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# **Pedestrian visions of Mole Valley**

Masterplans for Dorking and Bookham are set to be signed off by Mole Valley District Council's executive committee on April 16. These set out a bank of projects the council would like to "bring to life" in order to make "a lasting positive impact" on the towns. Among the works being considered are improvements to Dorking town centre, as well as connections to the three train stations. The council said it wants to improve streets and public spaces, get more people walking and cycling, and find uses for its vacant buildings.

For Dorking, the council wants to create a greater sense of arrival, improve its cultural offering, and address crash hotspots. A new "more attractive" civic hub would create an "important cluster" of cultural, leisure and civic buildings to encourage more people to spend time there – while pedestrianising access to Dorking Halls could help maximise the experience around the famous site. As a whole, the masterplan focuses on the town centre, public spaces, transport infrastructure, and HGV restrictions to protect the heritage character of the town.

The option to pedestrianise West Street was not taken forward in Dorking, but the idea of cutting cars from High Street in Bookham has been retained. The council is also looking to capture more of the visitors to Polesden Lacy and Box Hill into the historic core of Bookham village by reducing the impact of traffic and its "car dominated environment" and celebrating the town's heritage and cultural links.

At this stage though, all options are concepts and not fully realised designs or planned projects. The intention, the draft masterplan reads, is to "plant seeds of ideas for change; as such they will need to be further developed subsequent to completion of this study."

In a statement issued ahead of the meeting, Councillor Margaret Cooksey, cabinet member for community services, said she was pleased the masterplans had reached the approval stage and that the majority of feedback had been in support of the project. She said: "We listened to our communities and made necessary and appropriate changes based on the feedback received, before presenting the final plans to cabinet.

"Once the masterplans are approved, the commencement of these projects will depend on securing the necessary funding. Mole Valley District Council will explore various funding streams, including government grants, national organisations, and local contributions. We are committed to bringing these projects to life and making a lasting positive impact on Bookham and Dorking. Many of the schemes will require further discussions about their details in the future."

The council said that more than 500 people engaged in the Bookham masterplan consultation and that there were more than 1,000 responses for Dorking.

# The cost of saving the cost of local government

As of April 2025, Epsom and Ewell is actively engaged in Surrey's significant local government reorganisation, aiming to transition from the existing two-tier system to a unitary authority model.

The UK government initiated a directive for Surrey to be part of the first wave of local government reorganisation, inviting all 12 councils in the county to submit proposals for restructuring. The current two-tier system, comprising Surrey County Council and 11 district and borough councils, including Epsom and Ewell Borough Council, is set to be replaced by unitary authorities responsible for all local services.

Epsom and Ewell Borough Council, led by the Residents Associations of Epsom and Ewell, has expressed a preference for establishing three unitary councils within Surrey. This stance aims to balance efficiency with maintaining strong local connections. Councillor Hannah Dalton, Chair of the Surrey Leaders Group and leader of the Residents' Association, has emphasized the importance of serving communities effectively and preserving local democracy.

Surrey County Council Leader Tim Oliver advocates for the creation of 'community-level boards' to ensure local voices are heard within the new governance structure. These boards would include representatives from various sectors, such as health, police, voluntary groups, and local councils, facilitating tailored public services and stronger community engagement.

While proponents of the reorganisation, such as Surrey County Council, argue that a streamlined unitary model will lead to long-term savings through the reduction of duplicated services and administrative overheads, there are also significant upfront costs involved. These include expenses related to restructuring staff, merging IT systems, rebranding, and establishing new governance

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frameworks. Early estimates suggest the transition could cost tens of millions of pounds, with potential savings only materialising over several years. Critics warn that these financial pressures could strain local services during the transition period and reduce the funds available for frontline delivery.

The Local Government Information Unit states: "A range of options for potential new unitaries were included from 27 to 67 different unitaries. And, across 18 regions (with the information publicly available), the average population size of options was 544,837. Across the 27 proposals analysed, £38.4m has been set aside for preparing LGR proposals. And, current financial analysis averages the estimated transition cost for each region's reorganisation as £31.1m."

A public consultation has been launched to gather feedback from residents and businesses on the proposed reorganisation. This initiative seeks to involve the community in shaping the future governance of Surrey, ensuring that the new structures reflect the needs and preferences of local populations.

