

What are your priorities for community safety?

16 November 2023



Epsom & Ewell Borough Council has launched a public consultation on the priorities for community safety in the borough and are asking residents, workers, visitors and businesses to have their say on the proposed action plan.

The council is part of the Epsom and Ewell Community Safety Partnership, which also includes Surrey Fire & Rescue Service, Surrey Police, Surrey County Council, Kent, Surrey and Sussex Probation Service, Surrey Downs Clinical Commissioning Group, Surrey Police & Crime Commissioner and Rosebery Housing Association.

Community safety covers a wide range of activities designed to reduce the likelihood of crime, disorder and anti-social behaviour, protect victims and hold perpetrators to account. It also involves reducing incidents of domestic abuse and behaviour damaging to the community.

As part of the Epsom & Ewell Community Safety Partnership, the council have committed to playing its part in the following themes:

1. Focus on the most vulnerable or those at risk of harm
2. Serious organised crime and PREVENT
3. Identify and tackle crime and anti-social behaviour
4. Improve Community Engagement

The new Plan is the first time the council has publicly committed to actions in support of those themes and they would like to gather the views of the community.

Cllr **Alex Coley**, (RA Ruxley) Chair of the Council's Crime and Disorder Committee said: "I asked for this community safety action plan to go to a public consultation so we can hear what local people think our priorities should be. The government recently conducted a national consultation on expanded anti-social behaviour powers and the relationship between Community Safety Partnerships and Police & Crime Commissioners.

"Now it's time to ask what our local community want from the Council and our partners. Please tell us your community safety priorities and share with others so we hear from as many people as possible."

The consultation will run until 17 December 2023 and can be accessed via:

www.epsom-ewell.gov.uk/council/consultations. Comments can be made by email to consultations@epsom-ewell.gov.uk

Surrey police station futures

16 November 2023



No decisions have been made on the long-term future of Caterham or Reigate Police Stations as proposals put forward "are not fit for purpose" and "cost-prohibitive".

Front-desk services returned to Caterham, after a five-year absence, as an emergency measure following the discovery of dangerous crumbling concrete nine miles away and on the other side of the M25 at Reigate Police Station.

The problem was uncovered after Surrey Police began searching their estate for Reinforced Autoclaved Aerated Concrete (RAAC) in September as the national emergency spread.

RAAC concrete can collapse and crumble without notice. It meant the force had to shift staff and officers out of Reigate including moving front-desk counter services to Caterham, and close CCTV monitoring.

Three weeks after the discovery, there is still no timetable to return, nor any updates on whether the switch will be made permanent.

A spokesperson for Surrey Police said Caterham remained operational and had previously housed a front-counter service but closed in 2018 to save money as part of a wider review into funding.

It was deemed expendable, the force said, due to a “decrease in footfall of front counter services”.

They have yet to confirm whether the counter will stay in Caterham long term, move back to Reigate, find a new home completely, or shut.

They said: “It seemed sensible to reinstate it at Caterham as it was once there until a long-term solution is found for the eastern division headquarters. Adding: “The front counter at Caterham Police Station will remain open until further notice, and we will update local residents as soon as any longer-term decisions have been made. The priority has been to maintain policing services while ensuring the health and safety of our officers, staff and visiting public.”

As for Reigate, Surrey Police said they have explored a number of options for the continued use of either the whole or specific parts of the building, however, the proposals that have been put forward are not fit for purpose either for staff, or for victims to be able to report crime, and are also cost-prohibitive.

Related reports:

Reigate Police Station closes with a concrete problem

[Surrey Police’s counter service in Epsom is located during normal business hours only within the Town Hall, The Parade, Epsom. Reigate Police Station’s counter-service was open full-time, so from now out of hours personal attendances will have to go to Caterham or Staines or Guildford.]

Anti-Yob Cat protection petition

16 November 2023



“Heartbroken” pet owners claim a group of teenagers are “trapping cats” for their dogs to “rip apart”.

A petition signed by 3,675 people is calling for more action from the RSPCA and the police to stop the acts around Claygate and Chessington and surrounding areas.

Natalie Harwood, who started the petition, said her “beautiful” cat Frank had been killed, describing him as “the smallest, most gentle, loving, friendly cat” who was killed “in the worst way”. She added: “We’ve had him since the day he was born, he was only two and a half years old and we are absolutely heartbroken.”

A Surrey Police spokesperson confirmed there had been two reports of incidents involving cats being taunted or harmed by a group of boys around Surbiton Golf Club, but said there had been no arrests made. They said they were aware of ongoing concerns of anti-social behaviour in the area on and around the golf course, and were working closely with the Metropolitan Police to share information, given the area borders London.

The spokesperson said: “In both cases, it was reported that dogs were involved and chased the cats. Officers are conducting further enquiries and anyone who witnessed an attack on a cat or any other animal can get in touch.”

They also said the force would be increasing police presence in the area, “specifically looking out for anti-social behaviour of any kind including animal welfare issues”.

Ms Harwood told the LDRS she and her family spent two weeks searching the golf course after Frank went missing in October, before being told via an anonymous phone call that the beloved pet had been ripped apart by dogs. She said she’d had reports of boys “trying to pull cats from under cars”, climbing trees to get a cat down, or using rakes trying to hit it down with their dogs “waiting at the bottom”.

An RSPCA spokesperson said dog owners had a legal responsibility under the Dangerous Dogs Act 1991 to keep their dog under control in a public place, and that this legislation was enforced by the police. They added: “This must have been a very upsetting and distressing incident for the owners of the cats mentioned and we are so sorry to hear they sadly lost their lives. We are concerned to hear about wildlife being targeted in this area.”

Clint Whittaker, general manager at the golf club, said the club had reported trespassing issues to local police but nothing concerning animal welfare. He said the club had invested £100,000 in installing security fencing around a portion of its boundary but that it didn’t cover all access points because of a public footpath running across the property.

Mr Whittaker added: “These incidents tend to occur outside of club operating hours, therefore we are only made aware from neighbours when they occur.”

The change.org petition said such incidents had been happening in “Claygate, Chessington and surrounding areas for

months." It also claimed people were "catapulting and shooting at all animals including cats, horses, foxes and deer".

The petition said: "There's witnesses, video footage and pictures of these boys and the things they are doing but the police and RSPCA don't do anything." The Met Police has been contacted for comment.

Surrey Police ask that anyone who has witnessed such incidents contact them quoting PR/45230118653. The RSPCA spokesperson said they would encourage anyone with serious concerns about animal welfare issues to contact the RSPCA inspector line on 0300 123 8018 or the police.

