

Epsom library opening to register births and deaths

11 September 2025



Surrey's Registration & Nationality Service has been undergoing changes over the past year with the aim of providing an improved experience for residents at important life moments. Dated and non-energy efficient buildings have undergone a makeover, and the council is increasing the number of locations where people can register births and deaths, all to make the service more accessible, modern and fit for the future.

Denise Turner-Stewart, Deputy Leader and Cabinet Member for Customer and Communities, said:

"We are committed to ensuring that our Registration Services are accessible, sustainable, and reflective of the needs of our communities.

"The improvements at Rylston in Weybridge and the expansion of services into our modern Library Hubs demonstrate our ambition to deliver high-quality, convenient services for residents across Surrey.

"These changes are part of our wider vision to modernise council services and create ceremony venues that are fit for purpose and truly special. We want every couple, every family, and every individual marking a significant life event to feel that they are in a space that reflects the importance of the moment.

"Whether it's welcoming a new life, registering the death of a loved one, or celebrating a union in marriage or civil partnership, our venues are designed to provide a warm, friendly, and memorable setting for these cherished occasions."

Rylston, Weybridge reopens

Refurbishment works are now complete at Rylston Register Office. These were undertaken to preserve its future as a premium ceremonies venue in Weybridge. The whole building has benefitted from new carbon-efficient heating systems and windows and newly decorated ceremony rooms, ensuring it is a sustainable ceremonies venue for the county in the long term.

The redecoration works complement the historic building's elegant style, enabling couples to exchange their vows in a classic and beautiful space.

More locations to register births and deaths

Epsom Library Hub and the new flagship Library Hub at Staines-upon-Thames now offer additional locations in Surrey to register births and deaths. Both library hubs have undergone major refurbishment offering multi-functional spaces in the heart of communities. Registrations are now part of that, helping to bring together complementary services all under one roof.

By October 2026, it is expected that Guildford Library will also be offering a registrations service for births and deaths, making sure residents can access key services in places and locations that are convenient to them.

Ceremonies in Guildford

To provide better value and more efficient services for residents, the council is moving towards the use of modern, efficient, multi-purpose buildings that allow multiple services to operate from a single location.

Guildford Register Office, also known as Artington House, does not meet the criteria to support this approach. It is a building which is not carbon efficient and where the ongoing costs of maintenance and necessary upgrades have significantly increased.

Following careful consideration, the decision has been made to vacate and sell Artington House. Bookings for ceremonies at this location will continue to be taken up until 31 October 2026. It is expected there will be alternative local provision in place for the registration of births and deaths at Guildford Library from October 2026. Customers will still be able to book appointments online as usual.

Surrey is home to over 100 licensed ceremony venues across the county where couples can marry or form a civil partnership. This includes two council register offices in Weybridge and Leatherhead, each offering a range of different ceremony options. Other council venues are also being considered for ceremony use to increase the offer available for residents.

Further information

Frequently Asked Questions about the closure of Artington House can be found here: [Guildford Register Office as a ceremony venue - Surrey County Council](#)

A full list of registration services can be found here: [Birth, death and ceremonies - Surrey County Council](#)

Surrey County Council

Image: Epsom Library

Surrey Police HQ development dogged by flood risks

11 September 2025



Plans to redevelop Surrey Police's Mount Browne headquarters in Guildford — including a new dog training school — have been green-lit for a second time despite fresh flood risk modelling showing “pockets of high surface water flooding” across the site.

Guildford Borough Council's Planning Committee approved the scheme in November 2024, but since then national planning rules have changed and the Environment Agency has issued new flood maps.

As a result, Surrey Police and the council agreed to bring the scheme back to committee.

The updated modelling shows parts of the site, including the former bowling green earmarked for the new dog school, face a high risk of surface water flooding.

Councillors raised concerns about what that actually means in practice at another planning committee meeting on September 9.

“On one hand we say there's a high risk of flooding — and then we say the infrastructure will support that regardless,” Cllr Stephen Hives said. “So I'm a bit confused: is there a danger to welfare or not?”

Planning officers insisted the scheme still passes the required “sequential test” — which means no safer, alternative sites are reasonably available — and that the approved drainage strategy will prevent increased flood risk.

“In practical terms it will make no difference to this development,” an officer told the committee. “The drainage strategy already approved is sufficient even with the updated flood risk.”

