay for the harm they cause and can be punished as such."

Miller's call to action reflects a growing consensus among environmentalists and policymakers: addressing ecocide is imperative for safeguarding the planet's future. As the UK navigates its environmental challenges, decisive legislative action could pave the way towards a more sustainable and equitable future.

Photo credit: Keith Edkins CC BY-SA 4.0

Crime rising on Surrey farms

Surrey farmers have called for police to take rural crime 'seriously' as it pledges to crackdown on rising incidents. The National Farmers' Union (NFU) have welcomed **Surrey Police**'s commitment to tackle rural crime, but said the farming communities need to see results.

Harriet Henrick, NFU County Adviser for Surrey, said farmers need "better protection" from police. She said: "Our members need reassurance that when crimes are reported they will be taken seriously and investigated."

Attacks on sheep, thefts, suspected arson on barns and fly-tipping are some of the many serious incidents Surrey farmers have been victim to in recent months.

Farmers say rural crimes are taking an expensive toll, costing individual businesses thousands of pounds, causing severe animal suffering, and impacting on their ability to feed the nation.

The cost of rural crime in the South East was estimated at £9.3m in 2022, an increase by nearly a quarter from 2021, the NFU said. The South East made up around 18.7 per cent of the total cost of rural crime in the UK in 2022, at £49.5m.

Members of the union want to see clear targets, priorities and objectives in preventing rural crime- with both long-term and short-term solutions.

Superintendent **Michael Hodder** of Surrey Police admitted rural crime is an area where "even more work can be done" to support farming communities. Key initiatives for cracking down on rural crime focus on collaborating and engaging with farmers and landowners to understand the challenges they are facing and how the force can support them in policing.

Meetings between the NFU and Surrey Police have taken place with the aim of giving farmers greater protection; Surrey Police have also promised to visit every NFU member in the county as part of its efforts to tackle rural crime. Superintendent Hodder added: "We will investigate every report of rural crime, and will work closely with victims so they know what they can expect from us, what we need from them, and how we can work together to reduce rural crime across the county.

"We want everyone to feel safe in Surrey, and so my main ask would be that anyone who is the victim of rural crime reports it to us, so that we can continue to build an accurate picture of this crime across the county."

Photo: Credit: National Farmers' Union

Surrey "relay" car thieves sent down

Four members of an organised crime group (OCG) responsible for the theft of 53 high value vehicles in **Surrey** and the South-East have been sentenced to a total of 12.5 years behind bars at **Guildford Crown Court** on Friday 8th March.

All four men pleaded guilty to conspiracy to steal and conspiracy to acquire criminal property and were sentenced to;

- Perry Lovejoy, 29, born 01/11/1994, of Reigate Road in Horley, was sentenced to 3 years in prison
- Luke Jackson, 28, born 25/07/1995, of Shoreham Close in Croydon, was sentenced to 3.5 years in prison
- Billy Harrison, 30, born 29/10/1993, of Tollers Lane in Coulsdon, was sentenced to 3 years behind bars
- Harry Sales, 28, born 20/09/1995, of Cornwall Road in Croydon, was sentenced to 3 years in prison

The conviction of the four men was the result of a thorough and complex investigation by the Serious and Organised Crime Unit into the thefts of the 53 vehicles, with a combined value of over £3.7 million pounds.

Jackson also had additional offences taken into consideration when sentenced after admitting his guilt in stealing a further 42 cars, with a combined value of 2.1 million pounds.

The thefts took place over 12 months and across Surrey and the South-East of England. Officers arrested the suspects on the 26 April 2023, after successfully building a clear picture of their illegal activities through intelligence, forensics, ANPR, call data, witness testimony and CCTV enquiries.

During the investigation, officers discovered how the gang used the 'relay attack' technique to target keyless vehicles including Rolls Royce, Bentley, Land Rover, Range Rover and Alfa Romeo. This method involves using a master device to copy the signal of the vehicle key and transmit it to a second smaller device, which replicates the key and unlocks the car.

Tellingly a manual for a relay device was also found saved on a mobile phone seized from Lovejoy's possession.

Jackson was also sentenced for two offences of burglary committed whilst stealing two of the cars after pleading guilty. He received 18 months in prison to be served concurrently.