Image: Frank the cat, a cat who went missing and whose owner Natalie Harwood started a petition calling for an end to animal cruelty after reports of a group of boys attacking

Reigate Police Station closes with a concrete problem

16 November 2023



Officers and staff are being moved out of Reigate Police Station following the discovery of dangerous crumbly concrete inside the building. The move leaves CCTV of public spaces in Mole Valley unmonitored.

The public-facing police counter will also move to Caterham Police Station from Monday, October 30. Surrey Police said it carried out an investigation of its buildings for the presence of Reinforced Autoclaved Aerated Concrete (RAAC) in September after the national scandal broke following its discovery in schools.

No specific timeframe is provided for how long officers will be moved from Reigate, as it depends on finding a permanent resolution for the issues with the building. The Police and Crime Commissioner Lisa Townsend said the move would be "A challenging time for our policing teams.

Structural engineers confirmed RAAC was used in the construction of Reigate Police Station. Distressed RAAC can suddenly collapse with no apparent warning. The majority of the dangerous concrete at the station is said to still be in good condition and is not an immediate risk but one external area was showing signs of distress - Surrey Police said in a release issued after questions from the Local Democracy Reporting Service.

The force immediately relocated staff and officers from the area in immediate danger, on the advice of engineers, to elsewhere in the police station, and installed supports to reinforce the roof. According to Surrey Police, this has now been signed off and can be reoccupied.

Engineers have also been instructed to carry out weekly checks on the rest of the station in order to allow its neighbourhood policing team to operate out of the station "until a longer-term solution can be found". The public-facing police counter will move to Caterham Police Station from Monday, October 30.

The station also monitors the public spaces CCTV camera for Mole Valley District Council. Surrey Police said it will no longer be able to continue this service with discussions ongoing over "potential technical solutions". A public consultation has also been launched on the future provision of CCTV in the area.

Police and Crime Commissioner Lisa Townsend: "I want to reassure our local communities across East Surrey that plans are already in place to ensure the policing service they receive will not be affected by the situation at Reigate Police Station. The safety of the public and our officers, staff and volunteers must be the most important consideration and I fully support the prompt action being taken by the force to vacate the majority of the building.

"This, of course, is a temporary measure, and my office will work closely with the chief constable and his team to ensure that we can find a long-term solution for the future of our Eastern Divisional HQ as quickly as possible. This is a challenging time for our policing teams based at Reigate, but they are incredibly resilient in the face of adversity, and I want to thank them all on behalf of the public for their patience and understanding whilst we deal with this issue."

Other police teams will work remotely or from alternative sites where possible. The police insist the changes will not impact service levels expected from the force.

Temporary assistant chief constable for local policing, Alison Barlow, said: "The health and safety of our staff, officers, volunteers, and the public is of paramount importance and the force responded swiftly following the identification of RAAC at Reigate Police Station.

"In the short-term some teams, including our Neighbourhood Policing Teams, who spend much of their time away from the police station patrolling and attending calls for service, remain in the area of Reigate police station with prop-supports in place whilst longer-term options are explored, and those teams who are office-based and can work remotely or from another police site are being supported to do so."

[Surrey Police's counter service in Epsom is located during normal business hours only within the Town Hall, The Parade,

Epsom. Reigate Police Station's counter-service was open full-time, so from now out of hours personal attendances will have to go to Caterham or Staines or Guildford.]

To Catch a Bike Thief - not easy in Surrey

16 November 2023



Epsom and Ewell Liberal Democrat parliamentary candidate and former Royal Military Police officer **Helen Maguire** has revealed that 991 bike theft cases in Surrey were closed in 2022 without a suspect being identified – 91.9% of total reported cases.



Meanwhile, only nine bike thefts reported in Surrey last year resulted in a suspect being charged or summonsed – just 0.8% of the total 1098 cases recorded.

Mrs Maguire claimed these figures showed the Government was effectively 'decriminalising' bike theft. She went on to say "This is letting criminals off the hook for the robbery of thousands of pounds worth of property".

She is calling for a return to proper community policing, where officers are visible and trusted and given time to focus on tackling local crime. She said, "The number of PCSOs has fallen in Surrey to just 69 by the end of March – down from 136 PCSOs just over a year ago in February 2022. It's worse in Epsom and Ewell where we should have eight and now have half of that number.

"Theft is such a personal and terrible crime. To see so many go unsolved in Surrey is a poor reflection on this government's record of reducing crime. We need to see a return to proper community policing, making our streets safer and ending this free-for-all for criminals."

In response a spokesperson for Surrey Police stated: "We appreciate how distressing it is to be a victim of any theft and our efforts remain ongoing to tackle bicycle theft as robustly as we can. We are also continuing to raise awareness of steps which can be taken to prevent these thefts from occurring in the first place by ensuring effective prevention measures are in place. More advice on protecting your bicycle can be found on our web site <https://www.surrey.police.uk/cp/crime-prevention/keeping-vehicles-safe/how-safe-is-your-bike/>

"In some cases, there may not be enough intelligence or positive lines of enquiry for police to act on. This does not mean that a crime is closed indefinitely or that intelligence or information is ignored. This information will be collated and monitored to identify emerging crime hotspots and any trends or patterns.

"The public can also help in the pursuit of offenders by reporting suspicious activity, and also by reporting to the police those selling stolen property or those involved in burglary offences via 101, by webchat on our website <https://surrey.police.uk/> online <https://www.surrey.police.uk/tua/tell-us-about/cor/tell-us-about-existing-case-report> or anonymously via the independent charity Crimestoppers on 0800 555 111.

Residents are also able to upload video footage and images in relation to any suspicious activity through the use of a public CCTV submission portal here: <https://surrey.police.uk/suspiciousactivityportal>

In response to Ms Maguire's statements about PCSOs Surrey Police stated: "We know how important a visible police team with local knowledge is to residents in each of our boroughs. A trusted, knowledgeable, and proactive local policing presence is just as important to us, and PCSOs are a valued and integral part of that. We are currently actively recruiting to increase our PCSO establishment level. If you wish to apply to join Surrey Police as a PCSO, you can apply here: <https://www.surrey.police.uk/police-forces/surrey-police/areas/careers/careers/pcso/>

"There are currently three full-time PCSOs and one part-time PCSO in Epsom and Ewell. The borough also has one rural PCSO who deals with rural matters."

Related reports:

Ex MPC, now Epsom PPC, tackles Surrey PCs

Police maintain order at Epsom Derby Festival

Image: cycles in Waterloo Road Epsom CC <http://www.epsomcyclists.org.uk/parking/>

Surrey's 999 services under one operator?

16 November 2023



A review into Surrey's Police and Crime Commissioner taking control of the county's fire and rescue service has been branded "a waste of time" and "unwarranted" by councillors.

The proposals could mean the Surrey Fire and Rescue Service would no longer be under the control of the county council, but councillors questioned the possible move at a time of "considerable change" in the service.

