



## Heathrow 3rd runway green-light by 2029?

24 January 2026



Heathrow Airport has begun working on its third runway planning application with the aim of getting the green light by 2029.

Last November, the Government indicated that the West London hub's plan, which involves re-routing and tunnelling the M25, would be the preferred basis for expansion.

A second, less disruptive, option that featured a smaller runway put forward by Arora was rejected.

Now, Heathrow has announced it will begin getting its blueprints in order – in what it has called a significant step forward for the UK's most important growth project.

The Government will still need to push through regulatory and policy decisions this year that will determine whether the £33billion 3,500m long runway project can proceed.

If built, it would increase the number of flights at Heathrow to 756,000 a year, with 150million people expected to use the airport. In 2024, the airport handled 83.9 million passengers while operating at 99 per cent of its annual flight capacity of 480,000.

Heathrow CEO Thomas Woldebye said: "Expansion is taking another significant step forward today as our board greenlights starting work on the planning application.

"This decision means we are on track to secure planning permission by 2029 and reflects Ministers' renewed commitment to expansion and progress made to speed up delivery of the project to boost UK economic growth.

"Heathrow expansion is a critical national project and a central part of our journey to make Heathrow an extraordinary airport, fit for the future. Maintaining momentum will mean the CAA and Ministers remain focussed on securing the benefits of the project by meeting vital milestones in 2026 that are essential to enabling the next phase of delivery."

Heathrow argues expansion would drive long-term economic growth and see billions invested into the UK while strengthening airline networks and enhancing the UK's global trading links.

Critics slam the plans for the devastating impact it would have on the environment and challenge the financial benefits saying they are both overstated – and with many of extra passengers being transit, the benefits would be felt elsewhere.

Others believe the airport is already too close to London and Surrey and the added noise would blight millions of lives.

The Government believes the project can be delivered while meeting national environmental targets.

The timetable for the complex project has the runway coming into operation by 2039.

Key dates to look out for before then include Spring 2026 when the Civil Aviation Authority is expected to provide clarity on early stage project costs.

In the summer the Department for Transport is scheduled to publish its draft Airports National Policy Statement.

In the autumn, Parliament will decide on the project's planning framework.

Chris Caulfield LDRS

3rd Runway Plans (image Heathrow)

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## Christmas trains and buses in Surrey

24 January 2026



Heading out over Christmas? Here is what Surrey buses and trains are actually doing this festive season.

If you are planning to get around Surrey over Christmas and New Year – whether that is popping into town for Boxing Day sales, visiting family or braving a London trip – it is worth knowing now that services will be patchy, quieter and sometimes non-existent.

Here is the lowdown:

**Christmas Eve – Wednesday, December 24**

Most buses will run as normal, but:

- No night buses



- Some evening services will finish earlier than usual

A few operators (including Stagecoach and First Berkshire) will switch to a Saturday timetable, so buses may be less frequent later in the day. Essentially it will be fine to take a bus during the day, do not rely on late buses coming home from the Christmas Eve pub crawl.

Trains on Christmas Eve will also wrap up quickly:

- Trains finish early - around 10pm
- Island Line services finish even earlier

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### **Christmas Day - Thursday, December 25**

The only services running are a handful of special routes, mainly:

- Carline's 442/X442
- A couple of First Berkshire and Metrobus routes

For most of Surrey, there will be no buses.

South Western Railway has also confirmed there will be no trains running.

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### **Boxing Day - Friday, December 26**

Still very quiet.

- Many areas will again have no bus service
- Some operators will run a Sunday-style timetable

If you do need to travel, check your route carefully as services vary wildly by operator.

South Western Railway has also confirmed there will be no trains running.

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### **Saturday & Sunday, December 27-28**

The good news is this is when things feel more normal again as standard weekend bus services return.

The bad news is this is when there are major train disruptions.

