

Surrey town going to the dogs with 24/7 gambling casino?

7 August 2025



A budding Surrey casino has applied for a 24/7 gambling licence despite local opposition. Golden Slots (Southern) Limited has asked for a 24/7 gambling licence for an adult gaming centre in the former Barclays bank building on Church Street, Ashford.

Spelthorne Borough Council has refused planning permission three times for the gaming centre- but was eventually overruled at appeal in April 2025.

The government planning inspector green lit the scheme but the approval came with conditions: the 24-hour opening hours originally proposed were reduced to 9am-11pm and requirements were placed on sound insulation and managing potential late night disturbances.

The applicant's agent said: "Irrespective of whether a premises licence is granted to operate 24/7 my client does not intend to breach any planning condition on opening hours."

The licencing application states "the premises will be open 24/7" and states there is no restriction on opening times for adult gaming centres. According to the council, the adult gaming centre would still have to comply with planning conditions even if a 24-hour licence was granted. The discrepancy regarding opening hours can be dealt with at the sub-committee hearing.

Spelthorne councillors voted to support a national campaign urging the Government to modernise gambling laws at a full council meeting on July 17.

The motion proposed by Cllr Harry Boparai and seconded by Cllr Katherine Rutherford calls for councils to be granted powers to implement stronger safeguards to better protect communities from gambling-related harm and to work with local health and voluntary sector partners to signpost residents to gambling addiction support and education initiatives.

The gambling licence application details an electronic lock will be used between 10pm-8am with the door locked during these hours and opened by a staff member when a customer wants to enter the casino.

The maglock will also be used when the machines are being emptied and refloated when the premises will be closed, the application said.

The application reads: "At least two members of staff working on site at any given time on the basis of a maximum of eight customers, if the numbers increase then an additional member of staff will be used for busier periods."

Proposed design layouts of the casino show 42 seats around the edge of the premises, including a kiosk/ customer service desk with 20 seats. The number and type of adult gaming machines have not been included in the licence application.

The application also includes a local gambling risk assessment outlining how the operator plans to minimise harm to children, vulnerable people and the wider community.

Mitigation measures include 24-hour CCTV, staff training, a 'Think 25' age verification policy and access to self-exclusion tools for customers.

The risk assessment acknowledges the site's proximity to schools, care homes, ATMs and existing gambling premises but insists there is a low risk of harm because of the proposed safeguards.

The application read: "Golden Slots is an established operator that has held an Operating Licence since January 2016 without any enforcement action taken against it. It operates other sites in Milton Keynes, Haringey, Cricklewood and Northampton."

Residents can comment on the application on the council's website until August 27. Police and public health officials can also submit comments.

Plans submitted to turn the vacant bank into an 24/7 adult gaming centre (image Google)