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Up to £1 where sold

Maintaining business standards in Surrey

23 January 2024



Residents are encouraged to do their research and always look for reputable and recommended tradespeople before having any work done on their property.

Buckinghamshire and Surrey Trading Standards is pleased to announce a partnership with United Knowledge Ltd to provide its 'Trading Standards Approved', trader's scheme.

The collaboration marks a significant milestone in the efforts to enhance consumer protection, promote fair trading practices, and ensure businesses in both counties adhere to the highest standards of excellence. It will also enable trading standards to support residents who are scammed or targeted by rogue traders by supplying a safer choice.

UKTSA offers a list of local businesses who have each given a commitment to trading fairly.

The scheme aims to support both local businesses and consumers, providing honest traders with a way to be identified and therefore stand out from the crowd.

From February 2024, residents will be able to find a Trading Standards Approved trader, introducing an added sense of confidence with the reputable accreditation.

The scheme is able to include a diverse range of trades and businesses, whether consumers are in search of a trustworthy plumber, pest controller, landscaper, electrician, or any other contractor.

The partnership between Buckinghamshire and Surrey Trading Standards and UKTSA is aimed at creating a more transparent and trustworthy marketplace for businesses and consumers. Through the implementation of rigorous standards, and continuous monitoring, both counties will be able to identify and address any potential issues or breaches of trading regulations promptly.

Councillor Kevin Deanus, Cabinet Member for Fire and Rescue and Resilience at Surrey County Council said: "*Our Trading Standards team is committed to protecting consumers and supporting legitimate business in Surrey. Honest businesses are also victims of rogue traders when their trade is linked to dishonest practices and their reputations tarnished. This collaboration will strengthen our ability to protect consumers and support businesses in our counties. Together, we can ensure fair and ethical trading practices, enhance consumer confidence, and contribute to the growth and prosperity of our local economies.*"

Paula Hines from United Knowledge Ltd said: "*We are pleased to welcome our new partners on-board. We are looking forward to working with Buckinghamshire Council & Surrey County Council and the local business communities to make this scheme a success.*"

Steve Ruddy Head of Trading Standards at Buckinghamshire and Surrey Trading Standards said: "*Schemes such as this offer additional protection to residents as well as clear procedures for resolving problems, which benefits both residents and businesses. Trading Standards always advises residents to get a range of quotes from reputable traders through trustworthy sources such as the new Trading Standards Approved trader's scheme. The scheme gives people access to a list of reliable traders that have been vetted and approved by to ensure that they operate in a legal, honest and fair way.*"

Residents who have experienced problems with tradespeople or companies to report it to the **Citizens Advice consumer helpline**. The helpline takes all enquiries on behalf of Trading Standards across England and Wales and will pass your report to the relevant Trading Standards team.

Business operators can visit the **Trading Standards Approved** website to find out more about the registration process and joining fees.

Consumers can search the register HERE on the UKTSA website

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