Councillors raised concerns at a meeting of the authority's communities, environment and highways select committee on Wednesday (July 5) that such a change had previously been ruled out, and that the review was a waste of money.

Lisa Townsend told the LDRS she was responding to central government proposals to reform fire and rescue services, and has commissioned an independent review to see if there would be any benefits of a change.

The Conservative PCC said this was not something she had "dreamt up overnight", but claimed the county council had made clear they wanted "no active part" in the work to look into the change.

Councillor **Denise Turner-Stewart**, deputy leader at Surrey County Council and cabinet member for communities and community safety, told the July 5 meeting a previous proposal put forward by former PCC David Munro showed there was "no significant benefit" to a change in governance. She said: "As far as I'm concerned, nothing has really changed since. There are no direct benefits that could be generated by a potential change. There is no mandate for a potential change."

She said the service had been through "considerable change" since an inspection by His Majesty's Inspectorate of Constabulary and Fire & Rescue Services in 2018/19 found it required improvement, and was now in a "steady state".

Cllr **Turner-Stewart** said it would not be "beneficial or advantageous" to look at further changes for the service, and called the PCC's review "unwarranted and not legitimate".

Mrs Townsend said she had written to all MPs and to the county council's leader outlining the work she planned to undertake and the reasons behind it. She added: "This is government policy which I have been encouraged to consider. So I believe establishing an up-to-date understanding of the picture of fire and rescue governance in Surrey is an entirely prudent and legitimate exercise for me to carry out in the circumstances.

"I want to be clear that at this stage, this is purely a review. Any proposal to take on responsibility for the governance of Surrey Fire and Rescue Service would require the preparation of a full business case. This would be subject to extensive consultation prior to being submitted to the Home Office for any approval."

Cllr **Keith Witham** (Conservative, Worplesdon) told the meeting he had already made his views on the proposals known to the PCC. Saying he knew how much hard work had gone into improving the service in the past five years, Cllr Witham said a change would be "an entirely inappropriate, unnecessary distraction at this time".

He said: "It is a waste of time, a waste of her funds, for she is financing this investigation, and will be a distraction, unnecessarily."

Mrs Townsend said she had "no desire" to distract from progress made in the service but that a government white paper on future legislation was "imminent".

She told the LDRS: "[Government] have been clear they want to simplify and strengthen governance for fire services and if that process is to involve Police and Crime Commissioners, this review will ensure I am properly placed to make an informed decision for the Surrey public."

Met poaches Surrey police claims Commissioner

16 November 2023



Surrey has more police officers than ever before despite attempts by the Met to “poach” officers, according to the county’s Police and Crime Commissioner. **Lisa Townsend** told a meeting of the Police and Crime panel on Thursday (June 29) there were challenges around retention in the force and what was being done to address them.

But she said Surrey Police had beaten a government uplift target by 136 officers. Mrs Townsend described it as a “deliberate move” to over-recruit because officers in Surrey faced issues such as competitive wages and a high cost of living.

With the Met Police “offering quite large sums of money” to try to “poach” Surrey officers, Mrs Townsend pointed to targeted adverts on Surrey trains as one tactic used by the London force.

With 2,325 officers, she said the force was bigger than it had been before. Mrs Townsend spoke more than once in the meeting about the need for police to attend fewer non-critical mental health call outs.

She said “pushing forward” with work to reduce police attending such calls would help with both recruitment and retention in Surrey.

The commissioner said: “People are coming in [to policing] because they want to catch the bad guys, they want to prevent crime, they want to protect the public. Increasingly they are being asked to do what is social work, particularly around mental health and concerns for welfare.”

Tandridge District Councillor **Richard Smith**, a former police officer, described officer retention as “like lemmings falling off a cliff”. He claimed in most organisations senior management “won’t tell the truth from what’s being said at the bottom end of the company because it makes them look bad”.

Mrs Townsend responded to say she spent a lot of time both with those at the top of the force and out on attachment with officers who she said she hoped were comfortable talking to her about the challenges. She said: “They do like to have a good whinge, and I am more than happy to listen. So I think we do have a pretty good grasp.”

With 395 officers having joined the force since 2019, **Cllr Alex Coley**, a member of **Epsom and Ewell Borough Council**, asked for the number of officers who had left in that period.

But Mrs Townsend didn’t give an answer on how many had left the force, saying the “total uplift” was what really mattered and it was “totally normal” to lose officers to retirement and other factors. Her office committed to giving the number to Cllr Coley after the meeting.

Mrs Townsend outlined measures to keep officers including adding to the force’s estates plan to provide more affordable homes, which 85 per cent of officers asked had said was important to them.

Image: Surrey Police and Crime Commissioner Lisa Townsend at the Surrey Police and Crime Panel budget hearing

Image: Surrey Police and Crime Commissioner Lisa Townsend at the Surrey Police and Crime Panel budget hearing

Confusing debate on police attending mental health calls

16 November 2023



An ex-police officer has responded to **Surrey Police and Crime Commissioner’s** calls for coppers to attend fewer

mental health call outs - saying the first murder he attended was initially a non-critical mental health call.

Surrey's Police and Crime Commissioner, **Lisa Townsend**, recently called for officers to stop attending every mental health call out, saying officers are being taken off the front line. She has called for the "Right Care, Right Person" model to be introduced, following the Metropolitan Police also saying from August they will no longer attend mental health call outs where there is not a threat to life.

Councillor **Richard Smith**, a Tandridge District Councillor, said he had been a police officer for 30 years and that he was in agreement with Mrs Townsend's comments. (*sic*)

Cllr Smith (Residents' Alliance, Burstow, Horne & Outwood) spoke at the annual meeting of Surrey County Council's Police and Crime Panel on Thursday (June 29). He said: "Probably the first murder I went to was a non-critical [mental health] call to a person who then decided to stab the nurse to death with a carving knife out of the kitchen. I feel that's where we are going to come unstuck when it comes to removing police from mental health calls."

Mrs Townsend responded that was "absolutely the right place for police to be" and there would always be a role for police to play in such cases. But she said police officers should not be attending where there was a role for other agencies, such as adult social care or the NHS, to follow up.

Earlier in the meeting she had pointed to additional money given to the NHS for mental health support, which police don't get. But she was clear the police should not get additional money, in her opinion.

She said: "If somebody has broken their leg we would not expect them to be in the back of a police car. "If somebody is having a mental health crisis I do not want them in the back of a police car."

Mrs Townsend said she'd had "difficult" conversations with NHS representatives about police officers not being able to attend all mental health calls.

She told the meeting the difference was: "I'm not walking into A&E in St Peter's on a Friday night saying can we borrow a couple of nurses because we have got some burglaries that need solving in Woking?"

