

New priorities for Surrey Police?

8 April 2025



Going “back to basics” is the key part of Surrey Police’s priorities under new plans announced by the county’s Police and Crime Commissioner (PCC).

Surrey’s new Police and Crime plan launched on April 4 includes ambitions to address the issues affecting people’s daily lives as well as focus on safeguarding vulnerable children and adults. Seeking to strengthen community trust, the plan details that every neighbourhood will have a dedicated police officer or PCSO with clear contact details.

PCC Lisa Townsend said the new approach will “concentrate on what our policing teams do best – fighting crime in our local communities, getting tough on offenders and protecting people.”

The plan, which runs to 2028, names violence against women and girls, the “growing scourge of shoplifting” along with rural offences and antisocial behaviour as priorities to deal with regionally. Boosting police morale and creating a supporting workplace culture is also listed as a prime concern to retaining officers in Surrey.

“I want Surrey Police to focus on tackling those crimes that blight our local communities, while also taking persistent offenders off our streets,” Ms Townsend said. “I promised that we would return to a ‘back to basics’ approach to policing, and this pledge forms the cornerstone of my Police and Crime Plan.”

The “back to basics” approach focuses on five crucial elements:

- Getting the fundamentals right – preventing crime, bringing offenders to justice swiftly, and tackling the issues that concern residents most.
- Protecting vulnerable people in Surrey – from children and young people, to elderly residents, rural communities and those in a mental health crisis
- Preventing violence against women and girls – helping women and girls in Surrey both be safe and feel safe whether in public or private
- Strengthening safe and resilient communities – where people feel listened to, feel a visible police presence and confident issues will be resolved
- Fostering integrity, accountability and wellbeing in policing – creating a transparent and supportive workplace culture, aiming to improve officer wellbeing and reduce staff turnover

Safer roads have been left out as a priority from this police and crime plan, much to the dismay of Surrey county councillors at a meeting earlier this year. They slammed the plan for having a lack of objective targets for many of the measures.

However, the new plan does include addressing gaps in road safety, finding local initiatives and to support Surrey County Council’s vision to reduce and eliminate deaths and serious injuries on the road.

Early intervention efforts are also set to include tackling knife related-crime, working with schools and community groups to educate young people about the nature and consequences of serious crimes.

Efforts to tackle violence against women and girls include building public confidence in the police’s ability to investigate VAWG, but it does not specifically outline how. Plans also detail ensuring survivor voices and the needs of families of perpetrators are heard to understand experiences and challenges.

The plan also includes measures such as using data and intelligence to understand crime trends and find priority areas to keep neighbourhoods safe. Community and stakeholder collaboration will play a more active and important role over the next five years and the PCC hopes to create lasting solutions.

Tim De Meyer, the county’s Chief Police Constable said: “There is much that Surrey Police and the PCC can do with our partners to build safe and resilient communities – especially in respect of our fight against pernicious crimes such as shoplifting.

“My meetings with the public have shown that theft, anti-social behaviour and drug abuse trouble people a great deal. I believe that this Plan, allied with that of the Force, will help us redouble our efforts to ensure that Surrey Police applies all its neighbourhood policing experience to combat these issues.”

Local engagement has formed much of the basis of the new priorities with residents, community groups, business leaders

and victims' services consulted over the last autumn and winter.