



Surrey Police officer inspires change to racism law in private places

21 June 2025



Surrey Police officer Sergeant Candice Gill is celebrating this week after successfully campaigning for an amendment to the law that will have a far-reaching impact.

While it is a criminal offence to racially or religiously abuse someone in public, this does not extend to incidents occurring in homes. This loophole left police officers and emergency workers with no legal protection from such attacks during home visits.

Candice experienced the impact of this first-hand. She says: "I cast my mind back to the day of a racially aggravated incident against me. I knew the man was racist. Once I was inside his house, he made it overtly clear. The abuse he threw at me was both damaging and humiliating, and there were no legal consequences.

"It seemed like a no-brainer to me that something had to change. But changing the law seemed way too big, far out of my remit, impossible even."

Surrey Police Deputy Chief Constable Nev Kemp heard about this outdated gap in the law and committed to championing the cause with Candice.

He capitalised on opportunities to brief ministers and wrote numerous letters. Alongside Police and Crime Commissioner Lisa Townsend, Candice and Nev made a trip to Parliament to press the case for change.

When they learnt earlier this year that there was cross-party support in Parliament and the changes would be made, Candice and Nev were thrilled. Last week they received written confirmation that the government will make an amendment to the law, subject to the Police and Crime Bill receiving Royal Assent later this year. The government will introduce two new offences, ensuring that emergency workers are covered under the law when doing their jobs in private homes.

Candice says: "I am absolutely delighted to have heard that my proposal to have the law changed has been agreed.

"I hope the change will go some way into making all officers but particularly the officers who are ethnically or religiously diverse feel more protected and more valued while doing one of the hardest jobs out there. The positive impact is widespread across all police forces and other emergency services."

Deputy Chief Constable Nev Kemp says: "More than once, I heard from colleagues that the impact of being singled out and attacked for simply being who you are was more profound than being physically assaulted.

"This important change wouldn't have happened without Candice and is a reminder of the difference we can make with determination and teamwork. Letters of support from national leaders representing the ambulance service, fire and rescue service and the Police Federation have helped to confirm the difference it will make to emergency workers across England and Wales.

"Surrey is a consistently improving force, and this is further evidence of our pathway to becoming a leading force in fighting crime and protecting people."

Policing Minister Dame Diana Johnson said: "Candice's story is heartbreaking. Our emergency workers put themselves in harm's way every day to keep us safe and they should never have to tolerate abuse due to their race or religion while simply doing their job.

"As part of our Plan for Change, this government is rebuilding the bond between the public and police, and part of that means ensuring our officers have the protections they deserve.

"By closing this loophole, we're sending a clear message that racial and religious abuse directed towards those who serve our communities will not be tolerated, and I thank Candice, Deputy Chief Constable Nev Kemp and all those at Surrey Police who have campaigned for this important law change."

Surrey Police know where they're going with more of them

21 June 2025



Surrey Police will have 'the highest number of officers in a generation' after locking up money for 40 more patrol cops. The estimated £2.5million in central government money is part of a Neighbourhood Policing Guarantee and will add to the 222 extra officers who joined the force since March 2021 – and its March 2025 total of 2,336 officers. The new recruits will likely comprise 25 full time police officers and 15 special constables.

The programme is part of the government's plan to have at least one named, contactable, officer in each neighbourhood, as well as dedicated teams on patrol in town centres and other hotspots. There will also be dedicated antisocial behaviour leads in every force which Surrey Police said reflects the government's recognition of the public's crime and safety concerns.

Surrey Police Chief Constable, Tim De Meyer, said: "For us, the Neighbourhood Policing Guarantee is a chance to strengthen our presence in the heart of our communities, with officers working alongside residents, identify local issues, and resolve problems before they escalate. It's about building lasting relationships and ensuring that we are seen as a trusted resource, not just an authority figure. The guarantee reinforces our commitment to community engagement, crime prevention, and proactive policing. With this initiative, we will be better equipped to build stronger relationships, deliver more targeted interventions through our hotspot policing efforts, and improve overall safety for the communities we serve. The promise of increased officer numbers will enable us to further tackle issues such as anti-social behaviour, theft, and drug-related crimes. While the Neighbourhood Policing Guarantee presents several advantages, it also comes with challenges that we must address to ensure its success. The demand for resources across the Force must be managed effectively to ensure that neighbourhood policing remains a priority, even in times of high demand. Additionally, engaging with communities that have historically had strained relationships with the police can take time and require a sensitive, consistent and tailored approach. However, these challenges present an opportunity for us to demonstrate our commitment to transparency, community-focused policing, and problem-solving."