The development does not fall within the newly created “Grey Belt” category introduced in the revised National Planning Policy Framework (NPPF), but it was judged to still harm the Surrey Hills National Landscape.

With no new highways flooding issues identified and no change to the approved drainage plan, officers confirmed the project remains compliant with planning rules. Plans to redevelop the police HQ and build a new access road was unanimously approved.

Mount Browne has been the headquarters of Surrey Police for more than 70 years. The current campus contains a large number of buildings which have been constructed mainly on a piecemeal basis and are judged no longer fit for purpose.

Emily Dalton

Proposed Redevelopment of Mount Browne, Surrey Police's HQ. (Credit: Surrey Police)

Surrey County Council flags up the flag issue

11 September 2025



Surrey County Council has set the record straight about whether residents can hang flags from lampposts.

In a statement shared with councillors and online, the authority said: “We recognise the importance of the Union flag and flag of St George as symbols of national pride, and we proudly fly the Union flag from our council headquarters in Reigate.”

But the county council reminded people that anything fixed to a lamppost or painted on roads needs official permission first.

Without it, the council warns, flags and other attachments can pose safety risks for drivers and pedestrians. Unauthorised flags or paint markings will be removed during routine inspections.

Waverley Borough Council leader and Godalming county councillor Paul Follows, who shared the council's advice online, said residents should also be mindful about putting flags on property they don't own. "Please don't be surprised if it's taken down or reported by the owner," he said.

He added that removing graffiti or markings from public spaces costs money that ultimately comes out of taxpayers' pockets. "You can of course always fly a flag from your own property if you want to," he said.

Anyone keen to display a flag on public land is encouraged to apply for permission first. Details of how to do so are available on the Surrey County Council website.

Emily Dalton

Image: Union Jack flags on Ruxley Lane lampposts

Surrey Police tax set to rise

11 September 2025



Council tax bills could keep climbing despite warnings residents could be getting less bang for their buck. Surrey's Police and Crime Commissioner has insisted she "will not ask the public to be less safe" as she defended plans to raise council tax for policing.

At a Police and Crime Panel meeting last week (September 4), PCC Lisa Townsend explained the decisions on the annual precept rise were driven by the Chief Constable's assessment of what the force needs to keep the country safe.

"It's not me plucking a figure out of thin air," she told councillors. For Ms Townsend, the choice is clear: "Surrey Police are cutting their cloth, but what I am not prepared to do is ask the public to be less safe."

Surrey Police must find £14.8m savings by 2029 with pay (which makes up 80 per cent of its spending) ramping up costs, a report states. Each 1 per cent pay rise for police officers adds £2.4m to the budget, equivalent to £4.80 on the average council tax bill.

The report revealed: "Whilst the force is making every effort to not impact services as a result of savings required, there is a risk that this will not be possible".

Ms Townsend's comments came after councillors questioned whether constant tax rises could be justified when Surrey Police must still deliver sweeping budget cuts to balance its budget.

Cllr Richard Wilson challenged: "At some point Surrey Police has to cut its cloth. You can't keep asking the public for more and more money when it's a regressive tax." He asked the PCC to "give the public a break" from the ever-increasing tax bills.

But finance officers warned that the ability to make further cuts "become more difficult every year" despite efforts to standardise IT systems, renegotiate contracts and improve procurement. They warned if Surrey Police do not increase the precept in a particular year then it has "missed that chance" in every following year to raise funds for the Force.

Although the Government has promised to fund some police pay rises above 2.8 per cent, Surrey is still waiting for clarity on how much of this money it will actually receive. The long-awaited Police Reform Bill could also see some functions stripped away to a national body or Surrey forced into merger talks — changes with potentially "major financial implications."

Surrey remains one of the lowest government-funded forces in the country, leaving residents to shoulder more of the burden through local taxation.

New Centre at Nescot gives vision impaired

students “the best of both worlds”

11 September 2025



A new Centre of Excellence for vision impaired young people has opened at the North East Surrey College of Technology (Nescot) in Ewell.

The initiative is run by the Royal Society for Blind Children (RSBC), which has until now only operated its post-16 education hub at Dorton College in Orpington, Bromley. The Surrey launch marks the charity’s first step in expanding its unique “hybrid” model of education beyond London.

A hybrid model of learning

The RSBC approach combines mainstream college life with specialist support tailored to blind and partially sighted students aged 16 to 25. Lessons at Nescot are shared with RSBC staff in advance, allowing them to adapt materials into Braille, large print, coloured text or raised diagrams.

