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East Surrey Unitary lack of devolution detail

16 April 2026

Plans to overhaul local government in Surrey are moving forward but councillors have warned of rising costs, unclear communication and growing confusion among residents.

At a meeting of the East Surrey Joint Committee on April 15, officials confirmed that each new council will receive £900,000 in government transition funding, with strict rules on how the money can be spent.

The overhaul will see Surrey's current councils replaced by new "unitary" authorities, with a shadow council set to take over preparations ahead of the official launch in April 2027.

Money is tight

While the extra funding has been welcomed, there are concerns the overall budget could be stretched. Of the £35.3m set aside for the overhaul, around £11.2m has already been committed to early work. This includes running the 2026 elections, hiring specialist staff and beginning the complex process of aligning IT systems across councils.

However, most of the expensive work is still to come. Officers explained they will still need to integrate or replace lotus of digital systems, as well as bring in additional legal, HR and technical expertise. They warned that while they are trying to keep within budget, forecasts suggest the full £35.3m could be needed as the project progresses, with IT costs alone expected to make up the largest share and remaining difficult to pin down at this stage.

Councillors repeatedly flagged IT systems as the biggest risk and cost pressure, warning delays in securing staff and resources could cause serious problems later. Cllr Steven McCormick said: "If we end up halfway down through the year and we recognize that we need extra resource it's going to be too late. it's going to be too costly."

Officials admitted IT would be the most expensive and complex part of the transition, with many costs still uncertain. There were also warnings about staff burnout, with officers already under pressure to deliver the changes on time.

Residents "in the dark" over key decisions

A major theme of the meeting was frustration over the lack of clear information for the public. Councillors said residents are asking basic questions like: Where will the new council be based? Will there be local offices? Who do they contact during the transition?

But officers struggled to give definitive answers. Officials confirmed decisions like the location of the new council headquarters and whether there will be satellite offices will be made later by the shadow authority.

Councillors warned that vague messaging is not really good enough. Cllr David Lewis said: "There's a general awareness of change but there isn't an awareness of the detail."

Cllr Catherine Sayer added the current communications are "very high level". She told the committee: "It's all very well talking in generalities about what we want to do, how we want a safe transition […] But actually there's no detail. And I think even if you can't say what the detail is, it would be very useful to say: 'At the moment we don't know'."

In response, officers agreed to improve FAQs and to take into consideration concerns about clear communication with residents in future.

Confusion over who's in charge

There are also concerns about who will actually be responsible for what once new councillors are elected in May 2026. During the "shadow year", existing councillors will still run services and newly elected shadow councillors will prepare the new councils

Cllr Mike Rollings warned this could create "a messy topic" for residents and even for council staff. Another pointed out residents could have multiple councillors covering different boundaries at the same time, making it unclear who to approach.

Officials said clearer guidance will be given through inductions and communications but acknowledged more work is needed to make roles "super clear".

Emily Dalton LDRS

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