Assistant Chief Constable, Tanya Jones, added: "By staying true to the Force principles, and embracing the goals of the Neighbourhood Policing Guarantee, we can strengthen our role as a trusted, proactive Force that works alongside local communities to tackle crime, improve public safety, and build a sense of community pride. As officers and staff, we must embrace opportunities to speak with local residents, build trust, and work collaboratively to prevent crime. We can create environments where residents feel heard, supported, and secure. It's more than just policing, it's about shaping communities in a way that promotes safety,



confidence, and lasting social cohesion."

Surrey's Police and Crime Commissioner, Lisa Townsend welcomed the additional funding. She said: "Based on the funding allocation provided, it is projected that Surrey Police will benefit from an additional 25 police officers, as well as 15 Special Constables." Adding: "Neighbourhood policing is a key commitment for Surrey Police, and residents are already benefiting from that focus, with an additional 3,500 charges and 2,500 more arrests across all crime types in 12 months. Initiatives such as the Safer Streets programme and hotspot policing have led to increased trust and greater intelligence gathering in our communities. However, forces across the country are also seeing a rise in 'hidden' crime types, such as fraud, domestic abuse and sextortion, and Surrey is no exception. These crimes have very real victims, and we must ensure those victims are getting support from specially-trained officers dedicated to pursuing justice for them. As part of the doctrine of operational independence, Surrey's Chief Constable Tim De Meyer decides where his officers and staff are best-deployed to tackle offending. Under his leadership, the Force is one of the fastest-improving in the country. Both Tim and I are determined to ensure this brilliant progress is sustained."

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New Surrey police division HQ plans

21 June 2025



Plans for a new Surrey Police headquarters have been put forward for its eastern division in Leatherhead.

The force said it hopes to develop a "bespoke and permanent" HQ on the former Electrical Research Association and Cobham Industries site. An application has also been put forward to develop an area of the Cleeve Road site into affordable housing.

After discovering Reinforced Autoclaved Aerated Concrete (RAAC) in Reigate Police Station in September 2023, the division temporarily moved to the old Surrey Fire & Rescue Services HQ at Wray Park in Reigate.

Deputy Chief Constable Nev Kemp said the planning application is a "key step in our journey" to building a permanent location for police operations in East Surrey. He said the force has been focusing on finding a site that will help staff and officers to investigate and prevent crime and keep people safe.

Surrey Police bought the former Electrical Research Association (ERA) and Cobham Industries site on Cleeve Road in 2018 for nearly £20.5m, aiming to develop a new, purpose-built headquarters from the ground up. But by 2021 the Police and Crime Commissioner and the Surrey Police Chief Officer team decided to scrap the idea and look to Mount Browne, in Guildford, and redevelop the existing HQ.

The Local Democracy Reporting Service (LDRS) revealed earlier this year that Surrey Police spent nearly £3 million, on top of the £20.5m used to buy the Leatherhead site, on failed plans to move its headquarters as part of disastrous money-saving efforts. Much of the money used was spent on building designs and surveys for the project which the Police and Crime Commissioner said was directly transferable to the Mount Browne redevelopment project.

The force said it had held public meetings with local residents, businesses, councillors, and community group representatives to share initial plans and gather feedback. The force is also working closely with key stakeholders in the community, including Mole Valley District Council.

Related report:

[Surrey police to move to Epsom and Ewell constituency](#)

[Cleeve Road premises bought by Surrey Police. Google Street View](#)

New priorities for Surrey Police?

21 June 2025



Going "back to basics" is the key part of Surrey Police's priorities under new plans announced by the county's Police and Crime Commissioner (PCC).

Surrey's new Police and Crime plan launched on April 4 includes ambitions to address the issues affecting people's daily lives as well as focus on safeguarding vulnerable children and adults. Seeking to strengthen community trust, the plan details that every neighbourhood will have a dedicated police officer or PCSO with clear contact details.

