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# Surrey emotional and mental health crisis children's home receives 'Good' Ofsted grading

21 February 2023

Extended Hope, a respite home for children in Surrey who are having an emotional and mental health crisis has been graded as 'Good' in all areas by Ofsted following an inspection in November 2022.

Ofsted noted that "children have positive experiences in this home", "staff support children to make progress in all areas of their lives" and "are skilled and knowledgeable in the care they provide children". Inspectors found that, "despite the short-term nature of the home, staff help children to prepare for their future" and "safeguarding arrangements are in place to protect children".

The home is operated by Surrey County Council in partnership with a wider Surrey and Borders Partnership NHS Foundation Trust service providing care for young people facing emotional and mental health crisis. It offers children a respite or crisis bed for up to seven days and is staffed by residential workers and community psychiatric nurses who can provide mental health assessments and support for young people out of hours as well as supporting families, carers and professionals.

Sinead Mooney, Cabinet Member for Children and Families at Surrey County Council said: *"I am delighted that Ofsted recognises the positive experiences children have in this home. Extended Hope provides a safe and supportive environment for children to give them some respite, and also supports families with creating a plan of care. It is a crucial service because it offers children and young people support close to home and reduces the likelihood of them becoming an inpatient in hospital. Being close to home makes it easier for children to stay connected to their families, friends and their local communities, which is so important for their wellbeing, and ultimately their outcomes. This is why we are absolutely determined to ensure we have sufficient provision, in Surrey, and we will continue to provide the best possible support for the vulnerable children and young people we care for. I would like to congratulate and thank our staff and health partners for their determination and passion in ensuring these positive outcomes for our children and young people."*

Read the full report on Ofsted's website here.

This home is one of ten county council-run children's homes across Surrey. In 2020 and 2021, the Council agreed to invest £34m on improving sufficiency for Looked After Children and £2.4m in increasing management capacity and upskilling our workforce, so young people in care get the best environment to thrive, within Surrey. We are building up to three new purpose-built children's homes in Surrey, the first of which is due to be completed in Spring 2023 and will provide a more accessible and homely setting to support children with the highest and most complex mental health needs. The design is at the forefront of green technology with modern building efficiency and its location will mean children and young people can stay better connected to the local community.

**About Surrey and Borders Partnership NHS Foundation Trust**

Providers of mental health, learning disability and drug and alcohol services for people of all ages. They provide a broad range of community and hospital services, mostly in Surrey and North East Hampshire but also extending across Hampshire, Croydon and Sussex. Their high-quality care focuses on enabling people and their carers to live well.

You can read about their New Hospitals Program on the website.

www.sabp.nhs.uk

From Surrey County Council news service.

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