EPSOM & EWELL TIMES
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5th November 2026

ISSN 2753-2771

EPSOM & EWELL TIMES

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Epsom Hospital’s support for bereaved mum of baby

17 October 2025



A Tadworth mother whose baby died tragically from a rare infection aged only eight days has praised the nurses and midwives who supported her family during “the darkest time in our lives”.

Jodie Picknett gave birth to baby George at Epsom Hospital in April 2023. Shortly afterwards, he returned to hospital to be treated for jaundice but became suddenly very unwell and lethargic. At just seven days old, he was admitted to the Special Care Baby Unit.

That night George deteriorated, and despite the determined efforts of the neonatal nurses, he sadly passed away. A post-mortem later revealed that he had contracted a severe enterovirus — a condition usually mild for most people but which can prove deadly for newborns.

For Jodie and her family, the care and guidance of Specialist Bereavement Midwife Lydia Baker and the Maternity Bereavement Team at Epsom Hospital were a vital source of strength. The team liaised with the coroner and post-mortem services and connected the family with funeral directors experienced in compassionate bereavement care.

Jodie, 37, said: “Lydia supported us through every step – from looking after George and making practical arrangements to simply being there when we needed her. Her compassion and understanding made the hardest moments that little bit more bearable.”

Thanks to funding from Epsom and St Helier Hospitals Charity, Lydia and her team can provide detailed 3D ‘memory castings’ for bereaved families. The casts capture each tiny feature of a baby’s hands and feet, offering parents a lasting, tangible connection. Previously, families received only basic prints, but the

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ISSN 2753-2771

charity's support now enables the team to create intricate castings from the twenty-sixth week of pregnancy onwards.

Lydia said: "When a baby dies, families don't have a lifetime of memories, so creating something tangible in that moment is vital."

Jodie is now fundraising for the hospital charity so this work can continue. She is inviting people to donate ribbons that will form a memorial display at their local church, with proceeds supporting more bereaved families.

"After George died, the bereavement team helped guide us through the darkest time in our lives with empathy and respect," Jodie said. "By fundraising, we hope to help Lydia and her team continue their vital work, ensuring more families receive the same compassionate, specialist care. Our ribbon display is a small gesture, but it offers a space for others to remember their babies too. It's a way to say: your baby mattered, and they are not forgotten."

For Jodie and her husband Ben, 41, Epsom Hospital holds special meaning. Their daughter Alice was born there in August 2021 and their third child, Lucy, in May 2025.

Jodie added: "We think about our son every day – he is part of everything we do. We will never get to see George take his first steps, say his first words, or start school. That loss is felt every day. So being able to say his name and honour his memory publicly is incredibly important to us."

Molly Simpson, Head of Charity and Fundraising at Epsom and St Helier Hospitals Charity, said: "Losing a baby is devastating for any family and we are very proud to support the teams who help them through their grief. We're grateful to Jodie and her husband Ben for sharing such a personal story and know it will inspire others to give what they can – your generosity will mean our exceptional teams can continue to support bereaved parents when they need it most."

Jodie is sharing her story during Baby Loss Awareness Week, which offers a space for anyone affected by pregnancy and baby loss to share their experiences.

Donations can be made via Jodie and Ben's JustGiving page.

St George's, Epsom and St Helier University Hospitals and Health Group

Photo: George with mum Jodie and sister Alice

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