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Surrey Uni leads microbe recyling of lithium batteries

1 April 2025



A microbial electrochemical technology capable of recovering 90-95% of lithium from spent lithium-ion batteries has been developed by scientists at the University of Surrey.

The breakthrough offers a more sustainable and cost-effective alternative to conventional recovery methods and could be expanded to reclaim other valuable battery metals, like cobalt.

Funded by the Biotechnology and Biological Sciences Research Council (BBSRC), the BioElectrochemical LIthium rEcoVEry (BELIEVE) project set out to tackle one of the biggest challenges in lithium-ion battery recycling – reducing the environmental and economic costs.

Professor Claudio Avignone Rossa, Professor of Systems Microbiology at the University of Surrey and principal investigator on the project, said:

“Lithium-ion batteries power so much of our modern technology, from phones to electric vehicles, but current recycling processes remain energy-intensive, costly and inefficient. Our goal was to develop a bioelectrochemical system (BES) that uses microbial electrochemical technology to extract high-purity lithium from used batteries – which is currently very difficult to do.”

Traditional methods recover small amounts of lithium, sometimes as little as 5%, while more advanced techniques achieve higher yields but rely on corrosive chemicals.

Professor Jhuma Sadhukhan, Professor of Engineering and Sustainability at the University of Surrey and co-lead on the project said:

“This project is timely due to stringent legislation for material security, particularly tech-metals like lithium. With this respect, extraction-precipitation, electrosynthesis and crystallisation have been tried to recover lithium from brines; however, the methods have posed specific challenges, including low recovery of lithium compounds.

“Biotechnology-based biorefining is needed to close the LIB loop and thereby improve product grades and recovery rates, process robustness, social justice, economic returns, health, safety, environment and legislation. In this research, we optimised a biological system to recover high purity lithium from industrial black mass, a used lithium-ion battery material after thermal and mechanical processing, separating aluminium and iron.”

Dr Siddharth Gadkari, Lecturer in Chemical Engineering at the University of Surrey and co-lead on the project, said:

“By harnessing specially selected microorganisms to transfer electrons and extract lithium, we have developed a cleaner, more sustainable approach that dramatically reduces reliance on harmful chemicals.

“Our next steps will focus on proposals to expand the technology to recover and separate all valuable metals from batteries, including high-value cobalt, nickel and manganese. While challenging, this is a crucial step toward establishing a truly circular battery economy.”

Developing a scalable process that efficiently recovers lithium, cobalt and other valuable metals will not only reduce waste but also lessen dependence on environmentally damaging mining practices.

It also closely aligns with EU Green Deal 2020 regulations, which aim for a 65% recycling efficiency for lithium-ion batteries and a 70% material recovery rate for lithium by 2030. Similar regulations are anticipated in the UK, underscoring the significance of the BELIEVE project’s contributions to sustainable technology and resource management.

The team now plans to put forward new proposes to explore how they can recover all metals from lithium-ion batteries.

Notice regarding RAWLINSON & HUNTER LIFE & ASSURANCE PENSION FUND

1 April 2025

NOTICE UNDER SECTION 27 TRUSTEE ACT 1925

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To members and others claiming a right to benefits under the Rawlinson & Hunter Life & Assurance Pension Fund (the Scheme).

Notice is hereby given pursuant to Section 27 of the Trustee Act 1925 that the Trustees of the Scheme have commenced the process of winding-up the Scheme (commenced wind up on 1 April 2025.

The Trustees wish to trace anyone, including former employees (whether full-time or part-time) of Rawlinson & Hunter LLP ("the Firm") or their spouse or dependant who believe that they have a claim against the Scheme or an entitlement or interest in the Scheme and have not heard from the Trustees recently.

If you think that you have a claim, entitlement or interest in the Scheme please write with full details of your claim, interest or entitlement including your full name, address, National Insurance Number, date of birth, dates of employment with either of the Companies and any relevant papers to:

The Trustees of the Rawlinson & Hunter Life & Assurance Pension Fund

c/o Claire Petzer

Cartwright Benefit Consultants Limited

Marlborough House

Victoria Road South Chelmsford, Essex CM1 1LN

Email: claire.petzer@cartwright.co.uk

All claims must be made by 1 June 2025 so they may be considered by the Trustees before the Scheme is wound up.

After that date, the Trustees will commence the distribution of the Scheme's assets process, as part of the winding-up of the Scheme, to provide benefits for its members and beneficiaries, having regard only to the claims, entitlements and interests of which they have prior notice. The Trustees will not be liable to or in respect of any person whose claim, entitlement or interest have not been notified.

Any individuals who have already been contacted by the Trustees about the matters above should not respond to this notice as the Trustees already have details of their claims and entitlements.

For and on behalf of the Trustees of the Rawlinson & Hunter Life & Assurance Pension Fund 1 April 2025

Surrey Uni Study: long Covid patients proving their illness is real challenges

1 April 2025



People living with Long Covid often feel dismissed, disbelieved and unsupported by their healthcare providers, according to a new study from the University of Surrey.

The study, which was published in the Journal of Health Psychology, looked at how patients with Long Covid experience their illness. The study found that many patients feel they have to prove their illness is physical to be taken seriously and, as a result, often reject psychological support, fearing it implies their symptoms are "all in the mind".

Professor Jane Ogden, co-author of the study from the University of Surrey, said:

"We found that the problem isn't people with Long Covid refusing help – it's about the deep need for people to be believed. When a patient feels dismissed, offering psychological support instead of medical care can be misconstrued as insulting."