She said in February, officers spent 515 hours on incidents relating to mental health which was the highest number of hours ever recorded in a single month by **Surrey Police**.

Image: Police and Crime Commissioner for Surrey Lisa Townsend. Surrey Live photographer Darren Pepe.

Anonymity justified by acquittal?

16 November 2023



A service Surrey Police officer who allegedly 'harassed two female colleagues' has been cleared of misconduct. The hearing's chairperson said they had looked into allegations that a police constable carried out a series of acts of harassment against two female officers but misconduct thresholds had not been proven, or were not reached.

The police officer, who has not been named and is referred to as "PC X", escaped sanctions after the five day hearing which took place last week at the force's Guildford HQ.

[Image is illustration only - it is not the officer in question.]

PC X was accused of "shouting" at an officer during the first coronavirus lockdown, and attempted to hug another officer twice despite being warned about his behaviour.

Summing up, chairperson Eileen Herlihy said that on July 3, 2020, PC X got involved in a work-place argument that continued at the female officer's desk. Describing the altercation, which was said to have lasted a matter of seconds, the chairperson said: "He shouted at her" and approached "her in an intimidating manner" and that his actions were said to cause "intimidation and embarrassment" over a matter of "police policy".

The argument was said to have started before she was at her desk but that the tone was "abrupt" and "brusque". He then "placed himself close to her face" and "she had to put her hands up to create some space". After the argument the pair continued their day as normal. The woman's initial reaction was that it "was not a big deal but felt embarrassed".

The chairperson said that it was "not the officers intention to intimidate" and that there was no evidence the PC made any reference to her gender or sex. It was a "genuine disagreement between colleagues that led to an argument".

The other two matters related to attempts to hug the same woman. The first incident was said to have occurred on January 13, 2020. The panel heard two conflicting reports about the exact details surrounding the PC asking a female colleague for a hug outside their office. The dispute was over the timings of when he went in to hug her, and that he didn't stop when she pulled away.

The female PC said she regarded him as having a "reputation" as being "over friendly", "creepy and uncomfortable". Two months later when she was alone inside the office he again asked her for a hug. He put out his arms and she said no

before walking away. He had already been warned about his behaviour.

The panel found he had failed to treat her with respect and courtesy but the chairperson said there was no motive of sexual gratification.

The panel found two of the allegations unproven; the argument and outdoor hug. The third, in the office, was proven but “but fell short of the threshold required for formal disciplinary action”.

Surrey Police Headquarters in Mount Browne, near Guildford, hosted the police misconduct procedure between Monday, June 12, and Friday, June 16.

The male PC can not be named after his identity was protected by the committee chairperson to protect his welfare.

The hearing was brought by the Professional Standards Department as it felt there were cases to answer over potential breaches of authority, respect and courtesy, equality and diversity.

A spokesperson for Surrey Police said “thresholds for referral to disciplinary proceedings are necessarily set lower than that necessary to prove the misconduct, to ensure transparency in the police disciplinary regime.”

During the course of the hearing, an application to withdraw certain allegations against the PC were also agreed.

Related report:

Anonymity for Surrey policeman

Ex MPC, now Epsom PPC, tackles Surrey PCs

16 November 2023



Epsom and Ewell Liberal Democrat prospective parliamentary candidate and former Royal Military Police officer, **Helen Maguire**, is pushing Government to spend more on policing in Surrey given the “dire” state of policing in the County.

Using figures culled from various public sources by the LibDems, Ms Maguire points to the 1,412 burglaries that went unattended in Surrey last year, as another example “... of the Conservative Government suggesting it is tough on crime with the facts telling a different story”.

Figures uncovered by her Party show that of the 2,768 burglaries reported in Surrey, the police only arrived at the scene in 1356 instances – accounting for just 48.99% of cases. The number of unsolved burglaries in Surrey also soared, with 2195 cases being closed without a suspect even identified. This is equivalent to 79.3% of all cases.

The Liberal Democrats are calling for a new “Burglary Response Guarantee,” which would create a guarantee that all domestic burglaries are attended by the police and properly investigated.

This will require a return to proper community policing, the LibDems urge – where officers are visible, trusted, and have the time and resources needed to focus on solving crime. Yet since 2015, Ms Maguire claims, the Conservatives have taken over 4,000 Police Community Support Officers off the streets, while they look set to have broken their key promise of having recruited an extra 20,000 police officers by the end of March 2023.

“The number of PCSOs has fallen to just 69 by the end of March – down from 136 PCSOs just over a year ago in February 2022. It’s worse in **Epsom and Ewell** where we should have 8 and now have half of that number. That’s hardly a good track record for a (Tory) Party which makes out to be supportive of policing! Hardly surprising then that so many burglaries in our community are not being attended by police officers. No family should be denied justice after suffering the distress and trauma of being burgled”, said Ms Maguire.

“Car theft is also a scourge across the county with a staggering 79.2% of car thefts going unsolved last year with just 5.3% resulting in a charge or summons. Lib Dem analysis, based on the latest Home Office statistics on crime outcomes, showed that a grand total of 1503 car theft cases in Surrey were closed in 2022 without a suspect even being identified – equivalent to 4 car thefts going unsolved every day.

“The priorities of this government are clearly not on our public services with our police officers, like the NHS, being starved of resources. In such a dire situation, enough is enough – we need a change of regime – one that puts the focus on our communities, on law and order, and the health and wealth of our people,” said Helen Maguire.

“Many families across Surrey now feel unsafe in their own homes, because this Conservative government has left our police forces overstretched and under-resourced. It means far too many victims are being denied justice and far too many criminals are getting away with it.

“Meanwhile, it has been revealed that the Surrey Police budget for 2022/23 was underspent by at least £7.9 million, enough to pay for the entire 5.1% council tax increase imposed by the Police and Chief Commissioner Lisa Townsend for

2023/24.”

Surrey Police responded to Ms Maguire’s claims:

Exclusive to the **Epsom and Ewell Times** a spokesperson for Surrey Police rebuts the LibDem candidate’s claims:

“We are committed to deploying officers to all home burglaries. We recognise how invasive and traumatic it can be to be a victim of burglary, and this is why we are already investing significant resources in preventing and tackling these offences, alongside providing the appropriate support and advice to victims.

Each of our three divisions in Surrey has its own proactive team that reviews all burglaries in that division. These teams monitor ongoing burglary trends and patterns, identify hot spot areas and target prolific and repeat offenders and organised crime networks to ensure that patrols are directed in a targeted and most effective way.

Changes to how burglaries are classified, which were introduced on 1 April 2023, will enable officers to give a greater focus on home burglaries and help to meet the NPCC pledge of attending all home burglaries.