- No trains between London Waterloo and Clapham Junction
- Trains from Surrey will start and finish at Clapham Junction

If you're heading into central London, you'll need to:

- Change onto the Tube (District Line from Wimbledon or Richmond)
- Or use other rail operators via Reading, Portsmouth or Epsom

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### **Monday 29 to Wednesday 31 December**

Most buses switch to a Saturday timetable, meaning:

- Fewer buses
- Longer gaps between services

On New Year's Eve, there will again be:

- No night buses
- Early finishes on some routes

For trains

- Services via Barnes still stop at Clapham Junction
- Reduced services elsewhere
- Some central London stations closed

□

### **New Year's Day - Thursday, January 1**

Much like Boxing Day:

- Very limited services
- Mostly Sunday timetables where anything is running at all

Trains:

- Reduced services
- Many trains still start and finish at Clapham Junction

□

### **From Friday, January 2**

Services mostly return to normal, though some operators will ease back in with Saturday-style timetables.

When does it go back to normal? Monday, January 5, 2026. When most people are back at work.

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The simple advice is to check before you travel, even if you 'know' your route. If you are heading into London, Clapham Junction (rather than Waterloo) will be your point of entry. Travel early when possible - late services are the first to disappear - unless you want an expensive taxi back home.

Engineers say the disruption will lead to more reliable journeys long-term, but for now, Surrey residents should expect a festive period that's a little more stop-start than usual.

<https://www.surreycc.gov.uk/roads-and-transport/buses-and-other-transport/bus-timetable-changes/buses-at-christmas-and-New-Year>

<https://www.southwesternrailway.com/plan-my-journey/christmas-trave>



Emily Dalton LDRS

Photo: Engineering work at London Waterloo. (Credit: South Western Railway)

## Young Surrey volunteers help shape new neuroinclusive travel app

24 January 2026



Young people in Surrey have helped test a new travel-planning app designed to make public transport less stressful for neurodivergent passengers. Members of ATLAS, Surrey Youth Voice's participation group for young people with additional needs and disabilities, spent three days trialling *Aubin*, a free app that takes a different approach to journey planning.

Unlike standard apps that prioritise the quickest route, *Aubin* focuses on reducing anxiety and supporting users who may find travel overwhelming. The app allows travellers to tailor their journey according to personal needs, rather than simply finding the fastest option. ATLAS members used it to plan and carry out trips across North, East and West Surrey, assessing how effectively it helped with independence and confidence.

*Aubin* functions as both a route planner and a "travel companion". Alongside directions, it offers practical tools to support users in moments of uncertainty. These include grounding exercises to help regulate emotions during difficult points in a journey; a type-to-speech feature for anyone who may struggle to speak when stressed; and an editable Autism Card that allows travellers to explain needs quickly and discreetly to staff or fellow passengers. Users can also set preferences that shape the route suggested, such as avoiding busy interchanges or long waits.

ATLAS has long advocated for more accessible, neuroinclusive transport options, arguing that navigating public transport is essential for young people to reach education, work and social opportunities. Members described the trial as a chance to influence a product that could help reduce isolation and build independence for others with similar needs.

At the end of the pilot, ATLAS met with *Aubin*'s co-founder and product manager, Corinna Smiles, to give detailed feedback. Suggestions included adding journey-sharing options so a trusted contact can follow someone's progress, communication prompts for stressful situations, and a checklist to help users prepare before leaving home. *Aubin* welcomed the recommendations and said they would incorporate them into future updates.

Ms Smiles said the pilot was a valuable example of user-led design and thanked the group for helping shape the app. ATLAS members have since given *Aubin* their "seal of approval", encouraging other neurodivergent young people to try it.

ATLAS member Emily said taking part "felt empowering" and that knowing the group's input would help autistic travellers make the experience worthwhile: "I feel honoured to have been part of shaping this app, which I'm sure will give many people the tools to travel with confidence."

*Councillor Helyn Clack*, Deputy Cabinet Member for Children, Families and Lifelong Learning, said the collaboration showed the importance of designing tools with "the voices of the community they serve", and that the app has real potential to improve accessibility.

*Aubin* is free to download from app stores.

Sam Jones - Reporter



Image - Surrey County Council news

## Surrey fast to introduce slow speed limits?

24 January 2026



20mph speed limits could soon be introduced across three Surrey neighbourhoods, with residents now invited to give their views.

Surrey County Council is consulting on new slower-speed zones in Barnsbury and Bonsey Lane in Woking, the Goodwyns estate in Dorking, and the Parsonage Road area of Cranleigh. The aim, the council says, is to make streets safer and more pleasant for people travelling on foot, bike and especially children heading to and from school.