According to the Office for National Statistics, there are 1.9 million people who live with Long Covid in the UK. Long Covid symptoms include fatigue, difficulty concentrating, muscle aches and shortness of breath, which persist for many weeks, sometimes months, after the initial Covid-19 infection.

Surrey's study involved in-depth interviews with 14 people in the UK between the ages of 27 to 63 who had experienced Long Covid symptoms for more than four weeks. The group included 12 women and 2 men.

Saara Petker, clinical psychologist, co-author of the study and former PhD student at the University of Surrey, said:

"We found that our participants are living a life of constant uncertainty, struggling to find treatment. People told us that they didn't feel listened to, some said they'd lost trust in doctors, their social circles and even their own bodies because of the whole experience.

"Medical advice is crucial – but psychological support must be offered with care. If it's seen as replacing medical help, it

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can feel dismissive.”

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Godstone “Sink-hole” residents to return

1 April 2025



After a long wait, good news may finally be coming to some who were forced to evacuate after a massive sinkhole opened up in a Surrey town. Families living on the impacted street in Godstone have been told they may be allowed to return home this weekend.

The huge hole appeared on Godstone High Street on February 17 and was quickly declared a major incident due to its seriousness and complexity. Now scaled down to a ‘significant incident’ investigations are still ongoing as to what the cause is and how to solve it.

“We have some really good news for residents,” said Lloyd Allen, Infrastructure Team Manager for Surrey County Council. “We’re expecting them to return this weekend.”

Wearing a hi-vis jacket and standing in front of part of the enormous hole, Mr Allen said families on Godstone high street can once again sleep in their own beds. He warned that the news is subject to a couple of issues the team is investigating and and depends on them getting the all-clear that water quality is up to standard.

Five weeks after the high street was almost swallowed up by the sinkhole, highway officials still do not know what caused the major incident. “The plan for the future is to carry on doing what we are doing,” said Mr Allen with no clear indication of when the saga might end. The infrastructure manager said he and the team, as well as specially hired geo technical engineers are analysing the investigation results and seeing if there is a tunnel network.

In a new video released by the county council, the highways team gave a latest update on Godstone with some crucial insights. Surveys have revealed a lot of anomalies in the area which could be deep sewers, series of tunnels or even potentially soak away from properties. Further investigations are still needed to pin down exactly what they are, the team said.

Afterwards, the team will plot a series of bore holes on the site that they can carry out to look under the surface. If more tunnels or voids are found, they can put cameras down and do some more testing. “But that work might take several months longer,” Mr Allen said.

Matt Furniss, Cabinet Member for Highways, Transport and Economic Growth at Surrey County Council, said: “Highways Officers have used foam concrete to temporarily fill the hole to stabilise the area and to ensure it doesn’t get any bigger.”

“Specialist surveys are continuing in areas which were previously inaccessible, to determine the underlying cause of the collapse and how best to permanently repair the area so it doesn’t reoccur.”

“Due to the unprecedented nature of this incident, we expect the full-scale repair of the site to take several more months although we expect residents will be able to return to their homes whilst works are carried out, once it is safe to do so. We thank them for their ongoing patience as we deal with this complex incident.”

Related report:

Surrey sink-hole major incident

Image: Lloyd Allen, Infrastructure Team Manager for Surrey County Council, on Godstone high street. (Credit: Surrey County Council).

Banstead Dog licensing scheme deemed ‘foul’

1 April 2025

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Professional dog walkers say they were told “if you don’t like what we’re doing, take your dog somewhere else” at a public meeting about a new licensing scheme being introduced for several Surrey beauty spots.

Dog walkers have claimed the land managers are using the new licensing project as a ‘pay or go away scheme’ which they say it is more expensive than neighbouring schemes and has been “appallingly” managed.

New rules could see professional dog walkers pay £360 to use a Surrey beauty spot, Banstead Common, from April 1. Banstead Common Conservators (BCC) said the main reason for setting up the scheme was to ensure the safety of everyone who uses the Commons and to control commercial business on the land.

“There’s disdain for the profession and that’s been made very clear,” said Emma, a self-employed dog walker. She previously spoke to Local Democracy Reporting Service (LDRS) of the BCC staff being “heavy handed”. Now, Emma said the BCC are “bullying people into submission” with the new licensing rules.

Calling the land managers “prejudiced”, the professional dog walkers said the BCC have presented “no evidence” that they are a danger to the public or conservation compared to any other person who walks over the heath.

“They are refusing to supply the legal standing for the scheme,” said Emma, “I just don’t know what else to do.” Dog walkers have said they welcome the licensing scheme in principle but accused the BCC’s proposition as ‘unworkable’, more expensive than others and without engagement or input from dog walkers.

Rather than just a side-hustle, professional dog-walking is a job or business that people pay their mortgage with. Jen, a dog walker for nearly 10 years said: “The chairman and another committee member were dismissive and incredibly rude when concerned dog walkers asked legitimate questions about the licensing scheme at a January meeting.”

For months the professional dog walkers have complained they have been “left in the dark” and there has been “no dialogue” with the managers implementing a scheme which could significantly change their working conditions. “Their attitude has spurred so much misery and alienation,” an anonymous local dog walker said.