Burglary offences had previously been divided into two categories of “residential” and “business and community”. A residential burglary previously included sheds, garages, outhouses and summer houses, as well as the dwelling itself.

The changes will mean that residential burglaries are split into two categories - residential burglary of a home and residential burglary of an unconnected building. All sheds, outhouses and garages with no connecting door to the home will be classed as unconnected buildings.

Our figures show that we have solved 81 more offences than the previous 12 months and so far have had 125 less offences (106 less offences between April 2023 and today v April 2022 and June 14/06/22).

Work also remains ongoing to prevent burglaries from occurring in the first place by ensuring effective prevention measures are in place. Many of the residential burglaries reported are shed or garage break-ins and we continue to run awareness-raising campaigns in our local communities to remind homeowners of the steps they can take to avoid becoming a victim.

More advice on protecting your home/outbuildings from burglary can be found on our web site <https://www.surrey.police.uk/cp/crime-prevention/protect-home-crime/>

In some cases, there may not be enough intelligence or positive lines of enquiry for police to act on. This does not mean that a crime is closed indefinitely or that intelligence or information is ignored. This information will be collated and monitored to identify emerging crime hotspots and any trends or patterns.

If an investigation is closed, and we then receive information to link an offender at a later date we will always pursue this to seek closure for victims.

The public can also help in the pursuit of offenders by reporting suspicious activity, and also by reporting to the police those selling stolen property or those involved in burglary offences via 101, by webchat on our website <https://surrey.police.uk/online> and <https://www.surrey.police.uk/tua/tell-us-about/cor/tell-us-about-existing-case-report/> or anonymously via the independent charity Crimestoppers on 0800 555 111.

Residents are also able to upload video footage and images that they think could assist our burglary investigations through the use of a public CCTV submission portal <https://surrey.police.uk/suspiciousactivityportal> “

And on the claims about reductions in PCSOs the police spokesperson continued:

“In 2022, to contribute to savings across the force, we reduced the number of Police Community Support Officers in Surrey Police to 96, 22 posts fewer than our previous staffing level of 118 full-time equivalent PCSOs. This reduction did not involve redundancies and achieving this staffing level did not result in a reduction in overall numbers in our Safer Neighbourhood Teams; we maintain a strong blended mix of police officers and PCSOs in these key frontline posts in every borough.

In September 2022, Surrey Police employed 88 PCSOs. This is lower than our desired number of PCSOs, so it is inaccurate to say that 35 PCSO roles have been cut by the Force. We are actively recruiting to bring our establishment level back up to 96.

We know how important a visible police team with local knowledge is to residents in each of our boroughs. A trusted, knowledgeable, and proactive local policing presence is just as important to us, and PCSOs are a valued and integral part of that.”

Adding to the local force’s rebuttal Police and Crime Commissioner for Surrey **Lisa Townsend** said: “The suggestion that policing in the county is in a ‘dire’ state is once again entirely misleading - the reality is that Surrey Police is now the biggest it has ever been.

“The Force has not only met but exceeded its target for extra officers under the government’s programme to increase numbers by 20,000 across the country. An extra 395 police officers have been added to the ranks since 2019 - this is 136 more than the target set by government for Surrey which is fantastic news for residents.

“Last year, in order to help achieve its savings target - Surrey Police made an operational decision to temporarily halt the recruitment of Police Community Support Officers (PCSOs). “These posts were replaced with new warranted officers and there were no redundancies or loss of numbers to Surrey Police’s frontline teams.

“PCSOs continue to play a crucial role in policing our communities - recruitment has been reopened and the Force are seeking applications right now. We expect their numbers to back to the previous levels within three years.

“Over the last year, Surrey Police have achieved an increase in the number of residential burglaries solved and have since coupled this with a commitment to attend all reported house burglaries in Surrey. The outcome rate for residential

burglary in Surrey remains above the national average.

“I’m proud that Surrey is the safest county in the south east, and the fourth safest county in the country.”

What is your experience of policing in Epsom and Ewell? Write to us at Epsom and Ewell Times. Via the contact page or by email to admin@epsomandewelltimes.com

Not insulated against prosecution

16 November 2023



47 activists who caused chaos on the Surrey stretch of the M25 in the autumn of 2021 have been convicted of a variety of offences following a lengthy and complex investigation.

Officers have worked tirelessly to bring those responsible to justice following the direct-action protests, which took place between J6 and 14 of the M25 on Monday 13 September 2021, between J8 and 10 on Wednesday 15 September 2021, at J9 on Friday 17 September 2021 and between J9 and 10 on Tuesday 21 September 2021.

Numerous arrests were made at each of the protests, including 35 arrests on 13 September, 35 on 15 September, 33 arrests on 17 September and 24 arrests on 21 September.

Of these, 54 people were charged with 133 offences, with 47 subsequently found guilty following a series of hearings and trials which have taken place over the last few months.

The activists were convicted of a variety of offences, including wilful obstruction of a highway and criminal damage.

Chief Superintendent Jerry Westerman, who was in charge of policing the activity, said: “Not only did the action taken by the Insulate Britain activists over the four days cause significant delays and disruption to our road network, it also endangered the lives of our officers and staff and other motorway users, as well as the activists themselves.

“The tactics used by these activists, which included running out in front of oncoming traffic and lying down in the carriageway, escalated rapidly and was unprecedented in any of the protest activity we had seen previously.

“We will always seek to facilitate peaceful protest but committing criminal offences and taking part in activity which puts lives at risk cannot be condoned. That is why we took swift and robust action to ensure that these activists were removed from the road and detained as quickly as possible to enable us to reopen the affected sections of motorway as soon as we could.”

Ch Sup Westerman continued: “We have continued to see this type of direct action in Surrey, with the motorway protests last year and more recently, the activity at the **Epsom Derby Festival** last weekend and these investigations remain ongoing.

“More recently we have seen the introduction of new legislation under the Public Order Act 2023 which gives us a wider range of options to deal with these activists. The protests in 2021 were carried out before this legislation was enforced but we did everything possible to ensure that the offenders were dealt with robustly and brought before the courts.”

Ch Supt Westerman added: “I would like to thank those motorists affected by the disruption for their patience and understanding, as well as our colleagues in other forces and partner agencies for their support.

“The work to investigate and bring these offenders to justice is a lengthy and complex process and I would like to thank the team involved for their diligence and determination in seeing this through to its successful conclusion.”

Related reports:

[Police maintain order at Epsom Derby Festival](#)

Image: BBC

Anonymity for Surrey policeman

16 November 2023



A serving **Surrey Police officer** accused of a “series of acts of harassment” against three female officers will not be named by the force throughout his gross misconduct hearing. A five-day hearing will take place at the force’s Guildford headquarters, but the chair of proceedings will not disclose the name of the serving officer for his welfare.