Speed surveys carried out by the council show drivers in all three areas are already mostly respecting limits, meaning the new rules could be brought in without speed bumps or chicanes. In Woking, some "light-touch" measures such as vehicle-activated signs or painted roundels could be added on Bonsey Lane as an extra reminder to keep speeds down.

If approved, the schemes would each cost around £20,000 from a budget specifically set aside for 20mph zones. Details on the council's website highlight that money cannot be spent on potholes or other road maintenance, which is funded separately.

Residents may spot a few extra road signs, though council officers say they will only install what's needed and will make use of existing posts wherever possible to avoid cluttering pavements.

Currently, there are no plans for police to step up enforcement. Instead Surrey said the new limits must "self-enforce" and remain credible to drivers. Information online stressed that action should not wait for someone to be hurt: slower traffic means fewer crashes, and those that do happen are much less severe.



The consultation website read: "Research suggests 20 mph schemes do not increase air pollution. Slower vehicle speeds support a shift to more walking, scooting and cycling and then fewer polluting vehicles on the roads. 20 mph schemes can also encourage a smoother driving style with less acceleration and deceleration between junctions and pedestrian crossings."

"The amount of fuel a vehicle uses is mainly influenced by the way we drive - driving at a consistent speed is better than stopping and starting. Accelerating up to 30 mph can take twice as much energy as speeding up to 20 mph."

"Some people are concerned that 20 mph may lead to increased journey times. However, most of the delays that occur for motor vehicles in built up areas are at junctions, rather than the roads between junctions."

Plans and maps for each scheme are now available online, and residents living in or near the affected roads are being encouraged to take part in the consultation and share their feedback.

Emily Dalton LDRS

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[Surrey examines a plea for a 20mph road](#)

[Mixed responses in Surrey to 20mph zones](#)

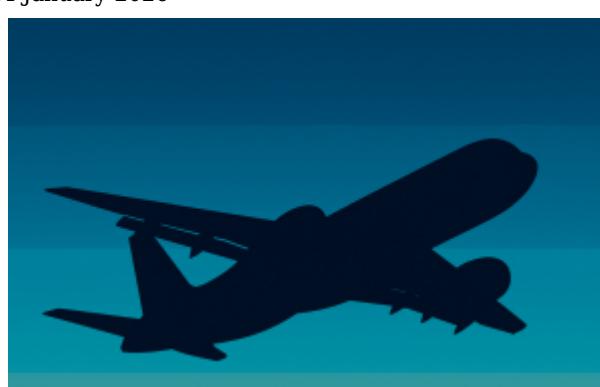
[I want to resist 20mph speed limits](#)

Image: 20mph sign. Picture taken by LDR. Permission for use by all partners.

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## Surrey University balloon study of solar flares informs current air safety concerns

24 January 2026



New balloon-mounted radiation probes developed by the Surrey Space Centre at the University of Surrey have captured their first readings of a major solar storm, confirming that levels of cosmic radiation at typical cruising altitude briefly surged to their highest point in almost two decades. The findings come as aviation authorities worldwide are responding to unrelated but highly publicised technical concerns affecting a small number of long-haul aircraft, prompting the UK Transport Secretary to offer public reassurance.

The powerful X5-class solar flare recorded on 11 November 2025 triggered a rare Ground Level Enhancement (GLE), in which solar energetic particles penetrated unusually deep into the atmosphere. Within an hour, the UK Met Office and the Dutch meteorological agency KNMI launched rapid-response weather balloons equipped with Surrey's newly developed sensors, sending them through commercial-aircraft altitudes and far higher.

Early analysis shows that radiation at 40,000 feet briefly reached almost ten times normal background levels. Scientists stress that the spike posed no immediate health risk to passengers or crew, but they note the potential for temporary pressure on aircraft electronics. Surrey researchers estimate that during the storm's peak, "single-event upsets" — tiny, unpredictable bit-flips in onboard computer memory caused by energetic particles — may have reached around 60 errors per hour per gigabyte.

Clive Dyer of the Surrey Space Centre said the November surge was the strongest event of its kind since December 2006, with new UK neutron monitors at Guildford, Lerwick and Camborne helping to map the storm's radiation footprint across global airspace. Researchers emphasise that while far larger historical events are known — including the record 1956 radiation storm and the ancient "Miyake Events" revealed through tree rings — such extremes have never struck during the modern aviation era.