The chairman of the BCC accused professional dog walkers of “lying” in their complaints and “being insulting” against the BCC at a public meeting earlier this year. Another member advised dog walkers if they were not willing to pay for the license they should “go back to where they came from”.

A BCC spokesperson said: “All of our engagement with any user of Banstead Commons is done with respect and in accordance with our statutory duties.” The BCC have said they have responded to all enquiries they have received “in a professional and timely manner” and have hosted three informal meetings about the licensing scheme with positive feedback.

The land managers have said they are using their powers under paragraph 18 of the Metropolitan Commons Banstead (Supplemental) Act 1893 act to restrict commercial activity. Despite repeated requests from LDRS and interested groups, the conservators chose not to specifically highlight which part of the act they are referring to.

The BCC said the scheme was a response to the increase in the number of dogs being walked commercially on the Commons in recent years and the pressure it puts on the land, wildlife and visitors. As land managers, the conservators said, they need to ensure businesses are insured and identifiable when they are operating on our sites.

Spanning 1,350 acres, the land – owned by Reigate and Banstead Borough Council – includes Banstead Heath, Banstead Downs, Park Downs and Burgh Heath. Although the BCC claim the £360 annual license fee offers a good deal for users at just less than £1 a day, professional dog walkers argue it is extortionate compared to other Surrey and London boroughs which are council-run.

Similar schemes are also being trialled elsewhere in Surrey. Nonsuch Park in Epsom, is running a pilot commercial dog licensing fee of £200 a year with a limit of six dogs walking at any one time. The licence will be managed by Epsom and Ewell Borough Council as well as the London Borough of Sutton Council. Charging £164.50 to use open spaces across the whole district, Tandridge District Council also runs a licensing scheme.

Although some dog walkers may call the response “overblown”, the BCC said it has clear legal responsibilities to “protect the integrity of Banstead Commons and visitor safety”. The group added it has also catered its response in line with a prevention of future deaths report for Natasha Johnston, a professional dog walker who tragically was mauled to death by eight dogs she was walking in Caterham in 2023.

“Unknown people shouldn’t approach unknown dogs,” said Jen. She said the part of the scheme she was most concerned about was BCC staff being able to walk up to her and the dogs and check collars which could put the dogs and herself at risk. “It goes completely against my GDPR policy,” Jen said.

As it stands, if a dog walker’s license is revoked there is no process of appeal and no refund. “They are judge, jury and executioner,” Jen said. She lamented that neither Reigate and Banstead Borough Council, the landowners, nor the Department for Environmental Food and Rural Affairs want to get involved and the BCC are “unaccountable”.

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“What’s different between dog walkers and members of the public walking dogs?” the anonymous dog walker challenged, explaining everyone uses the land and has to pick up dog poo. Speaking to the LDRS, the dog walkers said they take out local community dogs that live in the area and provide a needed service.

A BCC spokesperson said: “Banstead Commons Conservators are looking forward to working together with licensed dog walkers operating on our Commons. We have set up clear reporting procedures with licensed businesses which as well as a direct staff member to report concerns, includes hosting an annual review meeting open to all licensed businesses and an invitation for two representatives to join our Banstead Commons Consultative Group.

“Banstead Commons are wonderful open spaces enjoyed by many residents and visitors from further afield. Under our Act commercial activity is controlled in order to protect the integrity of the Commons and the welfare of its users. With the increasing volume of professional dog walkers, including displacement from other areas that have already implemented restrictions, it has become necessary to take the responsible step of licensing this activity. This scheme will help regulate the numbers of dogs being walked commercially on our sites and ensure that companies are operating safely and treating Banstead Commons, its users and wildlife with respect and consideration.

“Unless there is an incident to manage, Banstead Commons Conservators will not be interfering with licensed dog walking companies when they are operating safely and adhering to the licence scheme […] Banstead Commons Conservators are always compliant in their operations.”

Related reports:

A dog’s dinner of a licensing scheme?

Should Nonsuch Park go to the dogs?

Image: Four dogs in Banstead wood, ahead of the licensing scheme to be introduced. (Credit: Dog walker Emma)

Surrey leads lateral thinking about vertical farming

1 April 2025



Can vertical farming be the key to improving and safeguarding the United Kingdom’s food system? This is the central question behind a new research project led by the University that has been awarded £1.4 million by UK Research and Innovation (UKRI).

The Vertical Farming to Improve UK Food System Resilience (VF-UKFSR) project will investigate how vertical farming can improve the country’s supply of nutritious leafy greens, essential for a healthy diet.

Vertical farming is a method of growing crops in stacked layers, often indoors, using controlled environments. Unlike traditional farming, it doesn’t rely on soil or natural sunlight. It uses soilless techniques and artificial lighting to create optimal conditions for plant growth. This allows crops to be grown year-round, regardless of weather conditions and makes more efficient use of space and resources.

Dr Zoe M Harris, project lead from the University of Surrey’s Centre for Environment and Sustainability, said:

“Our project is keen to explore how vertical farming can provide local, diverse, and culturally appropriate food, given its potential to grow a wide variety of crops. So far, there’s been little in-depth analysis of the risks to our country’s leafy greens supply nor a thorough examination of the benefits and trade-offs vertical farming could bring to the UK’s food system. Thanks to this grant from UKRI, we’re excited to change that and create a clear roadmap to unlock this potential on a larger scale.”

The research team will work closely with farmers, industry, government and the community to make sure that the outputs of the project focus on real-life and immediate benefits.