Lovejoy was also sentenced to being concerned in the supply of class b drugs (cannabis) after pleading guilty to this offence when officers found messages on his phone showing supply activity. He received 9 months in prison to be served consecutively.

Investigating Officer DC **Matt Earl**, said; "This was a large-scale investigation that was made possible by the hard-work and dedication of the Serious and Organised Crime Unit, as well as the support and collaboration of other neighbouring police forces.

In Court lawyers for the four said they were the "foot soldiers" in the operation and the maximum sentence for theft being 7 years, the sentences for the defendants should be less than the masterminds "at the top of the chain", should they ever face justice.

His Honour Judge **Banarjee** said the conspiracy was sophisticated and involved extensive planning. He took into account the guilty pleas of the defendants and the conditions they had endured in HMP Wandsworth since their arrests in April 2023.

Image credit: Which.co.uk

False schizo claim rapist gets 8 years

Following a three week trial an **Epsom** man who claimed schizophrenia goes down 8 years for rapes. **Joseph Head**, 25, of Chase Road, Epsom, was found guilty of three counts of rape and one count of sexual assault by penetration. Head received an eight-year prison sentence at Winchester Crown Court on Tuesday, February 27.

During the three-week trial, the prosecution unveiled a troubling sequence of events characterized by manipulation and coercion. Head, in an attempt to evade accountability, feigned dissociative identity disorder, alleging that one of his personas, 'J', posed a violent threat, thereby pressuring his victim into compliance.

The survivor, displaying remarkable courage, shared her ordeal spanning three months, marked by fear and intimidation at the hands of Head. His peculiar fixation on the film 'Split', featuring a character with dissociative identity disorder, only served to underscore the calculated nature of his deception.

However, Head's elaborate facade unraveled under scrutiny. Expert testimony debunked his false claims, revealing the stark reality behind his manipulative tactics. A meticulous investigation, incorporating victim testimony, forensic analysis, and digital scrutiny, exposed the truth.

Investigating officer Andy Price of Surrey Police characterized Head as a "dangerous predator" who exploited and instilled fear in his victim. He added: ""The unique circumstances of this case posed a challenge to the team but with the unwavering support from the survivor, a thorough investigation and dedication by the team to bring Head to justice, a conviction was secured.

"I would like to acknowledge the bravery of the survivor was in coming forward to us, supporting the investigation and helping keep other women safe. Although the trauma of what happened cannot be erased, I hope this outcome can give at least some measure of closure."

If you have been sexually assaulted and need further help and advice, please click here https://www.surrey.police.uk/ro/report/rsa/alpha-v1/advice/rape-sexual-assault-and-other-sexual-offences/

Primary school blighted by drive-by fly-tipper

A "horrible, antisocial" pile of rubble was fly tipped outside a popular Surrey primary school by a lorry in a drive-by dump and

Neighbours heard a truck driving down Vine Road in East Molesey at about 11pm on Monday, February 26 but say they were unable to spot the culprit, a witness said. A video shows the swathes of rubble lining the residential street.

The huge mess was still there the following morning resulting in the road's closure during the busy school run drop-off. The nearby school, St Lawrence Church of England Primary, wrote to parents warning of the shut street and knock-on impact.

A witness said: "I heard it thunder down into the road, but it was such a fast drive by that when we went out it was gone. I think one of the parked cars was damaged. Several neighbours came out and we tried to secure the scene from accidents with cones and bins. The police came about an hour later and then the highways lorry came with official road closure signs."

On February 27, environmental officers from Elmbrdge Borough Council had moved the waste to the side of the road and installed barriers to keep traffic away.

"The police said it was unusual for flytipping to be right in the middle of a residential road rather than in a corner or wasteland. It is a horrible antisocial crime. People who need waste removing really should check that they are using a licensed disposal contractor and not just go for the cheapest. I don't think people realise that they are responsible for their waste being disposed of legally and responsibly."

Another parent said: "How can you do this and feel ok about yourself?"

A spokesperson for Elmbridge Borough Council said its enforcement team is visiting the site and will be making enquiries in the neighbourhood. A call for witnesses will also be put out on its social media channels.

The said: "The fly-tip has been reported to our contractors for clearance and will be dealt with within 24 hours. We take fly-tipping incidents very seriously and will investigate every occurrence. If there is enough evidence, we will prosecute the person responsible.

