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For the community, by the community. A not-for-profit service

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Poll points to further Conservative decline in Surrey

5 October 2025



Reform UK is in line to win its first Surrey seat, according to a major YouGov poll. The survey of 13,000 people's voting intentions suggests three Surrey MPs would lose their jobs with the Liberal Democrats being the largest beneficiaries in the county – if a General Election was called today.

Nationally, the polls say the United Kingdom is headed for another hung parliament with Reform, the Nigel Farage led party that succeeded UKIP after Brexit, emerging as the largest party. In Surrey voters are leaning a different way.

The three Surrey seats that would switch allegiance would be Spelthorne, Farnham and Bordon, and Godalming and Ash. All three seats are currently held by the Conservatives with Lincoln Jopp, Greg Stafford and Jeremy Hunt projected to lose their jobs as the Tories crumple to just 45 MPs.

Projected to take their places would be two Liberal Democrats and Surrey's first Reform MP. If the voting patterns held true Dorking and Horley, Woking, Guildford, Esher and Walton, Godalming and Ash, Epsom and Ewell, Surrey Heath, and Farnham and Bordon, would all go to the Liberal Democrats to give them eight MPs.

The Conservatives would hold East Surrey, Reigate, Runnymede and Weybridge, and Windsor, to give them four MPs. While Reform UK with 27 per cent is expected to edge out the Conservatives on 25 per cent and the Liberal Democrats on 20 per cent to win Spelthorne.

Nationally YouGov's seat-by-seat analysis indicates Reform UK would secure 311 seats in the Commons, short of the 326 required to demand a majority but far and away the largest party – and 306 MPs more than it currently has. The poll has Labour dropping from its 411 landslide victory in 2024 to 144 with the Lib Dems on 78 and the Conservatives which had been in Government for 14 years prior before losing last year would slip to 45 seats.

YouGov says its seat projections come with uncertainty and that volatility is now the norm in British electoral politics. They say Reform UK would win at least 82 seats by less than five percentage points and that there was a possibility it could lose them all, leaving the party well short of a parliamentary majority rather than within touching distance.

Chris Caulfield LDRS

Businesses get £2 million boost in Surrey

5 October 2025



An economic boost worth millions, scores of new jobs and hundreds of local opportunities will be delivered thanks to funding awarded to dozens of businesses by Surrey County Council.

From vineyards and biotech to manufacturing and AI firms, a diverse range of organisations from across the county have been awarded grants in the first round of the Surrey Economic Growth Fund.

The scheme, launched by the council in April, brings together pooled funding streams including the government's UK Shared Prosperity Fund and Rural England Prosperity Fund. Following a highly competitive process, close to £2 million has been awarded to dozens of recipients, unlocking significant match funding and private investment.

The successful bids are collectively estimated to grow Surrey's economy by £9 million, create or safeguard 300 jobs and bring 1,350 residents into employment.

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Local firms supported

Among those receiving funding is Aero Sensor, a technology firm at Dunsfold Industrial Park in Cranleigh, led by former F1 engineer Dr Barney Garrod. The company is one of only three globally developing new aerodynamic measurement probes for automotive and aerospace applications.

The grant will support the creation of a new wind tunnel facility to test its designs, creating highly skilled jobs in the process.

Dr Garrod said:
“The grant enabled us to fully kit out the wind tunnel with the tools and instruments we need. We’ll also be hiring new staff and technicians. Having our own wind tunnel means we can halve our turnaround time and massively accelerate our development. It’s moved the business forward by about a year.”

Other successful bids include Woodlark Nurseries in Hersham, which is creating a new horticultural facility, while Upper Birtley Farm Partnership near Bramley will establish a premium glamping and outdoor education site in the Surrey Hills.

In Godalming, Sammi-Select will develop a ‘practice interview’ tool adapted from an AI platform to support marginalised jobseekers such as young people not in education or training and those who are digitally excluded.

County-wide initiatives

There are county-wide projects too, including the Surrey Venture Studio scheme, a collaboration between Surrey’s three universities to support start-ups, and Source in Surrey, led by the county’s Chambers of Commerce, encouraging larger businesses to ‘buy local’.

Both are expected to complement existing work through the council’s Business Surrey initiative.

Councillor Matt Furniss, Cabinet Member for Highways, Transport and Economic Growth, said:
“The new Economic Growth Fund has generated a huge level of interest from across Surrey, demonstrating the real appetite from our amazing business community to drive innovation, growth and job creation in our county.