Students also take specialist sessions in Braille, mobility and assistive technology, supported by dedicated Learning Support Assistants. The aim is not only academic success, but building the confidence and independence to prepare for adult life.

Under the model, learners divide their time between their local college and the RSBC hub. It is a system that has delivered strong results in Orpington, where 98% of students achieve good educational outcomes despite half having previously experienced unsuccessful placements elsewhere.

Partnership with Nescot and Surrey County Council

Julie Kapsalis, Principal and Chief Executive of Nescot, said:

“We are delighted to partner with RSBC to host the new Centre of Excellence. Our college community is enriched by its diversity, and we believe all young people should be able to access quality education and support. This partnership is a fantastic step forward.”

RSBC Education Director and Executive Principal Josie Grainger-Francova added:

“Young people with vision impairment are so often excluded from the full education experience. Combining RSBC’s specialist expertise with Nescot’s broad curriculum and inclusive environment, we’re creating a blueprint for what high-quality, person-centred provision should look like. We’re proud to be expanding and supporting even more young people to thrive.”

From Surrey County Council, Eamonn Gilbert, Assistant Director for SEND Commissioning, said:

“The new Centre of Excellence marks a significant step forward in how we support learners with visual impairments in Surrey. RSBC’s proven track record, combined with Nescot’s welcoming and ambitious culture, creates an exciting new post-16 offer for young people with visual impairments.”

A student view

For learners like 19-year-old Lee Roake, the new centre is already making a difference. He said:

“It’s so much more convenient for me to travel to Nescot - previously, I had to commute four hours a day to college. It’s a really inclusive space and I’m supported to be as independent as possible. It’s nice to meet people who are similar to me, too. For me, it’s the best of both worlds.”

About the organisations

The Royal Society for Blind Children is the only specialist post-16 education provider for vision impaired young people in London and the South East. More details: www.rsbc.org.uk

Nescot, based in Ewell, provides a wide range of further and higher education courses from vocational training to degree-level programmes. More details: www.nescot.ac.uk

Anti-catcalling campaign triggered ‘vitriolic’ backlash

11 September 2025



Surrey’s Police and Crime Commissioner has said the “vitriolic” online abuse she faced after an anti-catcalling trial campaign went viral shows why tackling violence against women and girls must remain a priority.

The ‘Jog On’ pilot, launched in the summer, was led by a female police officer who had been harassed while out running. It aimed to address the harassment many women face in public spaces just going about their lives but it sparked fierce backlash online- with some critics questioning whether it was a good use of police resources.

Ms Townsend, who said she was not directly involved in the campaign, said she received the “most vitriolic messages” on social media and they were the worst she had faced in her time as a PCC.

She told a Police and Crime Panel on September 4: “The fact that this was the most awful sort of language that I’ve had I think tells you why this work is so important.”

One X (formerly Twitter) user asked her whether the campaign was a waste of Surrey Police’s time, given that catcalling was not a criminal offence. Others said it was a total waste of taxpayer’s money.

Townsend has responded on social media and publicly that early intervention and crime prevention are essential parts of policing, explaining that behaviours dismissed as minor - like catcalling and public intimidation - can escalate into more serious offences.

The PCC’s comments come as she set out Surrey’s apparent progress against her Police and Crime Plan which says tackling VAWG is a top priority.

Councillors challenged Surrey Police’s record claiming it is not possible to tell whether violence against women and girls has increased or decreased. The volume of violent domestic abuse crimes reported has decreased by 4 per cent from 7,995 in June 2024 to 7,673 in June 2025. However, the volume of serious sexual offences has increased by 2 per cent from June 2024 to June 2025.

The PCC said: “I hope to see reports of violence against women and girls go up during my term as PCC because we know it is one of the most under-reported crimes in this country, not just in Surrey but right across this country.

“I don’t take an increase in reports as a bad thing. I think everyone that comes forward to talk about an experience that they may not have had the confidence to do before is a good and important thing.

“I don’t expect to see a reduction in reports anytime soon.”

Lisa Townsend, Surrey Police and Crime Commissioner. (Credit: Surrey PCC office)

King Athelstan returns to Kingston

11 September 2025



Podcaster and historian Tom Holland was in Kingston on Thursday 4th September to mark the 1,100th anniversary of the coronation of King Athelstan, regarded as England’s first monarch.