"We will shortly launch an anti-litter campaign for this spring/summer and reiterate a strong message that littering and flytipping are not acceptable and will not be tolerated. We will be working with community groups towards a cleaner and greener Elmbridge so that everybody can take pride in the borough. We have a beautiful borough, and we will do all we can to make sure it is being protected."

A spokesperson for Surrey Police said: "We were called at around 11.30pm last night (26 February) to a report of a large amount

of rubble strewn across Vine Road in East Molesey. We briefly attended to help clear the road and the incident was then passed over to National Highways."

Police probe abuse of public funds

Suspected fraud and alleged breaches of procedure in **Guildford Borough Council**'s housing maintenance team have snowballed, culminating in a police investigation.

Last year, the council instigated a staff investigation following what was described as "an issue" within the housing maintenance department of Guildford and Waverley Borough Councils. They share services as part of a cost-cutting drive.

The Local Democracy Reporting Service understood at the time that staff had been suspended, contracts terminated and possible fraud examined. **Surrey Police** previously confirmed it had escalated its fraud investigation to a regional organised crime unit.

This week, the two councils announced they had received a report following a review of its housing maintenance team. It found 'serious areas of concern' which they said needed further investigation to determine whether correct governance processes were followed in the letting and management of housing maintenance contracts.

The councils have also announced that two strategic directors, Annie Righton and Ian Doyle, responsible for the relevant service area at the time contracts were let, have both agreed to step back on a temporary basis from their roles "to protect the integrity of the investigation".

However the councils said they were "unable to provide a copy of the confidential report" as it's "essential that the integrity of any investigatory process is upheld."

Leader of Guildford Borough Council, Councillor **Julia McShane** and Cllr **Paul Follow**s, leader of Waverley Borough Council issued a joint statement. It read: "Public bodies need to be absolutely resolute in their commitment to openness, transparency and accountability for public money. We are determined to identify exactly what has happened in order to safeguard both councils and continue to deliver on our commitment to best value and service delivery possible for all our residents and businesses."

The councils joint chief executive, **Pedro Wrobel**, said: "When it comes to public money, nothing is more important than propriety and value. All monies should be used to deliver the best possible services for our residents and businesses. I will be working with officers, councillors, external investigators and auditors to get to the bottom of these issues and account for every penny. I will ensure the organisation has the right systems in place to safeguard the public's money, and will take robust action where necessary."

Related report:

Good money goes after bad

Murder investigation in Epsom

A murder investigation has been launched following the death of a man at a residential address in Epsom on Wednesday (7 February).

Officers were called to Eleanor Avenue at 9pm following a concern for safety of a 47-year-old man. South East Coast Ambulance Service attended but the man was sadly pronounced dead at the scene. His family has been informed and are being supported by specially trained officers.

A 44-year-old man from Epsom was arrested last night on suspicion of murder. He remains in custody.

An investigation, led by Surrey Police and Sussex Police's Major Crime Team, is underway to establish the circumstances of the man's death and enquiries remain ongoing.

Senior Investigating Officer **DCI Craig Emmerson** said: "The investigation is in the early stages and a specialist team of officers are working around the clock to follow up enquiries. At this time I can share that we believe this is an isolated incident which poses no risks to the wider public.

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"Our thoughts are with the victim's family at this difficult time. There remains a significant police presence in the area and we would like to thank local residents for their cooperation as we conduct our investigation. We will provide further updates as soon as we can."

As the ward councillors Chris Ames, Kate Chinn and Rob Geleit are saddened to hear of the death of a man after the incident in Court Ward. **Kate Chinn** said: "Our thoughts are with the family and friends of the victim of this tragic event at what must be a difficult time. The police do not consider there is any risk to the wider public. We would like to thank the emergency services both the ambulance staff and the police who responded to and managed the incident."

If you have any information which may relate to this incident, including any dashcam, CCTV or doorbell footage or any information which may help the police, please get in touch as soon as possible quoting PR/ 45240015016 via:

- Webchat on the website https://www.surrey.police.uk/
- Online https://www.surrey.police.uk/tua/tell-us-about/cor/tell-us-about-existing-case-report/
- Calling 101

If you do not wish to leave your name, please call the independent charity Crimestoppers on 0800 555 111.