PCC Lisa Townsend said the new approach will "concentrate on what our policing teams do best - fighting crime in our local communities, getting tough on offenders and protecting people."

The plan, which runs to 2028, names violence against women and girls, the "growing scourge of shoplifting" along with rural offences and antisocial behaviour as priorities to deal with regionally. Boosting police morale and creating a supporting workplace culture is also listed as a prime concern to retaining officers in Surrey.

"I want Surrey Police to focus on tackling those crimes that blight our local communities, while also taking persistent offenders off our streets," Ms Townsend said. "I promised that we would return to a 'back to basics' approach to policing, and this pledge forms the cornerstone of my Police and Crime Plan."

The "back to basics" approach focuses on five crucial elements:

- Getting the fundamentals right - preventing crime, bringing offenders to justice swiftly, and tackling the issues that concern residents most.
- Protecting vulnerable people in Surrey - from children and young people, to elderly residents, rural communities and those in a mental health crisis
- Preventing violence against women and girls - helping women and girls in Surrey both be safe and feel safe whether in public or private
- Strengthening safe and resilient communities - where people feel listened to, feel a visible police presence and confident issues will be resolved



- Fostering integrity, accountability and wellbeing in policing -creating a transparent and supportive workplace culture, aiming to improve officer wellbeing and reduce staff turnover

Safer roads have been left out as a priority from this police and crime plan, much to the dismay of Surrey county councillors at a meeting earlier this year. They slammed the plan for having a lack of objective targets for many of the measures.

However, the new plan does include addressing gaps in road safety, finding local initiatives and to support Surrey County Council's vision to reduce and eliminate deaths and serious injuries on the road.

Early intervention efforts are also set to include tackling knife related-crime, working with schools and community groups to educate young people about the nature and consequences of serious crimes.

Efforts to tackle violence against women and girls include building public confidence in the police's ability to investigate VAWG, but it does not specifically outline how. Plans also detail ensuring survivor voices and the needs of families of perpetrators are heard to understand experiences and challenges.

The plan also includes measures such as using data and intelligence to understand crime trends and find priority areas to keep neighbourhoods safe. Community and stakeholder collaboration will play a more active and important role over the next five years and the PCC hopes to create lasting solutions.

Tim De Meyer, the county's Chief Police Constable said: "There is much that Surrey Police and the PCC can do with our partners to build safe and resilient communities - especially in respect of our fight against pernicious crimes such as shoplifting.

"My meetings with the public have shown that theft, anti-social behaviour and drug abuse trouble people a great deal. I believe that this Plan, allied with that of the Force, will help us redouble our efforts to ensure that Surrey Police applies all its neighbourhood policing experience to combat these issues."

Local engagement has formed much of the basis of the new priorities with residents, community groups, business leaders and victims' services consulted over the last autumn and winter.

Epsom and Ewell Council Approves Public Spaces Protection Order for Borough-Wide Expansion

21 June 2025



The Epsom and Ewell Borough Council's Crime and Disorder Committee has voted to recommend the adoption of a borough-wide Public Spaces Protection Order (PSPO) following a public consultation that showed overwhelming community support.

The new PSPO, which will now be referred to Full Council for final approval, aims to tackle anti-social behaviour (ASB) by prohibiting a range of activities, including harassment, intimidation, verbal abuse, and alcohol consumption in public spaces after a warning from an authorised officer. The order also bans wearing face coverings, such as balaclavas, with the intent to commit ASB or crime, a measure police say will help deter group-related intimidation.

At the meeting, Public Protection Manager Oliver Nelson introduced the officers' report, highlighting the strong public backing for the PSPO. He noted that 92% of respondents supported extending the order for three years, and 83% backed its expansion across the entire borough. "The consultation has given us a clear steer from residents," he said. "We've slightly refined the prohibitions based on feedback, ensuring the PSPO is proportionate and enforceable."

Police representatives, including Acting Inspector Tommy Pearson and Chief Inspector Kelly Clifton-Sinclair, attended the meeting in support of the proposal.