At a ceremony on Platform 1 of Kingston station, Holland unveiled the name “King Athelstan” on one of South Western Railway’s Class 450 trains. The event was staged with Saxon re-enactors, children from King Athelstan Primary School wearing crowns, and a choir from Tiffin School.

The Bishop of Kingston, Martin Gainsborough, offered a blessing for the train. Dignitaries included local MP Sir Ed Davey, the Mayor of Kingston, Cllr Noel Hadjimichael, and representatives from Malmesbury, where Athelstan is buried, and

Oldenburg in Germany, twinned with Kingston.

Remembering England's first king

Athelstan, the grandson of Alfred the Great, was crowned in Kingston in 925 before becoming known as the first ruler of a united England. While less famous than later monarchs such as William the Conqueror or Elizabeth I, a poll run by *The Rest is History* in 2021 saw him voted England's "greatest king".

Kingston played host to the coronation of Athelstan and six other Saxon kings. South Western Railway remains the only operator serving the town, making it a partner in the Kingston 2025 celebrations marking this heritage.

Voices from the ceremony

Tom Holland said: "Who better to have a train named after him than Athelstan, the great Anglo-Saxon king who first set England on track to becoming a united kingdom?"

Peter Williams, Customer and Commercial Director at South Western Railway, added: "As it travels around the network, we hope our train will inspire customers to discover more about Athelstan's reign, and his coronation in Kingston 1,100 years ago."

Sir Ed Davey, MP for Kingston and Surbiton and Leader of the Liberal Democrats, described the event as "a little unusual but absolutely in the spirit of the occasion".

Mayor Noel Hadjimichael called it "a wonderful part of our six-month festival of past, present and future across the royal borough".

Part of Kingston 2025

The naming ceremony formed part of wider Kingston 2025 cultural celebrations. Later in the day, commemorations continued at All Saints Church, the site of Athelstan's coronation.

Pavement Parking: Epsom & Ewell MP Speaks Out

11 September 2025



3rd September Helen Maguire, Liberal Democrat MP for Epsom & Ewell, spotlighted in a Parliament debate a pressing local frustration: pavement parking.

A Daily Struggle on Our Footpaths

Maguire painted a vivid picture of everyday life here in Epsom & Ewell—where pavements are meant to be safe, shared spaces, but too often become obstacles.

According to Guide Dogs UK, four out of five blind or partially sighted people report difficulty walking on pavements at least once a week, and 95% have been forced onto the road because vehicles encroach even slightly. For wheelchair and mobility scooter users, this alarming figure leaps to 99%. Even parents aren't spared: 87% say they've had to step into the road, and 80% would walk their children to school more often if pavements weren't blocked.

Maguire also revealed a telling local anecdote: on one evening alone, a constituent counted 23 mopeds and motorbikes cluttering a pavement, forcing people into traffic and weaving in and out unpredictably. It's these small moments that undermine our sense of safety—and, by extension, our freedom.

The Patchwork of Laws

Here's the head-scratcher: pavement parking is banned in London (for fifty years) and across Scotland unless your council specifically says otherwise. But elsewhere in England, the rule is reversed: it's allowed unless a Traffic Regulation Order (TRO) is put in place—a long, expensive local process.

Driving onto pavements is already illegal under Section 72 of the Highways Act 1835—but, as Helen pointed out, few people even know the finer points of the law. One survey found just 5% of drivers understand all aspects.

A Consultation Left Hanging—and Growing Frustration

It's now nearly five years since the government ran a consultation titled *Pavement parking: options for change*, which closed in November 2020. It proposed everything from simplifying the TRO process to introducing a national default ban—but still, there's been no government response or action. Helen called on ministers to act before the consultation's fifth anniversary rolls around this autumn.

Lessons from Closer to Home—and Farther Afield

London and Scotland show what's possible: clearer rules, better enforcement, safer walking spaces. In Scotland, since the Transport Act 2019 came into force, councils have issued thousands of fines—raising almost £1 million in the process, with Edinburgh alone accounting for around £441,000, and showing that civil enforcement works.

Meanwhile, in England, research from Guide Dogs underscores the human cost—injuries, forced urban detours, isolation—and Living Streets found that 65% of drivers admitted to pavement parking, while 43% had done so in the past six months.

