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Education assessment delays making parents sick

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A mother claims Surrey County Council "makes her sick" as she says delays to assessing her son's special educational needs are causing "a lot of stress".

At a protest held outside the authority's Reigate headquarters, the mother, along with others, called for change at the council in how Surrey's children with additional needs are treated.

Image: Parents protesting outside Surrey County Council headquarters in Woodhatch Place, Reigate. Credit: Emily Coady-Stemp

Anna Sutherland, protesting for the fifth time outside the Woodhatch Place building, said parents being sent down the tribunal route, as they are if they want to appeal against a council's assessment of their children, "put a lot on families".

She claimed the education, health and care plan (EHCP) issued to her 11-year-old son by the county council was "unlawful" but that because she knew the law, and knew what he was entitled to, she would "get there in the end". Ms Sutherland told the LDRS: "This makes me ill. Surrey council make me sick."

With her 9-year-old daughter's EHCP also up for an annual review soon, Ms Sutherland feared she may have two tribunals on her hands. On previous protests, cabinet members on Surrey County Council have come out to talk to the parents present, but did not on Tuesday (March 21).

When the group of parents decided to attend the council meeting taking place that morning, they were told they could only do so if they left their placards in the building's reception downstairs.

Ms Sutherland said many families with children with additional needs had "a lot to deal with in the first place" and additional chasing of EHCPs, tribunals and school places was "a lot to put on families". Saying many families also had to work, may also have neuro-diverse conditions themselves and the "huge impact" on a parent's mental health of going through a child's diagnoses she said the parents at the protest were representing a "much huger group". She added: "On top of the stress they put on you, then having the additional strength or the additional drive to protest, a lot of families just can't do that."

Clare Powdrill said delays to the EHCP process for her son had led to her spending more than £30,000 in two tribunals, both conceded by the council the day before the hearing. She said: "I am protesting because Surrey County Council have seriously let my son down." Another parent, **Charlotte Lewis**, also said EHCP processes had been delayed "at every step" and timelines not been met by Surrey County Council. She said: "Many parents are being forced into a lengthy and expensive appeals process which is usually won but can delay children's access to an education by years in some cases. "

A council spokesperson said: "We are not able to comment on the details of any individual children, but we can confirm that all current EHCPs were updated in line with statutory timescales to enable children's transition to the next phase of their education. If a parent is unhappy with the content of their child's updated plan, we would urge them to contact their case officer as soon as possible, so that any issues can be resolved.

"We always aim to resolve disagreements without families needing to go through a tribunal process, however, they do have the right to do so, and if it remains the view of the local authority that the latest education health and care plan accurately reflects a child's needs and the provision required to meet their needs, then, in these rare cases the tribunal is the appropriate route to resolve the dispute."

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