The core team is made up of whole-system, environmental and social scientists, UK Urban AgriTech (UKUAT) and five farm partners – Flex Farming, Innovation Agritech Group, Farm Urban, GrowPura, and LettUs Grow.

Dr Lada Timotijevic from the University of Surrey said:

“Our research is all about identifying and understanding the risks to our food system and seeing how vertical farming can help tackle these challenges. We want to create tools that make it easy to see the impact of expanding vertical farming on considerations including food supply, land use, and the environment, so we can make smart decisions for the future.

“We’re also focused on understanding the public’s perceptions of vertical farming and the social conditions needed for vertical farming to succeed, as well as on working closely with farmers, industry, and policymakers to build a roadmap that supports its growth across the UK.”

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The project's leadership team consists of:

- University of Surrey: Dr Zoe M Harris, Dr Lada Timotijevic, Dr Lirong Liu, Dr James Suckling, Dr Damiete Emmanuel-Yusuf
- University of Aberdeen: Professor Astley Hastings
- University of Sussex: Dr Alexandra Penn
- UKUAT: Mark Horler

Image: Vertical farm. Credit ifarm.fi Creative Commons Attribution-Share Alike 4.0 International

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Will sale of Dorking offices compromise housing plans?

1 April 2025



Dorking's former Aviva building has been put up for sale. The offices in Pixham Lane are being marketed by Savills – with the asking price only available on application. Currently owned by Stonegate Homes, it was set to play a key role in Mole Valley District Council's housing targets, having sat empty for years following the decision of insurance company Aviva to leave the Pixham Lane site in the town at the end of 2016. Failure to meet its targets can have a lasting impact and leave boroughs open to unwanted development.

Owners Stonegate Homes were contacted but did not respond, and calls have been going straight to answer machine. Planning permission was granted for the site – often referred to as the former Aviva Building – for 369 homes in a mixture of flats and townhouses. Savills describes the land as "a substantial former office building". Built in 1957, it was eventually bought by Dorking-based developers Stonegate with a view to converting it into homes, but its future is now shrouded with uncertainty.

Savill's marketing brochure reads: "The site is considered to be an excellent opportunity to acquire one of the most prominent development sites in Dorking to deliver a mix of flats and houses that are in close proximity to Dorking Station. The location enjoys views of the Surrey Hills and is within close proximity of open countryside. The site has potential for some additional planning gain for further additional houses to be delivered, subject to planning and any technical constraints. There is the option to acquire the whole or to purchase phases with offers invited on an unconditional and subject to planning basis."

Senior Mole Valley District councillors have said they are keeping a close eye on the sale and how it will affect housing delivery. Councillor Margaret Cooksey, portfolio holder for planning, said: "We need the homes to be built; they were supposed to be affordable homes on the site plus other community facilities. We need those to happen. We will be watching closely."

Image: Former Aviva site in Pixham Lane, near Dorking (image Google)

Keep Epsom and Ewell Times alive – donate now

1 April 2025

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Some of you have been very generous and we thank you. We are very grateful but need a higher proportion of our readers to help. We are seeking a very modest £5 annual donation to balance the books.

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We're proud to provide this independent news service *free for all to access*, with no paywalls, and only minimal advertising to keep the website clean and user-friendly.

But even with no salaries to pay, we do have essential costs:

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- And a handful of other small but unavoidable expenses

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Warm wishes,
The Team at Epsom and Ewell Times
epsomandewelltimes.com

Local Epsom LibDem leader leaves her Party

1 April 2025



An Epsom councillor who has been a leading Liberal Democrat in the area for over 20 years has defected to become an independent member. After several changes, including upcoming local Government reorganisation, Cllr **Julie Morris** has taken the decision to continue serving College Ward as an Independent councillor.

She has served on Epsom and Ewell Borough Council for almost 20 years, her old party described her as "experienced local champion". A spokesperson for the party said on social media: "We want to express our gratitude for the years of service Julie has given to the Epsom and Ewell Liberal Democrats."

Stepping into the well-worn shoes of the former leader, Cllr **James Lawrence** (also of the College Ward) will now take over. Only three Lib Dem councillors will now sit on the council, along with 25 Residents Association members, three Labour, two Conservative and now two Independent.

According to the Lib Dem website, Cllr Morris has led a number of environmental campaigns including: leading the charge against the Aldi food store plans for Epsom in 2015, a local campaign to stop builders developing back gardens, the campaign to preserve part of the Mill Road railway cutting as a wildlife sanctuary, as well as helping the residents of many roads in College ward deal with commuter parking problems.

"The Liberal Democrat group will continue to work closely with Julie for the residents of the college ward," the spokesperson added.

Cllr Morris declined to make a statement at this time.

Related reports:

Prominent Residents Association Councillor leaves the fold

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Guidance to consumers impacted by Heathrow Airport incident

1 April 2025



Selina Chadha, Group Director for Consumers at the UK Civil Aviation Authority, said: “Passengers are advised not to travel to Heathrow at this time and should contact their airlines for the latest flight updates. We appreciate the difficulties that travel disruption causes, and we expect airlines to take all necessary steps to support and assist their passengers during this period of disruption. The Civil Aviation Authority remains in close contact with Heathrow Airport, airlines, and the Government during this time.”

Heathrow Airport is closed today due to a fire at a nearby electrical substation, affecting the supply of power to its terminals. Unfortunately, this means that today’s flights to and from the airport have been cancelled. The knock-on effect may also lead to delays and further cancellations over the weekend.