“Round one was highly competitive and we’ve only supported the highest quality bids which fully met the criteria. This ensures every pound invested delivers genuine growth, meaningful jobs and positive outcomes for Surrey’s communities.

“Our ambition is to position Surrey—which already contributes £50 billion to UK plc every year—as one of the UK’s leading regional economies, and this fund is one of the ways we’re building the foundations to achieve that.”

Next round

Round Two of the Surrey Economic Growth Fund is due to launch in October, focusing on Business Growth Grants. Applicants can expect a streamlined, one-stage process supported by a guidance handbook.

For full details visit: businesssurrey.co.uk/innovate/economic-growth-fund

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Epsom and Ewell Times reporter adds Epsom winner Lesh Wear (or Lesh), is a maternity and nursing wear company focused on creating comfortable, leak-proof products for mothers, such as their FREEFLO nursing bra, aiming to reduce the use of disposable breast pads. The company, also known as Lesh Wear Ltd, was incorporated in March 2022 and is headquartered in Epsom, Surrey, with the primary goal of making the breastfeeding journey easier.

Recipients of Round One funding

A total of £1,979,982 has been awarded to the following organisations:

- Dorking Distillery, Dorking
- Halt Glass, Guildford
- Emilia JH, Reigate
- Sammi-Select, Godalming
- Molecular Medical, Guildford
- Bonovate, Camberley
- Woven Bio, Woking
- Streetwise Technology
- The Good Bacteria Company, Farnham
- UKIOT, Weybridge
- Lesh Wear, Epsom

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- Woodlark Nurseries, Hersham
- Aero Sensor, Dunsfold
- Rhizo PTX, Guildford
- Cambertronics, Cranleigh
- Misty Moon Cider, Farnham
- DIREK, Guildford
- Tiontech, Guildford
- Raw Honey Distillery, Fetcham
- Whitespace Work Software, Godalming
- LenzIQ, Horley
- GT Joinery, Molesey
- Source in Surrey (via Surrey Chambers of Commerce)
- Surrey Venture Studio
- Surrey Innovation Board (via the University of Surrey)
- Blakes Lane Farm, Guildford
- Upper Birtley Farm Partnership
- Ivelle Farm, Waverley

Image: Matt Furniss, Exec Member for Growth, with Barney Garrood of Aerosensor

Surrey County Council

SURREY COUNTY COUNCIL

Surrey gets a sinking feeling over cost of its holes

5 October 2025



Has Surrey become Britain’s sinkhole capital? Well, the figures certainly point in that direction.

Surrey County Council is on track to spend a staggering £1.6m fixing the collapsed 65ft hole in a section of Godstone High Street – a bill that dwarfs what most local authorities spend on sinkholes.

Figures obtained through Freedom of Information (FOI) requests show councils across the UK have spent more than £6.2m tackling over 7,000 sinkholes since 2020. But Surrey alone accounts for almost half of that total, shelling out over £3.1m making it by far the country’s biggest spender.

The Godstone collapse, which first appeared in February, has left the part of the High Street shut for months and businesses struggling.

Surrey County Council has already spent £850,000 on emergency responses, surveys, roadworks and consultancy fees, including £360,000 on just site establishment.

Another £800,000 is forecast for stabilisation work, filling in the mine tunnels, and further repairs – taking the final bill to £1.65m. This will amount to just over a quarter of the total UK bill on sinkholes for the last five years.

What is driving the cost?

The British Geological Society has stated that Surrey is particularly prone to sinkholes due to the underlying sands in the county, which are weakly cemented.

According to council documents, the ground beneath Godstone sits on the Folkestone Sandstone Formation – a weak, sandy foundation that made the area vulnerable to collapse. CCTV images provided under FOI request confirm the collapse was worsened by an old sand mine tunnel running beneath the High Street.

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While the council insists the road should reopen by December 16, locals are not holding their breath. Residents have been struggling for months with the road closure, diversions, fall in trade and general feel of chaos. That being said, an official report shown to SurreyLive by the council does state that the project is tracking towards a final inspection date of December 16th.

A Surrey County Council spokesperson said: “This continues to be a highly complex incident involving a number of investigations led by our Highways Officers and other agencies, including specialist teams and utility companies.

“Work is underway to reconstruct the final footpath affected by the collapse and we’re now planning how we stabilise the collapsed area and fill in the tunnel network.

“We are updating local residents and businesses as we progress through each stage of the process and expect the final two residents to be back in their properties by the end of September.

“Once our stabilisation work and the SES works to reconnect and relay the mains through the collapse area are completed, the area will be refilled and repaired permanently. We are currently planning to complete our repairs and reopen the High Street during December.”

