

# Surrey's one stop shop to save energy

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Surrey residents can now receive support to upgrade their homes with energy saving 'retrofit' measures including insulation, heat pumps and solar panels through an innovative Home Energy Improvement 'One-Stop Shop' pilot scheme.

Surrey County Council (SCC) is working in partnership with Furbnow, specialists in home energy improvements, to help people make the transition to a lower energy and better performing home.

The service is for households that are looking to invest in their home's energy performance but need help to get their home energy project planned, designed and installed. Eligible Surrey residents can access 60% off the cost to plan, design and manage their home energy project.

**Marisa Heath, Surrey County Council Cabinet Member for Environment said:** *"I am delighted that we are working with Furbnow on such an innovative and important pilot to support our residents to install energy saving measures."*

*"We know that cost plays a huge part in residents being able to self-fund improvements to their homes, but this could be a way for everyone to reduce their bills for the long-term."*

*"As well as saving money, and making your home more resilient and future proofed, residential energy use accounts for over 30% of Surrey's emissions so improving the energy performance of as many of our homes as we can makes a huge difference in achieving our goal of being Net Zero Carbon by 2050."*

All Surrey residents can receive support from Furbnow's team via their website, and the first 245 homes can access a subsidised whole house assessment and Home Energy Plan, if they live in one of the 300,000 Surrey homes that have poor energy performance.

**Becky Lane, CEO of Furbnow, added:** *"We're thrilled to partner with Surrey County Council on this groundbreaking initiative. The Home Energy Improvement One-Stop Shop is designed to simplify the often-complex process of home energy upgrades. By providing expert guidance, quality assurance, and streamlined service from planning to installing, we're empowering Surrey residents to make their homes more energy-efficient, comfortable, and valuable."*

*"This not only benefits individual homeowners through reduced energy bills and improved living conditions but also contributes significantly to Surrey's carbon reduction goals. We're excited to see the positive impact this pilot will have on the community and the environment."*

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A Home Energy Plan, after the in-person survey, outlines recommended energy efficiency improvements for a home, detailing, the benefits, estimated costs, impacts, and suggested installation order. This can reduce their energy consumption and their bills, and improve the respiratory health of their household, and perhaps even increase the value of their homes. Furbnow also manage the design and installation of any energy efficiency improvements to your home to take the hassle out of your project.

It's free to register and there is no obligation to go ahead with a Home Energy Plan or the installation of measures.

For more information about the One Stop Shop scheme, visit [www.furbnow.com/surrey](http://www.furbnow.com/surrey).