- **Final Proposal Submission**: The final proposals for the new unitary structures are to be submitted to the government by 9 May 2025.
- **Government Decision**: A decision from the government is expected in the autumn of 2025.
- **Elections**: Local elections, initially scheduled for May 2025, have been postponed to May 2026 to accommodate the reorganisation process.

#### Related reports:

Surrey Councils launch Local Government Reorganisation engagement

Surrey's BIG debt guestion in local government reorganisation

Local Government Reorganisation in Surrey: Key Proposals

What might local government reorganisation mean for Epsom and Ewell?

Local government reorganisation: What will it mean for Epsom and Ewell?

# On the Buses - Surrey going Green

Following a successful bid for funding to the Department for Transport, Surrey County Council has been awarded an additional £1.7m for 12 new zero emission buses. This follows a previous allocation in 2024, taking Surrey's total provision to over £5 million and 31 new buses in total.

Along with the 34 hydrogen buses already operating across the county, and a further 23 coming into service this Summer, this will see 88 zero emission buses operating on Surrey's roads.

The new fully accessible vehicles use green hydrogen and have a range of up to 600 miles. They offer a smooth, quiet ride with free Wi-Fi, charging points and social seating on board.

Matt Furniss, Cabinet Member for Transport, Infrastructure and Growth at Surrey County Council said, "I'm delighted that Surrey will benefit from this extra funding which will help us to build upon our own significant investment in providing cleaner buses.

"Introducing these buses to our fleet is expected to deliver an estimated carbon saving of c112,000 tonnes over the life of the buses, which is great news for Surrey residents and for everyone else travelling in and out of our county.

"We've also invested £6.3m in more ultra-low and zero emission community transport minibuses, £9m in bus priority measures to ensure Surrey buses turn up on time, and £1.4m in improving information for passengers at bus stops.

"Our Surrey LINK card gives young people half-price bus travel and we've expanded our on-demand Surrey Connect bus services to cover areas where there are limited fixed bus routes, giving more options to travel by bus for all residents right across Surrey, particularly in our rural areas."

**Richard Telling, Managing Director of Falcon Buses said**, "Through the partnership working with Surrey County Council (SCC), who have been awarded Department for Transport (DfT) ZEBRA 2 funding, we are now enhancing our roll out of zero Emission buses, introducing 21 electric buses into our fleet.

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"Financial investment from Falcon Buses, together with SCC and DfT has enabled us to place orders with Alexander Dennis for the supply of their brand new Enviro 200 EV next generation bus and we will see electric buses operating on a number of our services from Spring 2026. Exciting times are ahead for Falcon operating new technology with electric buses, and we look forward to our customers coming on the journey with us."

**Simon Rowland, CEO of White Bus said**, "We are incredibly excited about our new electric vehicle fleet coming later this year. Not only is White Bus providing greener, cleaner vehicles, but also giving our passengers the additional comfort of quieter vehicles. Our 446 and 555 will be the first routes to use the new Yutong E10s, and they will be branded in the green Flightline livery as part of other service improvements in partnership with Surrey County Council and Heathrow. Our thanks to DfT and Surrey County Council for their support in helping White Bus make the transition to a greener future."

Related report:

£12 million bus boost for Surrey

Image: 465 Enviro Bus in Dorking High St: Arriva436 Creative Commons Attribution 3.0 Unported license

# **Epsom celebrates romance and revolution!**

**Another great concert from Epsom Symphony Orchestra**, directed and conducted by Darrell Davison with Christos Fountos the piano soloist. The theme was *Romance & Revolution*.

The concert began with Tchaikovsky's **Romeo & Juliet Overture (Fantasy)** – inspired by Shakespeare. The dramatic and forbidding opening, depicting doom and gloom, moved to a mood of lightness – a faster pace with dancing notes from the flutes – before reverting to solemn chords. The music captured the feud between the Montagues and Capulets. The love theme was special – lyrical notes first heard on the Cor Anglais, then the flautists' melody rang through, and finally the distinctive notes of the harp. Flowing and haunting chords of the ending metamorphosized from hints of happiness to one of pessimism and death, demonstrated so convincingly by the timpani.

**Rhapsody on a Theme of Paganini** by Rachmaninov was amazing. Christos Fountos played the piano with aplomb, his fingers racing up and down the keyboard. There were contrasting moments of lightness and solemn intensity. The lyrical melody on the piano was joined by flowing chords from the strings and then the wind, finally ending at a diminished pace on the piano.