Flights that had already departed that were due to land at the airport had to be diverted to other airports.

Air passenger rights

When flights are delayed and cancelled, we expect airlines to minimise the overall impact on you by keeping you informed and looking after you.

In many cases you will be protected by rights which are set out in UK legislation. The table below provides guidance on whether your flight is covered by UK legislation:

Flight Itinerary	UK or EU Air Carrier	Non-UK / Non-EU Air Carrier
Departing from Heathrow	□ Covered	□ Covered
Arriving to Heathrow	□ Covered	□ Not Covered

Whether these rights apply or not, we encourage airlines to do all they can to minimise the overall impact to their passengers.

Flight Cancellations

If your flight from Heathrow Airport has been cancelled

Please do not go to the airport and contact your airline for further advice.

Your airline is required to offer you the choice of a refund or find you an alternative flight (referred to as “re-routing”). Re-routing should be at the earliest opportunity or at a later date at your convenience, subject to availability.

Unfortunately, it may be challenging for airlines to offer re-routing during periods of major disruption, especially when an airport is closed at short notice. This may mean that your airline may not be able to get you to your destination as quickly as any of us would like. Nevertheless, if you still wish to get to your destination, we expect your airline to do all it can to offer you an alternative flight and keep you updated.

If your airline is unable to proactively offer you care, or offer suitable replacement flights, we expect it to promptly reimburse you for the costs you incur making your own arrangements. Make sure you keep receipts and avoid incurring excessive costs.

If your flight to Heathrow has been cancelled

We realise that being unable to travel home as planned will be concerning for you. We expect your airline to update you and advise you of your rights.

If your flight is covered by UK passenger rights legislation, your airline will be required by law to get you home and look after you while you wait by providing meals, refreshments and hotel accommodation proportionate to the length of time you are delayed.

To get you home, your airline is required to find you an alternative flight (referred to as “re-routing”). Re-routing should be at the earliest opportunity or at a later date at your convenience, subject to availability.

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Unfortunately, it may be challenging for airlines to offer re-routing during periods of major disruption, especially when an airport is closed at short notice. This may mean that your airline may not be able to get you home as quickly as any of us would like. Nevertheless, we expect your airline to do all it can to offer you an alternative flight and keep you updated.

If your airline is unable to proactively offer you care, or offer suitable replacement flights, we expect it to promptly reimburse you for the costs you incur making your own arrangements. Make sure you keep receipts and avoid incurring excessive costs.

Different rights apply if your airline is not a UK or EU carrier. Please speak to your airline or check its website for more information about your rights.

Diverted flights

If your flight was diverted because it could not land at Heathrow and your flight is covered by UK passenger rights legislation, your airline should provide onward transportation (this may be by other means) to get you to Heathrow. It should also look after you and provide you with meals, refreshments and hotel accommodation while you wait, proportionate to the length of your delay.

If your airline is unable to proactively offer you care, or offer onward transportation, we expect it to promptly reimburse you for the costs you incur making your own arrangements. Make sure you keep receipts and avoid incurring excessive costs.

Different rights apply if your airline is not a UK or EU carrier. Please speak to your airline or check its website for more information about your rights.

If you are travelling on a package holiday

If you booked a package holiday, you may also benefit from additional rights, particularly if this means that your original package cannot be provided.

If flight delays or cancellations lead to your holiday being cancelled, or new arrangements are made that result in a significant change to your holiday, then your travel company must offer an alternative holiday if they can, or a refund for the full price of your package holiday.

Flight Delays

If your flight from Heathrow Airport is delayed

Your airline should look after you and provide you with meals, refreshments and hotel accommodation proportionate to the length of your delay.

If your flight to Heathrow Airport is delayed

If your flight is covered by UK passenger rights legislation, your airline should look after you and provide you with meals, refreshments and hotel accommodation proportionate to the length of your delay.

Different rights apply if your airline is not a UK or EU carrier. Please speak to your airline or check its website for more information about your rights.

Fixed sum compensation

In addition to their obligations to look after passengers, as set out above, airlines are sometimes required to provide fixed sum compensation to passengers in certain circumstances.

Although we recognise the adverse impacts these delays and cancellations will have on passengers, the disruptions directly caused by the closure of Heathrow Airport are likely to be viewed as “extraordinary circumstances”. As a result, you are unlikely to be entitled to fixed sum compensation.

Extraordinary circumstances do not affect your other entitlements to replacement flights and care set out above — these are due regardless of the cause of your delay or cancellation.

Notes

The Civil Aviation Authority’s interpretation of extraordinary circumstances is illustrative and for guidance only, rather than determinative of our view in any specific case that may arise. Each case will be context and fact specific. This does not mean that a passenger or group of passengers cannot try and claim compensation, including through the courts, if they disagree with our interpretation.

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The protections set out above are based on Assimilated Regulation 261/2004 which collectively apply to all flights departing from the UK, and flights arriving into the UK on UK and EU carriers. Different rights may apply to passengers arriving on flights to the UK operated by non-EU carriers such as flights from the USA on US carriers.

Civil Aviation Authority News

Heathrow Airport. Mike McBey **CC BY 2.0**

Expanding London airports “not an environmental trade off” – Minister claims

1 April 2025



Expanding Heathrow and Gatwick is “crucial” for this government after years of people sticking “their heads in the sand” over plans for new runways at south east airports, the Secretary of State for Transport said.