Lib Dem Councillor **James Lawrence** (College) expressed his support, citing the consultation results as key to his decision. "Over 200 people responded to the consultation, with 92% of respondents supporting an extension to the PSPO and 83% supporting it covering the entire borough. My fellow Lib Dem councillors and I are happy to uphold public opinion on this and support the PSPO as proposed," he said.

However, some concerns were raised over the demographic spread of consultation responses. Councillor **Christine Howells** (RA Nonsuch) noted that only 2% of respondents were under the age of 24, questioning whether younger voices had been fully heard. In response, Committee Chair Councillor **Shanice Goldman** (RA Nonsuch) acknowledged the difficulty in securing wider engagement but highlighted outreach efforts to schools, faith groups, and youth charities, including Buddy Up, a mentoring programme for young people.

Councillor **Tony Froud** (RA Stoneleigh) sought clarification on the geographical scope of the PSPO, asking whether it applied to specific areas or the entire borough. Cllr Goldman confirmed that the order would be borough-wide, expanding upon previous PSPOs that only covered certain locations. "It's about making sure enforcement is not limited to certain hotspots," she explained.

The Committee also unanimously agreed to recommend a £100 fixed penalty for breaches (reduced to £80 if paid within 10 days). The PSPO will now go to Full Council for formal adoption, where it is expected to pass with broad support.

If approved, the borough-wide PSPO will be in place for three years, subject to review. Council officers have committed to a public awareness campaign, including new signage and social media outreach, to ensure residents are informed about the restrictions.

Sam Jones - Reporter

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Guildford Students protest against PSPOs

Surrey students have come out against a council's draft rules about public spaces, saying they could be "detrimental" to local students. Under the proposed new rules, students could be banned from being in a group of two or more people in the town centre which could "cause harassment, alarm or distress" to other people.

Guildford town centre has public space protection orders (PSPO) aimed at tackling persistent anti-social behaviour affecting others. Introduced in 2022, the rules are now up for review. Boundaries for the PSPO cover the town centre, Stoke Park and some neighbouring residential roads, the Mount (residential area and green open space), including Black Cat Alley.

But students at the University of Surrey have attacked the draft regulations as "vague" and have said that they can be "misinterpreted" in a way that can be harmful to students in Guildford.

Leading the cause, the Student Union's President Liam White said in a statement: "We are concerned by the overly conditional phrasing of 'acting in a manner that is likely to cause' and the vague nature of 'distress'. This feels like an extremely broad scope to enforce, given that members of the public may potentially be 'distressed' when encountering young adults socialising in public, even if it is not disorderly or anti-social."

Under a PSPO, individuals deemed to be breaching the order can be asked to change their behaviour by police officers, PCSOs, or GBC compliance officers. Fines and written warnings can be given for repeated breaches.

He argued the PSPO is not phrased in a way which prevents groups acting disorderly but instead relies purely on a member of the public claiming to be distressed or alarmed. Mr White claimed this is "unreasonable" to potentially penalise members of the public, including students, in the town centre.



A spokesperson for Guildford Borough Council said: "We appreciate everyone who has taken time to respond to the Town Centre Public Spaces Protection Order consultation. These were draft proposals and the purpose of the consultation was to encourage feedback."

"In response to our partners and consultees, including the Student Union, we have adapted the proposed restrictions. The revised draft restrictions will be presented to the Executive on 27 March 2025 for consideration."

Other key concerns raised included how "rowdy and inconsiderate behaviour" could be defined by someone's clothing. The draft proposals state: "Wearing a piece of clothing with the intent to obscure or hide his/her identity for the purposes of committing crime and/or anti-social behaviour".

The Student Union said this is particularly concerning for members of the community who wear clothing that covers their face or hair for religious purposes. "We question how appropriate it is to be enforcing restrictions on clothing, rather than other indicators of anti-social behaviour," members said.

Students also criticised the proposed public space rules against the "anti-social" use of bicycles, skateboards and scooters in pedestrian areas. They said some of Guildford's community is already "resistant" to the Beryl Bikes scheme and extending the PSPO will "disincentivise people from using sustainable travel".

Emily Dalton

Concerns over secretive policing include Surrey

21 June 2025

Surrey Police has been affected by a nationwide push by the National Police Chiefs' Council (NPCC) to influence responses to Freedom of Information (FOI) requests, raising concerns about transparency in local policing.

