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Three new schemes to help Surrey residents save energy and cut costs

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Surrey County Council is launching three new schemes to help residents make their homes warmer, greener, and more affordable to run.

With over 300,000 homes in Surrey energy rated D or worse, many properties are poorly insulated, expensive to heat, and at risk of damp and mould. Improving energy efficiency is a key step in supporting residents and progressing towards Surrey's ambition of becoming a net zero county by 2050.

Three ways Surrey residents can take action:

Home Energy Improvement One-Stop Shop

In partnership with energy specialists Furbnow, Surrey County Council is offering a comprehensive retrofit support service. Homeowners can access expert guidance through a three-stage journey: a home energy plan, design support, and project management. Recommended retrofit measures may include insulation, solar panels, draught-proofing, ventilation upgrades, and heat pumps. Eligible Surrey households may access up to 20% off a Home Energy Plan and 30% off design and project management services.

Registration is free and without obligation. Visit the **Furbnow website** to learn more.

Switch Together: Air Source Heat Pumps

Through the council's group-buying scheme, Switch Together, residents can upgrade to a highly efficient air source heat pump at a competitive rate. Each household receives a tailored quote and may be eligible for up to £7,500 in government funding via the Boiler Upgrade Scheme.

Residents can find out more and register on the **Switch Together Surrey website**. Registration is open until 31 October 2025.

Big Community Switch

This free group-buying scheme helps residents find competitive energy tariffs with trusted suppliers, including 100% renewable electricity as standard. Participants receive a personalised energy offer based on their usage and household needs, making it easier to compare and switch without the hassle.

To apply for this scheme, visit the **Big Community Switch webpage**. Registration is open until 31 October 2025.

Marisa Heath, Surrey County Council Cabinet Member for Environment, said: "We know many households are interested in how to make their homes more comfortable, healthier, affordable-to-run and future-ready, and these tailored schemes are designed to make it easier to take action. Whether you're looking to improve insulation, switch to a heat pump, or find a better energy tariff, there's support available - and no pressure to commit. I'd really encourage residents to explore all three options and register their interest. It's a simple step that could make a big difference, and it helps us move closer to becoming a net zero council and county by 2050."

For more information on all three schemes and other energy offerings visit our **home energy saving support for residents page**.

Surrey County Council