What It Means for Epsom & Ewell

For our residents—those with visual impairments, mobility challenges, parents with prams—the pavement should be a path to independence, not a blockade.

Maguire's plea is clear: she wants a national default ban on pavement parking—one that gives the police and councils clarity, hones enforcement, and safeguards community spaces.

What Could Come Next?

- A national ban as the starting point, with councils able to allow exceptions where needed.
- Proper powers for civil enforcement—think PCNs—not just confusing laws in dusty books.
- A public campaign: educating drivers, building understanding, reducing dangerous impromptu parking.
- Local upgrades to pavements: smoother, wider, safer—so more of us feel confident walking around Epsom & Ewell.

Related report:

[Epsom High St in need of more love?](#)

[Deliveroo drivers outside McDonalds Epsom](#)

Godstone's gasworks fury while sinkhole not fixed

11 September 2025



Godstone residents are up in arms over suddenly announced gasworks on a 'major cut through', warning the closures could turn traffic into a nightmare and hit local businesses - all while the High Street's massive sinkhole still has not been fixed.

The works, due to be carried out by SGN, are set to start on September 29 and could last around 23 weeks. Water Lane has already been closed since September 1 for similar work.

But people say the timing is crazy. Charlie Mayall, who lives on Tilburstow Hill Road, called the plan "bonkers". "I'm absolutely furious. I'm spitting feathers," He said. "It's adding insult to injury."

"The diversion is going to be at least twice as bad," he said. "Some of the side lanes aren't wide enough for two cars, let alone a lorry."

Things are made worse by claims from councillors that Surrey County Council and Tandridge District Council didn't know about the works — though SGN insists the project has been in the pipeline for some time and agreed with the authorities.

But residents remain unconvinced, claiming the council should have just told SGN to wait. People aren't stupid. We understand the gasworks need to be done but they clearly don't need to be done when the high street is also closed."

Carol Ward, who lives on the high street, said people feel ignored. She said: "It's ridiculous — no consultation, no signs, and no proper accountability. People feel walked over," she said.

She added that local businesses are already struggling, including the Fox & Hounds pub, which has been around since 1603.

“I feel like I’m living on a building site,” Carol said, explaining the village has already put up with a road collapse in the high street. “I think most people have been very very patient ...but there’s a limit to the what people will put up with,”

A Surrey Highways spokesperson said: “We are sympathetic to the concerns of residents... Our Highways Officers are meeting with SGN on September 3 to fully understand the need for their works in Tilburstow Hill Road, their duration and timing. At this stage, only a ‘provisional advanced authority’ has been approved and an official permit has not been granted.”

SGN defended the work, a spokesperson said: “It’s essential we replace these 100-year-old mains to keep gas flowing safely. Delaying the work increases the risk of unexpected interruptions... We’re reviewing with Surrey County Council whether temporary traffic lights could be used instead of full closures.”

SGN says businesses will remain accessible and compensation is available for those affected. Bus services and refuse collections should continue, though residents are advised to check for updates.

Carol Ward on Godstone Green. (Credit: Emily Dalton/LDRS)

Related reports:

Godstone “Sink-hole” residents to return

Surrey sink-hole major incident

Surrey police officer barred for domestic abuse

11 September 2025



A former Surrey Police officer secretly got back with his ex while under investigation for behaviour in their relationship - then tried to persuade her to retract a statement, a misconduct panel has ruled.

The officer, referred to as Officer A in the report, was supposed to stay away from his former partner, Ms A, after concerns were raised about his behaviour. But the hearing in July and August 2025 was told he started seeing her again behind the force’s back and even pushed her to withdraw what she’d told investigators.

The panel said it was a clear attempt to interfere with a witness and undermine a formal investigation to the alleged misconduct.

The panel concluded the officer’s behaviour as gross misconduct because he tried to interfere with a live investigation, secretly rekindling a relationship with a key witness and pressuring her to change her statement.

His harassment, aggressive behaviour and invasive social media posts were judged so serious they risked undermining public confidence in the police.

Further incidents of harassment were also proved by the hearing. Ms A said the former officer showed up to her home uninvited and barged his way in, leaving her with bruises, and confronted her in a pub where he made crude remarks in front of others.

Officer A denied contacting Ms A and asking her to retract her statement to the police. He also refuted barging into Ms A’s home.

Investigators also discovered that Officer A had been posting personal and sexualised material on Pinterest- including symbols from their relationship like a fake boarding pass for her birthday trip, yellow tulips (her favourite flowers) and photos of home-made sexual restraint gear.

