

# Epsom and Ewell Council Tax Arrears Top £1.8 Million

27 June 2025



Council tax arrears in Epsom and Ewell have reached £1.8 million, according to new figures from the Department for Levelling Up, Housing and Communities. The amount contributes to a record £6.6 billion of outstanding council tax across England, highlighting a deepening crisis in household finances.

The local figure reflects the ongoing pressures of the cost-of-living crisis, with many households struggling to pay essential bills. National Debtline, the free debt advice service run by the Money Advice Trust, reports that one in four people contacting them for help has council tax debt, with an average shortfall of £1,958 per person.

Research from the Money Advice Trust found that, as of March 2025, around 2.2 million people in England — equivalent to 5% of households — were behind on their council tax.

Council tax is a critical source of revenue for local authorities, funding services including social care, waste collection, and local infrastructure. But with budgets increasingly stretched, councils have relied more on council tax income, pushing bills higher and making payment harder for some residents.

Currently, rules mean that if a resident misses a single council tax payment, they can become liable for the full annual amount, which can quickly escalate to court action and bailiff involvement.

In response, the Government has proposed extending the timeframe before enforcement action begins, giving people more opportunity to catch up on missed payments. The Ministry of Justice has also announced a consultation on strengthening oversight of the bailiff industry, with proposals to give the Enforcement Conduct Board statutory powers to regulate bailiff practices.

Steve Vaid, Chief Executive of the Money Advice Trust, said:

“Unless changes are made at a policy level, arrears are likely to keep climbing. At National Debtline, we’re calling for improved collection practices, as well as greater investment in council tax support schemes, to prevent people falling behind in the first place.”

National Debtline encourages any resident worried about their council tax payments to seek free, independent advice before their debts spiral. Their helpline is available on **0808 808 4000** or via **[www.nationaldebtline.org](http://www.nationaldebtline.org)**.