The renewed scientific focus on space weather arrives during a period of public sensitivity around flight safety. In recent days, several international carriers have reported technical issues affecting specific aircraft types, prompting precautionary inspections and, in some jurisdictions, temporary operational restrictions. Although no link has been made between these aircraft issues and solar activity, the incidents have heightened passenger concern.

Transport Secretary Heidi Alexander, responding to the situation, said: "I am aware of the technical issue impacting certain aircraft and concerns over how this will affect passengers and flights this evening. Passengers who are due to fly this weekend should check with their carriers for the latest information. The good news is it seems the impact on UK airlines seems limited with a smaller number of aircraft requiring more complex software and hardware changes. I would really like to thank the experts, staff and airlines who are working at pace to address this and reassure passengers that work is ongoing. It is heartening this issue has been identified and will be addressed so swiftly, demonstrating the high aviation safety standards globally."

The Surrey sensors, engineered to withstand near-vacuum conditions and temperatures down to -70°C, stream real-time radiation data up to 100,000 feet. Their results will be used to refine models at the Met Office Space Weather Operations Centre, improving forecasting for sectors reliant on high-altitude electronics, including aviation.

Keith Ryden, Director of Surrey Space Centre, said the 11 November flare provided the team's first opportunity to use the rapid-launch sensors in a live event, producing a "3D picture" of radiation patterns across UK airspace. Met Office Space Weather Manager Krista Hammond added that this is the first time radiation has been measured across such a broad range of altitudes during a solar storm, describing the new data as "a big leap forward" for forecasting capability.

Further launches are planned from Met Office sites in Lerwick and Camborne, and from KNMI in the Netherlands, as the current solar cycle moves into a more active phase. Aviation regulators say the Surrey results will help inform future operational guidance during solar storms, while the Transport Secretary emphasised that UK passenger safety remains "of the highest priority".

Sam Jones - Reporter



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## Tunnel vision for Heathrow's 3rd runway?

24 January 2026



Heathrow Airport's plan for a third runway - requiring a major re-routing and tunnelling of the M25 - has received Government backing as the preferred option for expansion. A competing proposal for a smaller runway put forward by Arora has been rejected. Heathrow welcomed the decision to proceed with the 3,500m runway, arguing it would deliver economic gains and improved passenger experience. Critics have long criticised the plan, saying it undermines climate targets and that the motorway works risk repeating the chaos seen with the delayed A3/M25 junction upgrade, potentially bringing parts of Surrey to regular standstills. Heathrow insists the M25 realignment would be built on adjacent land, allowing the switch to the new carriageway to take place "in a series of carefully planned overnight operations".

A Heathrow spokesperson said the expansion would mean "more connectivity, increased trade, improved passenger experience and a huge economic boost for the British businesses that will help design and build it", but added that "further clarity" is required on regulation of the next phase. "We need definitive decisions from the CAA and Government by mid-December so that delay to the project can be avoided and we can get on with delivering this vital project for our customers and for the UK." The £33 billion scheme is expected to be entirely privately funded. Around £21bn would cover the runway works, including £1.5bn for the M25 realignment, with £12bn for new terminal infrastructure. Heathrow says it will also invest £15bn to modernise existing facilities, including a new terminal "T5X", an expanded Terminal 2 and three new satellite buildings.

In 2024 the airport handled 83.9 million passengers, operating at 99% of its annual flight cap of 480,000 flights. The expansion would lift these to 756,000 flights and around 150 million passengers. Heathrow's plan will now inform the review of the Airports National Policy Statement (ANPS), the framework on which the eventual planning decision will be based. The Government said Heathrow's proposal is the most deliverable and most likely of the options to be approved before the next general election. The Department for Transport stressed this is not a final decision; any changes to the ANPS will be subject to consultation and parliamentary scrutiny next year, with details such as runway length, layout and infrastructure impacts considered throughout the review.

Transport Secretary Heidi Alexander said Heathrow is the UK's only hub airport, supporting "trade, tourism and hundreds of thousands of jobs", adding that the announcement is "another important step to enable a third runway and build on these benefits". She said the Government is acting "swiftly and decisively" to realise the project's potential for passengers, businesses and the wider economy. Ministers also said the scheme must comply with legally binding climate obligations, while balancing economic growth, as well as air quality and noise requirements. The independent Climate Change Committee will be consulted to ensure compatibility with the UK's net-zero framework. A planning application is expected after the ANPS review is complete.