Newly obtained data from the BBC reveals that Surrey Police referred a total of 39 FOI and Environmental Information Regulation (EIR) requests to the NPCC's Central Referral Unit (CRU) between January and March 2024. This accounts for around 9.6% of all FOI and EIR requests received by the force in January, 8% in February, and 3.5% in March.

Of the 39 requests referred, six were classified as "mandatory referrals," a controversial category requiring police forces to consult with the CRU before disclosing certain types of information. Topics covered under these mandatory referrals include covert policing operations, counter-terrorism, and the use of controversial surveillance technology. Critics argue this process enables the NPCC to centralise control over information disclosure, effectively limiting the public's right to know.

Nationally, the CRU advised local police forces on 1,706 FOI requests in the first three months of 2024, a practice campaigners have labelled as "authoritarian censorship." In some cases, police forces that had initially disclosed information were later advised to retract their responses, with the CRU citing concerns about national security and reputational risks.

Surrey Police received 523 FOI and EIR requests over the three-month period, meaning one in 13 requests was referred for CRU advice. Transparency advocates argue that these figures highlight an increasing trend of policing secrecy, particularly in sensitive areas such as police surveillance, drug-related crime, and misconduct investigations.

Jake Hurfurt, head of research at Big Brother Watch, condemned the NPCC's role, stating: "Pressuring police forces to retract data disclosed in response to journalists' Freedom of Information requests, and instead trying to refuse to confirm or deny they hold the data, is the practice of an authoritarian censor, not an accountable public body."

While the NPCC insists it only provides guidance and does not dictate disclosure decisions, critics believe the process lacks accountability. The Information Commissioner's Office (ICO) has previously taken action against multiple police forces for poor FOI performance, though Surrey Police has not been subject to specific regulatory action.

This revelation raises questions about whether Surrey residents are receiving the full picture when requesting information from their local police force. As scrutiny intensifies over the role of the NPCC in transparency matters, campaigners are calling for greater oversight to ensure that FOI laws serve the public interest rather than institutional secrecy.

Epsom complainant changes Surrey police procedure

21 June 2025



Surrey Police Accepts Recommendation to Improve Retention of Body-Worn Video Evidence in Complaints

Surrey Police has agreed to implement a key recommendation from the Office of the Police and Crime Commissioner (OPCC) following a complaint by an Epsom resident regarding the retention of body-worn video (BWV) footage in police complaints.

The issue arose from an incident on 12 April 2023, when the complainant was filmed by a police officer, PC Scruby, during a meeting at his mother's address. The complainant alleged that he was not informed he was being recorded until ten minutes into their interaction. He later raised concerns that the footage, which he believed could substantiate his account, had been deleted under Surrey Police's 28-day evidence retention policy before it could be considered in his complaint.

After being dissatisfied with the response from Surrey Police's Professional Standards Department (PSD) in October 2024, the complainant appealed to the OPCC. The OPCC conducted a review and found that Surrey Police's service was acceptable in 18 out of 19 points raised in the complaint. However, it upheld one element of the complaint, determining that the complaint handler had failed to properly investigate the complainant's concerns regarding what the officer had said during the meeting.

The review confirmed that the interaction had been recorded on BWV, but the footage was not secured by Surrey Police despite the complaint being made the following day on 13 April 2023. As a result, in line with the force's BWV policy, the footage was automatically deleted from the system without being saved, rendering it unavailable as evidence in the complaint process.

In response to the case, the OPCC issued a recommendation that complaint handlers should secure any BWV footage providing evidence in a complaint against police at the earliest opportunity and, in any case, within 28 days of the alleged incident. This measure is aimed at closing a procedural gap that may hinder transparency and accountability in police investigations.

The complainant expressed frustration over the deletion of potentially valuable evidence, stating: "It is concerning that evidence which could clarify what happened during my interaction with the officer was destroyed. I welcome the OPCC's recognition that procedural changes are needed."

The OPCC's report also addressed broader concerns raised in the complaint, including allegations of inadequate communication and procedural mishandling by PSD. While it found that Surrey Police's actions were generally in line with existing procedures, the recommendation for improved evidence retention was seen as a necessary step to enhance the fairness and thoroughness of future complaint investigations.

