EPSOM & EWELL TIMES
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19th November 2026

ISSN 2753-2771

EPSOM & EWELL TIMES

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Epsom SEND case highlights a national problem

28 November 2024



A shocking case of systemic failure by Surrey County Council (SCC) has brought renewed attention to the challenges faced by families of children with Special Educational Needs and Disabilities (SEND). After nearly two years of delays and inadequate support, the Mayle family from **Epsom** has finally secured a suitable school placement for their 7-year-old son, Joshua. However, the damage caused by SCC's inaction is undeniable—and emblematic of a national crisis.

A National Struggle for SEND Support

Joshua's case, while devastating, is far from unique. Across England, families are grappling with a SEND system under unprecedented strain. The number of children with EHCPs has surged by 77% since 2015, a rise that local authorities nationwide are struggling to accommodate. Against this backdrop, funding for SEND services has not kept pace, creating a perfect storm of unmet needs, prolonged delays, and rising parental frustration.

The Local Government Association (LGA) reported earlier this year that councils are grappling with a national SEND funding gap of over £1.9 billion. Without urgent intervention, local authorities warn that they will be unable to meet their statutory duties under the Children and Families Act 2014.

Surrey's Struggles in Context

Surrey County Council has seen a sharp rise in demand, with the number of children requiring EHCPs rising from 10,000 in 2017 to around 15,000 today. In response, the council has committed £240 million to SEND provision, promising 6,000 new specialist school places and additional support within mainstream schools. Yet, progress has been slow, and communication failures continue to erode parental trust.

Helen Maguire, MP for Epsom and Ewell, who intervened in Joshua's case, said:

"It is a sad day when a family in such dire straits has to approach their MP on an issue that should have been addressed much earlier by the local County Council. No family should have to escalate matters this far, especially when their child's needs are at stake. The voice of parents MUST be listened to, and while I am relieved that Joshua has finally received the education and support he deserves, it is deeply troubling that it took this long for the Council to act."

> *"This case highlights systemic failures within Surrey County Council's SEND services. Urgent reform is needed to prevent other children from suffering in the same way."*

Surrey's challenges are reflected across the country. In some areas, families report waiting months—sometimes years—for EHCPs to be approved, with many forced to take local authorities to tribunal to secure adequate support. Nationally, tribunals have increased by 80% since 2016, with parents overwhelmingly winning cases against councils, further highlighting systemic issues.

The Role of Central Government

Local authorities are not solely to blame. Reductions in central government funding have left councils stretched thin, with many struggling to recruit and retain qualified staff to meet rising demand. The LGA has called for an urgent review of SEND funding, warning that councils are increasingly using general education budgets to plug the gaps, putting additional strain on mainstream schools.

The Department for Education (DfE) recently announced a SEND and Alternative Provision Improvement Plan, promising £2.6 billion in capital funding to create new school places and improve existing facilities. However, critics argue that the funding is insufficient to address the scale of the problem.

Paul Whiteman, General Secretary of the National Association of Head Teachers, warned earlier this year:

> *"The government's SEND review is a missed opportunity to address the systemic underfunding of support for children with additional needs. Families and schools need real solutions, not sticking plasters."*

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ISSN 2753-2771

The Human Cost of Delays

For families like the Mayles, the impact of these systemic failings is profound. Joshua, once a bright and independent child, has regressed significantly due to delays in accessing the support outlined in his EHCP. His father, Alex, said:

> *"Surrey County Council's failure to meet its statutory obligations is shocking. All children are entitled to an education, and they are being failed by a broken system that is underfunded and under-resourced."*

The strain on families is echoed across the country, with parents often feeling forced to navigate a labyrinthine system to secure their children's rights. A recent survey by the charity Contact found that 65% of families with disabled children believe the SEND system is "not fit for purpose," and 48% say their child's mental health has suffered due to delays in accessing support.

A Call for Urgent Reform

Joshua's story underscores the urgent need for reform—not just in Surrey, but across England. While councils like SCC grapple with rising demand, the root cause lies in a system underfunded at every level. Families should not have to fight this hard for their children's education and wellbeing.

As the government prepares to roll out its SEND improvement plan, experts warn that without significant investment and a more collaborative approach between councils, schools, and families, the crisis will only deepen. For Joshua and thousands like him, the question remains: how many more children will be failed before meaningful change is delivered?

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