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Three new schemes to help Surrey residents save energy and cut costs

10 October 2025



Surrey County Council is launching three new schemes to help residents make their homes warmer, greener, and more affordable to run.

With over 300,000 homes in Surrey energy rated D or worse, many properties are poorly insulated, expensive to heat, and at risk of damp and mould. Improving energy efficiency is a key step in supporting residents and progressing towards Surrey's ambition of becoming a net zero county by 2050.

Three ways Surrey residents can take action:

Home Energy Improvement One-Stop Shop

In partnership with energy specialists Furbnow, Surrey County Council is offering a comprehensive retrofit support service. Homeowners can access expert guidance through a three-stage journey: a home energy plan, design support, and project management. Recommended retrofit measures may include insulation, solar panels, draught-proofing, ventilation upgrades, and heat pumps. Eligible Surrey households may access up to 20% off a Home Energy Plan and 30% off design and project management services.

Registration is free and without obligation. Visit the **Furbnow website** to learn more.

Switch Together: Air Source Heat Pumps

Through the council's group-buying scheme, Switch Together, residents can upgrade to a highly efficient air source heat pump at a competitive rate. Each household receives a tailored quote and may be eligible for up to £7,500 in government funding via the Boiler Upgrade Scheme.

Residents can find out more and register on the **Switch Together Surrey website**. Registration is open until 31 October 2025.

Big Community Switch

This free group-buying scheme helps residents find competitive energy tariffs with trusted suppliers,

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including 100% renewable electricity as standard. Participants receive a personalised energy offer based on their usage and household needs, making it easier to compare and switch without the hassle.

To apply for this scheme, visit the **Big Community Switch webpage**. Registration is open until 31 October 2025.

Marisa Heath, Surrey County Council Cabinet Member for Environment, said: "*We know many households are interested in how to make their homes more comfortable, healthier, affordable-to-run and future-ready, and these tailored schemes are designed to make it easier to take action. Whether you're looking to improve insulation, switch to a heat pump, or find a better energy tariff, there's support available – and no pressure to commit. I'd really encourage residents to explore all three options and register their interest. It's a simple step that could make a big difference, and it helps us move closer to becoming a net zero council and county by 2050.*"

For more information on all three schemes and other energy offerings visit our h**ome energy saving support for residents page**.

Surrey County Council

SURREY
COUNTY COUNCIL

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