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Hyperia’s screams have mixed local responses

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What’s it like being neighbours to one of the biggest theme parks in the UK? “It depends if you like screaming,” residents say. Living next to Thorpe Park has split opinion with some locals saying they like the ‘nice screams’ and others saying they struggle to sit in the garden.

The park, between Chertsey and Staines-upon-Thames in Surrey, has recently introduced its newest and biggest ride, Hyperia. Some locals said they could hear the screams and noise from the ride about a mile away on opening day, but not all of the park’s neighbours are bothered by it.

Joyce Hunt, 93, has lived next to the theme park for 40 odd years and “loves to hear” the screaming. She said: “It’s great to see young people go and enjoy it. They have a good scream there.” Joyce said the park was handy when her grandchildren were young and she could walk to the park with them.

Bricklayer Kevin Nye, 52, said it’s “great” living next to the park and hearing the “nice screams”. He moved into the street eight years ago for “peace and quiet”. Although it’s busy in the summer, Kevin said it’s calmer the rest of the year.

But one couple said Thorpe Park “encroaches on [our] daily lives” and they “don’t leave the house after 5pm”. Jackie, 55, said the traffic on the roads is so bad after the theme park closes she “doesn’t bother” leaving the house. One time, Jackie said she was stuck on the roundabout for 25 minutes, when her home was just a short walk away.

“It’s one of the reasons why we’re thinking about moving away from Surrey,” said Jackie, “Staines is too congested”. Jackie and partner Neil, 60, moved to the area 20 years ago when Thorpe was just a “small park” but now they say the number of customers is “out of proportion”.

First opened in 1979, Thorpe Park has grown from strength to strength and expanded its rides and attraction offerings. A spokesperson for Thorpe Park said it has not received any complaints from local residents next door to the park about recent issues of parking, noise or litter.

Sitting outside in the garden, the couple said it’s not so much the screams that disturb them but the click click clicking of the rides as the cars climb to the top, and the sudden whoosh that follows on its way down. With Halloween parties, late functions in the evening- the pair said it’s “never quiet”.

Other locals, like Alan, 59, said he “didn’t want to sound like an old fogey” but sometimes the PA system for the autumn functions was “too loud” and lasted until 11pm at night. But he accepted it is a theme park: “What do you expect? There are worse things to live next to.”

Thrill-seekers visiting Thorpe sometimes park down residential streets around the site to avoid paying parking fees. Although some neighbours said they “don’t blame” people for trying to save a few quid, one couple had even taken to putting bricks on the curb outside of their house to stop people parking.

Liz and Barry Taylor, 58 and 73, said people parking outside their house at the weekends can cause a lot of traffic and congestion down their quiet road. They said sometimes they struggle to get out of their drives and dodge other cars, but it has not been “too bad” since Hyperia opened. “It’s alright,” said Liz, “but I’d rather it wasn’t there.”

Not all the neighbours mind it: Johanna said it is “no problem”, adding that she is “all in favour of working people” trying to save money. She said: “When you think about the problems of the world- it’s nothing. They are youngsters.”

Neighbours raised issues of people chucking litter out of their car and onto the kerb as hometime comes around. “Lots of rubbish gets left along the road,” said Joanne Bolton, 65. She moved next door to the park three years ago to be closer to her daughter. Residents complained of fast food packaging and wrappers being thrown out of cars and “left tumbling down the street” before people drive home.

But Joanne said: “I like looking out at the green area [of trees around the park]. If that goes I’d be mad.” Although she “quite likes the screaming”, she gets more wound up about the planes that fly over her garden.

A Thorpe Park spokesperson said: “Thorpe Park is very much part of the local community we operate within and has been positively contributing to the local area for 45 years. We strive to do all we can to ensure we keep our local residents, staff and guests happy, and we pride ourselves on being an established part of the community, taking our responsibility as a good neighbour seriously. We have a long-standing positive relationship with our local residents and this is something we value and want to maintain.”

The vast majority of park guests visit for a single day. “Substantial” on-site car parking is available, along with good public transport links near Staines Train Station. The Thorpe Park Express bus transports guests directly between Staines

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Train Station and Thorpe Park at regular intervals during the day and during operational hours.

The spokesperson added: “Here at Thorpe Park we pride ourselves on being a significant employer of local people. Our teams work closely with our local community to ensure we are giving back to our local area and contributing towards making it a positive place to live and work on a number of levels.”

“Thorpe Park worked hard to support the residents association in working with Cllr Hulley and Surrey Highways to bring improvements to the roundabout – at our own cost – to accelerate and resolve long standing issues impacting residents.”

Some more of these initiatives include Site Conservation teams doing daily litter picking along the main road leading to Thorpe Park, in both directions, and beyond the perimeter. Teams also make regular landscaping support from our teams to ensure local green spaces are kept well maintained.

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