A nationwide problem

The Godstone collapse may be dramatic, but it’s part of a wider and growing problem. Since 2020, sinkholes have been recorded everywhere from Reading to Scotland, with councils spending millions to patch them up.

The top spenders after Surrey include Reading (£976,500), East Sussex (£767,238) and Transport Scotland (£602,000). If you take away the Godstone sinkhole expenditure, Surrey still comes up top with over £2.2m being put towards sinkholes.

Lloyd Allen, Infrastructure Team Manager for Surrey County Council, on Godstone high street. (Credit: Surrey County Council).

Emily Dalton LDRS

Additional reporting from Sam McEvans

Related reports:

Godstone’s gasworks fury while sinkhole not fixed

Godstone “Sink-hole” residents to return

Surrey sink-hole major incident

Redhill care home put under special measures

5 October 2025



A supported living service in Redhill has been rated “inadequate” and put into special measures after inspectors said they uncovered six legal breaches.

The health watchdog slammed the service as putting “unnecessary stress” on people by only giving 28 days’ notice when required to move out.

Threeways Dom Care, on Brighton Road, which supports adults with learning disabilities, was inspected by the Care Quality Commission (CQC) in July 2025.

The watchdog found “serious leadership failings” which it said left people without dignity, independence or self care.

Roger James, CQC’s deputy director for Surrey, said: “Our inspection of Threeways Dom Care exposed serious leadership failings that were denying people dignity, respect, and independence in their care.”

Inspectors flagged problems across the board, including poor record-keeping, lack of staff training, and a failure to manage basic health needs like nutrition and epilepsy.

Some staff were found to be unkind, while others ignored health and safety basics. One care staff member was found wearing flip flops which could bring in dirt, and others were discovered to raise their voice at people or ask them to be quiet in what is meant to be their home.

The CQC report also criticised leaders for mishandling the closure of the home. Just one day after the inspection, residents and their families were told the service was shutting and given 28 days to move out.

Mr James, CQC’s deputy director for Surrey, added: “Threeways ignored people’s voices, failed to inform them or their relatives of their rights as tenants, and put an enormous amount of unnecessary stress on people as well as making the

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transfer to a new care service for them more difficult."

He added the service did not promote an open or honest culture, with safeguarding concerns often missed or ignored, leaving people at risk of harm.

But Threeways management has hit back, accusing the regulator of ignoring their side of the story. A spokesperson for the service said: "Families have always been happy with the service and we've had positive feedback from professionals. The service will close once commissioners confirm a move date, and in the meantime, we're doing our best to ensure a smooth transition."

Despite those reassurances, the CQC has placed the service into special measures, meaning it will be closely monitored and expected to make urgent improvements if it wishes to continue operating.

Emily Dalton LDRS

Adult social care stock image. Credit Eduardo Barrios on Unsplash

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From Epsom to the Big Screen

5 October 2025



Dean Puckett Returns Home with His Debut Feature *The Severed Sun* for a Special Screening and Q&A next week Wednesday 8th October!

A special homecoming event is set to light up the screen at Epsom Picturehouse as local filmmaker Dean Puckett returns to share his debut feature film, *The Severed Sun*. Dean, a former student of Glyn High School and UCA Farnham, moved from London to Surrey as a teenager before embarking on a filmmaking career that has taken him to major international festivals. Now, he returns to Epsom for a screening and Q&A celebrating the launch of his haunting British folk horror debut.

Set in an isolated church community gripped by paranoia and superstition after a brutal murder, *The Severed Sun* is a chilling tale of faith, fear, and folklore. The feature marks the first full-length film from Puckett — produced by Rebecca Wolff (Grasp the Nettle Films) and Jude Goldrei (Lunar Lander Films) — and had its world premiere at Fantastic Fest 2024.

Following screenings at Picturehouse cinemas across the UK, this special Epsom event will feature a post-screening Q&A with Dean, who will share insights into the creative process, behind-the-scenes stories, and what it takes to bring a first feature from script to screen.

"I discovered my love for filmmaking in a small cupboard at Glyn High School in Epsom. This was entirely thanks to one exceptional teacher, Mr Ramasami, who believed in me. Despite struggling academically, he saw that I had a flair for visual storytelling. I lived in Worcester Park from the age of 12 and took countless trips to the cinema in Epsom during my youth, so it's incredibly gratifying and moving for me to return now with my own feature film. "

— Dean Puckett, Director of *The Severed Sun*

"It's a real privilege to work with homegrown talent like Dean and to share his debut feature with the community that helped shape his creative journey. Events like this are not only exciting cinematic moments, they're also a chance to show aspiring filmmakers that it *is* possible to follow your passion and make something special. Community is at the heart of what we do at Picturehouse, and hosting screenings like this — which bring people together and celebrate local success — is exactly what our cinema is all about."