In a promotional video, Heathrow sought to reassure the public about the M25 works: "We understand people may be concerned this could cause congestion or delays. Following previous consultation with National Highways we have developed a smarter solution. We build the future right next to the present. The vast majority of construction happens off-line. A new realigned section of the M25 is built on adjacent land while the current motorway operates as normal and the tunnels and bridges for a new runway are constructed while minimising impact on the airport or the existing motorway. Then in a series of carefully planned overnight operations, we make the switch. Traffic is transferred on to the new alignment with minimal disruption. Our approach also ensures local traffic and access for surrounding communities are kept moving with minimal disruption. This frees up the old route of the M25, creating a safe, traffic-free zone to build the final parts of the runway. The result is an upgraded and expanded M25, with new link roads separating M4 traffic from M25 mainline journeys, easing congestion and improving safety."

Chris Caulfield LDRS

Heathrow shown with a third runway over the M25 (image Heathrow)

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## British Railways' 200 year celebration train coming to Epsom

24 January 2026



### Free exhibition train to steam into Tattenham Corner

A free exhibition train celebrating 200 years of the modern railway will arrive at Tattenham Corner station next March as part of a 60-stop national tour.

More than 40,000 people have already visited the touring train, named *Inspiration*, which forms a centrepiece of **Railway 200**, the nationwide programme marking two centuries since the opening of the Stockton and Darlington Railway in 1825. Nine in ten visitors say they would recommend it to a friend.

### What visitors can expect

Co-curated with the National Railway Museum, *Inspiration* explores how rail reshaped Britain and the wider world. Displays chart key "railway firsts", interactive engineering challenges and a rapid tour of lesser-known railway careers. The exhibition has been praised as "brilliant", "fascinating" and suitable for all ages.

One visitor reported: "I loved that it was interactive. I visited with people from age 18 to 85 and there was something for everyone." Another said even their five-year-old "absolutely loved it".

The train will be hosted by Southern at **Tattenham Corner station from 9 to 11 March 2026**. Tickets are free but limited.



## Tattenham Corner's royal railway history

Tattenham Corner station itself has a long connection with major public events. Opened in 1901, the station was built to provide easier rail access to the Epsom Downs racecourse, particularly for the Derby. According to local historical accounts, the new station offered an alternative to the original Epsom Downs station, which at the time had nine platforms and could be overwhelmed by Derby-day crowds.

It is widely understood that the creation of Tattenham Corner station was encouraged so that **Queen Victoria**, in the final months of her reign, could travel to the racecourse with greater ease and avoid the congestion associated with the older, much busier station. The new alignment brought passengers directly to the famous turn on the Downs from which the station takes its name.

In the decades that followed, Tattenham Corner became a focal arrival point for racegoers, and extra services still run on major racing days.

### A milestone for Britain's railways

Railway 200 marks two centuries since Stephenson's *Locomotion No. 1* steamed along the Stockton and Darlington line, an innovation that changed global travel, encouraged mass tourism, shaped timekeeping and sped up industrial development.

The anniversary year has already included a re-run of the original 1825 journey watched by around 100,000 people, commemorative stamps and coins, a global "whistle-up" of more than 200 locomotives, and what organisers describe as the world's largest rail festival.

Angie Doll, Chief Executive of Govia Thameslink Railway, said: "Two hundred years ago the modern railway came into existence and utterly transformed our society. Working together, we hope to educate and inspire young people in rail's past and future. The railway is great for the climate, and helps our local communities thrive."

Emma Roberts, Programme Manager for Railway 200, added: "Inspiration is a fun, free and fascinating way to learn about the past, present and future of rail. There's something for everyone."

Rail Minister Lord Peter Hendy called Britain "the birthplace of the modern railway" and said the touring train aims to inspire a new generation of engineers, drivers, conductors and technicians.

The exhibition has been supported by a £250,000 National Lottery Heritage Fund grant, with Porterbrook providing the livery for the train.

### Tickets

Tickets for the Tattenham Corner visit are free but must be booked in advance.

Sam Jones - Reporter



## Nescot students' artwork brightens Ewell East Station

24 January 2026



Artwork by Nescot's Level 3 Art and Digital Design students is now on display at Ewell East Station as part of Art@theStation, a national initiative bringing young artists' work into public transport spaces.

