



Only the cashless will be “on the Hook” Road car park Epsom

A town centre car park is set to go cashless after plans to upgrade its ticket machines were approved.

Pay metres at the Hook Road multi-storey car park in Epsom are nearing the end of their functioning life-span and need to be replaced.

The problem facing Epsom and Ewell Borough Council is that any new pay-and-display machines at the site only have a limited lifespan as the car park is earmarked for redevelopment – which could begin as soon as September 2025.

Redeveloping the car park will not be a straightforward job however as it was built directly on a historic coal and gas manufacturing site, dating from the 1870s.

A report presented to the council’s environment committee in July read: “Gas works are some of the most contaminated sites in the UK with the council’s car park situated above a concrete capped former tar pit.

“Tar pits have a very high level of contamination, and it is possible that the car park caps are the most contaminated part of the wider gas works site.

“The car park was built in the mid-1980s when it was environmentally acceptable to concrete over former contaminated land uses.”

Earlier this year the council announced it had entered into an agreement with the developers of the SGN Gas Works next door as part of its long-standing ambition to build a new town centre.

The combined sites are part the council’s masterplan for Epsom, and features in its draft Local Plan -which sets out where, and the type, of development that will take place in the borough.

Until then, however, the car park will remain in use – and moves to replace its worn out machines are now underway.

Those who are unwilling to go cashless, or cannot, have been advised to park elsewhere, with Depot Road and the high street named as the most likely alternatives.

Councillor **Liz Frost**, (RA Woodcote and Langley) chair of the Environment Committee, said: “The current barrier control payment scheme for the car park is at the end of their life and needs to be replaced and the life of this car park is limited.”

The committee had at one stage planned to spend £20,000 on a like-for-like replacement but this was thrown out and the new cheaper alternative agreed.

In 2023/24 the council made £60,000 from the car park – far below the £137,000 it had budgeted for and less than the £65,000 it costs to run and maintain.

The council’s October environment committee heard that many of those using the car park were season ticket holders and would not need the new system. Of those who do, 81 per cent already pay by card.

Ringo, which was selected to replace the pay-and-display machines, adds a 20p ‘convenience charge’ to each transaction. The committee said it would look at parking charges, and whether to pass the full increase on to motorists, at a later date.

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Hook Road Car Park, Epsom (Image Google)