The screening is a chance not only to experience one of the most distinctive new British films of the year but also to celebrate a hometown success story — and discover what it's really like to turn a dream into a debut.

Event Details:

📍 Epsom Picturehouse, Epsom Square, Epsom, KT19 8AG

The Severed Sun: followed by a Q&A with Dean Puckett and filmmakers

📅 Tuesday 8 October, 6:30pm

🎟️ Tickets: www.picturehouses.com/epsom

Image of Dean Puckett

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Bookham to get new community centre

5 October 2025



After six years of waiting and false starts, Bookham is finally getting a new community centre.

The old Bookham Youth Centre on Lower Road shut its doors in 2019 after falling into disrepair, leaving the area without a dedicated youth and community hub.

Members agreed to spend £2.8m of existing capital funds to knock down the old building and replace it at a Surrey cabinet meeting on September 24. Councillors said they hope the new multi-purpose building will be ready by March 2027.

Cllr Clare Curran, Conservative member for Bookham and Fetcham West said: “There is real excitement in Bookham that a new centre is going to be delivered.

“This is not just a youth facility […] The former centre was used by a huge range of community users from everything from the University of the Third Age to challenges with disabled children and an early years provider.”

The new centre is set to take the place of three lost facilities – the former youth centre, The Bridge in Leatherhead (closed after RAAC was found in the roof) and the Bookham Family Centre. Day-to-day running of the centre is expected to be handed to a third-party provider, meaning no additional ongoing costs to the council or future unitary authority.

“It has taken some time to get to this point,” said Cllr Clare Curran who represents Bookham. “We’ve had a few false dawns on the journey.”

In 2021, councillors promised a shiny new building on the Lower Road Reception Ground, at the cost of £2.5m, with homes alongside to help pay for it. But that plan was scrapped after tougher planning rules on the Green Belt and new biodiversity requirements meant the recreation ground scheme was no longer possible.

Instead, Surrey County Council has shifted its focus back to the old youth centre site. But housing that was meant to come alongside the scheme has been kicked into the long grass, with any decision on new homes delayed until after 2027.

Public consultation and planning approvals are still to come so residents still have an opportunity to have their say.

Emily Dalton LDRS

Bookham Community Centre on 164 Lower Road. (Credit: Google Street View)

Epsom and Ewell’s NESCOT plumbs the heights

5 October 2025



Nescot’s gas and plumbing apprenticeship provision has been awarded a City & Guilds End Point Assessment (EPA) plaque for excellence in apprenticeship delivery.

Elizabeth Akinlaja, City & Guilds Business Development Manager for London, Kent & Sussex, officially presented the award to Principal and CEO, Julie Kapsalis and the plumbing team at the college this week (Monday 22 September). She said: “Congratulations Nescot, it was a pleasure presenting the City & Guilds EPA Excellence plaque to the apprenticeship team. This award is for their dedication and commitment in supporting learners on their Building Services Engineering (BSE) apprenticeship provision, which has resulted in outstanding first-time pass rates, especially in plumbing, an area facing significant skills shortages. Well-done to everyone involved for making such a positive impact!”

Learners on the gas engineering apprenticeship, part of the plumbing apprenticeship department at Nescot achieved a

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94% first time pass rate.

The award recognises excellence in Nescot's EPA delivery, which is the final stage of an apprenticeship designed to validate an apprentice's knowledge, skills, and behaviours against the required apprenticeship standard. It signifies the high quality and standard of the college's apprenticeship training, and celebrates the plumbing apprenticeship department's successful and impactful EPA achievements.

Liz Crawley, Head of School, Construction, Engineering & Automotive at Nescot, commented: "It's fantastic to receive such amazing feedback from City & Guilds. Our plumbing team work really hard to ensure the best possible outcomes for our apprentices and local employers."

Sarah Keith, Head of Apprenticeships at Nescot, added: "I am so proud of the teamwork at Nescot across all apprenticeships. This award is a testament to the benefits of working in a strong team that supports our apprentices, employers and each other. It means that our students are fully qualified and industry ready. Well-done to the plumbing team, and everyone involved in apprenticeships at Nescot."

