

# Online Fraud in Epsom & Ewell: Call for an Online Crime Agency

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Online fraud, particularly through fake retail websites, has become a significant issue both nationally and within our local community of Epsom & Ewell. Recent data underscores the pressing need for enhanced measures to protect consumers from these deceptive practices.

## The Local Impact

In the 2023/24 financial year, Surrey reported 1,276 cases of online shopping fraud, resulting in losses totaling £848,000. This equates to an average loss of approximately £665 per victim. These figures highlight the substantial financial impact on residents and the pervasive nature of online fraud in our area.

## National Perspective

Across the UK, online shopping scams are alarmingly prevalent. In the year leading up to October 2023, there were 71,894 reports of such scams, with total reported losses amounting to £106.8 million. The average loss per victim was £1,486, indicating that the financial repercussions can be devastating.

## Current Policing Resources

The primary body for reporting fraud in the UK is Action Fraud, the national reporting center for fraud and cybercrime. Reports submitted to Action Fraud are analyzed by the National Fraud Intelligence Bureau (NFIB), which then disseminates information to relevant police forces for investigation. However, the increasing volume and sophistication of online fraud cases have strained existing resources, leading to calls for more specialized approaches.

## The Proposal for an Online Crime Agency

**Helen Maguire**, Liberal Democrat MP for Epsom & Ewell, is advocating for the establishment of a dedicated Online Crime Agency. This agency would focus exclusively on combating online fraud and related cyber crimes. The proposed agency aims to:

- **Specialized Focus:** concentrate resources and expertise specifically on online fraud, ensuring more effective prevention and enforcement.
- **Enhanced Coordination:** facilitate better collaboration between various law enforcement bodies, technology companies, and financial institutions to address the multifaceted nature of online scams.
- **Victim Support:** provide dedicated support to victims of online fraud, guiding them through reporting processes and helping them recover losses where possible. P Maguire emphasizes the urgency of this initiative, stating, "Victims in Surrey have been left short-changed and vulnerable to opportunistic fraudsters. We urgently need action. The previous Conservative government completely failed to act. They were asleep at the wheel when it came to online fraud."

Maguire argues the establishment of a specialized Online Crime Agency could play a pivotal role in safeguarding consumers. By focusing dedicated resources and fostering collaboration across sectors, such an agency holds the promise of mitigating the impact of online fraud on our community.