Commissioned by The Arts Society Epsom and funded by Govia Thameslink Railway, this is the second collaboration with the college. Their first commission, exhibited in 2024, is still on show at Epsom Station.

### "Sense of Place - Ewell"

Students were asked to create portrait-format designs themed around *Sense of Place - Ewell*, using bold silhouettes and bright colours to reflect local landmarks. Four students - Jess, Emma, Cate and Sarah - were selected for display and each received a certificate and a £25 prize.

Sarah's design features Bourne Hall Museum. She said working collaboratively "just like in the art industry" had been one of the highlights, adding that the digital skills gained at college had been "invaluable". Cate's design, inspired by Bourne Hall Park and the Dog Gate entrance, left her "thrilled" when selected. She said researching the history behind her piece had been fascinating and that seeing her work displayed publicly was "a proud moment".

Jess and Emma, whose pieces depict well-known Ewell Village landmarks, said the project strengthened their digital design skills and that they enjoyed working as a team.

### Building skills and confidence

Tutor Demonstrator Miles Merritt said the project offered "a brilliant opportunity" for students to build confidence and professional experience. He praised the chance for learners to work to a live brief and deadline and to enhance their portfolios ahead of further study.

He added thanks to The Arts Society Epsom for providing a platform to showcase student creativity, saying the college looked forward to future collaborations.

### Praise from The Arts Society Epsom

Angie Child, Project Lead for Art@theStation, said she was "delighted" with the students' graphic designs, noting their use of vibrant colour to bring clarity and impact to familiar Ewell landmarks. She said each student showed a "mature approach to commercial design" and a clear passion for pursuing creative careers. She also commended Miles Merritt for supporting the students throughout the project.

### Supporting young artists

Art@theStation is part of a wider national initiative developed by The Arts Society, giving young artists the rare chance to exhibit work in waiting rooms, ticket



halls and on platforms across Britain. The scheme aims both to improve the station environment and to give travellers an unexpected cultural experience.

**Photo:** (left to right): Tudor Evans, Ewell East Station Manager; Alistair McGeachey, Chair of The Arts Society Epsom; Nescot Level 3 students Jess, Emma, Sarah and Cate; and project lead Angie Child.

Sam Jones - Reporter



Related reports:

[Ewell's Nescot student's work selected for Origins Creatives 2025](#)

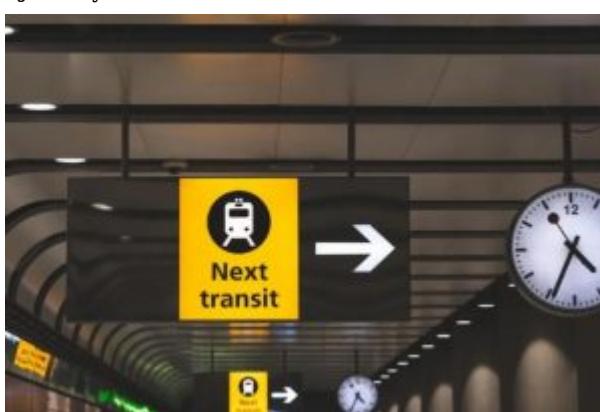
[Ewell East underpass transformed by new community mural](#)

[Young Artists Brighten Up Tattenham Corner Station](#)

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## Conditional nod to southern rail link to Heathrow

24 January 2026



Spelthorne Borough Council has agreed to support a new rail link between Staines-upon-Thames and Heathrow Airport, but only on strict environmental and local benefit conditions.

The proposed Heathrow Southern Rail (HSR) scheme would connect Heathrow Terminal 5 directly to the south-west rail network, using existing track between Staines and Windsor before running in a new tunnel under Staines Moor. Supporters say it could slash road congestion, help people reach work at the airport, and give the town's economy a boost.

Councillors say they welcome the idea in principle but have made clear that their backing comes with safeguards. They want guarantees that trains will actually stop at Staines, that there will be no damage to the sensitive Staines Moor landscape, and that the council will get to sign off on final plans once detailed studies are complete.

Cllr Chris Bateson, who led the council's review, told the BBC's Local Democracy Reporting Service: "We've looked at both proposals in detail. A direct rail link from Staines to Heathrow could reduce congestion and support our local economy. But we must protect Staines Moor and make sure residents benefit."