The EPA Excellence award showcases Nescot's commitment to apprentice success and industry standards and reflects the wide range of apprenticeship training available at the college. At Nescot, we offer apprenticeships in carpentry and joinery, commercial catering, gas engineering, plumbing and heating, electrical installation, business administration, customer service, team leading and management, marketing executive, hairdressing, early years, health play specialists as well as laboratory scientists.

Explore the range of apprenticeship courses available on the Nescot website.

Photo: (centre left to right): Nescot Principal and CEO Julie Kapsalis receiving the City & Guilds EPA Award plaque from Elizabeth Akinlaja, City & Guilds Business Development Manager for London, Kent & Sussex along with the Nescot Plumbing team. Credit NESCOT

An EPA Plaque from City & Guilds is an award given to colleges and training providers to recognise their high-quality apprenticeship delivery and the success of their apprentices. The plaque highlights consistent excellence in End-Point Assessment (EPA) performance, based on factors like high pass rates and a large number of Distinction grades achieved by apprentices. It is also a recognition of staff dedication, guidance and support offered to learners.

NESCOT

Big housing development coming to Guildford

5 October 2025



Guildford could soon see one of its biggest housing developments in decades, with fresh plans submitted to build up to 1,800 new homes at Gosden Hill.

Developers Martin Grant Homes want to transform farmland off the A3 into a new neighbourhood complete with schools, shops, sports pitches, and even a Park and Ride.

The outline applications sets out a long-term vision for the site, which would include:

- Up to 1,800 homes, including 40 per cent affordable housing
- Six Gypsy and Traveller pitches
- A new local centre with shops, health and community facilities
- Land for both a primary school and secondary school
- Around 10,000sqm of employment floorspace
- A 250-space Park and Ride near the A3
- Large areas of green space, including allotments, play areas, and a new woodland walking rout

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Developers say the project would create a “gateway for Guildford” for drivers coming off the A3. The site, covering more than 130 hectares of farmland and woodland, sits between Burpham and the A3. If approved, the first phase 150 homes would be built with access from Merrow Lane.

The bulk of the site will be housing in a mix of family homes, apartments and some specialist accommodation. Planning documents detail the homes will be built in phases including a mixture of sizes from smaller flats to larger family homes, around 720 affordable homes, space for self-build plots and some elderly care housing.

Most of the higher density housing, like apartment blocks, would sit around the centre and the main street of the new community, while the rest of the site would focus on family housing with gardens.

Not everyone will welcome the idea of more traffic but the scheme includes a new A3 junction, cycle paths, and upgraded bus services to ease the pressure on local roads.

About 34 hectares of open space is planned including a big new woodland walking area at Cotts and Frithy’s Wood. Developers say overhead power lines will be buried underground and much of the existing woodland kept to help the site blend in with the landscape.

Guildford Borough Council cannot currently meet government housing supply targets so the developers argue the project should be green-lit to help tackle the housing shortage.

If given the green light, Gosden Hill would become home to thousands of people, with the developer promising it will be a “healthy, happy and sociable” place to live.

Only eight people have objected to the scheme so far with the majority of comments slamming the construction traffic plan as “wholly inadequate” for the road and likely to cause “intolerable disruption”.

Emily Dalton LDRS

Outline of the proposed development on Gosden Hill Farm. (Credit: Guildford Borough Council/ Martin Grant Homes)

Big improvements required of Epsom care home

5 October 2025



An Epsom care home has been told it needs to make big improvements after inspectors found residents were being left to lead “very isolated lives.”

Fir Trees House, a residential home in Epsom for up to seven adults with learning disabilities, was inspected between October 2024 and July this year following concerns about the quality of care and facilities. At the time of the assessment, only four people were living there – most with long-term mental health conditions and several being assessed for autism.

The Care Quality Commission (CQC) said the home was “not always safe” and “not well-led,” warning that some residents were at risk of harm. Inspectors branded the care homes as ‘requiring improvement’ in key areas.

Inspectors said the service “wasn’t always meeting” standards set out under national guidance on supporting people with learning disabilities and autism. In particular, they found staff often focused on tasks rather than encouraging residents to live more fulfilled, independent lives.

One resident told inspectors they were happy at the home, but others described their care as “unsympathetic” and even disrespectful. One person told inspectors: “They went on to recall their first day at the service, saying, “Staff laughed at me as I tried to get up the stairs, I felt very unwell. I had to rest on the stairs, I thought I was going to lose consciousness, my head was spinning and they were laughing.”

The CQC also criticised the service for failing to learn from mistakes. In one case, a resident was moved out after a court ruled they weren’t getting the support they needed. But no managers investigated what went wrong.