[Image is illustration only – it is not the officer in question.]

The BBC’s LDRS (Epsom and Ewell Times’ news partner – Local Democracy Reporting Service) asked the legally qualified chair, **Eileen Herlihy**, why the officer was not being named, particularly in light of nationwide public concerns about misogyny across multiple police forces, in the wake of Sarah Everard’s murder, the actions of David Carrick and more.

Sarah Everard was murdered by serving Metropolitan Police Officer Wayne Couzens in 2021, when he kidnapped her from the streets of south London, having identified himself as a police officer. He was jailed for life after pleading guilty to her murder. Carrick pleaded guilty to 85 serious offences including 48 rapes over a 17-year period as a Met Police Officer.

But despite the public interest in identifying the Surrey officer accused of harassment, the chair said not naming him “outweighed the public interest in identifying the officer”. The LDRS put to Ms Herlihy that the officer should be named, and asked for the documents relating to the decision to keep his name out of proceedings.

Ms Herlihy said she had weighed up guidance from the Home Office and from police conduct regulations, which said there may be circumstances in which an officer should not be named. Stating that the Home Office Guidance, police conduct regulations and case law all identified that the “default position is one of open justice”, Ms Herlihy said the presumption was that the hearing “must be held in public open to both the public and media to attend”.

She would not provide the evidence on which she based her decision to keep Officer X anonymous, including a written statement and medical evidence from him, and written submissions on behalf of the police force.

Ms Herlihy said she could not provide the documents because they contained “sensitive and confidential information relating to Officer X’s medical condition”.

What’s more, not only does Ms Herlihy’s response mean that the LDRS cannot name the officer, we also cannot detail the reasons the name cannot be revealed. The LDRS put it to the chair that a police officer should not be given a greater standard of anonymity than would be given to a member of the public, and that in order to do this there should be significant evidence to justify the departure from the open justice principle.

She said looking at the documents provided, it was “necessary and proportionate, having weighed up the need for open justice and transparency as against the officer’s welfare, to anonymise the officer”.

The hearing, due to take place between June 12 and 16, will hear allegations that the officer, “carried out a series of acts of harassment against three female police officers”.

If proven, the allegations could amount to gross misconduct because they would be a breach of the authority, respect and courtesy and equality and diversity standards of the Police’s Standards of Professional Behaviour, according to the Surrey Police site.

A Surrey Police spokesperson says: “We expect the highest personal and professional standards of our officers and any allegations of behaviour which does not meet these standards are rigorously investigated in accordance with Police Conduct Regulations and procedures, set nationally by the Government.

“For cases of gross misconduct, these are chaired by a Legally Qualified Chair (LQC) appointed by the Office of the Police and Crime Commissioner. “LQCs are selected from a list of independent, legally qualified persons to conduct police misconduct hearings, and are governed by Police Conduct Regulations. “It is their responsibility alone to determine whether a hearing is held in public or in private, and whether any participant should be anonymised.

“In the case of Officer X, legal representations in relation to anonymity were made to the LQC before the hearing and this was granted. Where an LQC directs that anonymity is granted, Surrey Police must abide by this decision and therefore, as per regulations, we are unable to confirm details relating to the individuals involved without the explicit direction of the LQC.”

The hearing will take place at Surrey Police’s Mount Browne headquarters from 10am from Monday 12 to Friday 16 June.

The Cost of Surrey’s Crime Commissioner: “It’s criminal”?

16 November 2023



The Police and Crime Commissioner for Surrey Police was elected in May 2021 on a turnout of Surrey voters of 38%. That was 5% higher than the national average but the election coincided with Surrey County Council's election in all the County's 81 single-member seats.

The Surrey Police and Crime Commissioner is Conservative **Lisa Townsend**. Her office explains her role: "Your Commissioner is responsible for overseeing the work of Surrey Police, holding the Chief Constable to account on your behalf, and funding key services that strengthen community safety and support victims."

The Liberal Democrats are calling for the abolition of this post after uncovering the cost of running the office. They state the post has cost £3.2 million since 2019. And claim: "Since 2021, the Surrey Commissioner, Lisa Townsend, has had three staff members to run her office social media feeds. The Commissioner has increased the office costs since being elected by £180,000 - the equivalent to seven community police officers. Since the Commissioner was elected, Surrey has also seen a fall in community officer numbers (39)."

This compares with an annual budget for Surrey Police of about £250 million and its employment of approximately 2153 officers.

Julie Morris Leader of the Liberal Democrat group on **Epsom & Ewell Borough Council** told The Times:

"I have never understood the purpose of Police Commissioners. Political appointees have no place in solving crime. My experience is that many crimes considered small and personal are unworthy of being given Police attention. These can cause a great deal of emotional distress and are simply neither followed up nor are they treated seriously. Putting resources back into those categories of crime will help grow confidence in the Police."

Top Image is a **mock up** by Epsom and Ewell Times of Surrey's Police and Crime Commissioner Lisa Townsend holding two mobile phones.

Lisa Townsend responded to the **Epsom and Ewell Times** and said: "Surrey Police now has more frontline officers than ever before. It will be officially announced this week that the Force has not only met but exceeded its target for extra officers under the government's programme to increase numbers by 20,000 across the country. That means more than 300 extra police officers will have joined the ranks since 2019. This is great news for residents and I believe the new recruits will help to make the Force the strongest it has been in a generation.

"Last year, Surrey Police made an operational decision to temporarily halt the recruitment of Police Community Support Officers which was identified as one way of helping the Force meet its savings target. There were no 'drastic cuts' - these posts were replaced with new warranted officers and there were no redundancies or loss of numbers to Surrey Police's frontline teams. We expect PCSOs to be back to the current numbers within the next three years and I am pleased to say that recruitment for this important role has been reopened and the Force are actively seeking applications right now.

"As far as my office budget is concerned, it is important to stress that it accounts for just 0.5% of the total policing budget for which I am responsible.

"When I was elected as Commissioner in 2021, there were only three PCC teams in the entire country that were smaller than we had in Surrey. I would be failing in my elected duty if I did not make sure it is properly equipped to effectively carry out all the responsibilities and growing demands of the PCC role.

"There was a small increase in my budget last year that added posts where we were at our weakest or least resilient which included one extra post in our communications team. I do not employ three people to 'run our office social media feeds' - the communications team fulfil a number of crucial roles on our wider engagement with the Surrey public across the county.

"My office is also responsible for commissioning vital services across our county that provide life-changing support for a variety of people across Surrey including survivors of domestic abuse and sexual violence. In addition to our existing funding streams, over the last two years our commissioning team have worked tirelessly in managing to secure more than £4m in government funding for a range of projects in Surrey. This money will help provide key services helping some of the most vulnerable in our society as well as local projects, such as the Safer Streets initiative, that are making a real difference to our communities."