His colleague, Cllr Howard Williams, chair of the Business, Infrastructure and Growth Committee, added: "Our support relies on clear guarantees. The environment can't pay the price for progress. We will keep working with HSR to make sure residents' interests come first."

The link would run mainly in tunnel to limit disruption, emerging to join the existing railway near Staines. The promoter, Heathrow Southern Railway Ltd, says the route could remove millions of car journeys to the airport every year and cut thousands of tonnes of carbon emissions.

If built, the line could open in the second half of this decade, though no firm construction timetable has yet been confirmed. Earlier proposals suggested the service could be running between 2026 and 2028, offering a six-minute journey from Staines to Heathrow Terminal 5.

An alternative "Southern Light Rail" idea — which would have involved a surface-level route — was rejected by councillors as too intrusive, with greater impact on privacy and the landscape.

While the majority of councillors supported the HSR plan with safeguards, some voiced concern that the benefits might not be evenly spread across the borough, particularly in Stanwell, where many residents already work at the airport.

The council says it will continue talks with HSR to ensure local voices are heard before any final decision. For now, the message from Spelthorne is clear: Heathrow's southern rail link is welcome — but not at the expense of Staines Moor or local control.

Sam Jones - Reporter



Photo: Train sign (Credit: Spelthorne Borough Council)

Related reports:

[Surrey's new rail link to Heathrow?](#)

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## Vital Surrey bus reduced from hourly to three mornings a week

24 January 2026



People who wait for buses are often left disappointed and that only looks set to continue after the company behind an axed service said it was "not likely" to return. Residents in Horley gathered at what they have dubbed a 'ghost' stop in protest to the axing of the hourly 424 bus which served their estate and went between the town centre and Gatwick Airport. It has left them with just a single service – but that just runs three mornings a week.

Councillor Neha Boghani, Green Party member for Horley East and Salfords said: "For Surrey County Council, whose strapline is 'we leave no-one behind', to cut buses this savagely without even any public consultation is shameful, and a dereliction of their commitment to serve all residents. Our residents deserve better." One resident at the bus stop protest said the loss of the route had taken away her social life with another adding the impact had been unbelievable. She said: "There are so many elderly people and people with disabilities living around here and we can't afford to keep taking taxis."

Metrobus's commercial director Nick Hill said the two-way loop the 424 used to run along made it unreliable and the decision was made to simplify the route. The detour through Horley Riverside Gardens Estate was then dropped to make scheduling more reliable and because it was so poorly used – it would only pick up passengers on one in five journeys. He said: "It is not likely that a conventional bus service will return to the area on a frequent basis due to such low demand. Residents in the area do also have other alternatives: much of the area is a short walk to access more frequent bus services."

The dial-a-ride type service Surrey Connect is to be made available in the area and for Gatwick Airport. A spokesperson for Surrey County Council said they understood the disruptions alterations to bus services can make but that no areas have been left unserved by the cuts. They said: "Residents in the Horley Gardens Estate were previously served by Metrobus service 424, however data showed less than one passenger per journey travelled on most of the 424 journeys, which was unsustainable. This area continues to be served by local bus service 26 three days a week, providing links with Horley Town Centre and Hookwood Tesco, as well as the Surrey Connect service, which operates between 7am to 7pm weekdays and 8am to 6pm on Saturdays, with alternative services available for most passengers within a five-minute walk."

"These changes form part of a wider review, which has seen the off-peak service 100 rerouted from Park 25 in Redhill, where data showed a usage of less than one passenger per journey, to instead serve residents in Westvale Park, Horley. This has enabled in the region of 4,000 otherwise isolated residents to be served, and initial patronage figures from the bus operator indicate that the number of passengers now travelling in the area have since quadrupled. Residents in Park 25 continue to be served by service 100 in the peak hours and on Sundays, and off-peak service 424 provides an hourly service throughout the day. We will continue to work alongside bus operators to create travel opportunities which encourage greater bus use and will keep the prospect of rerouting an alternative service via Park 25 under review."

Chris Caulfield LDRS

Image: Cllr Neha Boghani right), Green councillor for Horley East, with residents of the Gardens Estate, south Horley, at the 'ghost bus stop' where they used to get on the 424 Metrobus (image Cllr Boghani)