The report highlighted a lack of staff at night, meaning people’s safety could not be guaranteed in an emergency. Staff also admitted they weren’t sure which outside organisations they should contact if they had safeguarding concerns.

On top of that, the report said residents were not being encouraged to eat meals together, socialise, or take part in the local community – leaving them at risk of isolation.

However, inspectors did note some positives. Medication was managed safely, refurbishment work had started – including installing a stair lift – and staff spoke positively about the management team.

Inspectors said the home itself needed work. Kitchens and bathrooms were not always clean, and some areas were in poor condition. Since then, refurbishments have begun, with new flooring, a wet room and plans for a stair lift to help people with mobility needs.

The Care Quality Commission said Fir Trees House remained in breach of legal rules around person-centred care and

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governance.

Fir Trees House has been approached for comment.

283 Fir Tree Road, Epsom, Surrey. (Credit: Google Street View)

Epsom's Milly to share spotlight with West End star Kerry Ellis

5 October 2025



Local talent will step into the limelight at the Epsom Playhouse this Thursday, when Stagecoach Epsom student **Milly Playle** performs alongside one of Britain's most celebrated West End stars, **Kerry Ellis**, in the opening concert of Ellis's new UK tour.

Milly, who has already appeared in the West End production of *Joseph and the Amazing Technicolor Dreamcoat* and featured in several television commercials, was selected from hundreds of young hopefuls to join Ellis on stage. She has trained for years at Stagecoach Epsom in singing, dancing and acting, building the skills that have brought her to this special opportunity.

Adding a further Epsom connection, both Stagecoach Principal **Rachel** and Milly's mother, **Emma**, trained at Laine Theatre Arts – the same renowned performing arts college attended by Ellis before her career took flight.

Ellis is a household name in British theatre. She made her West End debut in *My Fair Lady* before achieving international fame as the original British lead in *Wicked*, playing Elphaba both in London and on Broadway. She has starred in *We Will Rock You*, *Oliver!*, *Les Misérables* and *Cats*, and is a long-time collaborator of Queen guitarist **Brian May**, with whom she has toured worldwide. Her acclaimed solo albums and sell-out concert tours have cemented her reputation as one of the UK's leading musical theatre performers.

The Playhouse concert is being staged by **Perform Ready Events**, which creates unique performance opportunities for young people across the country. At every stop on Ellis's tour, a young performer will share the stage – and for the first night, it is Epsom's very own Milly.

Rachel, Principal of Stagecoach Epsom, said:

"We are so proud of Milly and thrilled that she'll be representing Stagecoach Epsom on stage with such an incredible performer. It's a wonderful opportunity not only for her, but also for our community to celebrate local young talent."

Epsom library opening to register births and deaths

5 October 2025

Surrey's Registration & Nationality Service has been undergoing changes over the past year with the aim of providing an improved experience for residents at important life moments. Dated and non-energy efficient buildings have undergone a makeover, and the council is increasing the number of locations where people can register births and deaths, all to make the service more accessible, modern and fit for the future.

Denise Turner-Stewart, Deputy Leader and Cabinet Member for Customer and Communities, said:
"We are committed to ensuring that our Registration Services are accessible, sustainable, and reflective of the needs of our communities.

"The improvements at Rylston in Weybridge and the expansion of services into our modern Library Hubs demonstrate our ambition to deliver high-quality, convenient services for residents across Surrey.

"These changes are part of our wider vision to modernise council services and create ceremony venues that are fit for purpose and truly special. We want every couple, every family, and every individual marking a significant life event to feel that they are in a space that reflects the importance of the moment.

"Whether it's welcoming a new life, registering the death of a loved one, or celebrating a union in marriage or civil

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partnership, our venues are designed to provide a warm, friendly, and memorable setting for these cherished occasions."

Rylston, Weybridge reopens

Refurbishment works are now complete at Rylston Register Office. These were undertaken to preserve its future as a premium ceremonies venue in Weybridge. The whole building has benefitted from new carbon-efficient heating systems and windows and newly decorated ceremony rooms, ensuring it is a sustainable ceremonies venue for the county in the long term.

The redecoration works complement the historic building's elegant style, enabling couples to exchange their vows in a classic and beautiful space.

More locations to register births and deaths

Epsom Library Hub and the new flagship Library Hub at Staines-upon-Thames now offer additional locations in Surrey to register births and deaths. Both library hubs have undergone major refurbishment offering multi-functional spaces in the heart of communities. Registrations are now part of that, helping to bring together complementary services all under one roof.