**Shostakovich's Symphony No. 5** was a wonderfully deep symphony. A menacing theme from the cellos and double basses contrasted with the haunting notes of the violins. Spiky and unsettling chords added intensity, creating an ominous atmosphere. The serene notes of the flautists changed the mood – reinforced by the calming notes of the lower strings. Other sections were fast, with an atmosphere of expectancy and individual solo parts. The Largo movement was introduced by strings with moments of pathos. As the intensity built up, the mood changed. Was it anger? Or determination to overcome adversity? It resolved serenely. The final movement had a strident atmosphere which moved on to more tranquil waters. Unsettling chords and a melody with almost full orchestration concluded with triumphant notes, the timpani resounding through the hall at the finale.

Sue Haines

# **QR Code Scams Surge in Surrey**

A 667% Rise Since 2019 as Criminals Target Public Spaces.

QR code-related scams in Surrey have surged by more than sixfold since 2019, new figures reveal — mirroring a dramatic national increase that experts say is the work of organised crime groups exploiting new technology to defraud the public.

According to Action Fraud data analysed by the BBC Shared Data Unit, the number of scams linked to QR codes in the Surrey Police area rose from just **three in 2019** to **23 in 2024**. In total, **54 reports** have been recorded over the five-year period.

The technique, known as *quishing*, typically involves fraudsters placing fake QR codes — often stickers — over legitimate ones on parking meters, menus, or public signage. Unsuspecting users are redirected to malicious websites where personal data and payment details can be harvested.

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Nationally, nearly **3,000 QR scams** were reported between 2019 and 2024, with **1,386 cases reported in 2024 alone** — up from **100** in 2019. In Surrey, the jump from **3 cases in 2021 to 11 in 2022** and **23 in 2024** marks a particularly sharp local escalation.

## "Life savings lost"

Katherine Hart of the Chartered Trading Standards Institute warned the problem is vastly underreported. "People might only lose £2.99 initially and not realise they've passed their data to a criminal organisation," she said. "But days or weeks later, they receive a call from someone pretending to be their bank or the police. These criminals already have your personal details and use them to wipe out your bank account."

Hart described quishing as a "huge challenge" for global enforcement, with many scams tied to serious and organised crime. "We've seen huge amounts of money lost this way. People have seen their life savings gone — and that money is going to finance criminals," she added.

## Surrey councils and police urged to act

Local councils across the UK — including nearby Guildford — have issued public warnings, and experts are urging Surrey authorities to follow suit, especially given the rising number of incidents. The National Cyber Security Centre (NCSC) warned that QR codes in open spaces, such as car parks and train stations, pose a particular risk.

A spokesperson for the NCSC said: "When directed to a website by a QR code, take care to ensure it is genuine, and be cautious if you're asked to provide excessive personal information."

Detective Superintendent Gary Miles, head of the National Fraud Intelligence Bureau, urged the public to "stop and check" before scanning QR codes. "If the QR code looks tampered with or takes you to a site that doesn't feel right, don't share personal or financial information. Leave the website immediately," he said.

## Victims speak out

Cases nationwide have involved parking scams, fake menus, and bogus delivery notices. In one instance, a woman in Thornaby lost £13,000 after scanning a code at a railway station. Other victims have lost hundreds of pounds at seafront car parks or fallen for codes found on leaflets and packaging.

National Car Parks (NCP) has responded by increasing daily checks of QR codes on its machines and is considering removing some payment-linked QR codes altogether to reduce risk.

## What can you do?

- **Inspect QR codes** before scanning. Look for stickers, tampering, or signs of damage.
- **Be sceptical** of QR codes in public spaces or unfamiliar emails/texts.
- Avoid entering financial details after scanning a OR code unless you are certain the site is legitimate.
- Report suspicious activity to your bank and Action Fraud at actionfraud.police.uk or call 0300 123 2040.

Wayne Stevens, National Fraud Lead at Victim Support, reminded the public: "There is a lot of embarrassment and shame around cyber fraud, but it is vital victims don't blame themselves. If you've been impacted, contact Victim Support for free, confidential help."

As QR codes become a mainstay in everyday life, vigilance in Surrey and beyond is now essential. What was once a convenient shortcut can, in the wrong hands, become a costly trap.

# Surrey in race to capture carbon

A unique carbon capture technology developed by researchers at the University of Surrey could offer a more cost-effective way to remove carbon dioxide (CO<sub>2</sub>) from the air and turn it into clean, synthetic fuel.