Surrey Police confirmed that it accepted the recommendation in full on 20 January 2025, with the PSD now in the process of implementing the change.

This development highlights ongoing efforts to ensure greater accountability and efficiency in police complaint handling, reinforcing public trust in the system.



Image: West Midlands Police - CC BY-SA 2.0

Surrey Police hikes its Council tax share

21 June 2025



Surrey Police's share of council tax bills will leap over £335 a year for the average Band D households. Lisa Townsend, Surrey Police and Crime Commissioner (PCC) said the 4.3 per cent increase was needed to "maintain the level of service".

Ms Townsend told the Surrey Police and Crime panel the government "absolutely expects" PCCs to raise council tax precepts by the maximum £14 to cover the police officer wage increase (set nationally) and inflation.

The annual charge will increase from £323.57 in 2024/25 for a Band D property to £337.57 in 2025/26.

The commissioner told the panel even with the precept increase and the use of some reserves, the Force will still need to find £3.6m of savings this year and over £15m for the three years after that.

Although the commissioner said Surrey Police is one of the fastest-improving forces in the country, she stressed the increase in funds was needed to "keep us where we are". Surrey Police has more than doubled its charge rate, with an additional 3,500 offences being prosecuted, according to the PCC. Ms Townsend told the panel the increase is "against a backdrop of a massive increase year on year which our financial resources can't keep up with".

Reports state the cost to operate the Force has increased by £23.2m compared to 2024/25, meaning Surrey Police have to make a saving of £3.6m this year. Ms Townsend argued if the precept was not increased, police services would have to be cut and "achievements would be at risk".

The news comes as 59 per cent of people said they would pay more to support Surrey police in the PCC's online survey. Over 3,200 people voted in the online consultation which asked them if they would be willing to pay an extra £1.16 a month to support policing teams, based on the average Band D property.

But members of the Surrey Police and Crime Panel voted against the proposed increase in a meeting on February 3. Four councillors opposed the tax hike, four were in favour and one person abstained- leaving the chair of the meeting to cast the deciding vote which was found to be against.

"There is no doubt that all members want to support the police," said Cllr John Robini, chair of the meeting. "However, we hear time and time again how our community is struggling with finances." Yet, there were not enough votes to veto the proposal and the panel accepted the Commissioner's precept of 4.3 per cent to come into effect.

Epsom and Ewell Times explainer: First vote on principle against the rise by a simple majority of votes cast, including the chair's. Second vote a legal requirement as vetoing the proposed increase requires a two-thirds majority under the rules and that special majority was not achieved.

"I've got people in my ward who can't afford to pay their bills and feed their kids," Cllr Richard Wilson said. "This squeeze above inflation is going to take more of their pay...and make it more difficult to support their families."

Raising the council tax above inflation levels (currently around 2.5 per cent), councillors questioned whether this was an acceptable strain on residents. Kelvin Menon, Chief Financial Officer for the PCC, said: "We have a lot of historic inflation we have to cope with and cover."

The PCC's report details recruiting officers can be a challenge with high living costs in Surrey, contributing to over 11 per cent of posts vacant. Increased use of technology by criminals has also led to a growing demand for technological forensic services, with almost all crimes having a digital element to them, according to the report.

Online Fraud in Epsom & Ewell: Call for an Online Crime Agency

21 June 2025



Online fraud, particularly through fake retail websites, has become a significant issue both nationally and within our local community of Epsom & Ewell. Recent data underscores the pressing need for enhanced measures to protect consumers from these deceptive practices.

The Local Impact

In the 2023/24 financial year, Surrey reported 1,276 cases of online shopping fraud, resulting in losses totaling £848,000. This equates to an average loss of approximately £665 per victim. These figures highlight the substantial financial impact on residents and the pervasive nature of online fraud in our area.

National Perspective

Across the UK, online shopping scams are alarmingly prevalent. In the year leading up to October 2023, there were 71,894 reports of such scams, with total reported losses amounting to £106.8 million. The average loss per victim was £1,486, indicating that the financial repercussions can be devastating.

