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Surrey: Free school buses withdrawn

11 December 2024

Free school buses are being axed after a cross-country route was judged safe by Surrey County Council. Parents say the letter outlining the new walkable route explicitly states that the “personal safety issues of children travelling alone” were not considered. About 81 children from Esher High School are said to be affected. Compounding the problem, the council has stated that further funding to increase capacity on regular bus services is not available.

The Local Democracy Reporting Service understands parents are appealing the decision and have been in touch with Surrey Police. This comes just weeks after parents in South Nutfield were told children could walk across open rail tracks and flood-prone cow fields as the county council looks to make further service cuts.

Children who live more than three miles from their nearest school are eligible for free buses. The new route across the heath reduces the distance to just under that mark, meaning the children no longer qualify for the service. The council says the move will save about £180,000 per year and create space on “stretched coach resources to provide travel assistance to those eligible.”

One of the affected parents, Plamena Naydenova, received a letter that included directions on how her children could get to school, with 30 separate steps to follow. Among the instructions were phrases like “take the alleyway,” “follow the footpaths through Molesey Heath Nature Reserve,” and “turn right through the squeeze stile.” Later, children are told to “cross the River Mole Viaduct Sluice.”

Mrs. Naydenova said: “How can you call an 83-minute walk through dark heaths and unlit river paths a safe route? It’s just honestly outrageous, the whole thing. It isn’t about one child, it’s a principle. It will affect many families, not just my two children. I walked it with my sister as I was afraid to walk it on my own. It goes through narrow alleyways, fields, mud along the embankment of the River Mole, with no fencing.”

She added: “The bit that annoys me the most is the word safe—or safe for an accompanied child. Parents must accompany them, but the council doesn’t see that other parents have other children to drop off or work commitments. I would need to leave the house at 7 a.m. to get to Esher. How would I get the other children to school, never mind my work commitments? It’s very, very shocking. We all know it’s about the money and cost-cutting. But be honest and transparent—say ‘we can’t afford to pay anymore,’ not that there’s a new safe route.”

Since the shock email, parents have banded together. They understand about 81 other students have been impacted. Very few are expected to take on the route and, if their appeal fails, will instead use the standard bus network—although these services, she said, are often full, leaving school children at stops.

Mrs. Naydenova said: “It will put a lot of pressure on the existing paid buses. We aren’t going to let them walk across the heath. We only have one car, so the only other option is cycling, but how safe is that?”

Travel assistance will run until the end of the school year, but from September 2025, children will need to find alternative routes unless there is a change.

Surrey County Council’s cabinet member for children, families, and lifelong learning, Councillor Clare Curran, said the route to Esher High School was established following “individual safe walking route assessments” applied in line with national guidelines. She explained: “It is important to note that the guidelines consider the relationship between pedestrians and traffic, and assessments are undertaken on the assumption that the child will be accompanied by an appropriate adult if necessary. The Department for Education‘s own school transport guidance also supports this position. It is suggested that suitable footwear and a torch are used where needed.”

She added: “The council provides contracted coaches to those eligible for travel assistance to Esher High School. By limiting the services only to those eligible in line with statutory guidance, the council expects a cost saving of approximately £180k per year, as well as the benefit of utilizing the stretched coach resources to provide travel assistance to those eligible. The national picture is of increased demand on transport services and therefore council budgets. We spent £64.9m in 2023/24 on home-to-school travel costs for around 10.7k children and young people.

“We take our responsibilities regarding home-to-school transport very seriously; however, we must balance this with our duty to ensure we are only using public funds for those who meet statutory guidelines for free transport or who are most in need of assistance. Amidst a set of challenging financial circumstances, the council is not in a position to continue to pay for transport for families where they are no longer eligible for assistance due to a safe route being established.”

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Surrey school kids’ country walk saving money

Image: Surrey County Council\’s recommended safe route to Esher High School (Palamena Naydenova)

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