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A study published in Applied Energy demonstrated that the Dual-Function Material (DFM) process – which combines carbon capture and conversion – could match or outperform more established industry methods. Under optimal conditions, it was shown to remove carbon at a cost of US\$740 per tonne, with the potential to drop below \$400 as materials improve.

Dr Michael Short, Associate Professor of Process Systems Engineering at the University of Surrey and lead author of the study, said:

"For the first time, we've been able to demonstrate it can be financially competitive to use DFMs for direct air capture (DAC) – all the while creating clean fuel like methane in the process.

"Using green hydrogen from renewable electricity and carbon from the atmosphere, our system can help to replace fossil feedstocks in sectors like steel manufacturing. If a steel mill uses this fuel, it could effectively have zero net emissions – offering a sustainable path to decarbonise industries that are otherwise hard to electrify."

Using superstructure optimisation – an advanced modelling technique – the team tested a wide range of configurations to identify the most cost-effective design for capturing 10,000 tonnes of  $CO_2$  per year – a scale comparable to other commercial systems.

With further improvements in material performance and catalyst cost, researchers suggest it could hold promise for large-scale deployment and can be integrated with existing industry infrastructure.

Dr Melis Duyar, Associate Professor in Chemical and Process Engineering at the University of Surrey, said:

"Recycling carbon in this way is a powerful idea, with potential to create many new value chains and enable energy independence by embedding renewable energy into the production of conventional fuels and chemicals."

The Intergovernmental Panel on Climate Change (IPCC) warns that limiting global warming to 1.5°C will require not only cutting emissions but also removing billions of tonnes of CO<sub>2</sub> from the atmosphere this century.

In the lead up to Net Zero target deadlines, the technology offers a promising and economically viable route to help achieve that goal – while helping us to reduce overreliance on fossil fuels.

# New funding to boost Surrey's businesses and economy

Funding worth millions is now available from Surrey County Council for innovative ideas to drive growth across Surrey.

Businesses, employer representative groups and partner organisations are all invited to apply for investment from the new Economic Growth Fund.

Up to £7 million is available for this financial year – with grants awarded to those demonstrating how they will boost economic outcomes for the people, places and businesses of the county.

Applications for the first round are now open and due to close at the end of May via the Business Surrey website.

The launch comes as the Council also publishes **Surrey's Economic Growth Strategy 2025 to 2035**, which sets out the long-term focus and priorities to drive sustainable growth in the county for the next decade.

Matt Furniss, the Council's Cabinet Member for Highways, Infrastructure and Economic Growth, said: "This is a fantastic opportunity for businesses, training providers and partners to secure immediate investment in ideas to drive growth in Surrey.

"We know that Surrey has a strong economy, contributing £50 billion a year to UK PLC. But the refreshed economic strategy highlights several challenges around start-ups, high-growth businesses, retaining talent and an increasing number of people out of work.

"The new Economic Growth Fund is one of the ways we can tackle those challenges while delivering benefits to the people, places and businesses across the county.

"Our ambition is simple: we want to position Surrey as one of the UK's leading regional economies while ensuring No One is Left Behind."

The Economic Growth Fund has been created by the Council in collaboration with employers from across the county via the One

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Surrey Growth Board and Business Leaders Forum.

The idea is to make it as simple and easy-as-possible for those looking to drive growth to apply for funding.

So, a range of funds, such as UK Shared Prosperity Funding from government, have been pooled together into a single application process.

The first round covers three areas:

- **Business Growth Grants** are designed to support companies scale up and create jobs. Match funding of between £10,000 and £50,000, covering 50% of project costs is available.
- The **Innovation Spaces Fund** focuses on physical infrastructure, such as training hubs, collaborative workspaces, and testing facilities. Bids of £50,000 and upwards are welcomed.
- The **Future Surrey Fund** will support a small number of high-quality innovative proposals that deliver economic impact at scale. It is open to anyone, including employer representative groups, local authorities, health bodies, research institutions and schools.

Those applying are encouraged to demonstrate how the bid delivers against the three priorities in the refreshed economic strategy - workforce and skills; business growth; and economic infrastructure in Surrey's communities.

The application process takes place across two stages, starting with an expression of interest.

**Cllr Furniss added:** "As government looks to drive growth across the UK and devolve more powers to regions, it's vital that local authorities work closely with businesses to understand their demands.