While not every allegation was proven, the panel ruled that Officer A had broken police rules on honesty, respect and professional conduct, and said his actions were serious enough to damage confidence in the force.

The report read: “We do note that before these matters the former officer did serve the public well as demonstrated by the service record provided. He undertook a difficult and stressful role that required a lot of hard work to achieve and maintain during his career.

“We thank the officer for that service, however this past record would not allow us to impose a lesser outcome, given the serious nature of our findings.”

In terms of mitigating factors, the panel noted Officer A was emotionally distraught at times during the misconduct hearing and was finding matters personally difficult, as confirmed by another officer.

A Surrey Police spokesperson said: "As soon as we were made aware of the allegations involving Officer A, a thorough investigation was carried out by the Force's Professional Standards Department.

"It was determined that former Officer A would have been dismissed had they still been serving and was placed on the College of Policing Barred List.

"Domestic abuse by any of our officers and staff simply will not be condoned and such allegations against any of our officers or staff are always subject to a thorough investigation by our Professional Standards Department."

Surrey Police ethics print on wall at Mount Browne HQ. (Credit: Emily Dalton/LDRS)

Surrey expansion of SEN places

11 September 2025



An 'Outstanding' Surrey school could open a new satellite site at another primary- around eight miles away.

Surrey County Council has revealed plans to expand a top-rated school for children with severe learning difficulties. Woodlands School, in Leatherhead, could have a second location at Cranmere Primary and Nursery school in Esher - a mere 25-30 minute drive away.

The move would create up to 28 extra places for children with severe learning difficulties and autism, all of whom have an Education, Health Care and Plans (EHCPs).

Currently Woodlands only has room for 83 pupils - though it has been squeezing in an extra 16 thanks to temporary classrooms.

Meanwhile Cranmere Primary, which has been rated 'Good' by Ofsted, has been running under capacity for years because of falling birthrates, council documents state. The building can take 630 pupils, but numbers have dipped enough there's now space to share.

The part of the Cranmere site earmarked for the expansion will need adapting so it can properly meet the needs of Woodlands pupils, according to reports. The work is said to have been planned to take place over the summer holidays, ready for a gradual roll-out of places from October 2025.

Surrey County Council says the set-up makes sense both for families and the budget. Officers say having local specialist places means children do not have to travel far away to school.

By providing places within the state system, the council's education bill drops and saves money for the taxpayer. Should these pupils be required to attend an education provision in the independent sector, costs would equate to around £1.484m per year every year. This is compared to the average cost for state-maintained specialist places of £644k.

Staff at the new site will be employed directly by Woodlands School and numbers will grow slowly over time, depending on demand.

The council says the move is part of its wider ambition to increase high-quality specialist school places across Surrey as the number of children with EHCPs continues to rise- with a 10 per cent increase expected over the next five years.

The current stage of the consultation will close on Friday 5 September 2025

Outside Woodlands School, Leatherhead. (Credit: Google Street View)

Related reports:

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Surrey sent on a U-turn on SEND by MPs?

Two new Epsom and Ewell virtual day trips unveiled

11 September 2025



Epsom & Ewell Borough Council has launched two new inclusive tours, part of their *Virtual Day Trips* series, in partnership with Whistlestop Tours. These tours explore Epsom and Ewell, shining a spotlight on the history and cultural heritage of the borough.

The Virtual Day Trips can be watched online for free - from the comfort of home, a school classroom, or in shared community spaces. They include film and audio, with immersive resource packs and memory boxes also available to bring the tours to life.

The Epsom and Ewell Virtual Day Trips were funded by the Arts, Culture and Heritage UKSPF 2024/25 allocation. They sit alongside the *Nonsuch Formal Gardens* tour produced in 2024.

This project is part of the council's strategy to widen access to local history, allowing people to engage in a way that is comfortable to them.

The tours last around 30 minutes. Highlights include:

- Architectural elements from Nonsuch Palace near the Assembly Rooms in Epsom town centre
- Meeting residents and hearing about their passions, from throwing pottery to playing the bandura, the national instrument of Ukraine
- A rare peek inside the Watch House on Ewell High Street
- Ghost stories from local residents
- A behind-the-scenes tour with the Epsom Beekeepers Association

Councillor Clive Woodbridge, Chair of the Community and Wellbeing Committee, said:

"I have lived in the borough of Epsom & Ewell for many years, and I found these tours completely fascinating. I thoroughly recommend them, whether you are new to the borough, a long-time resident like me, or someone who is interested in the local area - they can be enjoyed by everyone.