Heidi Alexander made the remarks as she outlined its vision to “modernise” the aviation sector at the annual AirportsUK dinner at a time when passenger levels at the country’s airports had grown by 7 per cent – and signs indicating 2025 would be a record breaking year.

She said: “It’s clear this is a trend, not an unusual year. In fact, everything points to a record-breaking 2025 – and it’s easy to see why.

“The world has never been more interconnected. The desire for travel never stronger. Global forecasts show a near doubling of passengers and cargo in the next 20 years. So the demand is there. It’s growing. And if we don’t seize it, we not only risk being outpaced by European competitors, but we will be on the wrong side of public aspirations.”

The Government has already announced its support for a third runway at Heathrow Airport – which has put in £2.3billion to overhaul its infrastructure – and more recently said it was ‘minded to approve” a second at Gatwick.

She added: “We see airports as a crucial pillar of our plan for change. And it’s why we’ve acted, and acted quickly, across three areas – starting with expansion. It’s no secret that long ignored capacity issues in the south-east, has meant some of our major airports are now bursting at the seams.

“And yet – when it came to expansion – too many people stuck their heads in the sand. It left the industry in a perpetual holding pattern, with decisions circling around Whitehall for years, waiting for a clear signal.”

Expansion at Heathrow would be the first new full-length runway in the country for quarter of a century with the transport secretary saying her job was now to balance “economic benefits of expansion with social and environmental commitments.”

She said this was reflected in her caveated support for Gatwick – with a “clear path for expansion” set out if certain conditions are met.

A final decision on whether to approve Gatwick’s expansion is expected to be made on October 27.

The transport secretary finished: “I will never accept the false trade off that pits growing aviation against protecting our environment. I honestly believe we can, and must, do both. And how we do that is already being answered…

“Firstly, we cannot hope for quieter, cleaner and greener flights if our most critical piece of infrastructure is stuck in the past. We must ramp up work on reducing emissions. Green flight isn’t only essential for the industry, it’s existential.”

Related reports:

“Blocks away” from airport expansions

Gatwick Airport Expansion

Report against airport expansion

Heathrow expansion reaction

Heathrow Airport. Credit Heathrow Airports Limited.

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Jane Wilson-Howarth visits her Epsom alma mater

1 April 2025



North East Surrey College of Technology (Nescot) welcomed **Jane Wilson-Howarth**, world renowned physician, author, zoologist and an authority on travel health to the college yesterday. Jane inspired and motivated our learners with two very special talks about her journey as a published writer, and her love for animals in her fascinating encounters with the wildlife in Madagascar.

Jane studied at the college in the early 1970s when it was known as Ewell Technical College, completing her Ordinary National Diploma in Sciences. She was delighted to return to her alma mater, now known as Nescot.

Jane's first talk reflected on her career as an author and her time at the college. She spoke about how a letter-writing habit in childhood helped her writing abilities. She explained to students that writing is an essential and useful skill and emphasised the importance of finding your passion, "It doesn't matter what it is, if you're passionate about something, it will come across in your writing", said Jane.

For her second talk, Jane spoke about her travels in Madagascar and her fascination and love for the wonderful wildlife on the island especially the lemurs. Our Animal Care students, some of whom have been to Madagascar on a college trip last year were fascinated to hear her experiences and reflections – including being bitten by a scorpion.

Jane was also given a tour of the college including the Learning Resources Centre (LRC) that featured an eye-catching and creative display of her fiction and non-fiction books, a selection of photographs from her travels and various newspaper articles. Students are able to borrow and browse Jane's books from the LRC. At the end of her visit, Jane was delighted to be awarded with the Nescot Honorary Fellowship by Principal and CEO, Julie Kapsalis.

Julie Kapsalis, Principal and CEO said, "It's been an absolute pleasure to welcome Jane back to her old college as one of our most illustrious alumni. A big thank you to Jane for sharing her extraordinary career as a writer and zoologist with our students and staff.

"It's a privilege to award Jane with an Honorary Fellowship. We introduced the award in 2023 for the college's 70th anniversary to recognise excellence of former students and members of the local community. It is the highest accolade the college can bestow."

Speaking about her visit, Jane said, "It's a real pleasure to come back to Nescot. I was here from 1970 to 1972 and had a really good science education at the college and that gave me the confidence I needed. It's been so wonderful meeting and speaking with students today. I was so touched by the time and effort that went into creating the wonderful display of my published work in the college's Learning Resources Centre and the beautiful drawing I received of a leaf tailed Gecko by one of the students. I was especially thrilled to receive an Honorary Fellowship from Nescot. Thank you to everyone at the college for making me feel so welcome and for such a memorable day."

Image: Jane-W-H-Nescot-Honorary-Fellowship-Award-and-Julie-Kapsalis-Principal-and-CEO

Surrey schools not swamped by private VAT escapees

1 April 2025



Figures released by Surrey County Council suggest that state secondary schools admissions have not been overrun with private school pupils after VAT was added to fees by the Labour government.

While critics including Jeremy Hunt MP for Godalming and Ash had predicted up to 90,000 children could swarm the state

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sector if 20 per cent VAT was thrust on school fees, so far Surrey County Council said it has not impacted applications to join state secondary schools this year.

From January 2025, independent school fees have been slapped with 20 per cent VAT from the Labour government. The controversial policy, aimed at generating £1.5 billion to improve state education, drew up harsh criticisms from local residents. They accused the government of "punishing" hard-working families wanting to invest in their children's education.