"Our aim is to ensure that Surrey is a major part of that story – and we'll work with partners to make the most of new opportunities to drive regional growth by meeting the demands of businesses.

Chris Hurren, Chair of the Surrey Business Leaders Forum, which is made up of more than 40 employers across the county, said: "Growth in Surrey, like much of the country, has slowed in recent years. We can only tackle the challenges by working together while focusing on the needs of businesses and outcomes for our people and places.

"The refreshed Economic Strategy, which is evidence-led and developed in partnership with businesses, employer representative groups, academia and other key stakeholders, is very much the starting point of our journey.

"Together, we're determined to drive forward this ambitious agenda and deliver our ambition to benefit our residents, businesses and wider communities."

For full details, including criteria and closing dates, visit www.businesssurrey.co.uk.

Image: Economic Growth Fund launches in Surrey – with Cabinet Member Matt Furniss, Director for Economy and Growth Dawn Redpath and Chris Hurren chair of Business Leaders Forum

# Thames Water hopes £37m investment will end record sewer flooding

Thames Water has said it will spend £37m upgrading its Mole Valley network raising hopes it could spell the end of homes, gardens and rivers being flooded with sewage waste.

The private utility company came in for heavy criticism for the "damage it has inflicted" despite huge profits and shareholder payouts while its pipe network falls into disrepair during the latest scrutiny committee meeting at Mole Valley District Council.

However, it hopes investment projects in Dorking, Earslwood, and Horley will increase its ability to manage storm flows, treat more waste water, and prevent "effluent" flooding rivers and waterways.

The investment was welcomed as a step in the right direction but many at the meeting aired their disappointment with the firm for letting the situation get this bad.

Last year, Thames Water spent 13,101 hours pumping sewage into the River Mole and its tributaries according to new



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government data seen by the MP - an increase of 10.9 per cent despite there being less rain.

Speaking after the meeting, the Dorking and Horley MP, Chris Coghlan, described the record as "simply unacceptable" but has since had assurances from Thames Water and environmental regulators that "long overdue" upgrades were on the way

He said: "For years, the entire water industry has been poorly managed and woefully under-regulated.

"To expect hard-pressed customers to now pick up the tab for 35 years of under-investment by Thames Water, while the company continues to flood my constituents' homes and gardens with disgusting sewage is shocking.

"The Government and Ofwat have a duty to hold the water companies to account", he said, adding that the regulator needed to be replaced with a body that would "will make Thames water pay up for the damage it has inflicted."

In Dorking, Thames Water is putting £16m into new storm tanks to treat incoming sewage and reduce dumping of untreated waste.

At its Earlswood site, just outside Mole Valley, it will increase treatment volumes from 340 to 440 litres per second, helping to prevent effluent going into the river – and what does will be of a higher quality.

Horley will benefit from upgrades to improve performance in wet weather.

Councillor Stephen Cooksey, leader of Mole Valley District Council told the meeting: "The question that flows through my mind is, although you can't answer it tonight, is how as a responsible company you've allowed your infrastructure to get into such a dreadful condition?"

Thames Water's Alice Keeping described the £37m as "a substantial amount of money that we are going to invest going forward".

A Thames Water spokesperson said: "In 2024 parts of our region experienced some of the wettest months in 250 years. This overwhelmed our sewer network which resulted in diluted wastewater being released into rivers. While all storm discharges are unacceptable, the sewage systems were designed in this way to prevent sewage backing up into people's homes.

"Over the next five years we will deliver a record amount of investment across our network.

"We continue to execute our plans to upgrade over 250 of our storm overflows to reduce the number of storm discharges including at our sites in Crawley and Horley.

Esher Mill Road overflow sewage site (image Chris Caulfield)

# New Surrey police division HQ plans

Plans for a new Surrey Police headquarters have been put forward for its eastern division in Leatherhead.

The force said it hopes to develop a "bespoke and permanent" HQ on the former Electrical Research Association and Cobham Industries site. An application has also been put forward to develop an area of the Cleeve Road site into affordable housing.

After discovering Reinforced Autoclaved Aerated Concrete (RAAC) in Reigate Police Station in September 2023, the division temporarily moved to the old Surrey Fire & Rescue Services HQ at Wray Park in Reigate.

Deputy Chief Constable Nev Kemp said the planning application is a "key step in our journey" to building a permanent location for police operations in East Surrey. He said the force has been focusing on finding a site that will help staff and officers to investigate and prevent crime and keep people safe.

