

Employment Hub opening to all

2 August 2023



Epsom & Ewell Borough Council is pleased to announce that the **Epsom & Ewell Employment Hub** is expanding its service to help all residents who are looking for work.

The Hub is a free employment and skills service, designed to help residents plan their next steps. Since the service launched in December 2021, the Hub has focused on those aged 16-24 in receipt of Universal Credit and has supported more than 600 young people. The team will now be able to help people of all ages in Epsom & Ewell find lasting work, including those who are refugees and people with additional needs.

The dedicated team at the Hub mentor residents who are looking for work, offering friendly support and advice on all aspects of job searching as well as helping them overcome barriers to employment. This includes holding workshops to develop interview skills, build CVs and improve interpersonal skills, as well as liaising with local employers to offer apprenticeships and work placements. The team hold regular job fairs where local employers and job seekers are matched.

The expansion of services at the Hub has been made possible following a change in funding; the Hub will now be funded by Epsom & Ewell Borough Council from the UK Prosperity Fund. The council continues to lead on the project with Surrey Lifelong Learning Partnership. Both organisations work with a steering group of partners, including NESOT, Go Epsom and Coast to Capital.

Councillor **Clive Woodbridge**, Chair of the Community and Wellbeing Committee, said “The Epsom & Ewell Employment Hub is an incredible resource for our community and the team there are already doing a fantastic job supporting young people to find employment. It is great news that they will now be able to help even more people in the borough find meaningful and lasting work.”

Kevin Delf, from Surrey Lifelong Learning Partnership, said “The employment market can be daunting. The team at the Hub can now ensure that all residents who are looking for employment are given the skills and support they need to succeed.”

Anna, a previous Employment Hub client, said “The workshops at the Hub helped me improve my body language and build my confidence, as well as giving me useful interview tips. Thanks to the support provided by the Hub, I was successful in my application for a new role.” Read Anna’s case study at the end of this release.

The Hub has relationships with charities including the Workers Educational Association, National Careers Advice, Multiply (Maths & English), Step Forward YMCA, Mary Francis Trust and Work Stress Solutions.

The Hub assists local businesses with their recruitment needs, connecting employers with local residents who are actively searching for their next move. Local business owners who would like to be involved should email: epsomandewellhub@surreyllp.org.uk

The Hub is open Monday to Friday, 9am - 5pm and is based in Global House in the Ashley Centre, in Epsom town centre.

Case Studies:

Anna

Originally from Ukraine, achieved both a degree and a master’s degree in food technology in Ukraine, and had experience in sales management. Anna was looking for employment and Epsom Jobcentre Plus referred her to the Epsom & Ewell Employment Hub for support. The Hub worked with Anna to prepare her for interviews, which were very different from those she had experienced in Ukraine.

The team also helped encourage Anna, who was simultaneously working to improve her English with the **Epsom Refugee Network**. Anna attended workshops at the Epsom & Ewell Employment Hub to help her manage nerves and improve her interview skills.

Anna said: “The Employment Hub workshops, hosted with Nescot performing arts, taught me techniques to improve my body language and build my confidence, as well as voice projection exercises and useful interview tips.

Thanks to the support provided by the Epsom & Ewell Employment Hub, I was successful in my application for a new role a few weeks later. In Epsom & Ewell I feel I have been supported and welcomed, and I’m looking forward to continuing to live and work here.”

Lily

A graphic design graduate, was referred to the Epsom & Ewell Employment Hub during the summer. She was receiving Universal Credit after struggling to find employment after graduating.

The Epsom & Ewell Employment Hub worked with Lily to prepare her for an intern interview. The team supported Lily to find ways to deal with the emotional ups and downs of job seeking and to remain resilient and motivated throughout the process.

Although Lily was not successful on that occasion, the team were able to continue to support her as she continued to network and apply for roles. A few weeks later, Lily successfully obtained a role with a London agency as a creative designer.

Lily said: "I felt that the Hub was a great support in aiding with my anxieties and keeping up my motivation when applying for jobs and going to interviews, and the ways I could reflect on my rejections."

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