Alex Coley - who has been chairing Epsom and Ewell Borough Council's Community and Wellbeing Committee and was re-elected on 4th May for the RA in Ruxley Ward responded: "I attended the Police and Crime Panel on 18th April and was surprised to learn that the Surrey Police Group is showing both a capital underspend and a revenue underspend for this financial year. Several million pounds of surplus funds. In February the PCC decided to increase the share of Council Tax by 5.07%. This is a percentage increase greater than all 11 districts and boroughs in Surrey, even greater than the increase from the county council. I have to wonder why, given the multi-million pound surplus. How will this money be used?

Perhaps funds are not being effectively committed to policing priorities? The PCC is now half way through a four year plan in which the flagship policy is the prevention of violence against women and girls. A crucial policy for policing nationwide. However, it was revealed in February that Surrey Police have the worst rape charge rate in England and

Wales. Furthermore, the PEEL report in June last year, by HMICFRS the policing inspectorate, showed a grading of Requires Improvement for suspect and offender management, with specific issues discovered in the management of sex offenders.”

“It’s criminal” is a well known expression denoting waste and has not been used here to suggest any criminal act.

Surrey Police secretly recorded public’s calls with officers

16 November 2023



You probably knew 999 calls are recorded but did you know your conversations with individual Surrey Police Officers were being secretly recorded without you knowing? Surrey Police has escaped a fine for its mass breach of privacy and has received a serious reprimand from the UK’s data authority. The Information Commissioner Office issued yesterday the press release below.

The Information Commissioner’s Office (ICO) has issued a reprimand to Surrey Police following the rollout of an app that recorded phone conversations and unlawfully captured personal data.

In June 2020, the ICO became aware that staff members across both police forces had access to an app that recorded all incoming and outgoing phone calls. 1,015 staff members downloaded the app onto their work mobile phones and more than **200,000 recordings** of phone conversations, likely with victims, witnesses, and perpetrators of suspected crimes, were automatically saved.

The ICO considered it highly likely that the app captured a large variety of personal data during these calls and it considered that the processing of some of this data was unfair and unlawful. Police officers that downloaded the app were unaware that all calls would be recorded, and people were not informed that their conversations with officers were being recorded.

The app was first made available in 2016 and was originally intended to be used as recording software by a small number of specific officers, but Surrey Police and Sussex Police chose to make the app available for all staff to download. The app has now been withdrawn from use and the recordings, other than those considered to be evidential material, have been destroyed.

The ICO has applied its revised public sector approach to this case - instead of issuing a £1m fine to both Surrey Police and Sussex Police, they have each received a formal reprimand. The ICO’s approach aims to reduce the impact of fines on those accessing public services and to encourage greater data protection compliance from public authorities to prevent harms from occurring in the first place.



“Sussex Police and Surrey Police failed to use people’s personal data lawfully by recording hundreds of thousands of phone calls without their knowledge. People have the right to expect that when they speak to a police officer, the information they disclose is handled responsibly. We can only estimate the huge amount of personal data collected during these conversations, including highly sensitive information relating to suspected crimes.

“The reprimand reflects the use of the ICO’s wider powers towards the public sector as large fines could lead to reduced budgets for the provision of vital services. This case highlights why the ICO is pursuing a different approach, as fining Surrey Police and Sussex Police risks impacting the victims of crime in the area once again.

“This case should be a lesson learned to any organisation planning to introduce an app, product or service that uses people’s personal data. Organisations must consider people’s data protection rights and implement data protection principles from the very start.”

- Stephen Bonner, ICO Deputy Commissioner - Regulatory Supervision

Recommendations

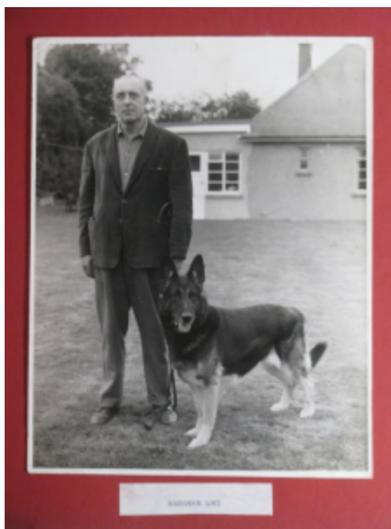
The ICO recommended that Surrey Police and Sussex Police should take action to ensure their compliance with data protection law, including:

- Deployment of any new apps should consider data protection at the very beginning and document the process. A specific team should consider the method and means of data processing, with remedial action taken to ensure processing is compliant with current data protection legislation prior to the app being deployed.
- Instruction and data protection guidance should be issued to staff in respect of the use of any apps, with officers required to confirm that issued guidance has been read and understood.
- Review existing policies and procedures to ensure that adequate consideration has been given to data subject rights during the processing of personal data and special category data.
- Review the content of data protection training, particularly in respect of law enforcement processing.

The ICO has asked Surrey Police and Sussex Police to provide details of actions taken to address these recommendations within three months of the reprimand being issued.

Surrey Police's nose for dog training

16 November 2023



Surrey Police led the way in Police Dog development by offering a Metropolitan Police Officer, DC **Harry Darbyshire**, a transfer to the Surrey Constabulary in October 1947, where he was made a Sergeant and put in charge of the Force's new Police Dog Section.

Top image is Sgt Darbyshire with Anna of Avondale's son Loki

Whilst dogs had been used by British Police Forces in various limited capacities prior to the Second World War, it was not until after the war that Britain's Police Forces began to consider the possibility of using working dogs to undertake major Police work on a daily basis.