Surrey Police bought the former Electrical Research Association (ERA) and Cobham Industries site on Cleeve Road in 2018 for nearly £20.5m, aiming to develop a new, purpose-built headquarters from the ground up. But by 2021 the Police and Crime Commissioner and the Surrey Police Chief Officer team decided to scrap the idea and look to Mount Browne, in Guildford, and redevelop the existing HQ.

The Local Democracy Reporting Service (LDRS) revealed earlier this year that Surrey Police spent nearly £3 million, on top of the £20.5m used to buy the Leatherhead site, on failed plans to move its headquarters as part of disastrous money-saving efforts. Much of the money used was spent on building designs and surveys for the project which the Police and Crime Commissioner said was directly transferable to the Mount Browne redevelopment project.

The force said it had held public meetings with local residents, businesses, councillors, and community group representatives to

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share initial plans and gather feedback. The force is also working closely with key stakeholders in the community, including Mole Valley District Council.

Related report:

Surrey police to move to Epsom and Ewell constituency

Cleeve Road premises bought by Surrey Police. Google Street View

## **New priorities for Surrey Police?**

Going "back to basics" is the key part of Surrey Police's priorities under new plans announced by the county's Police and Crime Commissioner (PCC).

Surrey's new Police and Crime plan launched on April 4 includes ambitions to address the issues affecting people's daily lives as well as focus on safeguarding vulnerable children and adults. Seeking to strengthen community trust, the plan details that every neighbourhood will have a dedicated police officer or PCSO with clear contact details.

PCC Lisa Townsend said the new approach will "concentrate on what our policing teams do best - fighting crime in our local communities, getting tough on offenders and protecting people."

The plan, which runs to 2028, names violence against women and girls, the "growing scourge of shoplifting" along with rural offences and antisocial behaviour as priorities to deal with regionally. Boosting police morale and creating a supporting workplace culture is also listed as a prime concern to retaining officers in Surrey.

"I want Surrey Police to focus on tackling those crimes that blight our local communities, while also taking persistent offenders off our streets," Ms Townsend said. "I promised that we would return to a 'back to basics' approach to policing, and this pledge forms the cornerstone of my Police and Crime Plan."

The "back to basics" approach focuses on five crucial elements:

- Getting the fundamentals right preventing crime, bringing offenders to justice swiftly, and tackling the issues that concern residents most.
- Protecting vulnerable people in Surrey from children and young people, to elderly residents, rural communities and those in a mental health crisis
- Preventing violence against women and girls helping women and girls in Surrey both be safe and feel safe whether
  in public or private
- Strengthening safe and resilient communities where people feel listened to, feel a visible police presence and confident issues will be resolved
- Fostering integrity, accountability and wellbeing in policing -creating a transparent and supportive workplace culture, aiming to improve officer wellbeing and reduce staff turnover

Safer roads have been left out as a priority from this police and crime plan, much to the dismay of Surrey county councillors at a meeting earlier this year. They slammed the plan for having a lack of objective targets for many of the measures.

However, the new plan does include addressing gaps in road safety, finding local initiatives and to support Surrey County Council's vision to reduce and eliminate deaths and serious injuries on the road.

Early intervention efforts are also set to include tackling knife related-crime, working with schools and community groups to educate young people about the nature and consequences of serious crimes.

Efforts to tackle violence against women and girls include building public confidence in the police's ability to investigate VAWG, but it does not specifically outline how. Plans also detail ensuring survivor voices and the needs of families of perpetrators are heard to understand experiences and challenges.

The plan also includes measures such as using data and intelligence to understand crime trends and find priority areas to keep neighbourhoods safe. Community and stakeholder collaboration will play a more active and important role over the next five years



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and the PCC hopes to create lasting solutions.

Tim De Meyer, the county's Chief Police Constable said: "There is much that Surrey Police and the PCC can do with our partners to build safe and resilient communities - especially in respect of our fight against pernicious crimes such as shoplifting.

"My meetings with the public have shown that theft, anti-social behaviour and drug abuse trouble people a great deal. I believe that this Plan, allied with that of the Force, will help us redouble our efforts to ensure that Surrey Police applies all its neighbourhood policing experience to combat these issues."

Local engagement has formed much of the basis of the new priorities with residents, community groups, business leaders and victims' services consulted over the last autumn and winter.