By October 2026, it is expected that Guildford Library will also be offering a registrations service for births and deaths, making sure residents can access key services in places and locations that are convenient to them.

Ceremonies in Guildford

To provide better value and more efficient services for residents, the council is moving towards the use of modern, efficient, multi-purpose buildings that allow multiple services to operate from a single location.

Guildford Register Office, also known as Artington House, does not meet the criteria to support this approach. It is a building which is not carbon efficient and where the ongoing costs of maintenance and necessary upgrades have significantly increased.

Following careful consideration, the decision has been made to vacate and sell Artington House. Bookings for ceremonies at this location will continue to be taken up until 31 October 2026. It is expected there will be alternative local provision in place for the registration of births and deaths at Guildford Library from October 2026. Customers will still be able to book appointments online as usual.

Surrey is home to over 100 licensed ceremony venues across the county where couples can marry or form a civil partnership. This includes two council register offices in Weybridge and Leatherhead, each offering a range of different ceremony options. Other council venues are also being considered for ceremony use to increase the offer available for residents.

Further information

Frequently Asked Questions about the closure of Artington House can be found here: Guildford Register Office as a ceremony venue – Surrey County Council

A full list of registration services can be found here: Birth, death and ceremonies – Surrey County Council

Surrey County Council

Image: Epsom Library

Surrey Police HQ development dogged by flood risks

5 October 2025



Plans to redevelop Surrey Police's Mount Browne headquarters in Guildford — including a new dog training school — have been green-lit for a second time despite fresh flood risk modelling showing "pockets of high surface water flooding" across the site.

Guildford Borough Council's Planning Committee approved the scheme in November 2024, but since then national planning rules have changed and the Environment Agency has issued new flood maps.

As a result, Surrey Police and the council agreed to bring the scheme back to committee.

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The updated modelling shows parts of the site, including the former bowling green earmarked for the new dog school, face a high risk of surface water flooding.

Councillors raised concerns about what that actually means in practice at another planning committee meeting on September 9.

“On one hand we say there’s a high risk of flooding — and then we say the infrastructure will support that regardless,” Cllr Stephen Hives said. “So I’m a bit confused: is there a danger to welfare or not?”

Planning officers insisted the scheme still passes the required “sequential test” — which means no safer, alternative sites are reasonably available — and that the approved drainage strategy will prevent increased flood risk.

“In practical terms it will make no difference to this development,” an officer told the committee. “The drainage strategy already approved is sufficient even with the updated flood risk.”

The development does not fall within the newly created “Grey Belt” category introduced in the revised National Planning Policy Framework (NPPF), but it was judged to still harm the Surrey Hills National Landscape.

With no new highways flooding issues identified and no change to the approved drainage plan, officers confirmed the project remains compliant with planning rules. Plans to redevelop the police HQ and build a new access road was unanimously approved.

Mount Browne has been the headquarters of Surrey Police for more than 70 years. The current campus contains a large number of buildings which have been constructed mainly on a piecemeal basis and are judged no longer fit for purpose.

Emily Dalton

Proposed Redevelopment of Mount Browne, Surrey Police\’s HQ. (Credit: Surrey Police)

Surrey County Council flags up the flag issue

5 October 2025



Surrey County Council has set the record straight about whether residents can hang flags from lampposts.

In a statement shared with councillors and online, the authority said: “We recognise the importance of the Union flag and flag of St George as symbols of national pride, and we proudly fly the Union flag from our council headquarters in Reigate.”

But the county council reminded people that anything fixed to a lamppost or painted on roads needs official permission first.

Without it, the council warns, flags and other attachments can pose safety risks for drivers and pedestrians. Unauthorised flags or paint markings will be removed during routine inspections.

Waverley Borough Council leader and Godalming county councillor Paul Follows, who shared the council’s advice online, said residents should also be mindful about putting flags on property they don’t own. “Please don’t be surprised if it’s taken down or reported by the owner,” he said.

He added that removing graffiti or markings from public spaces costs money that ultimately comes out of taxpayers’ pockets. “You can of course always fly a flag from your own property if you want to,” he said.

Anyone keen to display a flag on public land is encouraged to apply for permission first. Details of how to do so are available on the Surrey County Council website.

Emily Dalton

Image: Union Jack flags on Ruxley Lane lampposts

Surrey Police tax set to rise

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Council tax bills could keep climbing despite warnings residents could be getting less bang for their buck. Surrey's Police and Crime Commissioner has insisted she "will not ask the public to be less safe" as she defended plans to raise council tax for policing.

