



Epsom racecourse caught short of loos on family day

A long-standing racegoer has written to the *Epsom & Ewell Times* to complain of what she described as “a complete lack of sanitation facilities” at Epsom Downs Racecourse during the Bank Holiday Family Day on Monday, 25 August 2025.

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The complainant, who said her extended family has attended the Bank Holiday fixture for four decades, alleged that just three portable toilets were provided “for thousands of people” attending the day. She reported long queues of up to half an hour, children in tears, and many people resorting to urinating on the grass.

The family, who usually picnic in the middle of the course, said they left early due to the situation. “What had been a family tradition will no longer be happening,” the complainant wrote. “It’s almost as if you’re trying to make the environment around the course as unpleasant as possible to force everyone into the Grandstand where the big money is made.”

The racegoer added that her father-in-law, aged 83, was refused use of the grandstand toilets without paying an additional entrance fee, which she described as “unkind and cold-hearted.”

Bookmaker Adam Swann also took to social media to highlight similar complaints from his customers, many of whom told him they would not be returning.

This is not the first time facilities have been raised as a concern. The complainant referred to feedback she gave in 2024, when Epsom Downs Racecourse responded: “*We pride ourselves on delivering exceptional race days and we are saddened to hear that we have fallen short on this occasion.*” She said she felt this year’s provision showed that those assurances had been “hollow and insincere.”

In response, a spokesperson for Epsom Downs Racecourse told the *Epsom & Ewell Times*:

“For each raceday at Epsom Downs, we work to book the appropriate facilities for the number of racegoers we will have on site. Our Bank Holiday Family Day has traditionally included activity that takes place on the Hill. In 2025, this activity did not take place, and therefore a decision was made not to provide these facilities.

“The Tattenham Straight Enclosure is traditionally facilitated with temporary facilities. Unfortunately there was an issue with these facilities earlier in the day, resulting in only one cubicle being available to the public. On arrival, racegoers in both enclosures were made aware that they could use toilets in the Grandstand as a substitute for these facilities not being available. As with all our racedays, we will thoroughly review all the feedback and can only apologise to those on site who were unable to access the facilities.”

The incident raises questions about future race meetings at Epsom Downs and whether the traditional family presence “on the Hill” will continue if facilities are not restored.