



You could re-train to reform offenders

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People in **Surrey** are being urged to consider job opportunities in the Probation Service as HM Prison and Probation Service (HMPPS) launches a recruitment drive in the area.

The new roles are open to a wide range of applicants, from those starting out to those with wider life or work experience. The roles are ideal for those looking for a rewarding career where they can both motivate and inspire others to change for the better, and build safer places to live.

HM Prison and Probation Service (HMPPS) is already seeing people moving in to the sector from retail and hospitality with many recent new joiners also quitting office jobs for a more rewarding role in the service. The campaign hopes to inspire others to consider making the switch.

The number of people working in probation in Surrey and across Kent and Sussex has increased in the last twelve months. Currently there are 1,043 people* working in Probation Service roles and in 2022 the region welcomed 213 new joiners. Some have come forward to support the recruitment campaign and encourage other people to consider roles like theirs.

Jordan Hayes-Hussey, aged 25, is a case administrator from Godalming, Surrey. Jordan was working in marketing after completing a communication and media degree when he decided to change career and join the Probation Service. Jordan says:

"I joined the Probation Service because I wanted a role where I could work with people from different backgrounds, make a difference through my work and have opportunities to progress. It can be a fast-paced working environment but every day is different and it's a really rewarding job."

You'll need good communication skills, determination and an open mind to succeed but you'll get training and support from a wider team as part of the role. If you're interested in building new skills and working in a role that positively contributes to society I'd recommend applying."

Amber Boyle, aged 24 is a probation services officer from Staines, Surrey. Amber completed a law degree and joined the Probation Service after working in the courts. Amber says:

"I decided to join the Probation Service after witnessing the positive impact probation staff had on offenders' lives. I started working as a court case administrator and then applied internally to be a probation services officer. I find the role really rewarding and enjoy being able to give people the tools they need to improve their lives and get back on track."

The job, like any role, has its challenges and you need to be authentic and able to adapt your communication skills to suit the people you're working with, but it's a really worthwhile endeavour and you'll be given the training and flexibility you need."

Probation Service staff support offenders on their rehabilitation journey, helping them to make better life choices and reducing the chances they will re-offend.

HMPPS is looking to fill a number of roles including probation services officers, case administrators and trainee probation officers. The Probation Service works with over 230,000 people on probation serving community sentences and individuals who are pre or post-release from prison. Roles within the service help to support their rehabilitation and protect the public.

2022 data on the diversity of the Probation Service shows a 1% increase to 17% in the number of Probation Service staff from an ethnically diverse background compared to 16% in 2020. HMPPS is continuing to build on this work to attract a wave of recruits who are even more representative of the community they serve.

All roles are challenging and rewarding, with great training, support and opportunities for progression. Specific roles currently include:

Case administrators play a key role, using their great organisational and communication skills to support their probation colleagues and help offenders turn their lives around. Eligibility requirements for the role include strong communication skills (verbal and written) and good IT and keyboard skills.

Probation services officers undertake the full range of work with offenders before and after sentence, and in the community - including, assessments, sentencing and managing people throughout their probation period. Eligibility requirements for the role include a minimum C-grade GCSEs or equivalent, or relevant work experience including sufficient writing skills

Applications to become a case administrator or probation services officer are open now: <https://probationjobs.co.uk/>

Through the trainee probation officer programme, candidates will gain a level 6 equivalent professional qualification upon



completion, along with a competitive salary and generous leave. When you start your training, you'll be a probation services officer, learning whilst earning on the job and studying to gain your fully funded Professional Qualification in Probation (PQIP). Eligibility requirements for the role include a Level 5 qualification, or above, such as an honours degree, a foundation degree or a diploma of higher education. Register your interest now: <https://www.traintobeaprobationofficer.com/apply/>