At a Police and Crime Panel meeting last week (September 4), PCC Lisa Townsend explained the decisions on the annual precept rise were driven by the Chief Constable's assessment of what the force needs to keep the country safe.

"It's not me plucking a figure out of thin air," she told councillors. For Ms Townsend, the choice is clear: "Surrey Police are cutting their cloth, but what I am not prepared to do is ask the public to be less safe."

Surrey Police must find £14.8m savings by 2029 with pay (which makes up 80 per cent of its spending) ramping up costs, a report states. Each 1 per cent pay rise for police officers adds £2.4m to the budget, equivalent to £4.80 on the average council tax bill.

The report revealed: "Whilst the force is making every effort to not impact services as a result of savings required, there is a risk that this will not be possible".

Ms Townsend's comments came after councillors questioned whether constant tax rises could be justified when Surrey Police must still deliver sweeping budget cuts to balance its budget.

Cllr Richard Wilson challenged: "At some point Surrey Police has to cut its cloth. You can't keep asking the public for more and more money when it's a regressive tax." He asked the PCC to "give the public a break" from the ever-increasing tax bills.

But finance officers warned that the ability to make further cuts "become more difficult every year" despite efforts to standardise IT systems, renegotiate contracts and improve procurement. They warned if Surrey Police do not increase the precept in a particular year then it has "missed that chance" in every following year to raise funds for the Force.

Although the Government has promised to fund some police pay rises above 2.8 per cent, Surrey is still waiting for clarity on how much of this money it will actually receive. The long-awaited Police Reform Bill could also see some functions stripped away to a national body or Surrey forced into merger talks — changes with potentially "major financial implications."

Surrey remains one of the lowest government-funded forces in the country, leaving residents to shoulder more of the burden through local taxation.

New Centre at Nescot gives vision impaired students "the best of both worlds"

5 October 2025



A new Centre of Excellence for vision impaired young people has opened at the North East Surrey College of Technology (Nescot) in Ewell.

The initiative is run by the Royal Society for Blind Children (RSBC), which has until now only operated its post-16 education hub at Dorton College in Orpington, Bromley. The Surrey launch marks the charity's first step in expanding its unique "hybrid" model of education beyond London.

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A hybrid model of learning

The RSBC approach combines mainstream college life with specialist support tailored to blind and partially sighted students aged 16 to 25. Lessons at Nescot are shared with RSBC staff in advance, allowing them to adapt materials into Braille, large print, coloured text or raised diagrams.

Students also take specialist sessions in Braille, mobility and assistive technology, supported by dedicated Learning Support Assistants. The aim is not only academic success, but building the confidence and independence to prepare for adult life.

Under the model, learners divide their time between their local college and the RSBC hub. It is a system that has delivered strong results in Orpington, where 98% of students achieve good educational outcomes despite half having previously experienced unsuccessful placements elsewhere.

Partnership with Nescot and Surrey County Council

Julie Kapsalis, Principal and Chief Executive of Nescot, said:
“We are delighted to partner with RSBC to host the new Centre of Excellence. Our college community is enriched by its diversity, and we believe all young people should be able to access quality education and support. This partnership is a fantastic step forward.”

RSBC Education Director and Executive Principal Josie Grainger-Francova added:
“Young people with vision impairment are so often excluded from the full education experience. Combining RSBC’s specialist expertise with Nescot’s broad curriculum and inclusive environment, we’re creating a blueprint for what high-quality, person-centred provision should look like. We’re proud to be expanding and supporting even more young people to thrive.”

From Surrey County Council, Eamonn Gilbert, Assistant Director for SEND Commissioning, said:
“The new Centre of Excellence marks a significant step forward in how we support learners with visual impairments in Surrey. RSBC’s proven track record, combined with Nescot’s welcoming and ambitious culture, creates an exciting new post-16 offer for young people with visual impairments.”

A student view

For learners like 19-year-old Lee Roake, the new centre is already making a difference. He said:
“It’s so much more convenient for me to travel to Nescot – previously, I had to commute four hours a day to college. It’s a really inclusive space and I’m supported to be as independent as possible. It’s nice to meet people who are similar to me, too. For me, it’s the best of both worlds.”

About the organisations

The Royal Society for Blind Children is the only specialist post-16 education provider for vision impaired young people in London and the South East. More details: www.rsbc.org.uk

Nescot, based in Ewell, provides a wide range of further and higher education courses from vocational training to degree-level programmes. More details: www.nescot.ac.uk

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