These two new inclusive Virtual Day Trips show our commitment to increasing access to our borough's rich history and cultural heritage. They will help people really get to know our fantastic local area."

Virtual Day Trips

Explore here:

Epsom
Ewell

The first Virtual Day Trip produced was Nonsuch Park.

Digital tours are also available on Bloomberg Connects:

- Horton Country Park Local Nature Reserve
- Nonsuch Park

The Virtual Day Trips have been developed by Epsom & Ewell Borough Council in partnership with Whistlestop Arts, Bourne Hall Museum, Ewell Library, Epsom & Ewell Refugee Network, Epsom Beekeepers Association, Parkinson's Choir, Walk & Talk 4 Men - Surrey, Epsom Pots, and local residents.

About Whistlestop Arts

Whistlestop Arts is run by two creatives:

- *Annalees Lim* - a freelance artist with extensive community arts experience, particularly in disability arts and accessible projects. She is also an illustrator and children's activity book author.
- *Luna Russell* - a maker and arts facilitator passionate about the positive impact of the arts. She has managed projects for Chichester Festival Theatre, Chichester Cathedral, Surrey Arts and Horsham District Council, as well as leading community arts programmes.

Whistlestop Arts Virtual Day Trips

Virtual Day Trips are presented by Annalees and Luna, who meet local people and share their stories. Each trip includes

films, podcasts and craft activities.

Full-length films are designed for use in group settings such as care homes and day centres, with built-in pause points for activities. Resource packs are available to enhance the experience.

For more information, visit: [Whistlestop Arts - Virtual Day Trips](#)

Luna Russell and Annalees Lim beside Emily Davison statue in Epsom. Credit **Whistlestop Arts**

Epsom racecourse caught short of loos on family day

11 September 2025



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Surrey care home concerns

11 September 2025



The death of a 76-year-old man, who was found on the floor with fractured ribs, has led to concerns over safety of the remaining residents at a Surrey care home. Staff at Eastcroft Nursing Home in Woodmansterne Lane, Banstead, were notified that Stephen Lawrence had fallen on December 21, 2022, after his alarm was triggered. He had sustained multiple rib fractures but despite his complaints about abdominal pain and discomfort, was not admitted to St Helier hospital until Christmas Day. That was his only recorded incident at the home despite hospital scans later revealing older fractures, including to the spine, ribs and sternum.

Despite treatment, his condition did not improve and Stephen died on January 5, 2023. An inquest into his death was opened on February 16, 2023. It resumed on June 9, 2025, and concluded on June 13, 2025 with the court commenting on the delay between his fall and admission to hospital. It found the nursing home, which the Care Quality Commission judged as requiring improvement in 2023, was unable to explain how he had sustained the numerous old fractures which had all remained undiagnosed until his admission to hospital. It also found there to be deficient records on Mr Lawrence's condition after his fall.

The court also expressed concerns that Eastcroft Nursing Home's manager provided conflicting accounts over attempts to seek medical attention for Mr Lawrence after his fall - and for suggesting his rib fractures were sustained after he had been transferred to hospital. Coroner Anna Crawford said: "Mr Lawrence sustained significant unexplained injuries whilst he was a resident at Eastcroft Nursing Home. Nursing Home records were deficient in their recording of key events following his unwitnessed fall on December 21 2022. There was a delay in seeking medical advice following the unwitnessed fall on December 21 2022. The Nursing Home manager provided conflicting evidence about efforts to obtain medical advice and did not accept that the acute fractures leading to Mr Lawrence's death occurred whilst he was at the nursing home. In view of all of the above, (I am) concerned that there is an ongoing risk to current residents."

Eastcroft Nursing Home, which declined to comment at this stage, are under duty to respond to the prevention of future deaths report within 56 days. The coroner said: "Your response must contain details of action taken or proposed to be taken, setting out the timetable for such action. Otherwise you must explain why no action is proposed."

[Eastcroft Nursing Home in Banstead \(Google\)](#)

Epsom rail commuters brace for fare increases

11 September 2025



Commuters travelling from Epsom to London terminals are set to pay significantly more for their journeys next year if government policy on rail fares continues unchanged. The current cost of an annual season ticket from Epsom is **£2,676**, but under the projected **5.8% rise in regulated fares for 2026-27**, that figure would climb by around **£155** to reach approximately **£2,831**.