Current Policing Resources

The primary body for reporting fraud in the UK is Action Fraud, the national reporting center for fraud and cybercrime. Reports submitted to Action Fraud are analyzed by the National Fraud Intelligence Bureau (NFIB), which then disseminates information to relevant police forces for investigation. However, the increasing volume and sophistication of online fraud cases have strained existing resources, leading to calls for more specialized approaches.

The Proposal for an Online Crime Agency

Helen Maguire, Liberal Democrat MP for Epsom & Ewell, is advocating for the establishment of a dedicated Online Crime Agency. This agency would focus exclusively on combating online fraud and related cyber crimes. The proposed agency aims to:

- **Specialized Focus:** concentrate resources and expertise specifically on online fraud, ensuring more effective prevention and enforcement.



- **Enhanced Coordination:** Facilitate better collaboration between various law enforcement bodies, technology companies, and financial institutions to address the multifaceted nature of online scams.
- **Victim Support:** Provide dedicated support to victims of online fraud, guiding them through reporting processes and helping them recover losses where possible. P Maguire emphasizes the urgency of this initiative, stating, "Victims in Surrey have been left short-changed and vulnerable to opportunistic fraudsters. We urgently need action. The previous Conservative government completely failed to act. They were asleep at the wheel when it came to online fraud."

Maguire argues the establishment of a specialized Online Crime Agency could play a pivotal role in safeguarding consumers. By focusing dedicated resources and fostering collaboration across sectors, such an agency holds the promise of mitigating the impact of online fraud on our community.

Surrey Taxpayers Face Policing Squeeze Amid Funding 'Postcode Lottery'

21 June 2025



The "post-code lottery" of police funding could force residents to shoulder more of the burden, according to Surrey Police and Crime Commissioner (PCC) **Lisa Townsend**. The PCC said she fears it will be inevitable taxpayers will have to contribute more to policing.

Home Secretary **Yvette Cooper** announced she will end the "postcode lottery in policing", in a speech to local PCCs and police chiefs on November 19. She confirmed that central government funding for police will go up next year by around £500m, with a detailed breakdown of funding allocations for each force will be published mid-December. Until then, many police forces are left in uncertainty about what the changes might be.

But Surrey's Commissioner said she fears money will be distributed unfairly in Surrey, from the government's "not fit for purpose" police funding formula. Ms Townsend said if there is a postcode lottery of policing it is financial. She said: "There's an idea that Surrey is wealthy, but Surrey Police isn't."

The way money is divided up for police forces means that some areas receive a significantly larger share than others. For instance, money allocated to Surrey covers just 45% of the total budget whereas other areas such as Northumbria get 80%.

Surrey Police have to save, or cut, £23.4m over the next four years to maintain its current service, according to the LDRS. Inflation, government-agreed pay increases have also contributed to the force's position.

The Conservative PCC wrote to the Home Secretary on November 13, urging her to review the police funding. She asked the Home Secretary to not use the police funding formula when granting additional money to combat the increase in employers' National Insurance (NI) as this would "penalise" some counties and benefit others.

Earlier this year, the government provided an additional grant to cover the police pay increase of over 2.5 per cent. Because this money was distributed by the funding formula, Surrey Police had to make up for a shortfall of around £1m, according to the PCC.

In the letter, Commissioner Townsend said she is "prepared to ask local taxpayers to shoulder more of the burden of the cost of policing". But she added it "cannot be fair" that residents have to pay for an "imposed" increase.

The letter read: "Here in Surrey, 80% of our costs relate to people and so we have calculated that the proposed increase in NI would add approximately £4.5m to our costs. To put this into context, this would be equivalent to an additional £9 on Band D Council Tax or around 100 Police officers."

Ms Townsend said she did not want to alter Surrey Police's service to make residents suffer. "What we're not clear on is what else the government wants us to cut," she said.

The PCC said she is "not optimistic" about Surrey achieving more money from the new government, despite the county getting an additional £17.3m last year. "We've got nobody making the case for us," Ms Townsend told the LDRS, "we've got no Labour MPs or Labour councils."

A Home Office spokesperson said: "The Government will fully compensate police forces for the impact of the changes to National Insurance Employer contributions." They added: "Details on the allocation of this funding will be confirmed at the provisional police settlement in mid-December."

Photo: Police and Crime Commissioner for Surrey Lisa Townsend. Credit: Surrey Live photographer Darren Pepe.