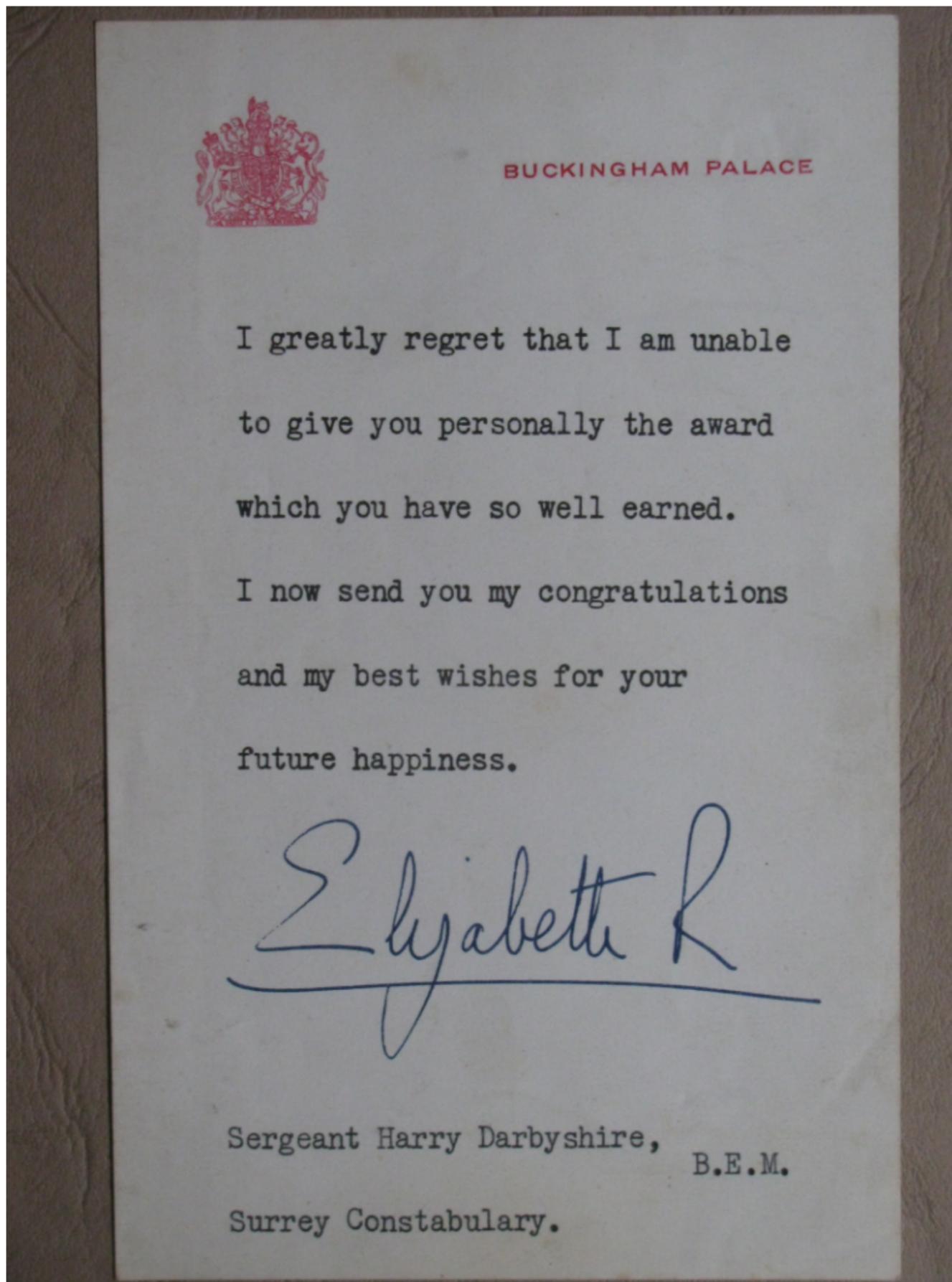
Sergeant Darbyshire was experienced in breeding dogs and training them according to the German method. This was the method Surrey Police had researched and decided to proceed with.

Sergeant Darbyshire owned a German Shepherd dog called "**Anna of Avondale**" that had previously belonged to a German soldier, who had served during the war. Anna of Avondale was Surrey Police's first operational dog and together with her son, **Loki**, formed the Surrey Police Dog Section that would go on to lead the way in Police dog development in Britain and abroad.

Surrey Police dogs that performed well would be included in the breeding programme, with under achieving dogs being removed from the Police Dog Section altogether.

Sir **Joseph Simpson**, the Chief Constable, who had recruited Sergeant Darbyshire was a member of the Kennel Club and his interest in working dogs led to him sanctioning the expansion of the Police Dog Section and encouraging Surrey Police's dog handlers to enter civilian Working Trials. This led to the Surrey Police's Dog Section obtaining even greater recognition due to the high number of awards it won.

The Secretary of the Associated Sheep, Police and Army Dog Society (**ASPADS**) (also known as the Working Trials Society) has stated that, "Harry Darbyshire did more than any other person to put ASPADS, Working Trials and the Nation's Police Dog Sections on the map". Darbyshire was credited with training over 200 dogs in his 29 years police service. He was consulted from around the world, including Kenya and New Zealand.



I was delighted to discover that the photo album containing images of German Shepherd dogs that I had won on an online auction site, once belonged to Sgt. Darbyshire.

Surrey Police's first Police Dog, Anna of Avondale died in August 1950, but her name lives on in The Anna of Avondale Trophy, which serving Police Dogs and their handlers compete for every year in her memory.

The images accompanying this article were taken from the photo album and show Sergeant Darbyshire, who was awarded the BEM (British Empire Medal), with some of his working dogs.

Sgt Darbyshire's award of the BEM signed by the Monarch of the day.

Plodcast problem leads to PC sacking

16 November 2023



A Surrey Police officer was dismissed without notice after he made a podcast in which his wording suggested he “condoned committing criminal acts of domestic abuse”. The officer, who cannot be named due to reporting restrictions and is referred to as Officer A, uploaded an episode of his podcast in January 2022 in which he discussed a non-crime domestic incident with his ex-partner that took place on Christmas Day 2021, following an argument over child contact that day.

A Surrey Police misconduct hearing on 8 February 2023 found his behaviour was a breach of discreditable conduct and dismissed him without notice. During the podcast uploaded to Spotify on 10 January 2022, but since deleted, Officer A discussed the Christmas Day 2021 incident, and “made a number of inappropriate comments referring to his ex-partner”, according to the hearing outcome.

The report into the hearing said: “During the podcast he also used discussion and wording which suggested that he condones committing criminal acts of domestic abuse.” Surrey Police said the officer accepted the allegations made against him, but that he had experienced a “difficult break-up with his former partner”. He said this as well as “frustrations regarding his access to their child” were the context in which he recorded the podcast.

Surrey Police said: “The panel accepted the officer’s explanation that by the words he used he was not condoning domestic abuse but the impact on the public view may well be different given the ongoing national concern regarding violence against women and girls and the level of mistrust some have with the police in such matters.”

The officer, who cannot legally be named because of restrictions put in place at the hearing, identified himself as a police officer in the podcast on April 23, 2020 and as a Surrey officer in the introduction of a previous podcast. The panel found him to have breached the professional standard of duties and responsibilities (being diligent in the exercise of their duties and responsibilities) in this regard.

A member of the public alerted Surrey Police to “inappropriate content on social media” on April 23, 2020, which was dealt with by the officer’s senior management team and the content was removed.

Surrey Police add: “The officer is not being named to protect the welfare of his former partner and child, who played no part in the officer’s alleged misconduct. This will ensure the correct balance is maintained between the open process as envisaged by the Regulations and Home Office Guidance and the welfare of either the officer or others”.