As state school admission results came out last week, it marks the first indicator whether priced-out private school children have spilled over into the state sector. But Clare Curran, county council's cabinet leader for children, families and lifelong learning, said: "Surrey has not seen a significant rise in the number of applications for a Year 7 state school place for children currently in the independent sector compared to last year.

"For September 2025, 664 on time applications were received from Surrey residents with children in the independent sector, compared to 608 for September 2024, a rise of 56."

Not a mass exodus of children to the state sector, the policy appears to have not squeezed private schools out of business just yet. Panic over secondary school place shortages has also not materialised in these new figures. Admissions data shows that for Year 7 places there is a mild buffer on the number of families getting their first preference in school places this year.

Cllr Curran said: "While the percentage of applicants offered their first preference school has decreased for September 2025 (80.6%) compared to 2024 (83.1%), the 2025 figure is not dissimilar to the 2023 figure of 81.3%.

"The percentage of applicants offered one of their six preferences for September 2025 was 95.3%, which is comparable with last year's figure of 95.9%."

However, it is still early days for the new policy and the ripple effects of the change could have wider implications. The Institute for Fiscal Studies (IFS) said there might not be an immediate effect but the long-term effects could be more significant. The IFS estimated a 3-7 per cent reduction in private school attendance which could require additional £100-£300 million in state funding to manage the overflow within the state school sector.

MPs and educators have raised the alarm that private schools serving students with special educational needs and disabilities should be left out of the VAT tax raid. Sometimes children with an EHCP cannot have their needs met in a regular state school so private school with 1-2-1 support is necessary for their education.

Surrey has around 140 private schools: including primary, secondary and special schools. Fees vary between schools, but the cost of independent education in Surrey is above the national average.

Image: Rosebery School Epsom – Google

Epsom Ranks Among Surrey's Best for Train Punctuality

1 April 2025



Epsom railway station has emerged as one of Surrey's most reliable stations for punctuality and service, faring significantly better than many other locations across the county. Despite serving three major London terminals—Victoria, Waterloo, and London Bridge—Epsom's train services remain relatively efficient, avoiding the severe delays and cancellations plaguing other areas.

Government Push for Greater Transparency

The government has announced plans to improve transparency in railway punctuality by introducing live data screens at major stations across the country, including in Surrey. These digital screens will display real-time statistics on train cancellations and punctuality, offering commuters a clearer picture of service reliability. Data will also be made available online.

The latest figures highlight significant differences in performance across Surrey's rail network. While some stations suffer from frequent delays and cancellations, Epsom continues to provide a more dependable service for its passengers.

Surrey's Worst-Offending Stations for Delays and Cancellations

Several stations in Surrey have been identified as the worst performers for punctuality and cancellations, frustrating thousands of daily commuters. At the bottom of the list is Woking, where only 72.2% of non-cancelled trains arrive 'on time'—defined as arriving within three minutes of schedule. Just above it, Guildford fares only slightly better at 74.2%.

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Other stations in the lowest 10 for punctuality include:

- **Guildford** – 74.2%
- **Horley** – 74.8%
- **Gomshall** – 74.8%
- **Haslemere** – 75.2%
- **Reigate** – 75.6%
- **Dorking (Deepdene)** – 76.4%
- **Byfleet and New Haw** – 76.6%
- **Earlswood** – 76.7%
- **Redhill** – 77%

Some of these stations also struggle with cancellations, with Earlswood topping the list, where 11.7% of all scheduled trains simply do not arrive. This is followed by Salfords (11.7%) and Horley (8.4%). The full list of worst stations for cancellations is as follows:

- **Earlswood** – 11.7%
- **Salfords** – 11.7%
- **Horley** – 8.4%
- **Kempton Park Racecourse** – 7.4%
- **Sunbury** – 7.3%
- **Upper Halliford** – 7.3%
- **Chilworth** – 6.8%
- **Redhill** – 6.6%
- **Shepperton** – 6.6%
- **Gomshall** – 6.5%

Epsom's Strong Performance

If Epsom were included in these rankings, it would rank significantly higher in reliability. The latest figures show that **87.7%** of its non-cancelled trains arrive on time or within three minutes, a notably strong performance compared to its Surrey counterparts. Additionally, the station has a low cancellation rate of just **1.6%**, offering passengers greater confidence in their daily commutes.

Natasha Grice, Director at Transport Focus, welcomed the initiative to improve the transparency of service reliability, stating: "Passengers tell us they want a reliable, on-time train service and will welcome improvements to information about the punctuality of their service and cancellations being shared more transparently. It's important that the industry uses this information to drive up performance."

Meanwhile, Woking MP Will Forster has launched a new cross-party group aimed at holding South Western Railway accountable for poor performance. "I'm disappointed but sadly not surprised Woking suffers from more delays than any other station in Surrey," he said. "My constituents in Woking, and passengers right across the South Western Railway network, deserve a fair deal as they travel by train. We should expect cheaper and more reliable services."

A Positive Outlook for Epsom Commuters

While many Surrey stations struggle with delays and cancellations, Epsom's strong performance provides a welcome relief for local commuters. The government's move to display live data at stations will allow passengers to make more informed travel choices and hold operators accountable. As the debate around rail service reliability continues, Epsom's efficiency stands out as a positive example in an otherwise challenging landscape for rail users across Surrey.