The increase is tied to the government's formula of linking fares to July's Retail Price Index plus one percent. This comes at a time when services from Epsom to Waterloo remain reduced, with only two trains an hour since the Covid pandemic, despite a growing local population.

Epsom & Ewell's MP, **Helen Maguire**, has condemned the proposed rise. She said: *"It is incomprehensible that once again ordinary people in Epsom & Ewell are facing yet another eye-watering rail fare hike, whilst South Western Railway are struggling to go a day without major disruption. Rail passengers should not be paying more for a service that is not delivering."*

Maguire has launched a **petition** calling for the restoration of train frequency to pre-Covid levels, arguing that local commuters should not face higher costs for fewer services.

Her party colleague, **Paul Kohler MP**, the Liberal Democrat transport spokesperson, added that rising fares were "nothing short of ludicrous" and described the policy as "a slap in the face to ordinary people" at a time when punctuality is at its lowest level in years.

Critics point out that fare hikes of this scale risk pushing more people off the railway at a time when the government is urging a shift to more sustainable modes of transport. Meanwhile, passengers are grappling with frequent cancellations, driver shortages, and the delayed rollout of South Western Railway's Arterio fleet.

The Department for Transport has not yet confirmed the final figures or the exact implementation date, but increases are typically introduced in March. Unless ministers intervene, Epsom's commuters face paying hundreds more pounds next year for a service many feel has been in steady decline.

RNIB blind to the interests of its Epsom residents?

11 September 2025



The future of Swail House in Epsom, a landmark housing estate for visually impaired people, has become the subject of debate as residents and the Royal National Institute of Blind People (RNIB) present differing perspectives on redevelopment plans.

Swail House, opened in 1952 and named after Martha Swail, was one of the first estates in the UK designed specifically for blind people. With flats laid out to aid navigation, landscaped grounds, and facilities for social activities, it was hailed as a flagship initiative. Over time it has included social rooms, a restaurant, and a Chelsea Flower Show award-winning garden.

Residents' Concerns

Some residents and supporters have voiced fears that redevelopment will diminish the estate's original character and

reduce the number of flats for visually impaired tenants. They argue that facilities such as communal spaces, gardens, and the on-site Epsom & Ewell Talking Newspaper (EETN) studio, which has operated from Swail House for over 40 years, are at risk.

Complaints have also been made about the consultation process, with claims that residents' questions have gone unanswered and that accessible formats, such as tactile scale models of proposed buildings, have not been provided.

Russell Bailey, Chair of the Swail House Association for the Visually Impaired, told the *Epsom and Ewell Times*:

"We are very keen for the development to go through. We are not so keen about the way it's being done - i.e. selling off land to pay for the new development - and we are certainly not keen with the fact that there's going to be fewer flats for visually impaired people. If the RNIB were more financially secure, they could have lent money against the value of the property, kept the land, and built more flats.

I don't think residents feel they have had the opportunity to input into how it's going to develop. One real concern is that there will be no communal lounge and no facilities for recording the Epsom newspaper which has been going for many years."

RNIB's Position

The RNIB, however, says it has engaged with tenants and will continue to do so. Kathryn Sherratt, RNIB's Chief Financial Officer, said:

"In March 2025, RNIB submitted an outline planning application to redevelop land at the back of Swail House to build 48 units, and we're currently waiting for a decision on the planning proposal.

RNIB has consulted with tenants on the planning proposal and will continue to share information and consult as the proposals develop, subject to the outcome of the planning decision."

Wider Concerns

Supporters of the estate point out that Swail House is more than just a residential complex. Its natural grounds provide quiet areas for guide dogs and for residents to experience sounds of nature in place of visual cues. Campaigners say this unique environment is at risk if large sections of the site are sold.

Local residents outside Swail House have also raised objections to the design and scale of the proposed development, citing environmental and aesthetic impacts.

Next Steps

The future of Swail House now rests with Epsom and Ewell Borough Council's planning process. Whatever the outcome, the debate highlights tensions between the need to modernise housing stock and preserve the historic vision and facilities that made Swail House a pioneering model for visually impaired people more than 70 years ago.

Image: Swail House aerial - Google Maps.