Epsom and Ewell Council Approves Public Spaces Protection Order for Borough-Wide Expansion

1 April 2025

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The Epsom and Ewell Borough Council's Crime and Disorder Committee has voted to recommend the adoption of a borough-wide Public Spaces Protection Order (PSPO) following a public consultation that showed overwhelming community support.

The new PSPO, which will now be referred to Full Council for final approval, aims to tackle anti-social behaviour (ASB) by prohibiting a range of activities, including harassment, intimidation, verbal abuse, and alcohol consumption in public spaces after a warning from an authorised officer. The order also bans wearing face coverings, such as balaclavas, with the intent to commit ASB or crime, a measure police say will help deter group-related intimidation.

At the meeting, Public Protection Manager Oliver Nelson introduced the officers' report, highlighting the strong public backing for the PSPO. He noted that 92% of respondents supported extending the order for three years, and 83% backed its expansion across the entire borough. "The consultation has given us a clear steer from residents," he said. "We've slightly refined the prohibitions based on feedback, ensuring the PSPO is proportionate and enforceable."

Police representatives, including Acting Inspector Tommy Pearson and Chief Inspector Kelly Clifton-Sinclair, attended the meeting in support of the proposal.

Lib Dem Councillor **James Lawrence** (College) expressed his support, citing the consultation results as key to his decision. "Over 200 people responded to the consultation, with 92% of respondents supporting an extension to the PSPO and 83% supporting it covering the entire borough. My fellow Lib Dem councillors and I are happy to uphold public opinion on this and support the PSPO as proposed," he said.

However, some concerns were raised over the demographic spread of consultation responses. Councillor **Christine Howells** (RA Nonsuch) noted that only 2% of respondents were under the age of 24, questioning whether younger voices had been fully heard. In response, Committee Chair Councillor **Shanice Goldman (RA Nonsuch)** acknowledged the difficulty in securing wider engagement but highlighted outreach efforts to schools, faith groups, and youth charities, including Buddy Up, a mentoring programme for young people.

Councillor **Tony Froud** (RA Stoneleigh)sought clarification on the geographical scope of the PSPO, asking whether it applied to specific areas or the entire borough. Cllr Goldman confirmed that the order would be borough-wide, expanding upon previous PSPOs that only covered certain locations. "It's about making sure enforcement is not limited to certain hotspots," she explained.

The Committee also unanimously agreed to recommend a £100 fixed penalty for breaches (reduced to £80 if paid within 10 days). The PSPO will now go to Full Council for formal adoption, where it is expected to pass with broad support.

If approved, the borough-wide PSPO will be in place for three years, subject to review. Council officers have committed to a public awareness campaign, including new signage and social media outreach, to ensure residents are informed about the restrictions.

Sam Jones – Reporter

Image credits: Google and Tobias "ToMar" Maier Creative Commons Attribution-Share Alike 3.0

Guildford Students protest against PSPOs

Surrey students have come out against a council's draft rules about public spaces, saying they could be "detrimental" to local students. Under the proposed new rules, students could be banned from being in a group of two or more people in the town centre which could "cause harassment, alarm or distress" to other people.

Guildford town centre has public space protection orders (PSPO) aimed at tackling persistent anti-social behaviour affecting others. Introduced in 2022, the rules are now up for review. Boundaries for the PSPO cover the town centre, Stoke Park and some neighbouring residential roads, the Mount (residential area and green open space), including Black Cat Alley.

But students at the University of Surrey have attacked the draft regulations as "vague" and have said that they can be "misinterpreted" in a way that can be harmful to students in Guildford.

Leading the cause, the Student Union's President Liam White said in a statement: "We are concerned by the overly conditional phrasing of 'acting in a manner that is likely to cause' and the vague nature of 'distress'. This feels like an extremely broad scope to enforce, given that members of the public may potentially be 'distressed' when encountering young adults socialising in public, even if it is not disorderly or anti-social."

Under a PSPO, individuals deemed to be breaching the order can be asked to change their behaviour by police officers, PCSOs, or GBC compliance officers. Fines and written warnings can be given for repeated breaches.

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He argued the PSPO is not phrased in a way which prevents groups acting disorderly but instead relies purely on a member of the public claiming to be distressed or alarmed. Mr White claimed this is “unreasonable” to potentially penalise members of the public, including students, in the town centre.

A spokesperson for Guildford Borough Council said: “We appreciate everyone who has taken time to respond to the Town Centre Public Spaces Protection Order consultation. These were draft proposals and the purpose of the consultation was to encourage feedback.

“In response to our partners and consultees, including the Student Union, we have adapted the proposed restrictions. The revised draft restrictions will be presented to the Executive on 27 March 2025 for consideration.”

Other key concerns raised included how “rowdy and inconsiderate behaviour” could be defined by someone’s clothing. The draft proposals state: “Wearing a piece of clothing with the intent to obscure or hide his/her identity for the purposes of committing crime and/or anti-social behaviour”.

The Student Union said this is particularly concerning for members of the community who wear clothing that covers their face or hair for religious purposes. “We question how appropriate it is to be enforcing restrictions on clothing, rather than other indicators of anti-social behaviour,” members said.

Students also criticised the proposed public space rules against the “anti-social” use of bicycles, skateboards and scooters in pedestrian areas. They said some of Guildford’s community is already “resistant” to the Beryl Bikes scheme and extending the PSPO will “disincentivise people from using sustainable travel”.

Emily Dalton

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